



large format kiosk

Process Guide

TM
go

Ordering - Project Management Tasks

> Order the imaged NUC or SFF

Depending on Kiosk Requirements

> Order a License of KioWare Windows

> Input into CRM and notify Creative

Label appropriately with License #



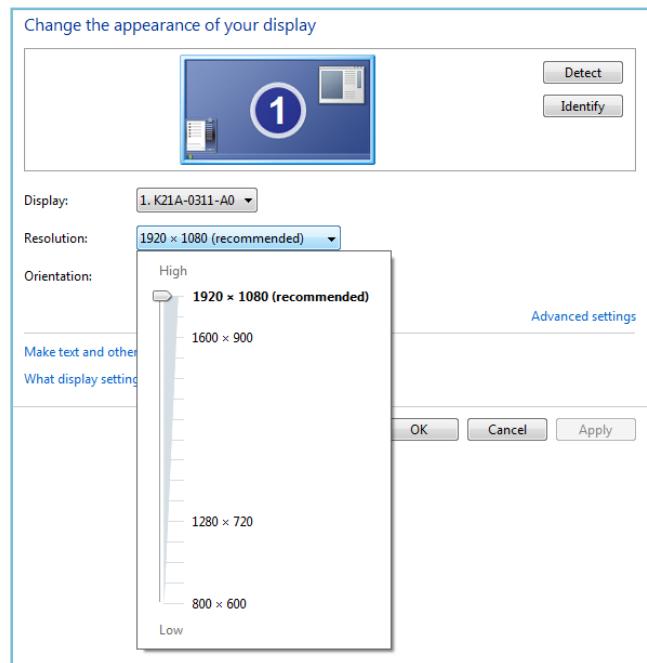
PC Setup - Support Tasks

> Support Recieves NUC or SFF

- > **Install Logmein** - Register PC and move from waiting to be installed to <company name>

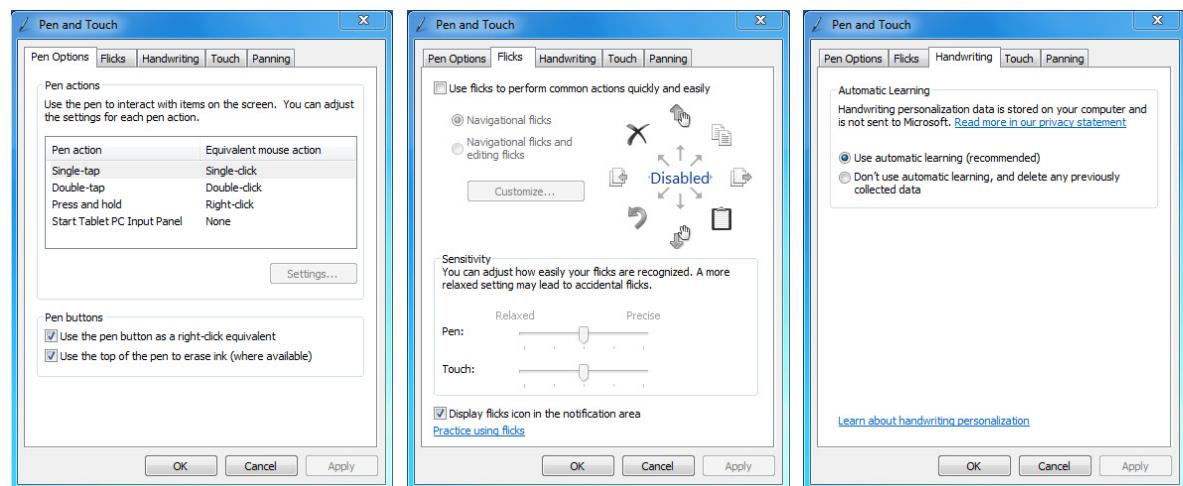
> Resolution settings - Ensure the PC resolution settings are:

