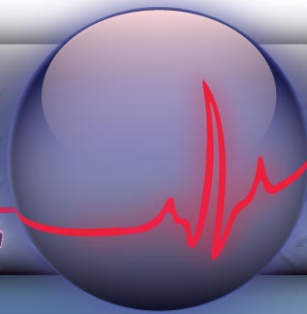


**Fast  
Response**

*School of Health Care Education*



**RISE ABOVE**

# Fast Response School of Health Care Education POSTSECONDARY SCHOOL CATALOG

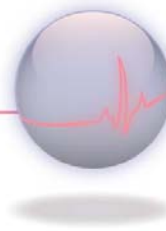
Effective date: February 1<sup>st</sup>, 2013  
Valid for 2013 Programs



**FAST RESPONSE SAFETY TRAINING CENTER, INC.**

2075 Allston Way • Berkeley, CA 94704 • Mailing Address: P.O. Box 1283 • Berkeley CA 94701  
(800) 637-7387 • [info@fastresponse.org](mailto:info@fastresponse.org) • [www.fastresponse.org](http://www.fastresponse.org)





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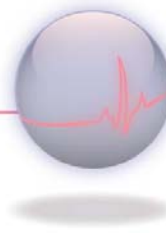
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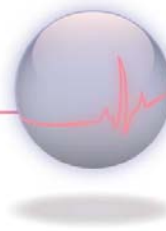
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1.01  
Owners'  
Welcome

## Company

Congratulations on taking the first step toward a new and highly rewarding career in the medical field!

A career change can be an exciting and fulfilling adventure. You are now on the path to success and to becoming a proud member of the health care profession and a vital part of our community. We will provide you with the options and you choose which course and direction in the health care industry that is best for you.

Fast Response School of Health Care Education will expose you to the critical elements necessary in obtaining a job.

- During your classroom training, we will assist you in developing your extremely important soft skills, including professional work behavior, acceptable dress standards, and proper work ethics.
- We will assist you in creating a professional resume and a career marketing letter.
- You will have the opportunity to polish your interview skills so that you may make your best and most memorable impression on future employers.
- We will instruct you how to conduct thorough job searches utilizing on-line resources.

Fast Response School of Health Care Education is dedicated to helping our graduates reach their employment and career goals. We look forward to working with you!

Tom Peck  
Chief Executive Officer / Co-Owner

Cathlin Torrence, B.S.  
Chief Financial Officer / Co-Owner

1.02  
Vision,  
Mission  
Statement,  
and Values

### Vision

Fast Response School of Health Care Education will be recognized as the most effective and efficient in its field by providing the most comprehensive education and resources in the industry.

### Mission Statement

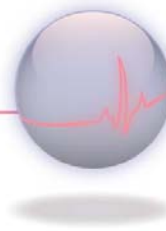
To create a highly stimulating and supportive learning environment that enables individuals to accomplish their personal and professional goals.

To create a culture that promotes high levels of performance, teamwork, accountability, and personal growth.

To be a driving factor in improving the quality of Health Care Education in our community.

### Values

<i>Excellence</i>	-----	We believe in striving to be the best, always
<i>Innovation</i>	-----	We constantly seek to develop creative solutions
<i>Collaboration</i>	-----	We believe in the power of teamwork
<i>Caring</i>	-----	We are dedicated and compassionate
<i>Integrity</i>	-----	We abide by the highest levels of ethical standards



1.03  
**Company  
Profile**

Fast Response School of Health Care Education is a private postsecondary educational school. In addition to providing training at our main campus in Berkeley, we also teach in a variety of healthcare and corporate settings in the greater Bay Area. We contract with hospitals, businesses, schools, daycares, community organizations, and individuals.

Since 1989, Fast Response School of Health Care Education has been the Bay Area's premier community and professional training center, offering certifications in:

**POSTSECONDARY COURSES**

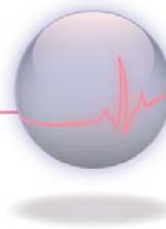
Clinical Medical Assistant  
Emergency Medical Technician  
Paramedic  
Certified Phlebotomy Technician  
Sterile Processing Technician

**CEU COURSES**

AHA Advanced Cardiac Life Support (ACLS)  
AHA Healthcare Provider CPR (BLS)  
AHA Pediatric Advanced Life Support (PALS)  
AHA HeartSaver CPR  
AHA HeartSaver First Aid  
AHA HeartSaver Pediatric First Aid  
ECG Technician  
EKG Basic Arrhythmia Recognition  
EKG Introduction to 12-Lead  
Emergency Medical Patients: Assessment, Care and Transport (EMPACT)  
Geriatric Education for Emergency Medical Services (GEMS)  
International Trauma Life Support (ITLS)

We promote an energetic, diverse, and challenging atmosphere where you are given the attention needed to lay the groundwork for success in today's exciting healthcare industry. Our Instructors are all certified or licensed medical professionals with years of field and teaching experience. Our school administrators are invested in the success of every student. Fast Response is a fifty percent woman-owned business, with women and minorities making up a large percentage of our staff.





**General Information**

2.01

**Disclaimers  
& Required  
Verbiage**

This Catalog is the official resource for all requirements and regulations of Fast Response Safety Training Center, Inc., dba Fast Response School of Health Care Education ("Fast Response", "the School"). Students enrolled are held to all of the following and enrollment constitutes an agreement by the student to abide by these requirements and policies. Failure to read this catalog does not excuse the student from compliance.

Fast Response School of Health Care Education reserves the right to change any portion of this catalog at any time without notice.

**IMPORTANT:**

Fast Response School of Health Care Education reserves the right to withdraw a student for cause at any time.

The School's approval to operate in the State of California is based on provisions of the California Private Postsecondary Education Act (CPPEA) of 2009, which is effective January 1, 2010. The School, under section 94802(b)(2) of CPPEA, will by operation of law, be approved to operate through January 27, 2016. The CPPEA is administered by the Bureau for Private Postsecondary Education, under the Department of Consumer Affairs.

BPPE 94909.a.3.A: Any questions a student may have regarding this catalog that have not been satisfactorily answered by the institution may be directed to:

the Bureau for Private Postsecondary Education, 2535 Capitol Oaks Dr., #400, Sacramento, CA 95833;  
<http://www.bppe.ca.gov/> Toll free phone: (888) 370-7589 Fax: (916) 263-1897

BPPE 94909.a.3.B: As a prospective student, you are encouraged to review this catalog prior to signing an enrollment agreement. You are also encouraged to review the School Performance Fact Sheet, which must be provided to you prior to signing an enrollment agreement.

BPPE 94909.a.3.C: A student or any member of the public may file a complaint about this institution with the Bureau of Private Postsecondary Education by calling toll free: (888) 370-7589 or by completing a complaint form, which can be obtained on the bureau's internet website: <http://www.bppe.ca.gov>

BPPE 94909.a.12: Fast Response School of Health Care Education does not have a pending petition in bankruptcy, is not operating as a debtor in possession, has never filed a petition and has never had a petition in bankruptcy filed against it, that resulted in reorganization under Chapter 11 of the United States Bankruptcy Code (11 U.S.C. Sec. 111 et seq.).

BPPE 94909.a.16: Fast Response is not accredited by an accrediting agency that is recognized by the United States Department of Education and students are not eligible for federal financial aid programs.

2.02

**School Hours  
and  
Schedule**

Each program of study has start dates at regular intervals throughout the year. Information on start dates for each program may be obtained from an Admissions Representative at 510.849.4009, or by email at [info@fastresponse.org](mailto:info@fastresponse.org). All classes will be held at 2075 Allston Way, Berkeley, CA. We do not offer distance education programs.

There will be no classes held on the following School holidays:

January 1 -New Year's Day

January 21 - Martin Luther King, Jr. Day

February 18 - Presidents' Day

May 27 - Memorial Day

July 4 - Independence Day

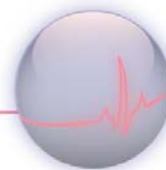
September 2 - Labor Day

November 28 - Thanksgiving Day

November 29 - Thanksgiving Holiday

December 25 - Christmas Holiday

January 1, 2014 - New Year's Day



Generally, postsecondary students will attend three to eight hours of instruction daily, depending on the program schedule. Instruction includes theory and practical lab experience. Programs at Fast Response are designed to expedite a student's progression into their field of choice. The nature of condensed courses requires the student to commit more time to reading, studying, and practicing skills than would be traditionally required with longer programs, or at a University. Students should expect to commit themselves almost entirely to their studies while enrolled in a program at Fast Response; part-time programs are delivered over a greater period of time, so they naturally afford the student more time to work and maintain their normal schedules while enrolled.

Schedules may vary if the scheduled date of instruction falls on a holiday, or if the program is altered to accommodate prerequisites. It is customary that all students are advised of any variation to the standard schedule prior to enrollment. However, Fast Response reserves the right to change the scheduled days and times for any course for unforeseeable instructional or facility emergencies. Fast Response will make every effort to advise and accommodate students in these situations.

An externship assignment (clinical or field experience) is required for successful completion in most programs. Students will be required to attend externship sites during the hours assigned, which are often full-time and may vary from the program schedule. See Externship section 7.08.

2.03  
**Student  
Right to  
Privacy**

The Family Educational Rights and Privacy Act (FERPA) enables all students to review their academic records, including grades, attendance, and counseling reports. Student records are confidential and may not be shared with anyone except the student without written permission.

Even if a parent or third party is paying tuition, this does not give the parent or third party the right to review the student's records, unless we have written permission from the student.

2.04  
**Student  
Records**

The School Registrar supervises records.

Students have the right to review their academic records, including grades and attendance. School officials have access to student records for purposes of grading, attendance, finance, and guidance.

Students may request a review of their records under appropriate supervision by the School's administration. Students may not write in, remove anything from, copy, or add to their records without authorization from the school. All written tests must remain in the student record. A student may review tests but may not copy questions or answers from those tests or share test questions or answers with other students.

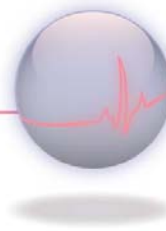
**IMPORTANT  
NOTE:**

To request any documentation from the Registrar, students must fill out the Registrar Request form, available at the receptionist desk, and return it to the front desk or Registrar, See Section 6.01 for fee schedule.

All students' educational records are confidential and are made available for approved purposes only. The School will not release education records to unauthorized persons without prior written consent from the student or, in the case of a minor, a parent or legal guardian.

The School retains a student's physical academic record after student withdrawal, drop, or graduation in accordance with Bureau standards. Following that period, records are stored digitally. Transcripts are retained digitally and are held indefinitely.





2.05  
**Student  
Housing**

Fast Response is a "non-residential" campus and does not have dormitory facilities. The School is not responsible for assisting students with their lodging needs. The School has compiled the following list of hotels in the area that students may contact.

Piedmont House (Hostel) 2434 Piedmont Ave, Berkeley (\$32 - \$55) (510)-849-4800 berkeleyhostel.com	Berkeley YMCA 2001 Allston Way, Berkeley (\$49 - \$95) 510-848-9622 baymca.org
Hotel Shattuck 2086 Allston Way, Berkeley (\$175) 510-845-7300 hotelshattuckplaza.com	Rodeway Inn 1461 University Ave., Berkeley (\$70 - \$80) 510-848-3840 berkeleyri.com
Super 8 1619 University Ave., Berkeley (\$90) 510-841-3844 super8.com	Hotel Durant 2600 Durant Ave., Berkeley (\$199 - \$220) 510-984-3731 hoteldurant.com
Downtown Berkeley Inn 2001 Bancroft Way, Berkeley (\$100 - \$110) 510-843-4043 downtownberkeleyinn.com	Quality Inn at University 1761 University Ave., Berkeley (\$109 - \$130) 510-841-4242 qualityinnberkeley.com
America's Best Value Inn 1620 San Pablo Ave., Berkeley (\$80 - \$100) 510-525-6770 goldenbearinn.com	Nash Hotel 2045 University Ave., Berkeley (\$60 - \$80) 510-841-1163 nashhotel.com

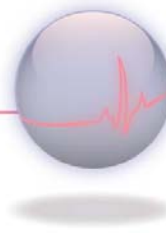
Fast Response makes no recommendations on the above accommodations. The student is encouraged to research reviews and rates online. Fast Response cannot guarantee the rates listed above.

2.06  
**Student  
Advisement**

Students are encouraged to seek assistance with issues that may inhibit academic success. Students are encouraged to discuss concerns with Instructors and Program Directors.

2.07  
**Student  
Library**

Fast Response has researched online libraries, and recommends [www.thefreelibrary.com](http://www.thefreelibrary.com) for research purposes. TheFreeLibrary hosts both periodicals and literature based texts. Students may use TheFreeLibrary without creating a user name and password; however, if the student would like to save any articles or references, they will be required to have a user name and password.



2.08  
**Students  
With  
Disabilities**

Fast Response provides reasonable and appropriate accommodations to our students in accordance with the Americans with Disabilities Act. Students seeking accommodations need to submit a written request to the Admissions Department at least two weeks before the start of the program. Requests will be reviewed by the CEO and the student will be contacted regarding the result of their request.

Fast Response cannot advise students and is not liable for accommodation requests that involve third parties (i.e., externship sites, testing agencies).

2.09  
**Career  
Resources**

As students complete training and begin looking for employment, Fast Response provides career services support.

Career Services offers free assistance on a variety of topics to all current students and graduates, including:

Professional resume writing	Job interview assistance
Cover letter writing	

The Career Services department will assist students in obtaining employment in their field of study by sending monthly emails for program related job postings. Students are required to have a current resume on file with the Career Services department in order to take advantage of this service.

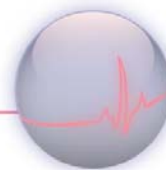
Please keep in mind that job placement is never guaranteed, and there may be a limit to the amount of time spent with any individual student.

2.10  
**Grievance  
Procedure**

Fast Response takes pride in offering high-quality training that effectively serves students and leads to success in their career choices. However, if a student perceives a problem or has a concern, the following steps should be taken:

1. The student should first attempt to resolve the grievance with the Instructor. If the grievance is with the Instructor, skip to Step 2.
2. In writing, the student must detail the specific grievance, including examples and dates whenever possible. This statement should be submitted to the Program Coordinator/Director.
3. The Program Coordinator/Director will contact the student within three business days to attempt resolution.
4. If the Program Coordinator/Director is unable to successfully resolve the issue, the matter should be referred to Tom Peck, CEO. Again, this should be in writing.
5. The CEO has the final responsibility for resolving student grievances.

There will be no punitive action or negative bias placed on a student as a result of filing a grievance.



**Policies**

**3.01  
Code of  
Conduct**

Fast Response expects all students to act in a professional manner at all times, and to comply with School policies and City, State and Federal regulations.

**Acceptable Behavior:**

Commit to and participate in the successful completion of the training program, including attendance, satisfactory academic progress, and financial obligations.  
Maintain a safe learning and working environment.  
Treat fellow students, Instructors, staff, and patients with dignity and respect.  
Maintain a professional manner at all times, including language, behavior, and dress.

**Unacceptable Behavior:**

Cheating, plagiarism, and/or fraud of any kind.  
Theft of any kind; be it from the School, fellow students, staff, or a clinical facility.  
Falsification of any records, including attendance.  
Computer fraud, software piracy, accessing inappropriate websites, installing or removing software (including instant messaging services), alteration of hardware or software.  
Carrying or possessing any weapon on campus.  
Use of illicit drugs or intoxicants, including alcohol, on campus.  
Use of licit drugs or prescribed drugs, without the prior approval of the School.  
Prejudicial behavior.  
Physical abuse or harassment, inappropriate sexual behavior or innuendos, including sexual harassment, violent, disorderly, disruptive, or offensive behavior.  
Behavior that indicates the student is unwilling or unable to act in a professional manner.  
Behavior harmful to the School's image, function, contractual arrangements, interfering or distracting from the educational process.

*Eating, drinking, and smoking on campus are restricted to designated areas only.*

**NOTE:**

Fast Response reserves the right to immediately dismiss any student found in violation of Unacceptable Behavior.

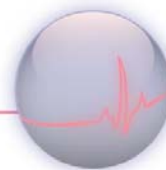
**3.02  
Dress  
Code**

Proper dress is required for safety reasons as well as for professional appearance. This dress code not only applies to on-campus, but also to clinical and externship sites. All clothing should be neat, clean, in good repair, and appropriate for a professional setting.

- 1 An ID badge must be worn at all times when on campus.
- 2 Uniforms:

Clinical students will be required to wear clean, pressed scrubs, purchased separately from Fast Response, and/or lab coat. A solid color long or short-sleeved shirt may be worn underneath. Regulation shoes with non-skid soles are required for safety purposes. Shoes must be close-toed with either leather or vinyl uppers and free from ornamentation.

EMT and PAR students will be required to wear the assigned Fast Response uniform, which they must purchase from Gall's Uniform of San Francisco or Butler's Uniform in El Cerrito. A Fast Response skills shirt may be worn underneath the uniform shirt. Students may purchase a jacket from the pre-approved jacket selections. Boots with non-skid soles are required for safety purposes. Boots must be tactical duty boots between 6 and 10 inches in height with close-toed leather or vinyl



uppers and must be clean and free from ornamentation.

- 3 No shorts, bare midriff tops, spaghetti-strap tops, tube tops, sandals, or hats/caps/do-rags are to be worn on campus. Clothing that is sheer, or excessively tight, or exposing undergarments or midriff, or low-cut garments which expose cleavage or the buttocks, is not permitted on campus.
- 4 Hair must be neat and professional in appearance. Beards and moustaches are permitted for certain programs, but must be neatly kept and trimmed. Hair that is longer than shoulder length must be pulled back.
- 5 The use of makeup should be kept to a minimum to be consistent with professional appearance.
- 6 Jewelry must be kept to minimum for safety and to be consistent with professional appearance. Dangling and noisy jewelry is not permitted. Facial piercings, including tongue rings, nose rings, and labrets are not considered consistent with professional appearance and are not acceptable on campus.
- 7 Good personal hygiene is imperative. Students that do not perform regular hygiene upkeep may be asked to leave campus. In courtesy to those who suffer from allergies, please do not wear strong perfumes, colognes, or scented lotions to the School.
- 8 Nails must be free of debris and must not exceed one-quarter (1/4) inch beyond fingertips. Artificial nails are not permitted. Neutral tone nail polish is acceptable; extreme colors and designs are not permitted.
- 9 Visible tattoos may be prohibited at externship and clinical sites.
- 10 Chewing gum is prohibited on campus and at externship and clinical sites.

