

2020 PC Replacement Program Agreement

THE TERMS AND CONDITIONS SET FORTH IN THIS AGREEMENT (AS DEFINED BELOW) CREATE A CONTRACT BETWEEN YOU AND THE ELECTRONIC INFORMATION NETWORK. PLEASE READ IT CAREFULLY. TO CONFIRM YOUR UNDERSTANDING AND ACCEPTANCE OF THIS AGREEMENT, CLICK "AGREE" ON THE PRECEEDING ORDER PAGE.

EIN Contact: Help Desk
Telephone: 412-622-3146
Email: helpdesk@einetwork.net

This PC Replacement Program Agreement ("Agreement") is made by and between The Electronic Information Network, a nonprofit corporation organized under the laws of the Commonwealth of Pennsylvania ("EIN"), and the EIN Participating Library ("LIBRARY") by LIBRARY placing the order for certain computer equipment described in Order Confirmation Email hereto (the "Computer Equipment") through EIN's on-line ordering system.

RECITALS:

WHEREAS, EIN has entered into agreements with hardware manufacturers and various companies for the purchase and installation of computer systems and associated licenses, warranties, other services, and software (collectively, "Supply Agreements") to facilitate the efficient use of the computer systems on behalf of EIN's library members; and

WHEREAS, EIN has entered into an agreement for Microsoft software through the Education Enrollment Software plan (EES) that is installed on the computer equipment under this program. The EES program is administered and paid for separately by libraries; and

WHEREAS, through the Supply Agreements, EIN offers the opportunity to the LIBRARY for installation and use of the Computer Equipment and receipt of support services from EIN regarding the Computer Equipment; and

NOW, THEREFORE, EIN and LIBRARY, for good and valuable consideration, receipt and sufficiency of which is hereby acknowledged, and intending to be legally bound hereby, agree as follows:

1. Equipment and Service Description.

a. Desktops, Monitor and All-in-Ones (AIOs)

Offered equipment is detailed on the on-line order (incorporated into, and made part of, this Agreement by this reference as if fully set forth herein) and includes multiple desktop configurations and multiple flat panel monitor options. A confirmation email will be sent with the on-line order that includes a link to this Agreement.

Some software necessary for use with standard EIN systems is also included. Non-standard EIN software purchased by the LIBRARY may be installed on the new computer systems providing that the license is transferable and the software is compatible with the Microsoft Operating System.

The equipment also includes a three-year hardware warranty. This hardware warranty includes maintenance on all PC internal parts, monitor, mouse, and keyboard. EIN Help Desk will coordinate all hardware support for PCs included in this agreement and covered under warranty.

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b. Laptops

Offered equipment is detailed on the on-line order (incorporated into, and made part of, this Agreement by this reference as if fully set forth herein). A confirmation email will be sent with the on-line order that includes a link to this Agreement.

Some software necessary for use with standard EIN systems is also included. Non-standard EIN software purchased by the LIBRARY may be installed on the new computer systems providing that the license is transferable and the software is compatible with the Microsoft Operating System.

The equipment also includes a three-year hardware warranty. This hardware warranty includes depot service on all laptop internal parts. EIN Help Desk will coordinate all hardware support for laptops included in this Agreement and covered under warranty.

c. Service

Libraries understand that factory finishing, asset tagging, installation and set-up of program equipment on the libraries scheduled deployment day is included in the costs paid by libraries under the program. The installation team will remove only equipment listed by eiNetwork on the removal list. Installation teams do not install, move, or disassemble furniture and should not dispose of any library-owned equipment. Libraries will designate a site coordinator to meet the deployment team and identify where to both install the new equipment and locate all previous program equipment that is to be removed.

2. Fees.

The LIBRARY agrees to pay EIN for Computer equipment offered through this program as detailed in the on-line Order Form (incorporated into, and made part of, this Agreement by this reference as if fully set forth herein).

LIBRARY will be invoiced for the equipment on a semi-annual basis. Payments to EIN are due within 30 days of receipt of invoice.

LIBRARY agrees to pay EIN replacement costs for any damage to or loss of the Computer Equipment (outside the warranty) while in LIBRARY's custody.

Libraries may install non-standard software (software not included in the base EIN image delivered on the computers). If necessary when equipment or software problems occur, EIN will provide only the then current standard base image offered by EIN.

3. Equipment Protection and Use.

LIBRARY acknowledges its sole responsibility for the maintenance and repair of the Computer Equipment while within Library custody or control. LIBRARY shall notify EIN promptly of any loss, damage or theft of the Computer Equipment. LIBRARY shall take all reasonable steps (but in no event, steps that are less restrictive than those taken to protect any of LIBRARY's assets) to secure physical and remote access to and use of the Computer Equipment.

The LIBRARY is responsible for insuring all program assets that are part of this Agreement at commercially-reasonable levels and also agrees to follow the EIN guidelines, policies, and standards for purposes of ensuring successful and secure use of EIN hardware and software.