1920 x 1080 for landscape
1080 x 1920 for portrait



> Double Check Touch Settings - Pen and Touch Settings

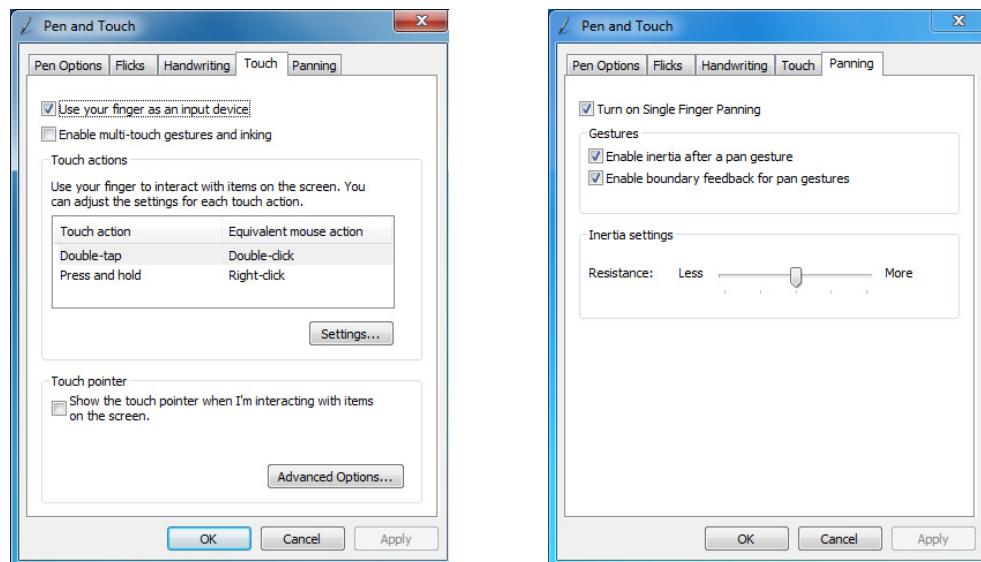
Flicks Tab - Use Flicks to perform common actions quickly needs to be turned off
Touch Tab - Disable multi-touch gestures and inking



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KioWare- Support Tasks

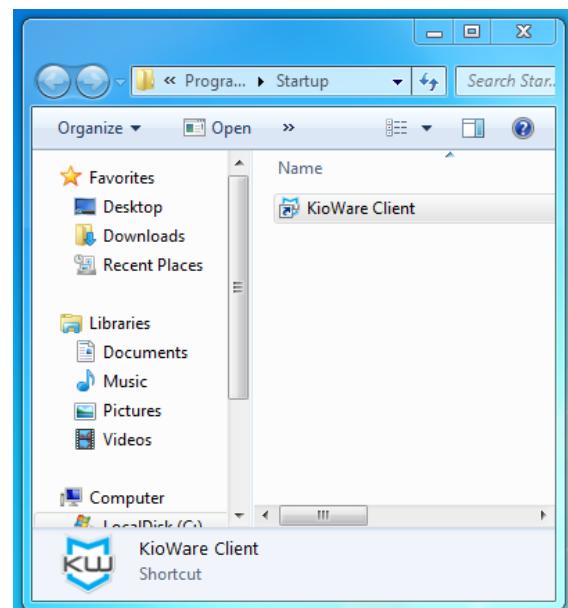
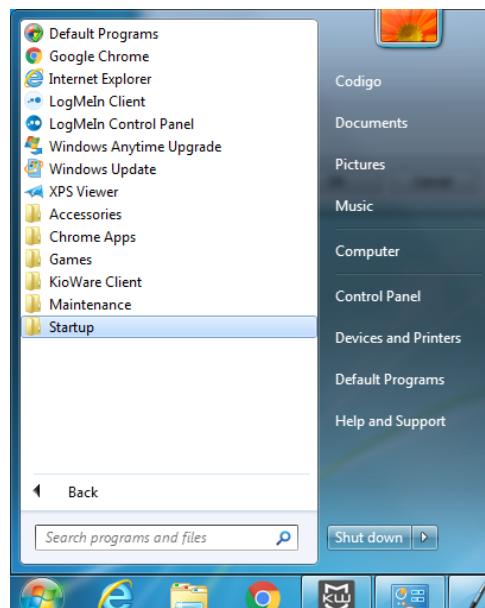
> Install KioWare Chrome from download link:

<https://codigokino.gocodigo.net/content/KiowareClientSetup.zip>

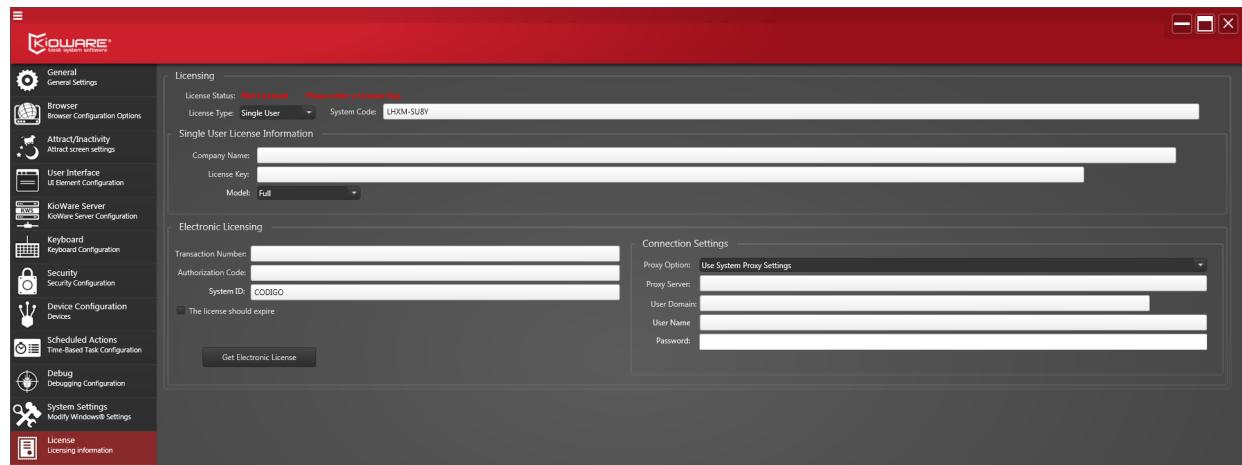
> Shortcuts - Put a shortcut for KioWare Client & KioWare Config onto the desktop



> Startup - Place KioWare Client shortcut into the Startup folder. This folder can be found from searching the start menu.

