

Verification and Validation Report: Software Engineering

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1 Revision History

Date	Version	Notes
03/04/2024	1.0	Add results for some functional tests
03/06/2024	1.1	Add results for unit tests + reflection
03/06/2024	1.0	Add results for some nonfunctional tests
04/04/2024	1.1	Updated in response to TA feedback

2 Symbols, Abbreviations and Acronyms

symbol	description
T	Test
UNT	Unit Test
UT	Usability Test
ST	Searching Test
DT	Data Test
BT	Bookmarking Test
PIT	Program Info Test
PT	Performance Test

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3 Functional Requirements Evaluation

Authentication

1. AT-1 Result: **Passed** - The tester was able to successfully create an account, and was redirected to the next page, indicating that the account was created successfully. Therefore, this test was successful.
2. AT-2 Result: **Passed** - The tester was not able to create an account with an email that was already in use, and was blocked from clicking the register button. Therefore, this test was successful.
3. AT-3 Result: **Passed** - The tester was not able to create an account with a password that did not meet the NIST guidelines. Therefore, this test passed.
4. AT-4 Result: **Passed** - The tester was able to successfully log in, the user was redirected to the home page, indicating that the login was successful. Therefore, this test was successful.
5. AT-5 Result: **Passed** - The tester was not able to log in with a username that did not exist, an error message was displayed, and the user was not able to proceed to the next page. Therefore, this test was successful.
6. AT-6 Result: **Not run** - Feature being tested was not yet implemented at the time of testing.
7. AT-7 Result: **Not run** - Feature being tested was not yet implemented at the time of testing.
8. AT-8 Result: **Passed** - The tester was able to successfully log out, and was redirected to the login page. Therefore, this test was successful.

User Data

1. DT-1 Result: **Passed** - New account can successfully be created, and data is stored successfully in the database. Therefore, the tester was able to verify that the data is persistent, and so this test was successful.
2. DT-2 Result: **Passed** - Account information can successfully be updated, and the changes are reflected in the database. Therefore, the tester was able to verify that the updates are persistent, and so this test was successful.
3. DT-3 Result: **Not run** - reason being that the database application we used will ensure the issue brought up by this test can never happen.

Email

1. ET-1 Result: Not Run - This feature implementation was not complete at the time of testing, and so the test was not conducted.

Program Information

1. PIT-1 Passed - The tester was able to verify that the FAQ system can be viewed by a user (whether they are logged in or not), and so this test was successful.

Searching

1. ST-1 Not run - Functionality tested by this test was removed from the requirements prior to conducting testing.
2. ST-2 Passed - The tester was able to conduct a search based on a patient profile, and view the resulting trials. Therefore, this test was successful.
3. ST-3 Failed - When attempting to search for trials with no profile data selected, the app did not behave as intended (it still tried to conduct a search), therefore this test was unsuccessful.
4. ST-4 Passed - The tester was able to switch between multiple profiles, and conduct a search based on each respective profile.
5. ST-5 Passed - Upon selecting a displayed trial, the tester was able to verify that the location displayed on the map updates and displays correctly.

Bookmarking

1. BT-1 Passed - The tester was able to save a trial, and view the trial in the bookmarks page. Additionally, there was an indication that the trial was saved, upon saving the trial. Therefore, this test was successful.
2. BT-2 Passed - The tester was able to delete a trial that was previously saved, and verified that the deletion was recognized in the frontend (i.e., by no longer being part of the list of saved trials). Therefore, this test was successful.
3. BT-3 Passed - The tester was able to verify that the details provided by the saved trial are the same as the details related to the trial on the search trial page.
4. BT-4 Passed - The tester was able to verify that the saved trials are filtered correctly upon selecting a profile to filter by. When selecting a profile, only the trials saved under that profile are displayed, and when selecting no profile, all saved trials are displayed to the user.

4 Nonfunctional Requirements Evaluation

4.1 Usability

In order to test usability, we created and conducted a Usability Test & Survey (in section 6.2 of the [VnVPlan](#)) with five different participants. The results of this test can be found in [Usability Test Results](#). The following tests were conducted as part of the usability test:

1. UT-1 **Passed** - On average, the usability test participants rated their ease to complete this test (navigating to the sign in page) a 4.6 on average. As this is above the minimum rating of 3.5, the test passes.
2. UT-2 **Passed** - On average, the usability test participants rated their ease to complete this test (navigating to the registration page) a 4.8 on average. As this is above the minimum rating of 3.5, the test passes.
3. UT-3 **Passed** - On average, the usability test participants rated their ease to complete this test (registering a new account) a 4.2 on average. As this is above the minimum rating of 3.5, the test passes.
4. UT-4 **Passed** - On average, the usability test participants rated their ease to complete this test (searching for clinical trials) a 3.6 on average. As this is above the minimum rating of 3.5, the test passes.
5. UT-5 **Passed** - On average, the usability test participants rated their ease to complete this test (viewing more details of a trial) a 3.6 on average. As this is above the minimum rating of 3.5, the test passes.
6. UT-6 **Passed** - On average, the usability test participants rated their ease to complete this test (bookmarking a trial) a 4.4 on average. As this is above the minimum rating of 3.5, the test passes.
7. UT-7 **Passed** - On average, the usability test participants rated their ease to complete this test (viewing bookmarked trials) a 3.8 on average. As this is above the minimum rating of 3.5, the test passes.
8. UT-8 **Failed** - On average, the usability test participants rated their ease to complete this test (navigating to the search trials page) a 2.4 on average. As this is below the minimum rating of 3.5, the test fails. According to feedback we received when conducting the Usability Test & Survey, participants felt there was no clear way to navigate to the Search Trials page and thus gave this test a low rating.
9. UT-9 **Passed** - On average, the usability test participants rated their ease to complete this test (viewing account information) a 5 on average. As this is above the minimum rating of 3.5, the test passes.

10. UT-10 **Passed** - On average, the usability test participants rated their ease to complete this test (adding a new profile) a 4.8 on average. As this is above the minimum rating of 3.5, the test passes.
11. UT-11 **Passed** - On average, the usability test participants rated their ease to complete this test (navigating to the REACH home page) a 5 on average. As this is above the minimum rating of 3.5, the test passes.
12. UT-12 **Passed** - On average, 100% of users did not report any issues navigating the interface after changing their preferred language. As this is above the minimum 95% of users, the test passes.

The following graph summarizes and displays the results of the usability test (visualizing the passed/failed tests UT-1 to UT-11):

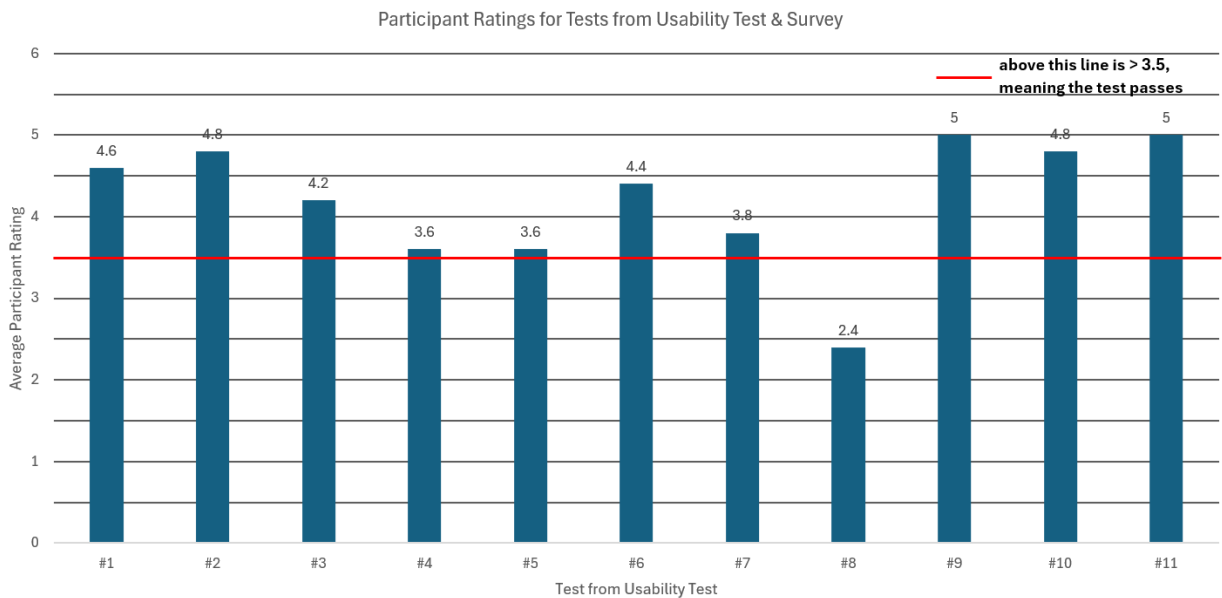


Figure 1: Average Participants Ratings for Tests in Usability Test

4.2 Performance

1. PT-1 **Passed** - On average, the tests to load trials take on average 4.1 seconds. As this is below the benchmark of 5 seconds, the test passes.
2. PT-2 **Passed** - All endpoints were tested manually to measure the time taken to establish connections between endpoints. All tests succeeded in under 1 second, so the tests pass.

4.3 Maintainability

1. MT-1 **Failed** - Modified code in the pull request has been routinely and automatically linted by a Github CI component upon creation of pull requests. Some pull requests have been rejected by the linter, so the test fails.

4.4 Security

1. OT-1 **Not run** - Application was updated to display a fixed amount (5) of results at a time. As the application no longer needs to display all available trials, this test is no longer necessary.
2. OT-2 **Passed** - Several testers accessed the web application from their respective devices and tried out the main functions of the application. All testers consistently rated the performance above 7, so the test passed.

4.5 Operational and Environmental

1. SEC-1 **Passed** - The tester entered the password "pass" which does not conform to the NIST guidelines. The password was not accepted and the account was not created, so the test passes.
2. SEC-2 **Passed** - Two tests were run. Firstly, a tester with the correct password but incorrect username attempted to access the database. This test was successful as the tester was denied access to the database. Secondly, a tester with correct credentials attempted to log into the database. This attempt was successful, so the second part of the test was also successful.

4.6 Legal

1. SEC-1 **Not run** - This test case has not been run as the user consent function has not been implemented.

5 Comparison to Existing Implementation

This section will not be appropriate for every project.

6 Unit Testing

1. UNT-1 Result: **Passing**
2. UNT-2 Result: **Passing**
3. UNT-3 Result: **Passing**

4. UNT-4 Result: **Passing**
5. UNT-5 Result: **Passing**
6. UNT-6 Result: **Passing**
7. UNT-7 Result: **Passing**
8. UNT-8 Result: **Passing**
9. UNT-9 Result: **Failing** - Functionality that is tested by this unit test is currently under a slight rework, which is causing the test to fail.
10. UNT-10 Result: **Failing** - Functionality that is tested by this unit test is currently under a slight rework which is causing the test to fail.
11. UNT-11 Result: **Passing**
12. UNT-12 Result: **Passing**
13. UNT-13 Result: **Passing**
14. UNT-14 Result: **Passing**
15. UNT-15 Result: **Passing**
16. UNT-16 Result: **Passing**
17. UNT-17 Result: **Passing**
18. UNT-18 Result: **Passing**
19. UNT-19 Result: **Passing**
20. UNT-20 Result: **Passing**
21. UNT-21 Result: **Passing**

7 Changes Due to Testing

In terms of receiving feedback on our designs, our team has cultivated a diverse group of potential users in order ascertain that our design is meeting the requirements of the primary stakeholders. More specifically, throughout the term, we held biweekly focus meetings with our supervisors, Dr. Ho and Dr. Scallan, where we received crucial pointers regarding key design issues in visibility, consistency and clarity.

A major component of our design, the map feature for displaying trial locations, was not seriously considered until we received feedback from our supervisors. They impressed upon

us the importance of having the feature fully functional early on in the development process. We thought this was the case after revision 0 and had tested that it was displaying locations accurately. However, we did not account for the resilience of the program and found that every few reloads the map might not show any results for trials. This was a major design issue especially because the majority of the trials had associated locations and as such this could not be attributed to anything but the way we embedded the map. By unit testing this and gaining an understanding of the functionality at a granular level, we were able to ensure that the map displayed every time.

Another piece of feedback that helped us in the development process had to do with limiting distances for trial searches. Prior to this feedback, we did not have a limit on how far away a trial could be. This potentially linked users to trials that could be over 500 km away from their main address. This issue did not cost us too much in terms of usability metrics (it was not a big factor) but by changing it we improved user experience significantly as trial results were more relevant to users.

We also received feedback from our supervisor regarding the usability of the interface, specifically regarding the location of the trial. While we could see the address when expanding the trial, our supervisors felt that this wasn't usable enough. In response, we decided to add a component that would show the location on a Google Maps embed, such that the user would be able to more easily locate and find directions.

Additionally, as we have more users test the application, we plan to continue making incremental changes to the platform that will center on UI/UX improvements from a front-end lens.

8 Automated Testing

Using pipelines, we streamlined our testing process via the integration of unit testing into our linter workflow. Before merging our code into the main branch, we adhere to running multistage pipelines that lint and use `pytest` to test our code. `Pytest` serves as our testing framework due to its robust nature and automation capabilities. The key functionality we tested includes (but is not limited to): filters, saving trials, profile creation, and age and distance calculations. `Pytest`, having a high degree of organization and flexibility in terms of execution, is perfect for our particular use case. It simplifies the process of running multiple tests and interpreting results allowing for better collaboration and clarity between team members.

9 Trace to Requirements

For test case to requirement traceability, see section 4.3 in the [VnVPlan](#).

10 Trace to Modules

For test case to module traceability, see section 5.3 in the [VnVPlan](#).

11 Code Coverage Metrics

As this project consists mainly of using external APIs and libraries, we decided it was not necessary for us to test our code using any code coverage software. Our backend code mainly consists of different models to represent and store our data in the database, as well as communication with the clinicaltrials.gov APIs. Our frontend code similarly just displays data fetched from the relevant APIs. This indicates that testing for code coverage would not be beneficial in our case.

Appendix — Reflection

The information in this section will be used to evaluate the team members on the graduate attribute of Reflection. Please answer the following question:

1. In what ways was the Verification and Validation (VnV) Plan different from the activities that were actually conducted for VnV? If there were differences, what changes required the modification in the plan? Why did these changes occur? Would you be able to anticipate these changes in future projects? If there weren't any differences, how was your team able to clearly predict a feasible amount of effort and the right tasks needed to build the evidence that demonstrates the required quality? (It is expected that most teams will have had to deviate from their original VnV Plan.)

There were a few ways in which the VnV plan was different from the activities that were actually conducted. First, there were a few tests written for functionality that is no longer planned to be in the app. For example, the email notification system/module is no longer in scope, and as a result, tests were obviously not conducted for this module. Furthermore, there were some tests that did not need to be done as a direct result of the implementation, and more specifically, some of the tools that were used in the implementation. For example, a good chunk of the authentication tests did not actually need to be done, since Django provides an out of the box solution to authenticating users (which we were able to take advantage of). It would be very difficult to anticipate all of these changes in a future project, since there are so many variables affecting the testing stage (i.e., change in scope, implementation details, etc..). Fortunately, this is why we follow the iterative process, since it allows us to make continuous updates to our documentation, ensuring there is always consistency between the plan, report, the app itself, and the other documents (such as SRS, MIS, etc..).