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The Computer Equipment is intended for use by LIBRARY's staff and patrons. LIBRARY shall not permit the use of the Computer Equipment by any third party other than LIBRARY's staff and patrons.

The LIBRARY acknowledges that the Computer Equipment will be returned to EIN at the termination of this Agreement for any reason.

4. Term and Termination.

This Effective Date for this Agreement shall be the date upon which LIBRARY places its order for the Computer Equipment and the Agreement will terminate on June 30, 2023. EIN may remove the Computer Equipment prior to termination of Agreement in order to provide effective replacement of the Computer Equipment for all libraries to which EIN provides services similar to those contemplated by this Agreement. Additionally, EIN may terminate this Agreement immediately if LIBRARY breaches any of its obligations.

5. Assignment.

The rights granted in this Agreement may not be assigned or transferred by LIBRARY without the prior written approval of EIN, which consent EIN may withhold in its sole discretion. LIBRARY shall not be permitted to delegate its responsibilities or obligations hereunder without the prior written approval of EIN, which approval EIN may withhold in its sole discretion.

6. Governing Law, Jurisdiction.

This Agreement and all matters arising out of or relating to this Agreement, shall be governed by the internal laws, and not the laws of conflicts, of the Commonwealth of Pennsylvania, USA.

Any legal action or proceeding relating to this Agreement shall be instituted in a state or federal court in Pittsburgh or Allegheny County, Pennsylvania, USA. LIBRARY and EIN agree to submit to the jurisdiction of, and agree that venue is proper in, these courts in any such legal action or proceeding.

7. DISCLAIMER OF WARRANTY.

EXCEPT AS OTHERWISE SPECIFICALLY SET FORTH IN THIS AGREEMENT, EIN HEREBY DISCLAIMS ANY AND ALL OTHER EXPRESS OR IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE WITH RESPECT TO THE COMPUTER EQUIPMENT. WITHOUT LIMITING THE GENERALITY OF THE FOREGOING, ALL OTHER WARRANTIES OF EIN, EXPRESSED OR IMPLIED, AND ALL REPRESENTATIONS, GUARANTEES, INSTRUCTIONS, PROMISES, DESCRIPTIONS AND SAMPLES FROM EIN PERTAINING TO QUALITY OF THE COMPUTER EQUIPMENT, CONDITION, CHARACTERISTICS, PERFORMANCE OR OTHER MATTERS, AND ALL WARRANTIES OF EIN WITH RESPECT TO ANY PATENT INFRINGEMENT INVOLVING THE GOODS ARE HEREBY EXPRESSLY DISCLAIMED AND EXCLUDED. IN ADDITION, EIN SPECIFICALLY, AND NOT BY WAY OF LIMITATION, DOES NOT WARRANT THE ACCURACY OR SUFFICIENCY OF ANY ADVICE OR RECOMMENDATIONS GIVEN TO LIBRARY IN CONNECTION WITH THE COMPUTER EQUIPMENT, EXCEPT AS OTHERWISE EXPRESSLY REFLECTED IN THIS AGREEMENT.

7. Limitation of EIN's Liability.

In no event shall EIN be liable for any special, indirect, incidental, consequential, or punitive damages. EIN's liability and LIBRARY's exclusive remedy for any cause of action arising in connection with this Agreement or the sale or use of the Computer Equipment, whether based upon negligence, strict liability, breach of warranty, breach of contract or equitable principles, is expressly limited to, at EIN's option, replacement of, or repayment of the program payments received by EIN for the portion of the Computer Equipment with respect to which damages are established. Notwithstanding anything to the contrary, EIN's maximum liability to LIBRARY pursuant to this

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Agreement, regardless of the theory on which any claim is based, shall not exceed the aggregate amount of the total program payments LIBRARY paid to EIN pursuant to this Agreement.

9. General Terms.

In the event any provision of this Agreement is held to be invalid or unenforceable, the remaining provisions of this Agreement will remain in full force.

This Agreement (together with the Recitals and the attachments hereto, which are made a part of this Agreement by this reference as if fully set forth herein) constitutes the complete agreement between the parties and supersedes all prior or contemporaneous agreements or representations, written or oral, concerning the subject matter of this Agreement. This Agreement may not be modified or amended except in writing and authorized by a duly authorized representative of each party; no other act, document, usage or custom shall be deemed to amend or modify this Agreement.

No failure or delay on the part of either party in the exercise of any right, power or remedy under this Agreement shall operate as a waiver thereof, nor shall any single or partial exercise of any right, power or remedy preclude other or further exercise thereof, or the exercise of any other right, power or remedy.

Neither party shall be liable for failure to perform hereunder, except for LIBRARY's obligation to pay the amounts due to EIN, if the failure results from a cause beyond its control, including, without limitation, fire, electrical, mechanical, or equipment breakdowns, delays by third party vendors (such as, but not limited to, shipping delays attributable to the hardware manufacturer), civil disturbances or disorders, strikes, Acts of God or acts or omissions by the other party.