	М	E537 - PRODUCT REALIZA	ATION	
PROJECT NAME	Bike Rack (ME537 \$23)			
	Carly Buchanan			
	Cooper Pursley			
	Emerson Daigle			
TEAM MEMBERS	Luca Tramontozzi	SUPERVISOR	Professor Thornton	
DATE		AUTHORS	Full Team	
		DOCUMENT TRACKING	G	
VERSION	EDITS COMPLETED BY	DATE	DESCRIPTION OF EDIT	
1.0	Prof. Thornton	01/15/2018	Draft of template	
2.0	Carly Buchanan	02/13/2023	Draft for A3 Release	
3.0	Cooper & Luca	02/25/2023	Additions for A3	
4.0	Carly	03/06/2023	Additions to VoC & Usage Conditions	
4.1	Carly	03/11/2023	Additions to Product Specifications & VoC	
4.2	Cooper Pursley	03/15/2023	Additions to Product Specifications	
4.3	Luca Tramontozzi	03/19/2023	Additions to Aesthetics and Usage Conditions	
4.4	Cooper Pursley	04/09/2023	Updates to Packaging	
	Links	to other Specification do	ocuments	
Doc #	Name	Link	Description	

PROJECT NAME Bike Rack

1.0 Product Brief

We are delivering a bike accessory that will make it easier to securely mount a standard backpack to a bicycle. The platform will be affordable to replace needing to buy expensive, specialized bike bags. It will also be portable and can be easily removed from the bike and stored in a backpack for safe-keeping.

2.0 Brand

The brand of the product should communicate practicality and affordableness. The product should appear to provide a beneficial use for a reasonable price (vs going without the product for no price)

3.0 Stakeholder				
	Stakeholder	Description	Who are they	What do they value?
3.01	User / Purchaser	who consumes the product	College students / Young Adults 18-25	Cost of the product, not having to bike with a heavy bag on their back, portability reduces theft
3.02	User	who consumes the product	Middle school - high school students 11-18	not having to bike with a heavy bag on their back, their parents' willingness to buy it, looks cool, ease of use (speed of setup/teardown)
3.03	User / Purchaser	who pays for the product	Parent of middle school - college student	Cost of product, product gets used by giftee (provides benefit)
3.04	User	who consumes the product	Adults, casual cyclists who don't want to purchase cycling panniers/bags	Not having to bike with a heavy bag on their back, low cost justifies itermittent use, easy to use without manual/instructions

3.05	Influencer	influence the users	Instagram/Tik- Tok influencers	Product looks g	ood in videos	
3.05	Influencer	influence the users	User's classmates	not having to bike with a heavy bag on their back		
4.0 Key Partners ar	nd Suppliers					
	Partner	Role/ Contribution	on	Notes		
4.01	McMasterCarr	Parts Supplier		Currently buckles, slides, washers, rivets		
4.02	Home Depot	Parts Supplier		Current source for wood, wood sealer, rivets		
4.03	Strapworks via Amazon	Parts Supplier		Source for webbing straps		
4.04	Amazon	Parts Supplier		Current source slides	for hook loop,	
NOTES						
	Initiator	recognizes the v	alue of a produ	ct		
	Gatekeeper	gives informatio	n to the DMU			
	Decider	who makes the	purchasing deci	ision		
	Influencers	influence the us	ers			
	Purchasers	who pays for the	product			
	Users	who consumes t	he product			