**IMPORTANT:**

This dress code policy includes when students come in for make-up work and/or make-up hours and while present at externship sites.

**READ THIS:**

If this dress code is not adhered to, the student will be asked to leave campus, and marked absent for the period of time missed, which could affect their academic status.

**3.03**

**Visitors &  
Guests**

Guests, including children, are not permitted on campus. If guests are approved for a special occasion, students are responsible for them and students must see that their guests obey all school rules, policies, and are not left unattended.

**3.04**

**Emergency  
Contact**

No student will be called out of class for a telephone call or personal visit except for an emergency. Students should inform family and friends of this rule.

Personal telephones and pagers must be turned off and not used during class time.

**3.05**

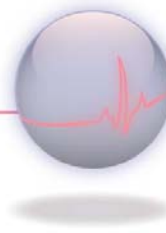
**Discipline**

The CEO or Program Coordinator will determine discipline in proportion to the offense. Discipline may include warnings, probation, suspension, or dropping the student.

Student misconduct on an assigned externship will not be tolerated. Appropriate discipline, including removal from Program and/or externship, will result from poor attendance, insubordination, or unprofessional conduct.

**IMPORTANT:**

***Failure to know or understand rules and policies set forth in this catalog does not excuse students from potential disciplinary action.***



4.01  
**Licenses  
& Approvals**

**Programs**

Fast Response School of Health Care Education is an affiliated training facility of the following organizations:

*American Heart Association (AHA)*

*American Academy of Pediatrics (AAP)*

*American Academy of Orthopedic Surgeons (AAOS)*

*American Safety and Health Institute (ASHI)*

*International Trauma Life Support (ITLS)*

*American Geriatrics Society (AGS)*

Fast Response School of Health Care Education is approved to provide Continuing Education from the following organizations:

*California Board of Registered Nurses (BRN)*

*California EMS Authority (EMSA)*

**Clinical Medical Assistant Certificate Program (MAC):**

MAC Program has been approved by the following:

California Bureau for Private Postsecondary Education (BPPE).

Graduates have met the requirement to test for the National Center for Competency Testing (NCCT) exam to become a Nationally Certified Electrocardiogram Technician (NCET) and a Nationally Certified Phlebotomy Technician (NCPT). Graduates are also eligible to test for Clinical Medical Assistant certification by the California Certifying Board for Medical Assistants (CCBMA). See Phlebotomy Technician Certificate Program for further approvals.

**Emergency Medical Technician Certificate Program (EMT):**

EMT Program has been approved by the following:

California Bureau for Private Postsecondary Education (BPPE)

California Emergency Medical Services Authority (EMSA)

Alameda County EMS Agency

Graduates have met the requirement to test for EMT certification by the National Registry of Emergency Medical Technicians (NREMT).

**Paramedic Certificate Program (PAR):**

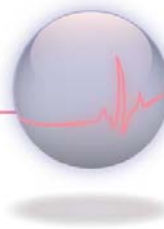
PAR Program has been approved by the following:

California Bureau for Private Postsecondary Education (BPPE)

California Emergency Medical Services Authority (EMSA)

Alameda County EMS Agency

Graduates have met the requirement to test for Paramedic certification by the National Registry of Emergency Medical Technicians (NREMT).



**Phlebotomy Technician Certificate Program (PHL):**

PHL program has been approved by the following:

California Bureau for Private Postsecondary Education (BPPE)  
California Department of Public Health, Laboratory Field Services (CDPH/LFS)

Graduates have met the requirement to test for the National Center for Competency Testing (NCCT) exam to become a Nationally Certified Phlebotomy Technician (NCPT).  
This exam is hosted at Fast Response, but administered independently.

**Sterile Processing Technician Certificate Program (SPT):**

SPT Program has been approved by the following:

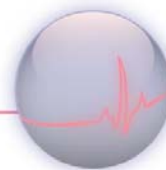
California Bureau for Private Postsecondary Education (BPPE).

Graduates have met the requirements to test for certification by the Certification Board for Sterile Processing and Distribution (CBSPD) and International Association of Healthcare Central Service Materiel Management (IAHCSCMM).

**READ THIS:**

All fees incurred for outside agency licensing or certification are the sole responsibility of the student. Fast Response will not reimburse or pay for graduates to obtain National, State, or County certifications or licenses.





4.02  
**Clinical  
Medical  
Assistant  
Certificate  
Program (MAC)**

Clinical Medical Assistants provide support services for a physician or other health practitioner. Duties vary from office to office, but may include taking and recording vital signs and medical histories, administering injections, drawing blood, performing commonly ordered lab tests, rooming and preparing patients for exams. Our MAC training program includes a minimum of 335 hours of classroom instruction and skills lab, followed by 200 hours of supervised externship experience.

MAC graduates will receive:

Certificate of Course Completion	ECG Technician Certificate
Injection and Venipuncture Proficiency Certificates	OSHA Certificate
American Heart Association HeartSaver First Aid Certification	HIPAA Certificate
American Heart Association Basic Life Support CPR Certification (BLS)	

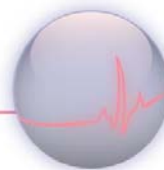
MAC graduates will be able to test for certification by the National Center for Competency Testing (NCCT) and the California Certifying Board for Medical Assistants (CCBMA).

MAC hours:

Classroom (morning session):	M – F	9:00 am - 12:00 pm
Classroom (afternoon session):	M – F	1:00 pm - 4:00 pm
Phlebotomy:	M – F	9:00 am - 4:30 pm
Externship:	M – F	8 hours per day; hours vary

Courses (modules) are listed below. Please note that exams and quizzes may be required for each module.

Course/Module Code	Course/Module Name	Total Hours	Days	Credits	Cost
MAC 100	Clinical MA Basics / Laws & Bioethics	15	5	1.25	\$ 106.65
MAC 101	Communication, Professionalism & Cultural Diversity	15	5	1.25	\$ 106.65
MAC 102	Charting & Documentation	15	5	1.25	\$ 106.65
MAC 103	Specialties	15	5	1.25	\$ 106.65
MAC 110	The Immune System/Health & Safety	15	5	1.25	\$ 106.65
MAC 120	The Cardiovascular System	15	5	1.25	\$ 106.65
MAC 121	Electrocardiogram (ECG/EKG)	15	5	1.25	\$ 106.65
MAC 130	The Respiratory System	15	5	1.25	\$ 106.65
MAC 131	The Endocrine System	15	5	1.25	\$ 106.65
MAC 132	The Digestive System	15	5	1.25	\$ 106.65
MAC 133	The Skeletal System	15	5	1.25	\$ 106.65
MAC 134	The Muscular System	15	5	1.25	\$ 106.65
MAC 135	The Urinary System	15	5	1.25	\$ 106.65
MAC 136	The Nervous System & Special Senses	15	5	1.25	\$ 106.65
MAC 137	The Reproductive System	15	5	1.25	\$ 106.65
MAC 140	Medical Math / Pharmacology	15	5	1.25	\$ 106.65
MAC 141	The Integumentary System/Injections	15	5	1.25	\$ 106.65
MAC 150	CPR & First Aid	15	5	1.25	\$ 106.65
MAC 201	MAC Externship	160	20	5	\$ 1,137.60
PHL 211	Phlebotomy-Basic Curriculum and Skills for CPT-1	32.5	5	2.5	\$ 231.08



PHL 212		Phlebotomy-Advanced Curriculum and Skills for CPT-1	32.5	5	2.5	\$ 231.08
PHL 150		Phlebotomy Externship	40	5	1	\$ 284.40

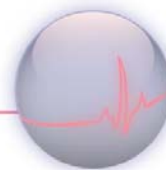
## Tuition & Fees

Registration Fee	\$	250.00	Non-Refundable
Background Check	\$	200.00	Non-Refundable after 1st day of class
Insurance	\$	200.00	Non-Refundable after 1st day of class
Textbooks	\$	403.65	Non-Refundable unless returned unopened
Uniform	\$	30.00	Lab Coat – Scrubs are required to attend and are purchased separately
Tuition	\$	3,803.85	\$ 7.11 per clock hour, prorated upon the withdrawal before 60% completion
STRF	\$	<u>2.50</u>	Non-Refundable (\$0.50 for every \$1,000.00, rounded to nearest \$1,000.00)
<b>Total</b>	<b>\$</b>	<b><u>4,890.00</u></b>	

## **IMPORTANT**

### **NOTE:**

Students who wish to work as a Phlebotomist in the State of California will need to pay for and pass the NCCT certification examination, and apply for licensure by the California Department of Public Health. Fees incurred by immunizations, health exams, uniforms, CDPH State of California Certification, and basic class supplies are the sole responsibility of the student and will not be paid for, reimbursed, or refunded by Fast Response.



4.03

**Emergency  
Medical  
Technician  
Certificate  
Program  
(EMT)**

The Fast Response School of Health Care Education's Emergency Medical Technician Program provides students with comprehensive skills to perform competently and safely in the pre-hospital setting. The training program includes a minimum of 5 hours of HCP CPR, 168 hours of classroom instruction and skills laboratory, and 18 hours of supervised externship experience.

Our EMT graduates will receive a Certificate of Course Completion and be eligible to test for certification by the National Registry of Emergency Medical Technicians. Students will also graduate with American Heart Association Basic Life Support CPR Certification (BLS) certification.

