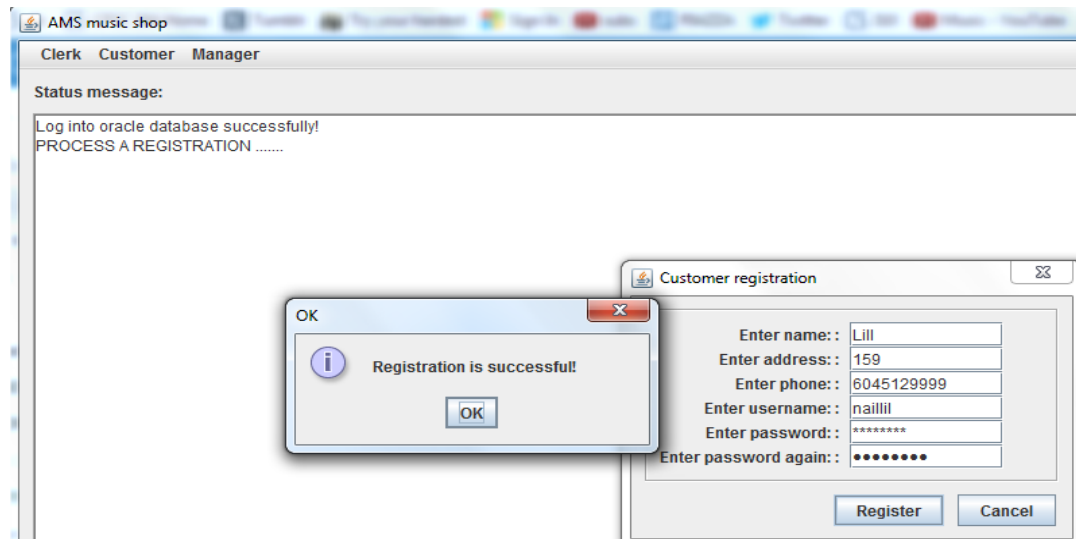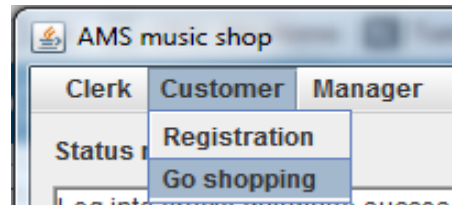Music Shop Manual