	ME537 - PRODUCT REALIZATION									
PROJECT NAME	Bike Rack									
5.0 Voice of the cu	stomer									
5.01	install should be obvious and error proof.									
5.02	The product should survive at least a year of regular use, including rain, cold, hot weather, and potholes.									
5.03	The product should be easy to install & remove without needing to carry tools on hand.									
5.04	The product will not interfere with normal use of the bike, e.g. it will have clearance for the user sitting on the seat and for pedaling, straps will not become entangled.									
5.05	The product must be able to be mounted securely & tightly with no looseness, wiggling, or jostling. It must not slide off or partially off rack in any direction.									
5.06	Any straps must have length long enough to use easily and securely, but there must not be loose straps flapping freely while in use.									
5.07	Product should be quiet in use without rattling noises.									
5.08	Surface finishes must be durable. Metal must not rust. Coatings must not chip, rub, or flake off. They especially must leave no marks of any kind on the held backpack.									
5.09	Product must survive (no cracks or other structural damage) wear and tear such as bumps against the wall while wheeling out of garage and the bike falling from kickstand with no backpack loaded.									
5.10	User should not get scratched by product, there should be no sharp or pokey bits.									
5.11	The product should be able to support common varieties of standard backpacks.									
5.12	The product should discourage theft by being hard to remove or easy to take with user.									
6.0 Key features, fu	nctional and capabilities									
6.01	The product will support a flat-laying backpack									
6.02	The product will securely hold a backpack.									
	The product will securely attach to a bike rack without tools.									
6.04	The product will be portable, defined as able to be stowed in a backpack, ideally within a water bottle pocket.									
6.05	The unit needs to mount securely to a bike rack with minimal wiggling/looseness even during sharp starts, stops, and bumps. Assume collisions, potholes, sudden braking, and swerving. Motion must be constrained in all axes, including side-to-side, front-to-back, and vertically.									
6.06	The product should discourage, fail safetly, or being able to fully function if a passenger attempts to sit and ride on the unit.									
6.07	The unit may be bumped or leaned against a wall / pole.									
6.08	The unit must not have any sharp corners or edges that could injure a user, damage a bag, fray a strap, or scratch paint.									
6.09	The unit may be squished, crushed, bumped, or jostled while stowed in its compact form.									
6.10	The product will be weather proof such that it can sustain prolonged periods of rain, snow, or direct sun									
7.0 Product compo	tibility with other products / systems									
7.01	Will fit bicycle racks of width 5" to 7"									
7.02	Will fit bicycle racks of length 11" to 16" (flat length only)									
	Will fit bicycle racks with tubing on the sides									
	Will fit bicycle racks with side tube diameters of 0.315" (8mm) to 0.63" (16mm)									
7.05	Will fit bicycle racks with a bar on the front									
	Will work with backpacks 10" to 14" in width									
	Will work with backpacks 4" to 12" in depth									
	Will work with backpacks 14" to 22" in height									
	Product will not break under normal operating conditions when holding backpacks equal or lighter than 45lb									
7.10	Product will fit in standard water bottle pockets (for bottle diameters ~3")									

ME537 - PROD	UCT REALIZATION									
PROJECT NAM	E Bike Rack									
14.0 Product S	pecifications									
	Specification	Units	Target	Min	Max	Type [1]	VoC	Key Features	Compatability	Usage
14.01	Platform Unfolded Width	in	13	11	14	Target the Mean	5.11	6.01	7.01 7.04	18.01
						-	5.04		7.02	
4.02	Platform Unfolded Length	in	12	11	13	Target the Mean	5.11	6.01	7.06	18.01
4.03	Platform Folded Width	in	3	2	3.5	Target the Mean	5.12	6.04	7.08	18.05
4.04	Platform Folded Height	in	13	11	14	Target 14.01	5.12	6.04	n/a	18.05
4.05	Platform Folded Thickness	in	2.5	1.5	3.5	Target the Mean	5.12	6.04	7.08	18.05
14.06	Platform Weight	oz	24	n/a	36	LTB	5.12	6.04	n/a	18.05
14.07	Force to dislodge platform from bike rack	lbf	200	100	300	НТВ	5.02 5.05 5.07 5.09 5.11	6.02 6.03 6.05 6.06 6.07	7.03 7.07	18.01 18.09 18.10 18.11 18.12
							5.02	6.05	7.01	18.09
14.08	Platform side-to-side allowable movement	in	0.25	0	0.5	LTB	5.05	6.07	7.03	18.12
14.09	Platform front-to-back allowable movement	in	0.25	0	0.5	LTB	5.02 5.05	6.05 6.07	7.02 7.03	18.09 18.12
14.10	Cargo side-to-side allowable movement	in beyond	1	0	1.5	LTB	5.02 5.05 5.11	6.01 6.02 6.05	7.04 7.05 7.06 7.07	18.15 18.16 18.17 18.19
14.11	Cargo front-to-back allowable movement	in beyond	1	0	1.5	LTB	5.02 5.05 5.11	6.01 6.02 6.05	7.04 7.05 7.06 7.07	18.15 18.16 18.17 18.19
14.12	Time to mount connectors to bike	sec	10	n/a	30	LTB	5.01 5.03 5.12	6.03 6.05	n/a	18.01
4.13	Time to remove connectors from bike	sec	5	n/a	15	LTB	5.01 5.03 5.12	6.03 6.05	n/a	18.01
4.14	Time to secure cargo	sec	15	n/a	30	LTB	5.01 5.03 5.12	6.03 6.05	n/a	18.01

