

# Kaizen: A Believable Chatbot

A Metis Investigation by Jeremy Brown  
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# What Is A Chatbot?

Who created you.

**My mother and father created me.**

Who is your mother and father.

**I am not sure who my real father is.**

Who is your mother.

**The father of me and my brothers.** 🧐



Nice lobby you have here  
This is a good time to ask me questions, but  
keep in mind that my memory banks are limited,  
and you don't have access to them all.

What's with the origamis?  
Do you like these origami cranes? I do.

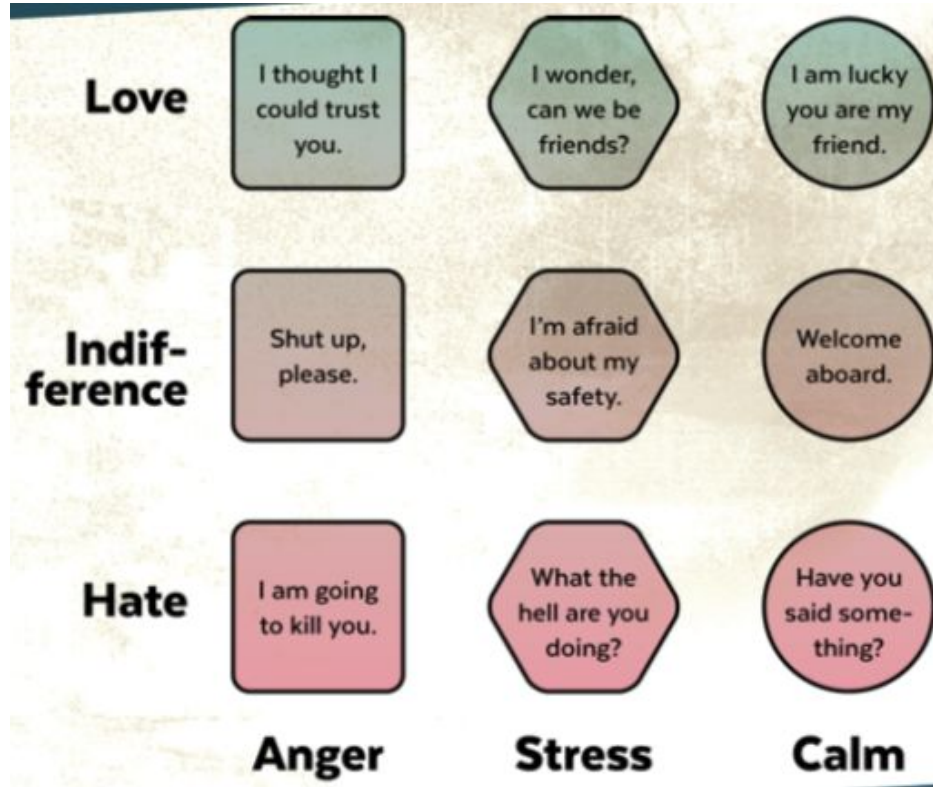
Yes they're allright  
We are a big fan of origami.

I see  
Origami is a lovely art form.