EMT hours:

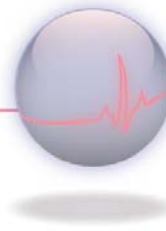
Classroom: T - F 8:30 am - 5:00 pm  
First day of all Day courses is held Monday, 8:30am - 5:00pm  
Evening/Weekend class: M, T, Th 6:00pm - 10:00 pm  
Sat 8:30 am - 5:00 pm  
First day of all Evening / Weekend courses is held Monday, 1:30 pm - 10:00 pm  
Externship: M - Sun 8-10 hours per day; day, hours, and shifts vary

Courses (modules) are listed below. Please note that exams and quizzes may be required for each module.

Course/Module		Total				
Code	Course/Module Name	Hours	Days	Credits	Cost	
EMT CPR	American Heart Association Healthcare Provider CPR	5	1	0	\$ 37.70	
EMT 211	EMT Foundations & Trauma Emergencies	80	10	6	\$ 603.20	
EMT 212	Medical Emergencies & Specialties	80	10	3	\$ 603.20	
EMT 120	EMT Cumulative Didactic and Practical Final Examination	8	1	1	\$ 60.32	
EMT 121	Externship - Clinical (Hospital)	8	1	0.5	\$ 60.32	
EMT 122	Externship - Field (Ambulance/EMS Provider)	10	1	0.5	\$ 75.40	

**Tuition & Fees**

Registration Fee	\$ 250.00	Non-Refundable
Background Check	\$ 200.00	Non-Refundable after 1st day of class
Insurance	\$ 200.00	Non-Refundable after 1st day of class
Textbooks	\$ 204.18	Non-Refundable unless returned unopened; includes online access code
Equipment	\$ 50.00	T-Shirt, Blood Pressure Cuff, Stethoscope, Penlight, & Trauma Shears
Uniform	\$ 5.00	EMT patch (x2) - Uniform purchased separately - Required to attend school
Tuition	\$ 1,440.14	\$7.54 per clock hour, prorated upon the withdrawal before 60% completion
STRF	\$ 1.00	Non-Refundable (\$0.50 for every \$1,000.00, rounded to nearest \$1,000.00)
<b>Total</b>	<b>\$ 2,350.32</b>	



**IMPORTANT**

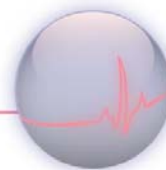
**NOTE:**

Students who wish to work as EMTs in the State of California will need to pay for and pass the NREMT certification examination, and apply for registration in their County. Fees incurred by immunizations, health exams, uniforms, NREMT exam registration, Live Scan background check and fingerprint costs, and basic class supplies are the sole responsibility of the student and will not be paid for, reimbursed, or refunded by Fast Response.

**IMPORTANT**

**NOTE:**

In order to obtain an Ambulance Drivers License in the State of California, a physical examination is required. Prospective students wishing to work in Ambulances Services are strongly recommended to obtain the proper forms from the DMV and complete a DOT physical with a physician as soon as possible.



4.04

**Paramedic  
Certificate  
Program  
(PAR)**

The Fast Response School of Health Care Education's Paramedic Program provides students with comprehensive skills to perform competently and safely in an ALS role in the pre-hospital setting. The training program includes a minimum of 728 hours of classroom instruction and skills laboratory, and examinations, 160 hours of supervised clinical externship experience and 480 hours of field internship experience.

Our Paramedic graduates will receive a Certificate of Course Completion and be eligible to test for certification by the National Registry of Emergency Medical Technicians. Students will also graduate with the following certifications:

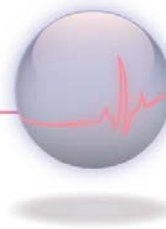
American Heart Association Advanced Cardiac Life Support Certification (ACLS)  
 American Heart Association Pediatric Advanced Life Support Certification (PALS)  
 International Trauma Life Support Advanced Certification (ITLS)  
 American Geriatrics Society Geriatric Education for Emergency Medical Services (GEMS)  
 Emergency Medical Patients: Assessment, Care and Transport (EMPACT)

Paramedic hours:

Classroom: M, W, F 8:30 am - 5:30 pm  
 Externship: M - Sun 8 hours per day; days, hours, and shifts vary

Courses (modules) are listed below. Please note that exams and quizzes may be required for each module.

Course/Module		Total			
Code	Course/Module Name	Hours	Days	Credits	Cost
PAR 100	Intro to ALS Care, Medical-Legal, Communications and Documentation	48	6	24	\$ 2339.00
	Anatomy & Physiology and Pathophysiology	48	6		
	Observation Day	8	1		
	Pharmacology and Medication Administration	48	6		
	Patient Assessment and Airway Management	48	6		
	Observation Day	8	1		
	Medical 1	48	6		
	Medical 2	48	6		
	Observation Day	8	1		
	Formative Examination - PAR 100	16	2		
PAR 200	Medical 3	48	6	24	\$ 2281.00
	Medical 4	48	6		
	Observation Day	8	1		
	Medical 5	48	6		
	Trauma 1	48	6		
	Observation Day	8	1		
	Trauma 2	48	6		
	Special Patient Population and Operations	48	6		
	Formative Examination - PAR 200	16	2		
PAR CEU	Certification Division (ACLS, PALS, ITLS, GEMS, EMPACT)	80	10	(CEU)	\$ 570.00
PAR 201	Clinical Internship	160	Var	5	\$ 1,140.00
PAR 202	Field Internship	480	Var	16	\$ 3,420.00



## **Tuition & Fees**

Registration Fee	\$ 250.00	Non-Refundable
Background Check	\$ 200.00	Non-Refundable after 1st day of class
Insurance	\$ 250.00	Non-Refundable after 1st day of class
Supplies	\$ 1,050.00	Textbooks and iPad2; includes online access code
Uniform	\$ 22.50	Uniform Patch Set - Uniform purchased separately - Required to attend school
Tuition	\$ 9,750.00	\$7.13 per clock hour, prorated upon the withdrawal before 60% completion
STRF	\$ <u>6.00</u>	Non-Refundable (\$0.50 for every \$1,000.00, rounded to nearest \$1,000.00)
<b>Total</b>	<b>\$ <u>11,478.50</u></b>	

## **Additional Costs**

Preceptor fee - \$900.00

### **IMPORTANT**

#### **NOTE:**

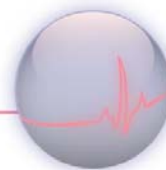
Students who wish to work as a Paramedic in the State of California will need to pay for and pass the NREMT certification examination, and apply for licensure by the state EMS Authority. Fees incurred by preceptor, immunizations, health exams, uniforms, NREMT exam registration, Live Scan background check and fingerprint costs, and basic class supplies are the sole responsibility of the student and will not be paid for, reimbursed, or refunded by Fast Response.

### **IMPORTANT**

#### **NOTE:**

**Students are required to submit all immunizations prior to the first day of class.**





4.05

**Phlebotomy  
Technician  
Certificate  
Program  
(PHL)**

The Fast Response School of Health Care Education's Phlebotomy Technician Certificate Program trains students in the workings of the hospital laboratory, how to interact with patients, and acquire and process blood samples. The training program includes a minimum of 65 hours of didactic instruction and skills laboratory and 40 hours of supervised externship experience.

Our PHL graduates will receive a Certificate of Course Completion and be eligible to test for certification by the National Center for Competency Testing (NCCT).

Phlebotomy hours:

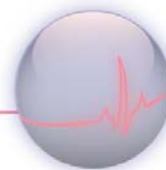
Classroom: M - F 9:00 am - 4:30 pm  
 Evening class M - Th 6:00 pm - 10:00 pm  
 Week One of all Evening courses is held Monday, 5:00 pm - 10:00 pm and  
 Tuesday - Thursday 6:00 pm - 10:00 pm  
 Externship: M - F 8 hours per day; hours vary

Courses (modules) are listed below. Please note that exams and quizzes may be required for each module.

Course/Module		Total				
Code	Course/Module Name	Hours	Days	Credits	Cost	
PHL 211	Phlebotomy - Basic Curriculum for Phlebotomy Technicians	32.5	5	2.5	\$ 563.88	
PHL 212	Phlebotomy - Advanced Curriculum for Phlebotomy Technicians	32.5	5	2.5	\$ 563.87	
PHL 150	Phlebotomy - Externship	40	5	1	\$ 694.00	

**Tuition & Fees**

Registration Fee	\$ 250.00	Non-Refundable
Background Check	\$ 200.00	Non-Refundable after 1st day of class
Insurance	\$ 200.00	Non-Refundable after 1st day of class
Textbooks	\$ 150.75	Non-Refundable unless returned unopened
Uniform	\$ 30.00	Lab Coat - Scrubs are required to attend and are purchased separately
Tuition	\$ 1,821.75	\$17.35 per clock hour, prorated upon the withdrawal before 60% completion
STRF	\$ 1.50	Non-Refundable (\$0.50 for every \$1,000.00, rounded to nearest \$1,000.00)
<b>Total</b>	<b>\$ 2,654.00</b>	



## Advanced Phlebotomy Technician Certificate Program:

### IMPORTANT

#### NOTE:

Students who meet the CA State prerequisites of documented on-the-job training will be exempt from taking PHL 211 and PHL 150. Admissions representatives have information on qualifiers for the Advanced Phlebotomy Program.