ODUCT REALIZATION									
AME Bike Rack									
t Specifications									
Specification	Units	Target	Min	Max	Type [1]	VoC	Key Features	Compatability	Usage
Time to remove cargo	sec	5	n/a	10	LTB	5.01 5.03 5.12	6.03 6.05	n/a	18.01
No Surfaces Capable of Producing Lacerations	n/a	0	-	-	LTB	5.10.	6.08	n/a	18.05 18.13
Cargo Weight	dl	45	0	45	НТВ	5.02 5.11	6.02 6.05 6.06	7.07	18.07 18.12 18.15 18.16 18.17 18.21 18.22
Customer with standard hearing does not hear rattle at ride of moderate speed on smooth, paved surface.	y/n feedback	no rattle	no rattle	minor rattle audible, but customer is not disturbed / does not notice	LTB	5.07			
			n/a			5.01 5.03 5.12	6.03	n/a	18.01
ed components		•	.,, a		2.0	0112	0.00	, G	10101
Part	Supplier	Per unit cost target	Link to specification	Other notes a	nd information				
Plywood Slats (x4)	Home Depot	\$3.00	14.02		er piece such as 4'x	8' and cut	down		
			14.29 14.30 14.31 14.32						
	Bike Rack **Specifications** Specification Time to remove cargo No Surfaces Capable of Producing Lacerations Cargo Weight Customer with standard hearing does not hear rattle at ride of moderate speed on smooth, paved surface. Time to secure cargo (with strap adjustment) **Ed components**	ME Bike Rack 1 Specifications Specification Units Time to remove cargo sec No Surfaces Capable of Producing Lacerations n/a Cargo Weight Ib Customer with standard hearing does not hear rattle at ride of moderate speed on smooth, paved surface. Time to secure cargo (with strap adjustment) min ad components Part Supplier Plywood Slats (x4) Home Depot	Bike Rack 1 Specifications Specification Time to remove cargo Sec Sec No Surfaces Capable of Producing Lacerations Cargo Weight Customer with standard hearing does not hear rattle at ride of moderate speed on smooth, paved surface. Time to secure cargo (with strap adjustment) Part Supplier Per unit cost target Plywood Slats (x4) Home Depot \$3.00	Specifications Specification Units Target Min	### Supplier Cost target Supplier Suppli	### Supplier Simple Since Since	### Size Rack Specification Units Target Min Max Type [1] VoC 5.01 5.03	Specification Specification Units Target Min Max Type [1] VoC Key Features Specification Specification	Specification Specification Units Target Min Max Type [1] VoC Key Features Compartability Specification Specification Units Target Min Max Type [1] VoC Key Features Compartability Specification Specification

ME537 - PRC	DDUCT REALIZATION									
PROJECT NA	AME Bike Rack									
14.0 Produc	t Specifications									
	Specification	Units	Target	Min	Max	Type [1]	VoC	Key Features	Compatability	Usage
				14.09						
				14.10						
				14.12						
				14.13						
				14.34						
				14.35 14.36						
15.03	Webbing Straps	Amazon	\$1.50							
				14.14						
15.04	Buckles	McMaster-Carr	\$0.40	14.15						
15.05	Slides	Amazon	\$0.15	14.16						
				14.41						
				14.42						
15.06	Fasteners - Rivets	McMaster-Carr	\$0.45	14.43						
				14.41						
				14.42						
15.07	Fasteners - Washers	McMaster-Carr	\$0.30	14.43						
				14.38						
				14.39						
15.08	Connectors - Hook & Loop	McMaster-Carr	\$2.00	14.40						
		TOTAL:	\$9.80							