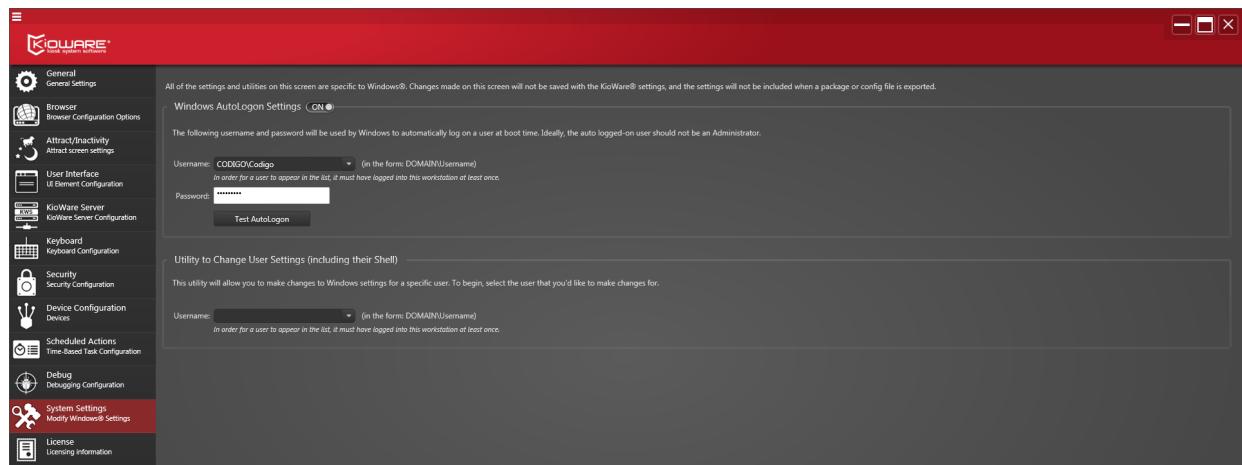


> Validate License in KioWare - Add in the key to validate your versoin of kioware.



> Setup PC autologin and test:

username: CODIGO\Codigo
password: C0d1g0!@#

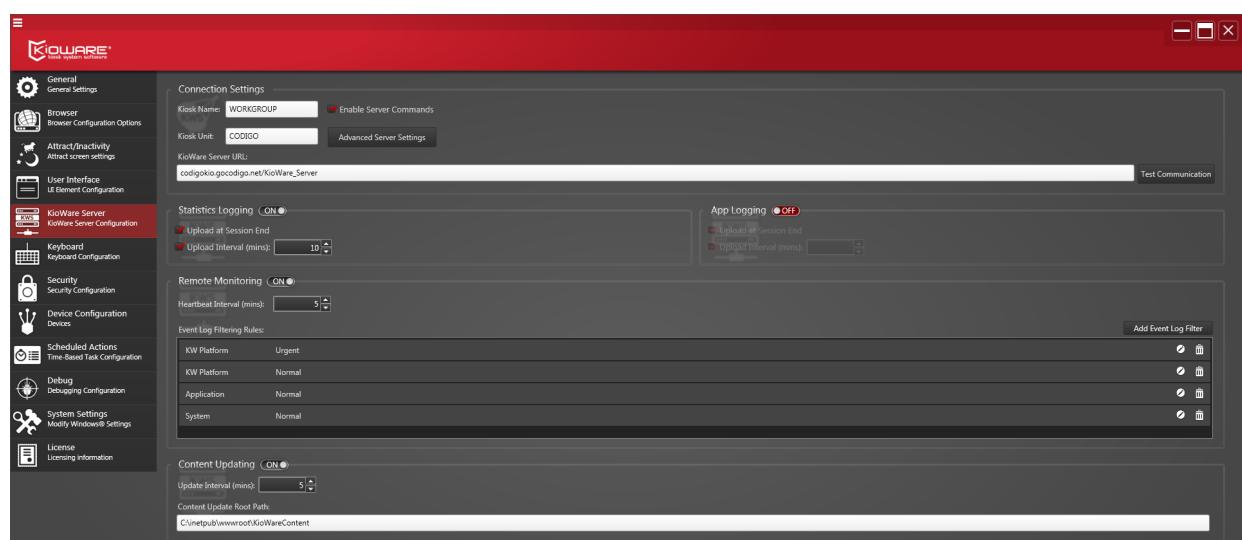


> Connection Settings and test communication

Kiosk Name: <customer name>-<kiosk location>

Kiosk Unit: <customer name>

KioWare Server URL: codigokio.gocodigo.net/KioWare_Server



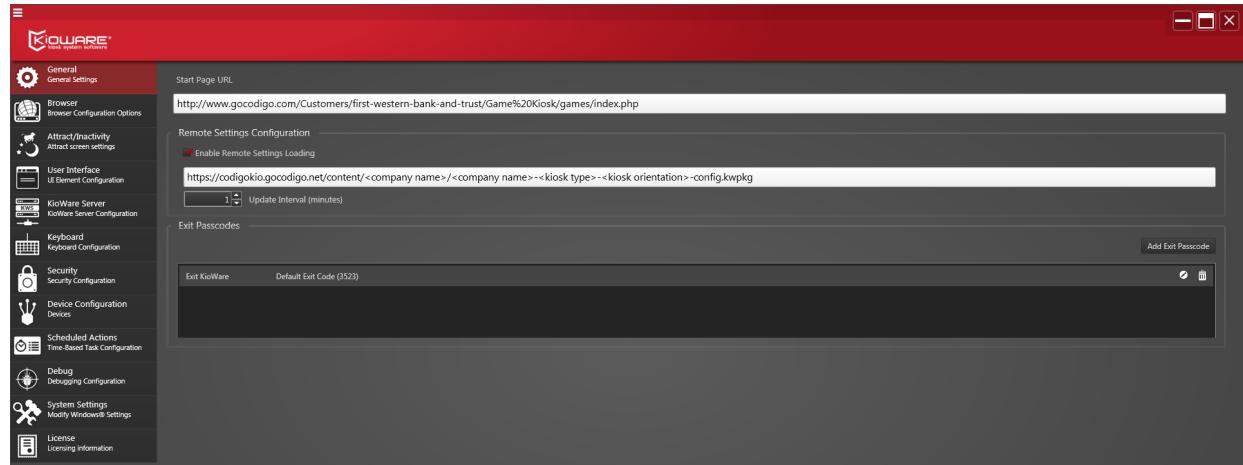


➤ Pull down the Kiosk Settings .kwpkg file

Check Remote Settings URL

<https://codigokio.gocodigo.net/content/<company name>-<kiosk type>-<kiosk orientation>-config.kwpkg>

<https://codigokio.gocodigo.net/content/fort-worth-bank-large-format-landscape-config.kwpkg>