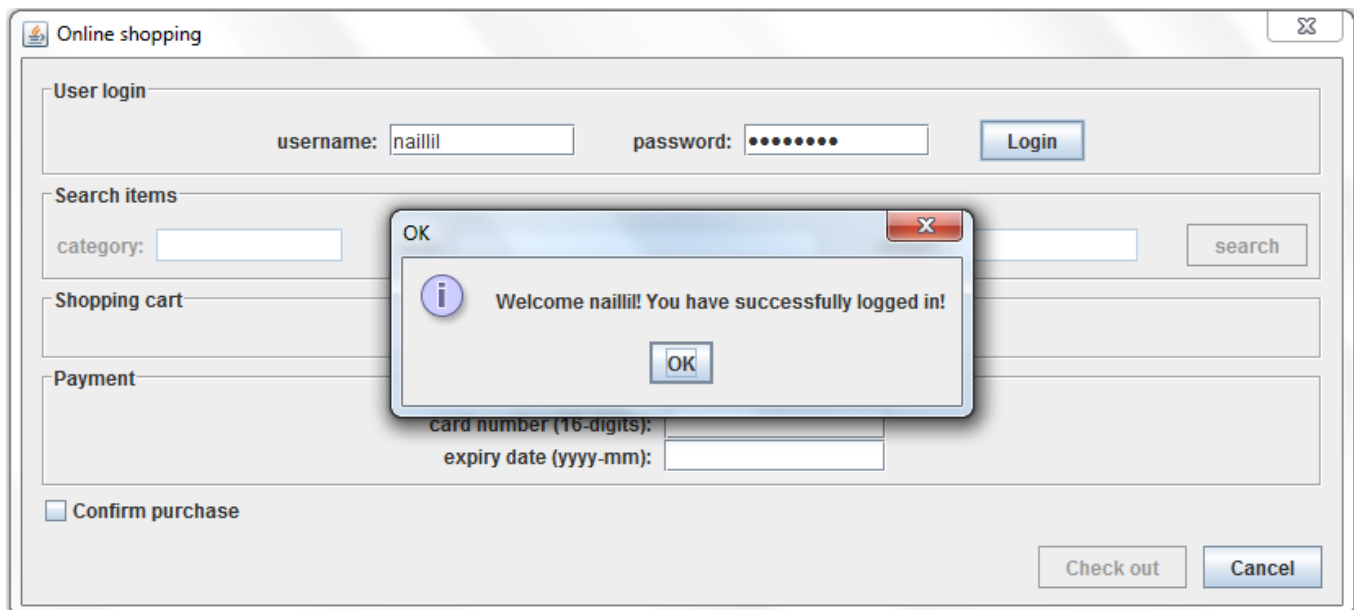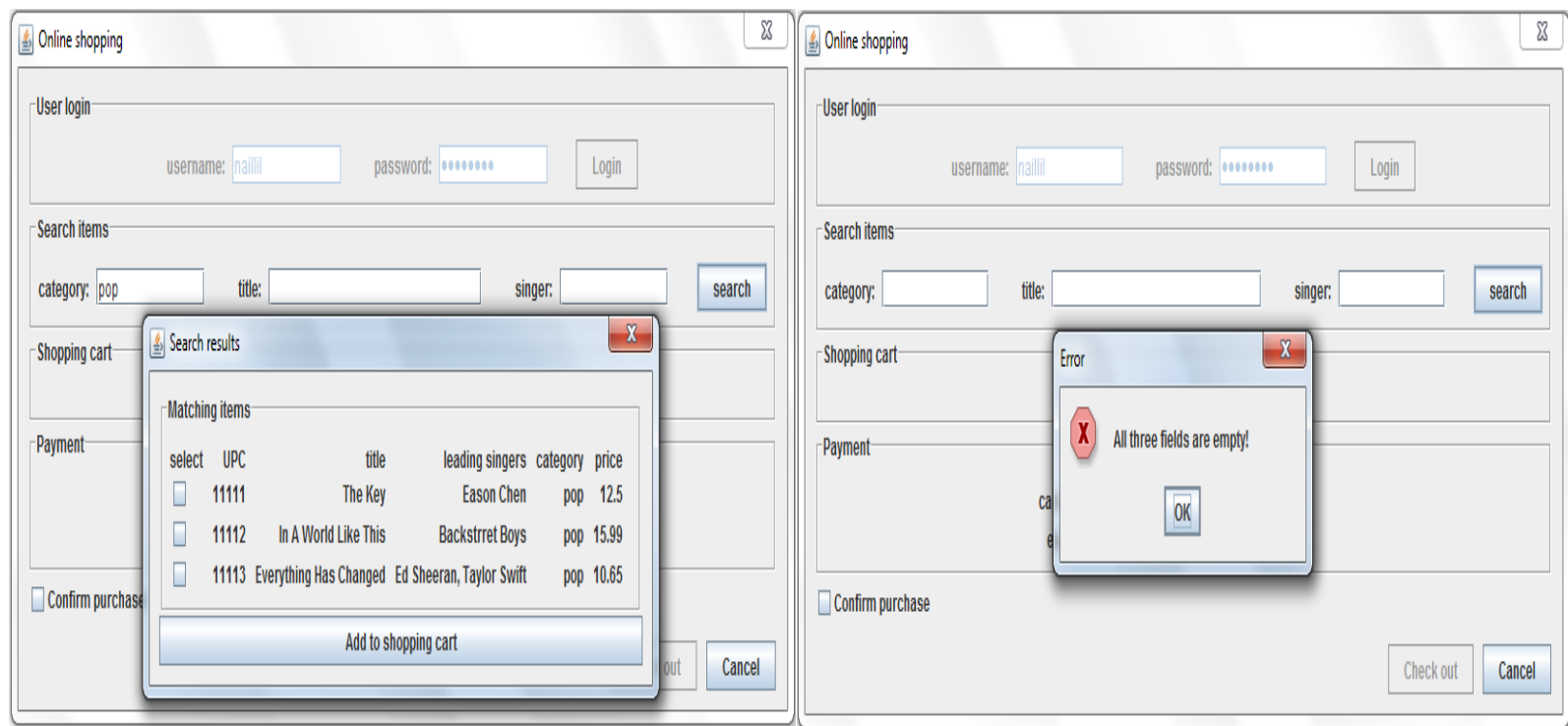**Online Shopping: Registering as a customer**

Through the customer tab, a user can create a user by filling out his personal info. and password.
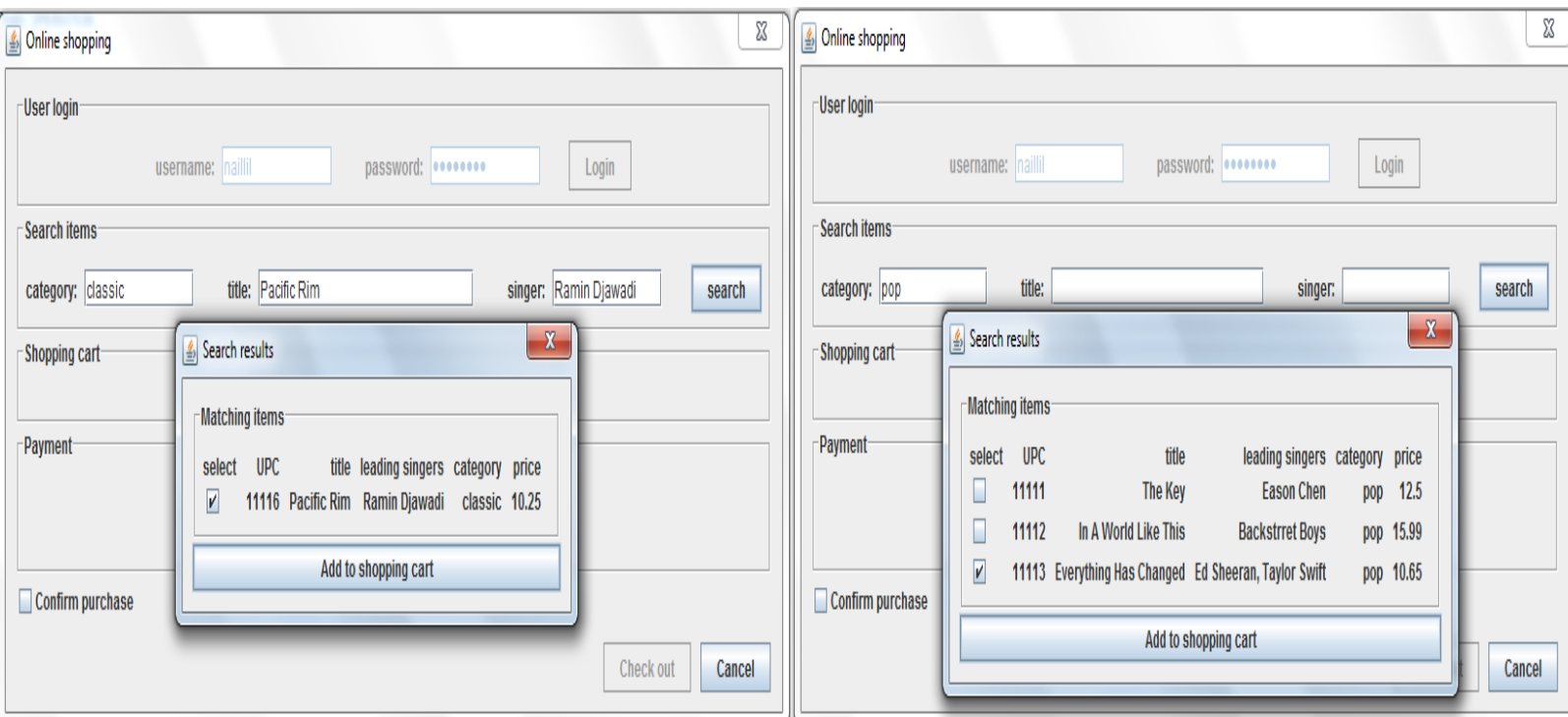
This is necessary to shop online:

The go shopping screen prompts you to log in first.