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PROJECT			
NAME Bike Rack			
18.0 Usage scenarios			
Condition			
18.01 Platform will be attached	to bike racks		
18.02 Platform will be used out	doors in winter weather with freezing to	emperatures (20-30F), snow, ice, an	d salt spray from road melt
18.03 Platform will be used out	doors in the rain		
18.04 Platform will be used out	doors in direct sun in summer (80-90F)		
18.05 Platform will be able to be	e folded/rolled up when not in use, sho	ould not damage any container su	ch as backpack (side pocket or main compartment)
18.06 Platform in backpack side	e pocket may be hit or crushed agains	st wall	
18.07 Platform in backpack side	e pocket may be placed on the floor	with the weight of backpack & cor	tents on top
18.08 Platform may be stored in	ndoors or outdoors when not in use, ou	tdoor not encouraged	
18.09 Platform installed on bike	should be able to be leaned up again	nst wall/pole with no issues	
18.10 Platform installed on bike	may take impact if bike falls over from	kickstand position	
18.11 Platform installed on bike	may take impact if bike is in collision		
18.12 Platform installed on bike	will take impact loads from traversing	over potholes, railroad tracks, tree	roots, etc
18.13 Platform may be stored lo	ose in a bag, box, or car trunk, possib	ly with other belonging. It may be j	ostled or shaken while stowed in this manner.
18.14 Platform may be dropped	d to the ground (likely from about wais	t height)	
18.15 Backpack may contain lo	arge rigid items (notebook, binders, lap	ptops)	
18.16 Backpack may contain o	nly small or compressible items (agend	da, pencil bags, snacks, squishy jac	ket or sweater, etc)
18.17 Cargo may be something	other than a backpack		
18.18 Platform will be sprayed by	by substances from the road including	small stones, gravel, dirt, mud, and	oil slick
18.19 Platform will experience s	ignificant vibration from bumpy/uneve	en roads	
18.20 Platform may experience	exposure to substances from the user	such as sweat and spilled substance	ces (water, drinks, sunscreen, etc.)
18.21 Customer may attempt to	o attach bag that is smaller than targe	t minimum bag size	
18.22 Customer may attempt to	o attach bag or container with non-er	closed contents (cardboard box, v	vater bottle in backpack pocket)
19.0 Shipping requirements			
Condition	Values		
19.01 Temperature Range	0°F to 100°F (-18°C to 38 °C)	Heat does not degrade propertie	s of slats, webbing or fasteners
19.02 Humidity [2]	0-100%	Humidity and humidity cycling do	es not degrade properties of slats, webbing or fasteners
19.03 Maximum Temp/Humidity	120/100% RH	Slats, webbing, and fasteners surv	ive maximum conditions without degrading
19.04 Water / dust	Weatherproof treatment/paint wear	Must be fully water/weatherproof	while in storage so slats and webbing maintain performance if water gets into packaging
19.05 Drop Shipping Test	Pass Testing Method	ASTM D5276-19	
19.06 Vibration	Product should survive vibration during	No functional or aesthetic damag	e to product
20.0 Environment: Transport/Storage in git			
Conditions: Product in gift box, in shipping	· · · · ·	,	al tests
Condition	Values	Comments and other conditions	
20.01 Temperature Range [3]		Heat does not degrade propertie	
20.02 Humidity [4]	0-100%		es not degrade properties of slats, webbing or fasteners
20.03 Maximum Temp/Humidity			ive maximum conditions without degrading
20.04 Drop	Drop Height - 4 ft	Should survive if dropped while in	transport/storage