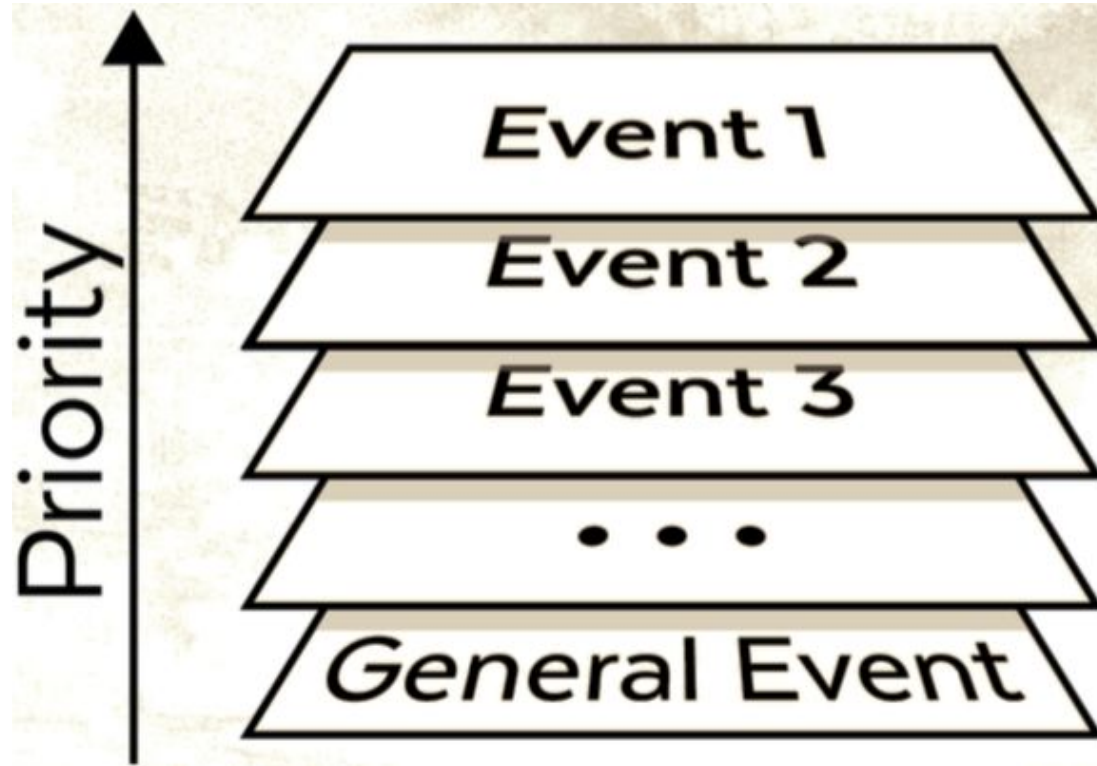
It is indeed!  
I'm confused.

Can I visit the rest of the ship?  
Nautilus is not just a place, it is a space  
vessel.