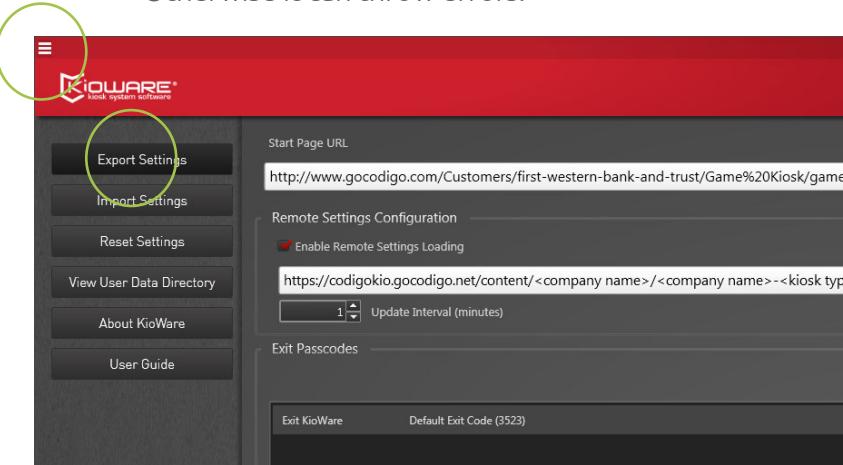


➤ Notify Creative that the kiosk is ready to accept content

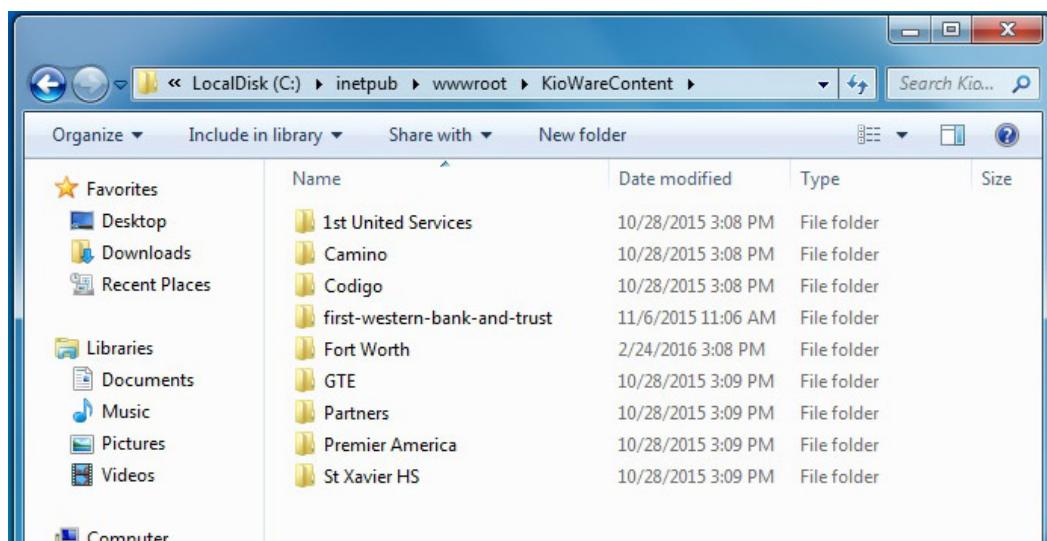
Large Format - Creative Tasks

> Set up .kwpkg

The new version of **KioWare Windows** (we call it chrome) uses a proprietary type of settings file with the extension **.kwpkg**. These files MUST be exported from the **KioWare Config Tool**. Otherwise it can throw errors.



1. Use the expandable menu on the top left to open up import and export options after adjusting your kiosk settings.



1. Point to the Kiosk index page through the following path:

C:\inetpub\wwwroot\KioWareContent\<company name>\<kiosk type>\index.html

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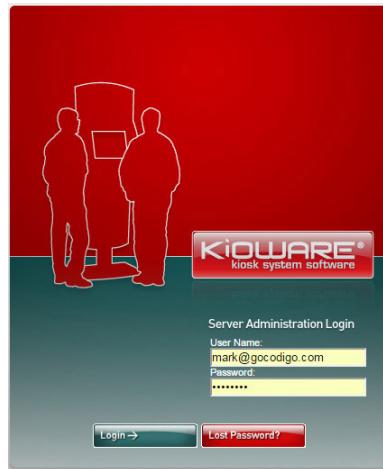
> Log in to the KioWare portal

codigokio.gocodigo.net/KioWare_Server/login.aspx

Username: mark@gocodigo.com

Password: ffSQ76e8

Bookmark this address for future use



> Move Kiosk Into Customer Site

The word **site** is used inside of kioware as a term to separate customers. New Kiosks are always automatically added to the Unassigned **site** in the **site management** tab.

1. Select the Unassigned site

2. Select the newly added kiosk

3. Under the **Utilities Tab** choose **Move Kiosk**

4. Select the appropriate **customer** from the drop down menu.

> Push a new version from the Project Level

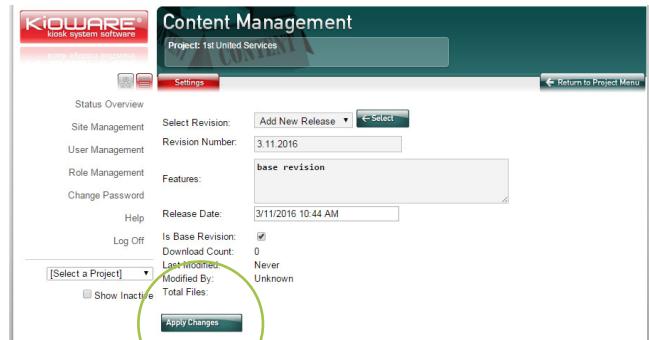
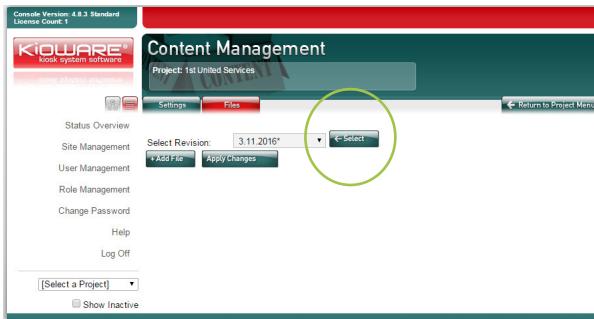
There are different levels to the KioWare Portal. One of the main issues we realized late on in the process was that conflicts between the **project level** and **Kiosk Level** would cause download errors in content. The correct way to push versions to kiosks is through the **project level**.