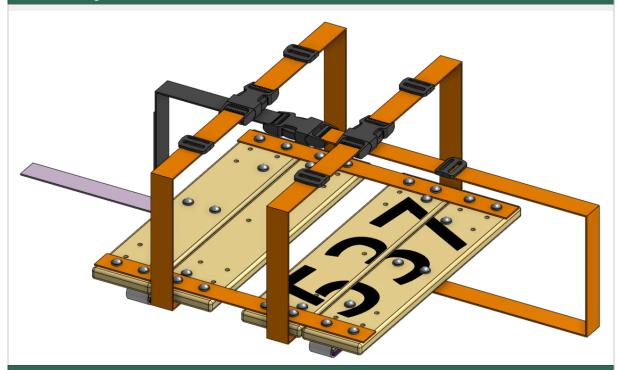
Varranty eriod	expected usage of 1 year.	Target return rate	10%	Target reliability rate	90%
	month warranty with an				
	The product will have a 6				
	and reliability targets				
	Impact Resistance	Slats break, webbing rips off			Ib backpack dropped from 3 feet while rack is in storage, or if hit against object while in water bottle pocket
22.06	UV exposure	Weatherproof treatment wears off or	· · · · · · · · · · · · · · · · · · ·	•	
	Water / dust	Weatherproof treatment/paint wears	Must be fully wate	er/weatherproof	while in storage so straps and webbing maintain performance
	Drop		Should survive if d	ropped while in	ransport/storage
	Maximum Temp/Humidity				ve maximum conditions without degrading
	Humidity [8]				es not degrade properties of slats, webbing or fasteners
22.01					of slats, webbing or fasteners
	Condition	Values	Comments and o		
Conditions: Pro	duct is assembled and store	ed indoors or outdoors on bike or on fl	oor (outdoors not r	recommended)	
2.0 Environme	nt: Non operational - storaç	e or transport			
21.14	Chemical resistace	contaminents, sweat	No rust or corrosio	n, no damager t	o functional properties, aesthetic degradation allowed.
21.10	o v exposore	Salt water, road surface oilslicks &	31013, 3110p3, 10CK	cornicciors, aria	restories most etain performance properties. Aestricite degradation dilowed.
21 13	UV exposure	max: (0.5hr * 2/day * 3day/wk * 52wk/yr) = 156hr direct sunlight	Slats straps rack	connectors and	fasteners must retain performance properties. Aesthetic degradation allowed.
21.12	Tension Resistance	HTB	rivets must not pul	ll through materi	
	Impact Resistance Shear Resistance	Min300lbf, Max500lbf, Target400lbf,	secured. Straps m	ust not stretch o	asteners must be able to resist impact of 45 lb backpack dropped from 4 feet while bag is on rack. Cargo must stay tightly tear, buckles must not slip, slats must not crack or take structural damage, holes in straps and hookloop must not enlarge,
21.11	Loading	45 lb load			kpack load while bike is moving
	Drop				ser crashes bike with product installed and cargo mounted
21.09	Abrasion Resistance	functional damage	properties.		ago, billo, radin o cuerro i iliano di amperonapatta, addinendan, pedante la <u>u</u> , do triest ciam incin totolional
21.00	Sidi ili ilsi i ridi di less	•		•	argo, bike, rack, or user. No finishes will flake or chip. Straps may aesthetically become fuzzy but must retain their functional
	Slat finish hardness	No stretching, no color running min 0in, max0.143in, target0.0715in	not transferred to After finish has full		k, of user.
21.07	Other component water resistance	No stratabing no color rupping			s while wet and after wet/dry cycles. No loss of flexibility or strength. May have changes in appearance, so long as color is
21.06	Slat water resistance	0.5%, LTB	· · · · · · · · · · · · · · · · · · ·	· · · · · · · · · · · · · · · · · · ·	while in use so slats and webbing maintain performance
		Min 0.1% absorption by weight, max			
21.05	Vibration	Testing	ASTM D3580. Must	be able to with:	stand vibration of being attached to bike rack while traveling over bumpy/uneven road for duration of commute
21.04	Maximom remp/normany	Pass Testing Method and In House	sidis, webbilig, di	10 1031611613 301 41	ve maximum conditions without degrading
	Humidity [6] Maximum Temp/Humidity		,		ve maximum conditions without degrading
		Min 90F, Max 150F, Target 100F, HTB 0-100%			of slats, webbing or fasteners es not degrade properties of slats, webbing or fasteners
		Min -10F, Max 30F, Target 20F, LTB			
01.01	Condition	Values	Comments and o	ther conditions	
Conditions: Pro		rational. Minor aesthetic damage on			
	nt: Operational		December of the second		
	Vibration	Product should survive vibration durin	No functional or c	esthetic damag	e to product
	Drop Shipping Test		ASTM D5276-19		
	UV exposure			a or wood lisell s	should not degrade in sunlight through gift box
20.06					