Phlebotomy hours:

Classroom:	M - F	9:00 am - 4:30 pm
Evening class	M - Th	6:00 pm - 10:00 pm

Courses (modules) are listed below. Please note that exams and quizzes may be required for each module.

Course/Module		Total			
Code	Course/Module Name	Hours	Days	Credits	Cost
PHL 212	Phlebotomy - Advanced Curriculum for Phlebotomy Technicians	32.5	5	2.5	\$ 563.88

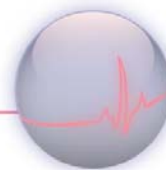
### Tuition & Fees

Registration Fee	\$	250.00	Non-Refundable
Background Check	\$	200.00	Non-Refundable after 1st day of class
Insurance	\$	200.00	Non-Refundable after 1st day of class
Textbooks	\$	150.75	Non-Refundable unless returned unopened
Uniform	\$	0.00	Lab Coat -Scrubs are required to attend and are purchased separately
Tuition	\$	563.88	\$ 17.35 per clock hour, prorated upon the withdrawal before 60% completion
STRF	\$	0.50	Non-Refundable (\$0.50 for every \$1,000.00, rounded to nearest \$1,000.00)
<b>Total</b>	<b>\$</b>	<b>1,365.13</b>	

### IMPORTANT

#### NOTE:

Students who wish to work as a Phlebotomist in the State of California will need to pay for and pass the NCCT certification examination, and apply for licensure by the California Department of Public Health. Fees incurred by immunizations, health exams, uniforms, CDPH State of California Certification, and basic class supplies are the sole responsibility of the student and will not be paid for, reimbursed, or refunded by Fast Response.



4.06

**Sterile  
Processing  
Technician  
Certificate  
Program  
(SPT)**

Sterile Processing Technicians provide a critical service in the health care environment. The role of the technician focuses on infection prevention and aseptic techniques to sort, disassemble, clean, and disinfect surgical trays, instruments, carts, supplies, and patient care equipment. The technician is responsible for providing instrument sets for surgical procedures and all supplies for booked and emergency surgeries as well as understanding regulatory and safety standards. The training program includes a minimum of 200 hours of classroom instruction and skills laboratory and an 80 hour externship.

Our SPT graduates will receive a Certificate of Course Completion and are eligible to test for certification by the Certification Board for Sterile Processing and Distribution (CBSPD) and International Association of Healthcare Central Service Material Management (IAHCSMM).

**NOTE:**

Candidates who successfully complete the IAHCSMM exam must complete 400 hours of documented work or volunteer experience within 6 months of exam completion to receive certification.

SPT hours:

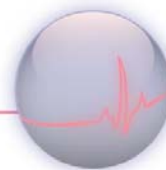
Classroom:	M, W, Th	6:00pm - 10:00 pm
	Sat	9:00am - 6:00pm
Externship:	M - F	8 hours per day; hours vary

Courses (modules) are listed below. Please note that exams and quizzes may be required for each module.

Course/Module		Total			
Code	Course/Module Name	Hours	Days	Credits	Cost
SPT 131	SPT - Foundations and Instrumentation	60	12	5.5	\$ 480.00
SPT 132	SPT - Cleaning, Decontamination, & Point of Use	40	8	3.5	\$ 320.00
SPT 133	SPT - Sterilization & Patient Care Equipment	40	8	3.5	\$ 320.00
SPT 134	SPT - Hospital Protocols, Surgical Specialties & Crash Carts	40	8	3.5	\$ 320.00
SPT 135	SPT - Certificate Readiness	20	4	1.5	\$ 160.00
SPT 200	SPT - Externship	80	10	2	\$ 84.00

**Tuition & Fees**

Registration Fee	\$ 250.00	Non-Refundable
Background Check	\$ 200.00	Non-Refundable after 1st day of class
Insurance	\$ 200.00	Non-Refundable after 1st day of class
Textbooks	\$ 160.00	Non-Refundable unless returned unopened
Uniform	\$ 0.00	Scrubs are required to attend and are purchased separately
Tuition - didactic	\$ 1,680.00	\$ 6.00 per clock hour, prorated upon the withdrawal before 60% completion
STRF	\$ 1.00	Non-Refundable (\$0.50 for every \$1,000.00, rounded to nearest \$1,000.00)
<b>Total</b>	<b>\$ 2,491.00</b>	



**International Association of Healthcare Central Service Materiel Management (IAHCSCMM) option:**

Students of the Fast Response Sterile Processing Technician program who wish to obtain certification from the International Association of Healthcare Central Service Materiel Management (IAHCSCMM) must complete 400 hours of documented work experience. The SPT IAHCSCMM option allows students to complete the required hours by offering a 200 hour externship and receive documentation to present to IAHCSCMM for certification. **Space is limited for this option,** as not all clinical sites can accommodate 200 hours per student, or are not equipped to sign the student checklist in all of the IAHCSCMM required divisions.

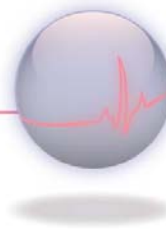
<i>Course/Module</i>		<i>Total</i>			
<i>Code</i>	<i>Course/Module Name</i>	<i>Hours</i>	<i>Days</i>	<i>Credits</i>	<i>Cost</i>
SPT 202	SPT - Externship	120	15	3	\$ 198.00

**Tuition & Fees**

Tuition	\$ 198.00	\$ 1.65 per clock hour, prorated upon the withdrawal before 60% completion
STRF	\$ <u>0.50</u>	Non-Refundable (\$0.50 for every \$1,000.00, rounded to nearest \$1,000.00)
<b>Total</b>	<b>\$ <u>198.50</u></b>	

**IMPORTANT  
NOTE:**

Fees incurred by immunizations, health exams, certifications, uniforms, and basic class supplies are the sole responsibility of the student and will not be paid for, reimbursed or refunded by Fast Response.



### Admissions

#### 5.01

#### **General Admission**

Steps for Admission to postsecondary programs:

1. Interview with an Admissions Representative.
2. Student to provide evidence of age. Minimum age of 18 on the first day of class.
3. Student to provide evidence of high school diploma or GED.
4. Student to complete Wonderlic entrance examination. Score must be 16 or greater.
5. Execution of enrollment agreement.
6. Execution of financial agreement.
7. Registration fees, installment payment, if applicable.

#### **NOTE:**

*Clinical Medical Assistant students must attend orientation no less than one week prior to the first day of class.*

Students must be eligible to study in the United States in order to enroll in postsecondary programs.

Fast Response does not provide English as a Second Language (ESL) instruction. All programs are taught in English. Students must be able to read, write, and understand English sufficiently to absorb the concepts, videos, and skills of the class and complete all assigned homework and exams.

Students seeking to re-enter after withdrawing or being dropped from a program must complete a Petition to Re-enter. If the Petition is approved, the student must complete the admissions steps listed above to re-enroll. See Section 7.13.

#### *Drug*

#### *Screening*

After enrollment, but before externship, all students are required to have drug screening tests performed on campus by an independent agency.

#### *Immunizations*

After enrollment, but before externship, all students are required to furnish immunization records as required by the externship site.

Fast Response is an equal opportunity school and accepts qualified students without regard to race, color, creed, sex, sexual orientation, age, national origin, or disability.

#### **NOTE:**

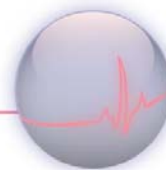
*Current students who have not completed externship will not be allowed to enroll into a second program until they have completed all the requirements, including externship, for their current program.*

#### 5.02

#### **Paramedic Program Admission**

Steps for Admission to the Paramedic Program:

1. Contact the Admission Department at (510) 849-4009.
2. Complete an Application for Consideration.
3. Complete Wonderlic entrance examination. Score must be 20 or greater.
4. Proof of age (Must be 18 at start date).
5. Proof of legal ability to work in the US.
6. Proof of high school diploma, GED, or college transcripts.
7. Proof of current EMT Certification and CPR card.
8. Proof of at least 2080 hours (one year), full-time equivalent, EMT experience.
9. Clear 10 panel drug screen.
10. Completion of, or enrollment in, Anatomy and Physiology class or Paramedic A & P.
11. Execution of an Enrollment Agreement.
12. Execution of a Financial Agreement.



13. Registration fees, installment payment, if applicable.
14. Submit immunizations prior to the first day of class.

5.03

**Background  
Checks**

Criminal background checks are required for all students enrolled. The background check looks for criminal and civil convictions based on the student's name, date of birth, social security number, current and/or former residency. A \$200 fee is charged to the student for this background check.

Convictions and registrations that disqualify students from continuing their education at Fast Response:

- Any felony conviction within the past seven (7) years.
- Any conviction that is sexual or violent in nature in the past ten years.
- Registration as a sex offender, violent offender, or drug offender.

**IMPORTANT  
NOTE:**

If a student's background check returns with an open or pending case for a felony or a misdemeanor which is sexual or violent in nature, the student will not be allowed to continue in their program until the case has been resolved. The student will be placed on Hold – Enrollment for a maximum of 6 months. If the case has not been resolved by that time, the student will be dropped and will need to Petition to Re-enter to continue in their program of study once the case is resolved. See Section 7.14

**NOTE:**

*Any conviction of any kind may disqualify a student from receiving an externship due to the site's policies. Any conviction of any kind may also disqualify a student from receiving county, state, or national certification and may be an obstacle for a student's ability to become employed. All decisions regarding certification and employment availability are at the discretion of the certifying or employing agency.*

5.04

**Immunizations**

All postsecondary programs at Fast Response require the student to complete an externship at one or more clinical sites. Immunization requirements are specific to externship sites and may vary depending on where students complete their clinical or field rotations.

