

# Solution Thinking

# Divergent vs Convergent Thinking

Divergent thinking focus on the large perspective, on framing the situation in a wider context, and understanding larger implications and consequences.

Convergent thinking focuses on finding a solution for the here and now.

Diverging questions:

- What if?
- Why?

Converging questions:

- Who?
- What?
- When?

# Broaden your imagination

- Allow divergent thinking
- Practice “quietstorming” (individual, silent brainstorming on work-related or work-unrelated idea, to allow your mind to wonder and allow new perspectives)
- Lateral thinking. Open up your mind to diverse human experiences or unfamiliar branches of human activities. (read non-fiction books, noodle with unfamiliar topics by reading books, attending conferences or watching documentaries on unfamiliar topics, activities, science fields, or professional sectors)

# Solution Creative Framework

A good solution/product should be helping people on three dimensions:

- Functional
- Social
- Emotional

As solution should integrate with the 3 Ps:

- People
- Processes
- Places