1. Select the **Customers Site**

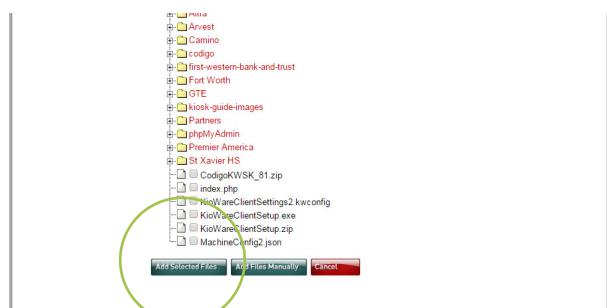


2. In the Project Tab choose **Content Management**.

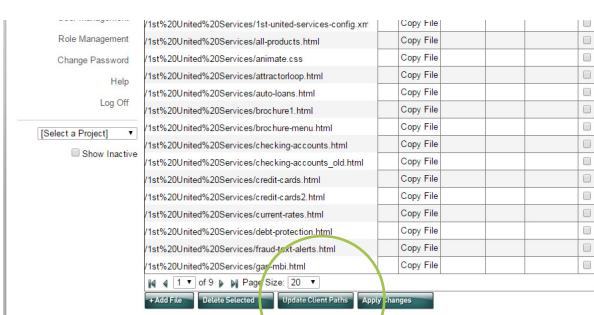


3. Choose select **Add New Release**

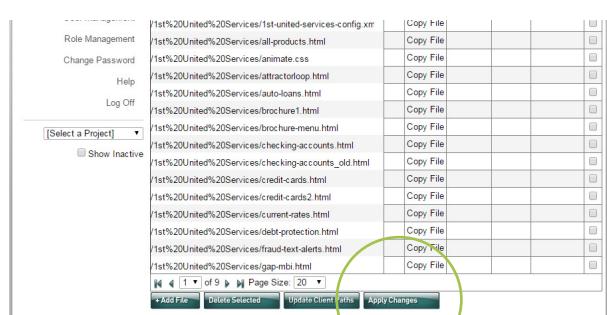
4. Add the **Revisions number** as the current date. Check **Base Revision** then select **Apply Changes**



5. Click on the **Customer File** to add everything underneath the umbrella



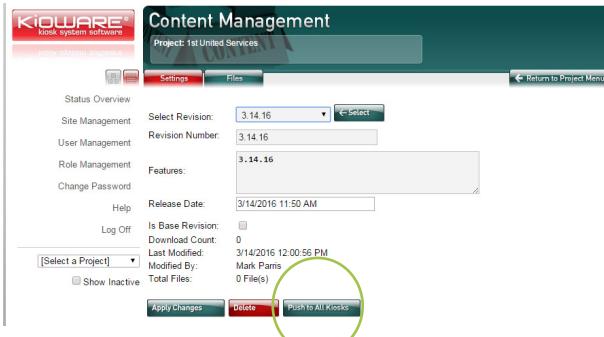
6. Click **add selected files**



7. Select **Update Client Paths**

6. Click **Apply Changes**





1. Push to All Kiosks

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