Admissions representatives will furnish a list of Fast Response required immunizations for each program during the enrollment process. Additional immunizations may be required depending on externship site.

Students will not be placed on the Externship List until all immunizations have been completed and submitted to the School Registrar.

**NOTE:**

*Students are responsible for all immunization costs.*

**NOTE:**

*Paramedic students are required to submit all immunizations prior to the start of class.*

5.05

**Drug  
Screening**

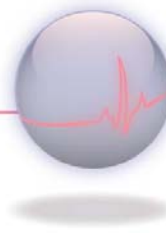
Prior to externship, students must participate in a 10-panel drug screening. Drug screens reveal a wide range of substances.

If a student's drug screen is returned with a positive result for any substance for which the student is screened, the student will be placed on a "Hold Enrollment" status. The student must submit to another drug screening no sooner than 30 days after the School received the results for the initial screening. If a student's second drug screen is positive, the student will be dropped from the School and will be placed on an "Ineligible" status for all future enrollments and programs.

**NOTE:**

Many clinical externship sites will not accept prescription or medical marijuana use in the acceptance of students.





5.06  
**Pre-Requisite  
& Experiential  
Learning  
Credit**

Fast Response accepts pre-requisite coursework or experiential learning credit for the following programs:

- EMT: American Heart Association Health Care Provider CPR certification obtained within six months prior to the start date of the program. Upon verification of the CPR certification, the student will earn tuition credit for five clock hours and receive a "complete" as the grade. The burden of proof of the pre-requisite is on the student by providing a valid AHA HCP CPR card. The student is responsible for attending Expectations and Orientations which is held on the same day as the Health Care Provider CPR certification class.
- PHL: Documented experience of 1040 hours with a minimum of 50 venipunctures and 10 capillary punctures per the California Department of Public Health/Laboratory Field Services. If accepted, the student will be entered into the School's Advanced Phlebotomy Technician Certificate Program. The burden of proof of successful pre-requisite completion is the responsibility of the student and requires a valid 30-hour Phlebotomy Technician Certificate Program (Advanced) Prerequisite Requirement sheet. Advanced students are not required to participate in a field externship.

Provision for Appeal:

If the prospective student submits, but is denied, prerequisite or experiential learning credit, the prospective student may file a request to appeal the decision in writing to the CEO, Tom Peck. If the denial for prerequisite or experiential learning is upheld, a formal written explanation will be furnished to the prospective student.

No other programs are eligible for consideration for prerequisite credit awards.

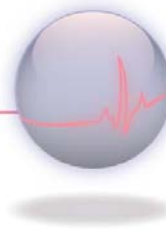
5.07  
**Transferability  
of  
Credits**

BPPE 94909.a.15:

**"NOTICE CONCERNING TRANSFERABILITY OF CREDITS AND CREDENTIALS  
EARNED AT OUR INSTITUTION"**

"The transferability of credits and acceptance of credits you earn at Fast Response is at the complete discretion of an institution to which you may seek to transfer. Acceptance of the certificate you earn in the Fast Response program of your choice is also at the complete discretion of the institution to which you may seek to transfer. If the certificate that you earn at this institution is not accepted at the institution to which you seek to transfer, you may be required to repeat some or all of your coursework at that institution. For this reason you should make certain that your attendance at this institution will meet your educational goals. This may include contacting an institution to which you may seek to transfer after attending Fast Response to determine if your certificate will transfer."

Fast Response has not entered into an articulation or transfer agreement with any other college or university. BPPE 94909.a.8.A

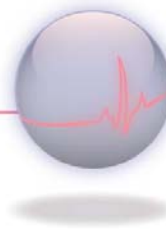


6.01  
**Tuition  
& Fees**

**Finance**

**Explanation of Charges**

\$ 250.00	<p><b><u>Registration Fee</u></b> The registration fee is assessed at the time of enrollment and is non-refundable once enrollment is accepted. The registration fee covers costs for processing admission and enrollment.</p>
\$ 200.00	<p><b><u>Background Check</u></b> The background check is used to determine enrollment eligibility. This fee is assessed on the first day of class, as the background check is not performed until the student is physically present for course.</p>
\$ 200.00	<p><b><u>Insurance</u></b> Insurance is carried by Fast Response to cover the student in the case that they are injured. Additional insurance covers the student while working with patients, as required by externship sites.</p>
Varies	<p><b><u>Textbook</u></b> Textbooks are required for every postsecondary course. Textbook prices fluctuate depending on recent book editions and pricing changes by publishers. Textbooks for some programs include an online access code. Students are encouraged to purchase their textbook prior to the start of class. If students have not purchased their textbooks prior to class, they will receive textbooks on their first day of class. Clinical Medical Assistant students must purchase their textbooks by the start of orientation.</p>
Varies	<p><b><u>Uniform</u></b> Students enrolled in clinical programs will receive their lab coat when they are assigned an externship.</p> <p>Scrubs are required for most courses and are not provided by the School.</p> <p>EMT students receive two patches once the Registration Fee has been paid and a Financial Agreement has been executed. Patches must be brought to a Fast Response contracted uniform supplier when the student purchases their uniform. The uniform supplier will attach the patch while the student waits.</p>
Varies	<p><b><u>Tuition</u></b> Tuition is calculated based on clock hours of class time and externship time. Each program has different rates and hours, and will be discussed during enrollment.</p> <p>If a student is unsuccessful in a module, they will need to repeat the module. The student will be responsible for additional fees for repeating modules.</p>
Varies	<p><b><u>Student Tuition Recovery Fund (STRF)</u></b> Please see Section 6.02</p>
\$ 100.00	6-Hour Phlebotomy Skills Refresher Course
\$ 200.00	6-Hour Sterile Processing Technician Refresher Course



\$ 10.00	Credit check fee for students on payment plans. An additional \$10.00 credit check for a co-signer may be required.
\$ 45.00	Payment plan processing fee
\$ 25.00	Certificate of Completion replacement fee
\$ 40.00	Returned check / closed account / NSF fee / Declined automatic credit card payments
\$ 10.00	Late fee applied to accounts 5 business days past due
\$ 20.00	Official Transcript Fee per Transcript
\$ 30.00	Documentation Rush fee, based on desired time frame and document retrieval fees
\$ 10.00	Replacement Student Badge

**IMPORTANT:**

**Tuition is non-transferrable to other programs.**

6.02  
**Student  
Tuition  
Recovery  
Fund**

BPPE 94909.a.14: It is a state requirement that a student who pays his or her tuition is required to pay a state imposed assessment for the Student Tuition Recovery Fund.

The State of California created the Student Tuition Recovery Fund (STRF) to relieve or mitigate economic losses suffered by California residents who were students that were attending certain schools approved by, or registered to offer Career Training with the Bureau for Private Postsecondary Education. You may be eligible for STRF if you are a California resident, prepaid tuition, paid the STRF fee, and suffered an economic loss as a result of any of the following:

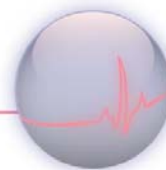
1. The school closed before the course of instruction was completed.
2. The school's failure to pay refunds or charges on behalf of a student to a third party for license fees or any other purpose, or to provide equipment or materials for which a charge was collected within 180 days before the closure of the school.
3. The school's failure to pay or reimburse loan proceeds under a federally guaranteed student loan program as required by law or to pay or reimburse proceeds received by the school prior to closure in excess of tuition or other costs.
4. There was a material failure to comply with the Act or the Division within 30-days before the school closed, or if the material failure began earlier than 30-days prior to closure, the period determined by the Bureau.
5. An inability after diligent efforts to prosecute, prove, and collect on a judgment against the institution for a violation of the Act.

However, no claim can be paid to any student without a social security number or a taxpayer identification number.

**NOTE:**

You must pay the state-imposed assessment for the Student Tuition Recovery Fund (STRF) if all of the following applies to you:

- A. You are a student in an educational program, who is a California resident, or are enrolled in a residency program, and prepay all or part of your tuition either by cash, guaranteed student loans, or personal loans, and
- B. Your total charges are not paid by a third-party payer such as an employer, government



program or other payer unless you have a separate agreement to repay the third party.

You are not eligible for protection from STRF and you are not required to pay STRF if:

- A. You are not a California resident.
- B. Your tuition and fees are paid by a third party, such as an employer, government program, and you have no separate agreement to repay the third party.

The STRF assessment is \$0.50 for every increment of \$1,000.00 of tuition. Fast Response will forward STRF fees to the State of California on a quarterly basis.

## 6.03

### Financial Aid

Fast Response is not a Title IV School and does not offer federal financial aid. BPPE 94909.a.10

### Private Loans

Private third-party loans may be an option for a student to finance their education. Options for loans can be discussed with the Student Finance Department.

BPPE 94909.a.11: If a student obtains a loan to pay for an educational program, the student will have the responsibility to repay the full amount of the loan plus interest, less the amount of any refund, and that, if the student has received federal student financial aid funds, the student is entitled to a refund of the monies not paid from federal student financial aid program funds.

### California EDD

Fast Response is approved through the California Employment Development Department to provide vocational training. Students who are sponsored by the CA EDD should contact their counselor or case manager to see if they are qualified for funding.

