

Postmortem Report: App is not working

Incident ID: 556455
Description: the mobile app is not working
Severity: High
Status: Open
Created At: 2024-04-17 13:06:27.827 +0000 UTC
Resolved: true
Resolved At: 2024-04-18 08:54:06.066 +0000 UTC
Acknowledged: true
Acknowledged At: 2024-04-18 08:49:42.482 +0000 UTC

Timeline of Events:

- Incident Created ----- I
- Incident Assigned ----- I
- Alerted ----- I
- Incident ----- I
- Resolved æœ... ----- I

Root Cause Analysis:

Lessons Learned:

Action Items:

Conclusion: