



LUMINATOR TECHNOLOGY GROUP

Granite - Marble Phase I.5 & II

Job: UI/UX Discovery & Design

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1. Overview

This document will serve as breakdown of the scope of work, budget, deliverables and estimated timeline for the Granite - Marble Phase I.5 & II project for the Luminator Technology Group.

2. Expectations

Luminator Technology Group

- Will make every effort to be available for all queries related to design, and content in a timely (within 24hr) period.
- Will make every effort to provide Jesse Orrico LLC with such information as needed in order to complete the scope of work as outlined below. ***It is understood that if a request has been made and it takes longer than 24 hours to respond to the request the timeline will be moved out appropriately***
- Will provide Jesse Orrico LLC with ongoing input for any new development during the duration of the project.

Jesse Orrico LLC

- Provide an estimated time to delivery and cost for the scope of work as outlined below
- Will make every effort to be available for all queries related to development, and content in a timely (within 24hr) period.

3. Scope of Work/Outcomes

Below is found an itemized list of work to be completed on the **Granite - Marble**.

** The number of screens listed below are best guess estimates.*

SOW

1. User Experience

- a. Task Analysis
 - b. User Flow
 - c. Wireflows
2. UI Design Mockups (Estimated 17-25 total screens)
 - a. Template edit mockups
Each template will have uniquely editable properties, so they require their own mockup.
 - i. Route ladder templates (Estimated 4-6)
 - ii. Notification bar templates (Estimated 2-4)
 - iii. Generic templates (Estimated 6-10)
 - b. Asset index mockups (Estimated 1-2)
 - c. Microinteraction mockups (unknown count)
 - i. Filters
 - ii. Menus
 - iii. Popovers
 - iv. Fields
 - v. Drag and drop
3. Prototyping - Invision Setup
4. Documentation
 - a. Developer guide
 - b. UI Library update
 - c. Granite glossary update

Outcomes

Activity	Duration	Deliverable
User Experience	1.5 weeks	User Flow, Wireflow
UI Design	2 weeks	HD Mockups
Prototyping	.5 week	Invision Integration & First Round of Revisions
Documentation	1 week	Development Doc, Glossary & Final Revisions, UI Library Update
Project Management		Ongoing Throughout Project
Totals	5 weeks	

4. Timeline and Budget

Project Stages	Duration	Comment	TOTAL: Cost
Phase 1.5 - Discovery Phase 2 - Design	5 Weeks	Calculated from Project Kickoff	\$30,625
Change Request Stage	14 days	After Design Delivery	Time & Material (T&M)

5. Delivery Milestones and Payment Terms

Milestone #	Milestone Description	Due on or before	Payment	Comment
1	Phase I.5 & II Kickoff	On Kickoff	\$15,312.50	50%
2	Phase I.5 & II Complete	Due 4 weeks after kickoff	\$15,312.50	50%
3	Change Request	Ongoing	TBD	Time & Material (T&M)

6. KPI and Service Level Agreement.

JesseOrrico LLC will comply with the following KPI and SLA and give LTG regular reports per the reporting frequency indicated below. The reports must demonstrate Jesse Orrico LLC's adherence to each such SLA.

Deliverables

KPI Name	Definition	SLA Measurement	Target	Compliance	Frequency
On Time Delivery	Jesse Orrico LLC should manage project schedule proactively; accepted work items should be delivered on time.	(Total # of accepted work items / Total # of work items)	100%	95%	Sprint
Documentation	To keep the project knowledge for further reference, Jesse Orrico LLC should maintain a well-organized Knowledge Base (KB), and get Luminator Technology Group FTE approval.	(# of sign-off documents / # of documents generated)	100%	95%	Monthly

Quality

KPI Name	Definition	SLA Measurement	Target	Compliance	Frequency
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On Time Delivery	Jesse Orrico LLC should control product quality to make no P0 bug found in the Design Deliverables	total # of P0 bug in Design Deliverables	0%	95%	Monthly
Bug Fix Quality	Bugs should be fixed and closed appropriately	(# of Reopened bugs/ # of Fixed Bugs)	0%	5%	Monthly

Communication

KPI Name	Definition	SLA Measurement	Target	Compliance	Frequency
Daily scrum meeting	Jesse Orrico LLC should lead internal project scrum meeting	Meeting Attendance	100%	95%	Daily
Weekly Project Review	Jesse Orrico LLC delivery manager should review project quality, process with Luminator Technology Group business owner every two weeks	Meeting Attendance	100%	90%	Weekly
Phase Gate Meeting	Jesse Orrico LLC should lead phase gate meetings with Luminator Technology Group business owners	Meeting Attendance	100%	90%	Per Project Plan

Invoicing

KPI Name	Definition	SLA Measurement	Target	Compliance	Frequency
Timely Invoicing	Jesse Orrico LLC should issue an accurate invoice on time to avoid missing Luminator Technology Group billing cycle	Invoice amount is correct as planned in SOW; Invoice is sent on payment schedule defined in this SOW	100%	90%	Twice a Month

7. Assumptions

Type	Estimated Deliverables	Assumption
Resource	LTG Resource	Scott is the only contact we need for this project
Deliverables	User Flow, Wireflow, Final Mockups, Developer Doc	Will provide LTG with documentation of User Flow, Wireflo, Hi-fidelity Invision mockups & Developer Doc with Glossary
Architecture	Cross application support	Cross application support enabled
Quality Control	Bug Tracking System	Invision access provided to Scott

- Administrative functionality for this project will reside in another application.
**The Jasper front end code will initially work with the INFOtransit back end for Authentication and Authorization. This is similar to what was done with ViM/mSET. This should allow for a seamless migration from the existing INFOtransit solution to the new version (Jasper & Content Asset Manager). If possible, we should not have to recreate users or roles. This is important to understand for this project the screens (mockups) will needfully reflect this paradigm, but will also needfully change in future revisions of this app.*

8. LTG Supplied Materials

LTG will provide the following facilities, tools, equipment and other LTG materials to Jesse Orrico LLC for the purposes of performing the services.

- Knowledge Access: Luminator Technology Group will grant Jesse Orrico LLC team the access right of team knowledge base containing project related documents as appropriate