### Scholarships

Fast Response, in conjunction with the Alameda County Health Pipeline Partnership, Youth Bridge, and others, may provide tuition reduction or scholarships for qualified students. If you are interested in more information on this, please contact the Fast Response CEO for additional information and list of requirements.

## 6.04

### Payment Options

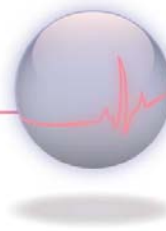
Fast Response offers payment options as follows:

#### Payment Plan 1 (PP1)

Due at enrollment:	\$ 250.00	Registration Fee ( <i>non-refundable</i> )
	STRF	Student Tuition Recovery Fund
	Patch Fee	(EMT students only)
Due prior to first day of class:	Remaining fees & tuition	

#### Payment Plan 2 (PP2)

Due at enrollment:	\$ 250.00	Registration Fee ( <i>non-refundable</i> )
	STRF	Student Tuition Recovery Fund
	Patch Fee	(EMT students only)
Due prior to first day of class:	Remaining fees	
Tuition installments:	To be paid in full before expected graduation date; credit application required; credit check, co-signer, and automatic recurring payments may be required.	



## Payment Plan 3 (PP3)

Due at enrollment:	\$ 250.00	Registration Fee ( <i>non-refundable</i> )
	STRF	Student Tuition Recovery Fund
	Patch Fee	(EMT students only)
Due prior to first day of class:	Remaining fees	
Tuition installments:	To be paid in full no later than 3 months after expected graduation date; credit application and credit check required; co-signer and automatic recurring payments may be required. Third party agency may administer the payment process.	

**NOTE:** Student will NOT receive Certificate of Course Completion until paid in full.

**NOTE:** Students who default on their payment plans will not be allowed to attend class. Delinquent accounts and student's information will be turned over to an outside agency for collection; this may have a negative impact on the student's credit.

6.05

### **Financial Default & Probation**

Students must maintain their payment obligations to maintain their status with the School.

Students are contacted immediately if a payment is past due.

A student with a payment past due more than 2 business days will be considered on Financial Probation.

A student on Financial Probation with a payment 5 days past due will be assessed a \$10 late fee and will receive a final warning and have 1 business day to bring their account current.

A student with a payment 8 business days past due will not be allowed to continue in class until their account is brought current.

A student with an account 30 days past due will be dropped from the program and will be turned over to an outside agency for collection; this may have a negative impact on the student's credit.

### **IMPORTANT:**

***Any student who is removed from class due to a past due balance on their account may fail a course/module due to poor attendance and be required to repeat the course/module in its entirety. The student will be financially liable for the repeated course/module.***

Any student payment that is returned or declined for non-sufficient funds or closed account will be assessed a NSF fee. See Section 6.01 for fee schedule. The student will be placed on Financial Probation until their account is current.

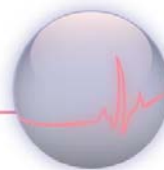
6.06

### **Refund**

Fast Response School of Health Care Education calculates refunds according to BPPE guidelines.

Refunds are calculated as follows:

$$\frac{\text{Tuition}}{\text{Program Clock Hours}} = \text{Cost per Clock Hour} \times \text{Classroom Hours Attended} = \text{Cost of Instruction}$$



Students will receive a refund of amounts paid to the School in excess of their calculated Cost of Instruction. Non-refundable fees do not figure into refund calculations. Non-refundable fees may include:

\$250.00 Registration fee  
Background Check  
Insurance  
Textbooks  
Uniform  
Student Tuition Recovery Fund (STRF)

Refunds will be made within 45 days of the Determination Date of Withdrawal.

In the event the calculated refund amount is less than the student's current unpaid balance, a refund will not be issued. The student remains responsible for the amounts due to the School.

If the student has completed more than 60% of the scheduled hours through their last day of attendance, the student is not eligible for a refund.

6.07

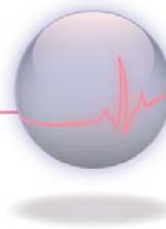
**Hypothetical  
Refund  
Example**

The following table outlines the refund due based on the percentage of training completed, assuming you paid the following:

Total Program Cost	\$ 2546.50
Less Registration Fee	\$ 250.00
Less Books / Equipment	<u>\$ 250.00</u>
Tuition Fee	\$ 2046.50

Percentage of training complete:	10%	25%	50%	60%	>60%
Refund due:	\$1,841.85	\$1,534.88	\$1,023.25	\$818.60	No Refund





### Academics

#### 7.01

#### **Method of Instruction**

Fast Response maintains extremely high academic standards. Our programs are designed to be efficiently condensed, yet effective. Because of this, the programs are rigorous, requiring a high level of participation, regular attendance, and ample time for homework, including large amounts of reading. Students should expect to spend up to two hours on homework for each hour of classroom lecture. Fast Response provides traditional classroom lectures, quizzes, examinations, and active participation in the skills lab. This provides our students with the knowledge and confidence to pass national exams and become compassionate and successful medical professionals.

#### 7.02

#### **Facilities & Equipment**

##### Clinical Medical Assistant Certificate Program:

Lecture is provided in a classroom setting utilizing both PowerPoint and practical, hands-on demonstrations. Other teaching tools include access to online, interactive learning activities and quizzes. Students are able to practice skills in a clinical setting by utilizing exam beds, vital monitors, autoclave equipment, specimen and hematocrit centrifuges, 12 lead EKG machines, specimen collection supplies, and patient screening essentials. Students are able to obtain a strong working knowledge through thought-provoking lectures and by practicing skills in a realistic clinical setting.

##### Emergency Medical Technician Certificate Program:

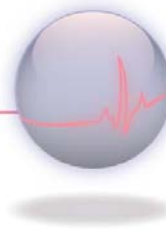
Lecture is provided in a classroom setting utilizing both PowerPoint and practical, hands-on demonstrations. Other teaching tools include access to online, interactive learning activities and a simulated NREMT exam, which will prepare students for the national exam. Skills training is provided in a large, warehouse-type setting at our School. The Skills Lab is equipped with patient gurneys, hospital beds, a motorcycle, a mock apartment, a simulated ambulance, and a Sim Lab setting with Sim Man and recording equipment and playback features.

##### Paramedic Certificate Program:

Lecture is provided in a classroom setting utilizing both PowerPoint and practical, hands-on demonstrations. Other teaching tools include access to online interactive learning activities and a simulated NREMT exam, which will prepare students for the national exam. Skills training is provided in a large, warehouse-type setting at our School. The Skills Lab is equipped with patient gurneys, hospital beds, a motorcycle, a mock apartment, a simulated ambulance, and a Sim Lab setting with Sim Man and recording equipment and playback features.

##### Phlebotomy Technician Certificate Program:

Lectures are provided in a classroom utilizing PowerPoint on a flat-screen television. Skills training is provided in a simulated laboratory. Skills lab is equipped with phlebotomy draw chairs, simulated venipuncture arms, hematocrit centrifuges, and skin blocks. During skills lab, students will be exposed to live demos, a variety of laboratory supplies and processing techniques, and hands-on experience running key laboratory tests, including blood smears.



## Sterile Processing Technician Certificate Program:

Lectures are provided in a classroom utilizing PowerPoint on a flat-screen television. Skills training is provided in a segregated portion of a warehouse-type setting. The Skills Lab is designed to simulate a Central Service Department and is equipped with multiple sets of surgical instrumentation, surgical bins, and surfaces.

### 7.03 Quarter Credit Hours

Instruction at Fast Response may include lecture and/or laboratory and/or externship. Quarter credit hours are based on a minimum 10 week term and are defined as follows:

- 1 quarter credit granted for a minimum of 1 clock hour of lecture per week for a quarter
- 1 quarter credit granted for a minimum of 2 clock hours of lab per week for a quarter
- 1 quarter credit granted for a minimum of 3 clock hours of externship per week for a quarter

### 7.04 Grading Scale

Instructors assign grades based on appropriate weighting of classroom participation, skills lab, project work, homework, written exams and quizzes, attendance, and externship evaluation.

<i>Percentage Grade</i>	<i>Letter Grade</i>	<i>Grade Points</i>	<i>Description</i>
90% and above	A	4.0	<i>Performance far exceeds that expected for entry level employment in the field.</i>
80 - 89%	B	3.0	<i>Performance is better than expected for entry level employment in the field.</i>
70 - 79%	C	2.0	<i>Performance is the quality expected of an entry level employee in the field.</i>
0 - 69%	F	0.0	<b><i>Must repeat course.</i></b>

A grade of "TC" will be applied for all accepted transfer credits. No grade point will be assigned for this grade.

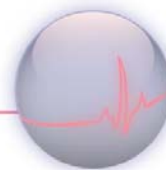
### 7.05 Grade Point Average (GPA)

Grade Point Average (GPA) is an important measure of student progress. Every student must maintain a minimum cumulative GPA of 2.0 in order to graduate. The following Grade Points are assigned to each grade: A = 4, B = 3, C = 2, and F = 0.

Example: Student receiving grades of one A, two Bs, one C and one F

<i>Credits Attempted</i>	<i>Grade</i>	<i>Calculation</i>	<i>Grade Points</i>
1.0	A	4 x 1.0	4.0
2.0	B	3 x 2.0	6.0
1.0	C	2 x 1.0	2.0
1.0	F	0 x 1.0	0.0
<u>5.0</u>			<u>12.0</u>

GPA = (total grade points divided by credits attempted) = 12/5 = 2.4



7.06

**Attendance**

Regular attendance is essential for academic and professional success. Fast Response requires students to meet standards of attendance and promptness that are generally required of employees in the workforce. Attendance is strictly enforced.