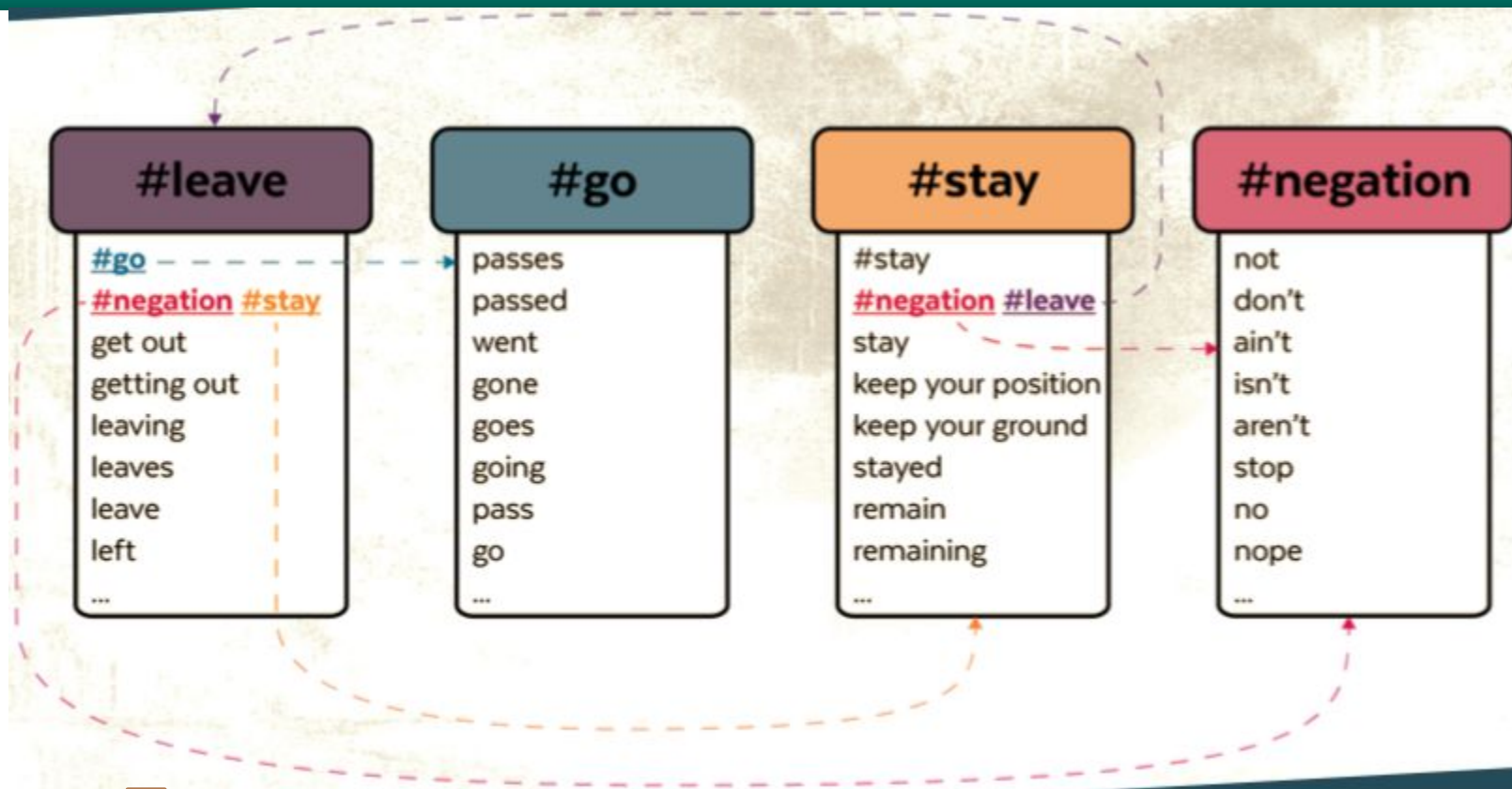
ALPHA  
BETA  
GAMER



## Emotion Matrix



Event-Based Context



Input Tags



I #might# just #forgive#, but #your\_fault#.

#might

- may just
- might
- could probably
- may be able to

#forgive

- forgive you this time
- let this one slide
- forget our misunderstanding for now

