

Brandon Griffiths

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EDUCATION

Bachelor of Science, Information Systems Management

Jun 2021 – Apr 2024

Brigham Young University - Marriott School of Business

Provo, UT

- GPA 3.63
- Member of Association of Information Systems
- Member of Product Society (Product Management)
- Specialized Courses: Full Stack Development, Python Programming, Statistics, Machine Learning, Data Analytics, Database Systems, Systems Analysis and Design

EXPERIENCE

Product Manager

Apr 2022 – Present

The Church of Jesus Christ of Latter-day Saints

Riverton, UT

- Revamped and redesigned a Wiki-like software product to increase speed of publishing articles from months to minutes
- Established web scraping on a maturity model of global technology to cut time of manual data input by more than 2 hours

Product Owner/ UX Designer

Jan 2022 – Sep 2022

Instruct.me

Provo, UT

- Managed Figma designs and orchestrated collaborations on features resulting in a functioning prototype in under 3 months to present to the CEO of Angel Studios
- Led team through planning, designing, developing, and testing software to validate initial designs resulting in first signed customers for application

Product Improvement/ Support

Apr 2021 – Apr 2022

Epye

Provo, UT

- Collaborated with clients and worked with software developers on product improvements resulting in an efficient (less than 20- minutes) new-user onboarding process
- Organized a customer support team where all complaints were regularly resolved on average within 10 minutes (during business hours)
- Directed media team to create all how-to videos for support

PROJECTS

- **Sugar Bird**- Created a Full Stack application for my wife using JavaScript, Node.JS, Knex.JS, PostgreSQL, SendGrid API, and Bootstrap. This product has a landing page, a form for customers to fill out cookie orders, and a dashboard to view orders. An email is sent out once an order is filled with a link to the new order

SKILL

- **Proficient**- JavaScript, HTML, CSS, Bootstrap, Node.js, Knex.js, PostgreSQL, Git, Figma, Power BI, Jira, Product Management, Full Stack Development, Camtasia, FlutterFlow
- **Experienced**- Python, Adobe Analytics, Azure Machine Learning, MySQL, Django