



~: *Exclusive* ~:

LIFETIME PARTS REPLACEMENT PROGRAM

Earth Sense Energy Systems has long believed that with the use of quality pellet fuel, coupled with proper annual maintenance, stove components will last for one or two decades (or more). To support this core belief, we now offer this EXCLUSIVE Parts Replacement Program.

ESES will provide a replacement part FREE, as listed below, for Lifetime (from install/pick-up date) for your

_____ pellet stove.

Manufacturer and Model

IMPORTANT:

~ To **ACTIVATE** my Lifetime Parts Replacement Program, I understand I will need to pay for an instructional stove cleaning/maintenance class within 12 Mo. of my stove install/pickup.

Approx cost is \$165.00 _____ March through Sept. or Approx cost is \$330.00 _____ Oct- Feb. _____
(Initials)

~ To keep my Lifetime Parts Replacement Program (PRP) ACTIVE I understand I must burn only ESES pellets in my stove. _____
(Initials)

~ **Labor is not included.** I also understand **not all parts** are covered. The primary parts that are covered under my PRP are listed below. _____
(Initials)

- Auger Motor
- Low Limit Switch
- Wiring Harness

- Combustion Fan
- High Limit Switch
- Thermocouple

- Igniter
- Room Sensor
- Exhaust Thermistor

- Pressure Switch
- Convection Fan (stove only-not central heat)

- When ESES installs your Appliance, Venting, Leaks and Overall Installation Related Workmanship are All Covered

☐ I wish to enroll in the Lifetime Parts Replacement Program.

☐ I decline enrolling in the Lifetime Parts Replacement Program.

\$450 _____ = _____
(Total)

Customer Signature

Date

ESES Associate Signature

Date



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Terms and Conditions:

- Customer agrees to **ONLY** burn fuel purchased at Earth Sense Energy Systems Inc. Company owned stores in the amount specified on the front of this agreement (guaranteed low price) or provide us (ESES Dale) Proof of purchase from an ESES Authorized Pellet Reseller.
- A minimum purchase of two tons of ESES pellets per year is required for a permanent residence unless noted.
- I agree to **pay** for an instructional stove cleaning/maintenance class within 12 Mo. of my stove install/pickup. Thereafter stove can be maintained by customer or ESES.
- Maintenance is critical to part longevity. After your initial required cleaning (to ensure proper instruction), it is up to the customer whether ESES continues to do annual maintenance or not. Note: If a failed component is determined to be "maintenance related" by ESES personnel, it will not be covered under the Parts Replacement Program.
- Stove must be connected to ESES approved surge suppressor.
- Damage by electrical surges, flooding, fire and Acts of God are not covered. Check your homeowners insurance policy for coverage details.
- **LABOR IS NOT INCLUDED** in the Parts Replacement Program. In the event that a defective component is found during scheduled annual maintenance by ESES, Earth Sense will replace the defective component with no additional labor charge.
- Those that choose ESES to install their stove also receive a lifetime warranty on venting, leaks and overall installation related workmanship.
- If ESES installed venting is disrupted due to the installation of siding, roofing, etc., related coverage is void unless ESES reinstalls stove and venting.
- Those that choose "self install" must have stove pass a Final inspection by ESES personnel.
- LIFETIME PARTS REPLACEMENT PROGRAM is non-transferable.
- Retail Value: \$450
- In the event the product purchased is no longer manufactured or imported, ESES will not be held liable for parts no longer available. ESES will, however, offer 50% more than current trade-in value if this were to happen.