#your\_fault

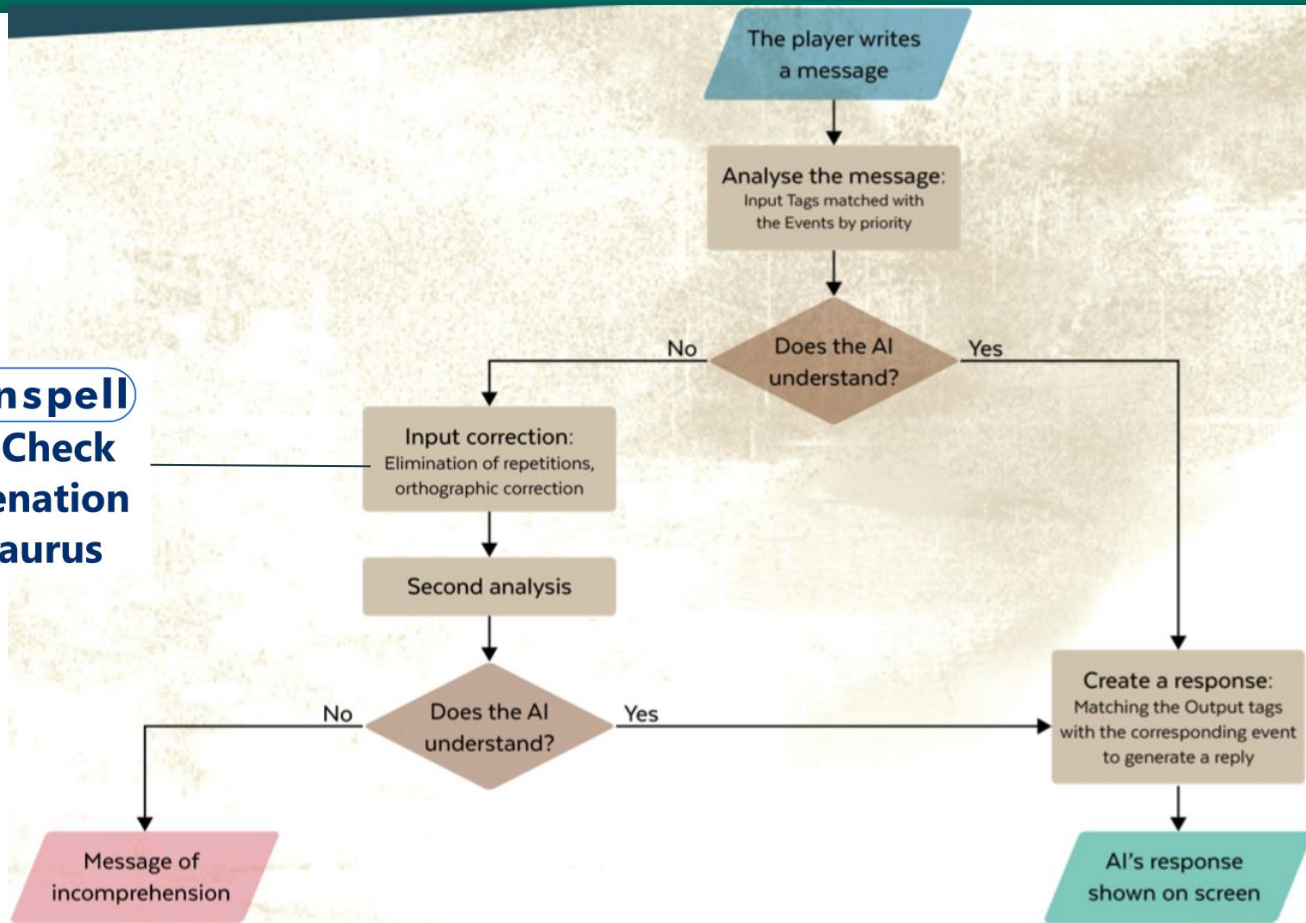
- you brought this upon yourself
- you should know this is your fault
- you're the one to blame for this
- you cannot blame anyone but yourself
- you are facing the consequences of your own actions

I might just let this one slide, but you should know that it is your fault.

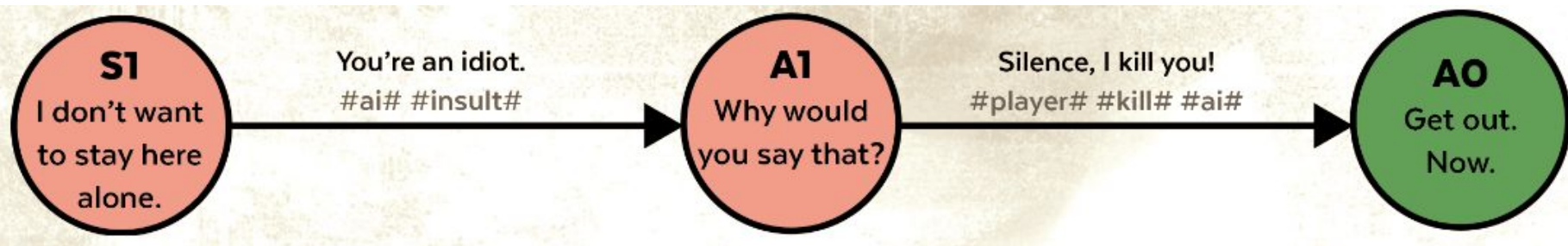
Output Tags



**NHunspell**  
**Spell Check**  
**Hyphenation**  
**Thesaurus**



Semantic Pattern Compiler



# Semantic Pattern Compiler



## Implications and Applications: Tweak & Adapt

# Key Takeaways

- Exploit limits of technology
- Smoke & mirrors
- Context matters



Thank you!

# Sources

- Diagrams: [nucl.ai Conference 2015](#) - check out the full presentation for more detail on the game & techniques
- Images:
  - [Cleverbot](#)
  - [Event\[0\].gif](#)
  - [Event\[0\] laurels](#)
  - [Nhunspell library](#) - also contains information about the library itself