Customers can search for items by category, title, or singer, filling in one or more fields matching to any item(s) in the shop. Fields cannot be empty.

Customers can then select the item(s) they find through the search, add to shopping card and adjust the quantity of the items.

Entering the card number and expiry date, then checking 'confirm purchase' allows you to check out and make your purchase.

Shopping cart

purchase quantity	upc	title	category	Leading singers	price	stock
2	11116	Pacific Rim	classic	Ramin Djawadi	10.25	98
1	11115	Mr. Timberlake	RandB	Beyonce, Justin Timberlake	10.35	100
1	11113	Everything Has Changed	pop	Ed Sheeran, Taylor Swift	10.65	199

Payment

card number (16-digits): 8495612468594652
expiry date (yyyy-mm): 2019-07

☑ Confirm purchase

OK ✕

ⓘ The purchase is successful!

OK

Check out   Cancel

Receipt

Summary of purchase

UPC	Title	quantity	unit Price	subtotal
11116	Pacific Rim	2	10.25	20.50
11114	Tunnel Vision	1	10.99	10.99
11115	Mr. Timberlake	1	10.35	10.35

SUMMARY	receipt id: 14	total quantity: 4	total amount: 41.84
	date: 2013-08-11	expected delivery date: 2013-08-11	card num: ***16265

Close

In Store Shopping: Clerk

The receipt shows a summary of the purchase, the expected delivery date and the receipt ID.

AMS music shop

Clerk Customer Manager

Process purchase

Process return

Process purchase

Purchase items

Item UPC: 11115   Quantity: 3   ☐ remove
Item UPC: 11114   Quantity: 1   ☐ remove

Add more item   ☑ Confirm purchase

UPC	Title	quantity	unit Price	subtotal
11115	Mr. Timberlake	3	10.35	31.05
11114	Tunnel Vision	1	10.99	10.99

SUMMARY	receipt id: 17	total quantity: 4	total amount: 42.04
	date: 2013-08-10		card num: ***85754

Payment

card number (16-digits): 1234569856485754
expiry date (yyyy-mm): 2018-06

OK   Cancel

The clerk enters the upc of the item, types in quantity, and can choose to add more items. If the payment method is through credit card, the number and expiry date are entered and the purchase can be confirmed and processed.

For cash payments, the clerk leaves the card information section empty and confirms the purchase. (and accepts the cash.)

The receipt ID is shown in the summary which is the receipt.

It is also shown in the music-shop system.

Returns:

The Clerk enters the customer's receipt ID and chooses the item and quantity for the return. By selecting 'confirm return' the refund amount is shown and if it was a card purchase, the card number is shown and the refund can be processed.
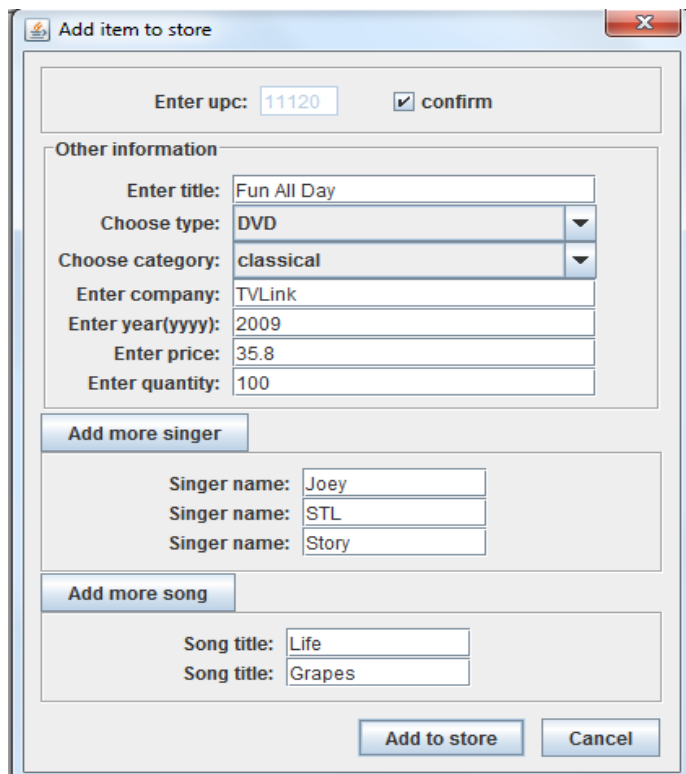
Manager:

Add Item to the store

The manager can enter stock quantity of an existing item through the upc. He can also adjust the price. (The other fields are not adjustable as they already exist in the system)

For a new item, the manager creates a new upc and can enter information regarding the product.
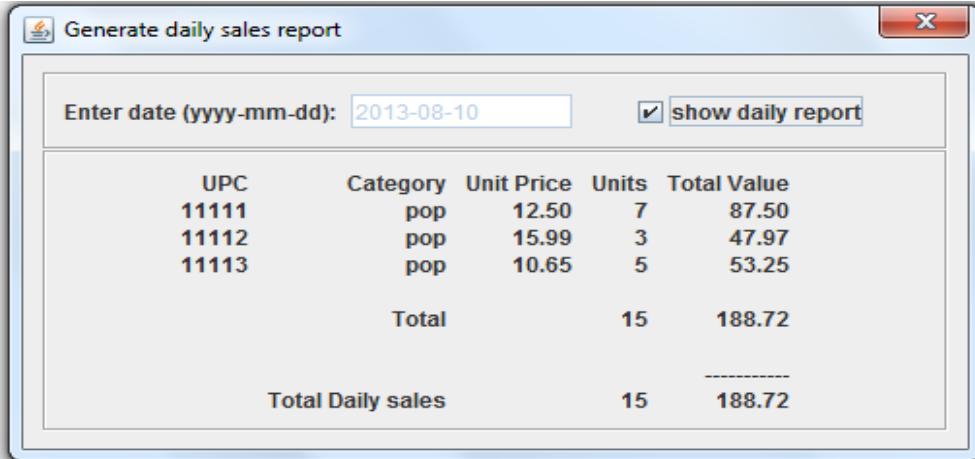
By entering the receipt ID of an online purchase, the manager can set up the delivery date.

Daily Report:
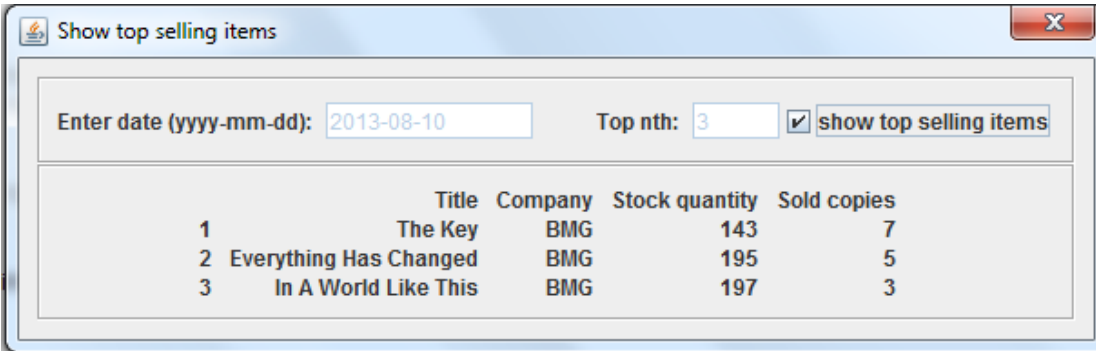
The manager enters the date and generates the daily report.

The date and number of top items to show are entered and the top selling items are listed.