

Fax to: 319-449-2700.

Please confirm receipt by emailing: [orders@pellethead.co](mailto:orders@pellethead.co)



## ST. CROIX WARRANTY CLAIM CREDIT FORM

*This form is for warranty parts & labor credit purposes only. PARTS MUST BE ORDERED ON A SEPARATE PURCHASE ORDER. In order to process your credit request in a timely manner, please complete this form in its entirety. Warranty Claims should not be submitted until repair of unit is complete.*

### INSTRUCTIONS FOR COMPLETING YOUR WARRANTY CLAIM FORM:

1. Read Even Temp, Inc's Warranty Claim Policy.
2. Complete Section A below.
3. Dealer Direct: Fax Claim to Even Temp, Inc. at 866-EVNTEMP (866-386-8367)  
Dealer Purchasing thru Distributors: Fax Claim & Order Parts from your Distributor
4. Hold defective part until further instructions from Even Temp or your distributor.  
(See Section B)

### SECTION A

### (DEALER PLEASE COMPLETE & FAX)

Date: _____	Person Completing Form: _____
Dealer Name: <u>Earth Sense Energy Systems, Inc.</u>	Owner's Name: _____
Address: <u>W9709 WI-96</u>	Address: _____
City/State: <u>Dale, WI</u>	City/State: _____
Phone: <u>920-779-6647</u>	Phone: _____
Fax: _____	Date of Sale: _____
Model No.: _____ Serial # _____	
*****	
Date Serviced: _____	
Describe problem: _____	
Describe Solution/Action: _____	
*****	
Item Number Replaced Under Warranty: _____	
Requested Labor Credit \$ _____ (Standard \$45) (Credit given only upon request)	
*****	

### SECTION B

### (EVEN TEMP TO COMPLETE & FAX TO DEALER)

☐ **WARRANTY APPROVED BY:** \_\_\_\_\_ **DATE:** \_\_\_\_\_

☐ **Defective Product To Be Returned**  
RGA # \_\_\_\_\_ is assigned to this return. To ensure proper credit, please enclose a copy of this warranty claim with defective part. Credit will be issued upon return of defective part. *NOTE: Defective parts must be returned with proper warranty paperwork including an RGA issued. Failure to do so may cause labor credit to be denied.*

☐ **Product Field Scrapped** (If so, please dispose of defective part. Credit Memo will be issued.)

☐ **Labor Credit Approved** (If so, requested labor credit will be issued unless otherwise stated here \_\_\_\_\_.)

☐ **WARRANTY DENIED BY:** \_\_\_\_\_ **DATE:** \_\_\_\_\_  
Reason for Denial: \_\_\_\_\_