24.0 Cycles ove	er warranty period							
	Operation	Cycles per warranty period	Comment					
24.01	Fold Platform	650	timated number of cycles given 1 year of use (4 times a day * 3 days a week)					
24.02	Strap Buckling	650	Estimated number of cycles given 1 year of use (4 times a day * 3 days a week)					
24.03	Hook & Loop	650	Estimated number of cycles given 1 year of use (4 times a day * 3 days a week)					
24.04	Platform Unfolded and Loaded on Rack	650	Estimated number of cycles given 1 year of use (4 times a day * 3 days a week)					
24.05	Cold Cycling from 68F to 0F and back		Estimated number of cycles given 1 year of use with a third of the cycles in cold weather					

PROJECT

NAME Bike Rack

8.0 Renderings



9.0 Color material finish

Straps - Lightweight Polypropylene Orange & Lightweight Polypropylene Black

Slats - clear finish over wood, black stenciling Buckle - matte black plastic

Slides - matte assorted colors, pairs matching

10.0 Logo and marketing placement

Logo on face of slat(s)

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PROJECT NAMI		Bil	ce Rack Platform						
11.0 Giff Box/P	ackaging. Pictu	e and description							
The platform w	vill be placed, wi	th outside slats fol	ded, inside a mesh	bag hanging ur	nder a				
			vill be sewn to the h						
graphics will be	e placed on the	header card.							
12.0 List of who	at is included in t	he gift box							
	Part name	Part description							
12.0	1 Product	One unit							
		One page color	sheet that describe	es how to use ar	nd install the				
	Quick start		e rack. This will be f						
12.02	2 guide	the mesh bag.							
Shipping and	other packaging								
	Part name	Part description							
		48x40x36 standa	rd master carton. M	Narked with requ	uired				
3.0	Master carton	shipping informa	tion.						
			ack that contains 6	gift boxes. Mar	ced with				
3.02	2 Inner pack	the SKU informat	ion (sticker).						
Other packag	ing information								
			expand 2". The hea						
pack.	er can be folded	over the mesh bo	g when the gift box	x is stored inside	the inner				
pack.									
6 gift boxes co	ın fit inside one ir	nner pack. 45 inne	r packs can fit insid	le one master co	arton.				
Packaging Co	st								
		Dimensions			Cost Per Bo	x			
Mfr.	Part	[in] L x W x H	5	25	100	250	500	1000 N	lfr. Part#
Uline	Inner Pack	16 x 8 x 12	N/A	\$1.62	\$1.50	\$1.36	\$1.28	\$1.22 5	
Uline	Master Carton	48 x 40 x 36	\$41.00	\$39.00	\$36.00	\$35.00	\$33.00	N/A S	-4812

PROJECT					
	Bike Rack Platforn	n			
13.0 Dates and	volume targets				
Date	Stage	Volumes	Comments		
3/16/2023	EVT	1	First product ready with finalized	d CAD	
4/6/2023	DVT	2			
5/2/2023	PVT	10	Optimize design to prepare for	MP	
6/1/2023	MP - first month	500	Date based on tooling lead time	es	
7/1/2023	MP	800	Increase by 300 units/month		
8/1/2023	MP	1300	Increase by 500 units/month		
14.0 Cost targe	ts				
Number	Category	Description		Target	Description
14.01	NRE	Non recurring e	ngineering	\$16,010.00	[Development] prototypes, development labor (4 engineers @ \$42/hr), [Quality] testing equipment (\$2k), testing labor (5 employees @ \$20/hr), [Operation] overhead (\$5k/month)
14.02		total fixture cos assembly	ts to hold materials and for final	\$286.57	Acrylic & MDF fixtures, see tooling plan
14.03	COGs - Launch	BOM Cost + ass	embly labor, overhead	\$25.00	Approximated per unit costs for BOM plus assembly labor and overhead
14.04	COGs - 6 months	BOM Cost + ass	embly labor, overhead	\$8.00	Bulk ordering reduces material costs, labor is more efficient. Mass manufacturing est approximately \$17/unit savings on materials
14.05	Landed costs	Cost to get to t	he customer	\$5.00	Shipping cost
14.06		How much distr	ibutors like amazon are	\$2.50	10% of Sales Price
14.07	MSRP	Target retail prid	ce?	\$25.00	Cost should be preferable to 1. buying a pannier bag and 2. buying a hiking bag (more breathable and easier to carry for extended times). Both daypacks and pannier bags which hold comparable volume start around \$55-80 depending on brand and material quality (LL bean, REI, osprey). Discounts can go down to \$30 on amazon for lesser known brands
14.08	Acceptable Margin	How much do y unit?	ou need to earn when selling a	\$6.25	Profit margins in the sports/outdoor industry estimated 25-30%
14.09	Profit with Above Information	Does this match	n the acceptable margin or is ase)?	\$9.50	This exceeds the needed value defined above

PROJECT

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16.0 Countries of Sale

USA

17.0 Certifications						
Number	Classification	Country	Comments			
17.01	CARB ATCM	US	Emission standards for composite wood			
17.02	TSCA Title VI	US	Emission standards for composite wood			
17.03	3 ASTM D1761-20	US	Standard Test Methods for Mechanical Fasteners in Wood and Wood-Based Materials			
17.04	Calif Prop 65	US	In regards to Varathane sealer used to protect wood slats			
17.05	US DOT - Title 49.Subtitle B.Chapter III.Subchapter B. Part 375	US	Transportation of Household Goods in Interstate Commerce; Consumer Protection Regulations			

PROJECT

NAME Bike Rack

25.0 Spare and repairs

Once in mass production, rack will be cheap enough to send the customers one replacement within the warranty period. Customer will pay shipping costs.

25.0 How is the product going to be supported

Customer will submit claim for replacement by emailing customer service. Customer service will be sure to acquire a picture from customer displaying issue with product. Customer Service will determine if product is eligible for replacement under warranty and will ship to customer after collecting payment for shipping costs.

			ME537 - PRODUCT REALIZATION				
PROJECT NAME	Bike Rack						
NOTES	Link to aesthetic inspection criteria and examples LINK						
26.0 Aesthetic							
	Defect	Suface classification	Max defect allowed	Max count allowed	Critical/Major/ Minor classification		
26.01	Cracks	A-D	None	None	Critical		
26.02	Burrs/sharp edges	A-D	None	None	Critical		
26.03	Rust	A-D	None	None	Critical		
26.04	Needle Found in Ite	A-D	None	None	Critical		
26.05	Tears in Straps	A-D	None	None	Critical		
26.06	Blistering/Peeling	A-D	None	None	Critical		
26.07	Fraying of Straps	A-C	None	None	Major		
26.08	Dents	A-D	None	None	Major		
26.09	Scuff	Α	None	None	Major		
26.1	Scuff	В,С	1/4"	2	Minor		
26.11	Scratches	Α	None	None	Major		
26.12	Scratches	B,C	1/8"	2	Minor		
26.13	Nicks	Α	None	None	Major		
26.14	Nicks	B,C	1/8"	2	Minor		
26.15	Burn	A,B	None	None	Major		
26.16	Burn	С	1/4" radius mark	2	Minor		
26.17	Orange Peel	A,B	None	None	Major		
26.18	Orange Peel	С	Permissable within any rivet holes	Any (in holes)	Minor		
26.19	Runs/Drips	A-D	None	None	Major		
26.2	Stains	A,B	None	None	Major		

26.21	Stains	С	Any	Any	Minor
26.22	Discoloration	A,B	None	None	Major
26.23	Discoloration	С	Any	Any	Minor
26.24	Roughness/Surface	A-C	All Surfaces will have a surface roughness (Ra) of 6.3 um or better	No defects greater than	Major
26.25	Streaking	A,B	None	None	Major
26.26	Streaking	С	Any	Any	Minor
26.27	Gloss Variation	A-C	Finishes on all exposed surfaces will be medium gloss with no more than one dust inclusion per square inch	None allowed beyond	Major
26.28	Tool Marks	Α	None	None	Major
26.29	Tool Marks	B,C	1/8"	2	Minor
26.3	Missing Stitching	A-D	None	None	Major
26.31	Uneven Stitching	A-C	Stitches allowed to be within 5 degrees of intended line of stitch. Stitch length will be within . 1mm of 2.5 mm	None beyond spec	Minor

- [1] LTB lower the better, HTB higher the better, No indication, target the mean
- [2] Low temp low humidity
- [3] High temp. High humdity
- [4] Low temp low humidity
- [5] High temp. High humdity
- [6] Low temp low humidity
- [7] High temp. High humdity
- [8] Low temp low humidity