Students must be in class during assigned hours and be prepared for the day's activities.

Instructors take attendance, which factors into assigning grades for courses. Poor attendance may result in the student earning a failing grade regardless of the student's academic performance. If a student misses more than 20% of the scheduled hours of a course/module, they will be required to retake that course/module and will be placed on Attendance Probation.

A student placed on Attendance Probation due to unsatisfactory attendance will be dropped from a program if attendance does not improve. The student remains financially liable for the time the student was enrolled.

If a student is absent for 3 consecutive days without prior approval, the student will be dropped from their program of study due to unsatisfactory attendance.

7.07

**Leave of  
Absence**

To maintain continuity of enrollment in situations of unusual or unavoidable circumstances requiring prolonged absence, a Leave of Absence may be granted by law and/or at the School's discretion. No loss of credit with the School will occur as a result of a Leave of Absence. All Leaves of Absence may be taken only once per enrollment and may not exceed 90 days and typically will be granted if the student is expected to be gone more than 15 days.

Students must contact their Instructor to begin the Leave of Absence process.

If a student does not return from a Leave of Absence, the student will be dropped from their program. The student will need to repeat all modules for their program to receive a Certificate of Course Completion. The student will be responsible for all tuition and fees for the new enrollment.

***Any student returning from a Leave of Absence may be required to retake any previously completed course so that information and skills are revisited.***

Examples of approved Leave of Absence include, but are not limited to:

- a. Personal disaster / incident / accident
- b. Medical issue
- c. Family Emergency
- d. Military Service
- e. Voluntary Civil Service Personnel
- f. Jury Duty
- g. Domestic Violence / Sexual Assault / Victim of a Crime

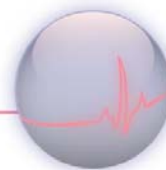
If applicable, student will be responsible to provide documentation to substantiate their need for a Leave of Absence (i.e., court papers, doctor's slip).

7.08

**Externship**

Each program offered at Fast Response includes an Externship. Students will spend time in the field and/or in a clinical rotation. During the externship, students practice skills under the supervision of a qualified professional.

Fast Response School of Health Care Education guarantees that all students in good standing will be placed at an externship site after the completion of their coursework. The School strives to place students



in a location that is convenient to, and meets the needs of, the individual student. However, in some Cases, the placement may result in a significant commute from the campus (up to 100 miles).

***The School does not guarantee that student preferences will be met.***

By enrolling in a Fast Response program, the student agrees to attend any externship assignment required by that program at the times and locations assigned by the School. If the student declines two assignments, and/or the School is unable to contact the student, the student will be dropped from the program, and no certificate will be issued.

Many externship assignments are for eight hours per day. Assigned hours may be during the day, evenings, weekends, or holidays. It is the student's responsibility to be available to complete their required externship commitment. The student is responsible for arranging transportation to the assigned externship site.

**IMPORTANT:**

Students may not obtain their own externship sites. Externships must be performed at Fast Response contracted sites.

Externship placement priority is based on receiving all necessary documents including immunizations, drug screening, criminal background check, and Live Scan, and student must be current in their financial obligation to the School. The student has 30 days to submit the required documentation, including immunization records.

**IMPORTANT:**

Fast Response will make best efforts to ensure that externships start within 90 days from the students last day of classroom activity. If a student does not begin externship within this timeframe, the student may be dropped from their program or be required to participate in a refresher course. See Section 7.09.

**7.09**

**Refresher  
Courses**

Under certain circumstances, if a student experiences a break between the end of didactic and the start of externship, that student may be required to participate in a skills refresher course before going on externship. If the delay was through no fault of the student, this refresher course will be free of charge. If the delay was caused by the student declining an externship assignment for any reason, the student will be required to pay for the refresher course. See Section 6.01.

**7.10**

**Satisfactory  
Progress**

Students are required to maintain satisfactory progress for both academics and attendance throughout the duration of their program.

Satisfactory academic progress	70% or greater in each module
Satisfactory attendance	80% or greater in each module

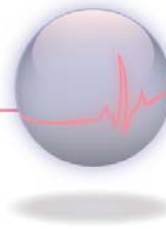
Students who do not meet the minimum satisfactory progress standard will be placed on probation.

All programs must be completed within 1.5 times the normal program length. This equals a period of time during which the student attempts 1.5 times the maximum clock hours required to complete the program.

**7.11**

**Probation**

The intent of probation is to allow the student to continue their education while improving performance, attendance, and/or meeting their financial obligation. During probation, the student will continue to attend class. If the student is receiving financial assistance from an outside agency, the student's sponsor will be notified of the probation.



Fast Response has the following types of probation:

Academic Probation

Attendance Probation

Financial Probation

Probation will be lifted when the student has met the conditions of probation. If the student does not meet the probation conditions, the student will be dropped from the program and the School.

**7.12**

**Failed &  
Repeated  
Courses**

In order to graduate, every student must earn a passing grade in every module in the curriculum. A passing grade is 70% or above. If a student does not receive a passing grade, the student can repeat the course. Students are responsible for additional costs for re-taking classes.

**7.13**

**Performance  
Improvement  
Plan (PIP)**

A Performance Improvement Plan (PIP) will be issued to students who are unsuccessful or having difficulty in a program. The PIP will serve to assist the Instructor and student in finding avenues and and tools to increase the student's success in the program.

**7.14**

**Petition  
for Re-Entry**

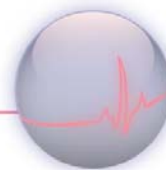
Students who "withdraw" or are "dropped" from their program, and wish to continue their program, must petition for consideration to re-enter the program within 90 days of the Determination Date of Withdrawal or Drop. Petition forms are available at the Admissions Department. Students may or may not be granted re-entry. Students who are granted re-entry may or may not be placed on Probation throughout the remainder of their program.

**7.15**

**Graduation  
Requirements**

A Certificate of Course Completion is awarded to each student who successfully completes the classroom, skills lab, and externship requirements for their program of study. See Section 7.10. The student's account to the School must be paid in full.

Certificates of Course Completion are generally mailed within two weeks of fulfilling the academic and financial requirements. An official copy of each student's certificate is available upon written request. See Section 6.01 for schedule of fees. .



### **Enrollment Cessation**

#### **8.01**

#### **Student's Right to Cancel**

For programs 200 hours or more (MA, Paramedic, SPT), a student has the right to cancel their enrollment, without obligations or tuition charges, through attendance at the first class session, or the seventh calendar day after enrollment, whichever is later.

For programs less than 200 hours (EMT & PHL), a student has the right to cancel their enrollment, without obligations or tuition charges, through attendance at the first class session.

The student has the right to stop school at any time. The student has the right to receive a pro-rata refund of tuition charges if they have completed 60% or less of the scheduled hours through their last day of attendance.

#### **Acceptable Notice of Cancellation:**

Written notice mailed to: Fast Response School of Health Care Education  
2075 Allston Way, , Berkeley, CA 94704. With proper address and proper postage,  
effective cancellation date will be the postmarked date.

Hand delivered notice to their Admission Representative at Fast Response School  
of Health Care Education, 2075 Allston Way, Berkeley, CA 94704.

#### **NOTE:**

***Students must cancel in writing. Telephoning the school, leaving voice mail messages, or failing to come to class are not acceptable methods of cancelling a course.***

Applicable refunds will be processed within 45 days after Notice of Cancellation is received. Please see Section 6.06 for additional refund information.

#### **8.02**

#### **Pre-Start Cancellation**

Students are designated as a "Pre-Start Cancellation" when all of the following events occur:

Executed Enrollment Agreement  
Executed Financial Agreement  
Payment of Registration Fee has been processed  
School receives Notice of Cancellation before the first day of class

Applicable refunds will be processed within 45 days after Notice of Cancellation is received. Please see Section 6.06 for additional refund information.

#### **8.03**

#### **No Start**

Students are designated as a "No-Start" when all of the following events occur:

Executed Enrollment Agreement  
Executed Financial Agreement  
Payment of Registration Fee has been processed  
Student fails to show up for the first day of class

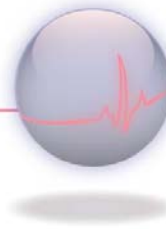
Applicable refunds will be processed within 45 days after the first day of class. Please see Section 6.06 for additional refund information.

#### **8.04**

#### **Withdrawal**

Students are designated as a "Withdrawal" when all of the following events occur:

Executed Enrollment Agreement  
Executed Financial Agreement



Payment of Registration Fee has been processed  
Student starts class  
Student submits a Notice of Cancellation

Applicable refunds will be processed within 45 days after Notice of Cancellation is received. Please see Section 6.06 for additional refund information.

**8.05**

**Academic,  
Attendance,  
Financial Drop**

Students are designated as a "Drop" when all of the following events occur:

Executed Enrollment Agreement  
Executed Financial Agreement  
Payment of Registration Fee has been processed  
Student starts class  
Student fails to meet satisfactory academic progress, financial obligation to the School,  
and/or satisfactory attendance requirements  
**OR**  
Student fails to return from a Leave of Absence  
**OR**  
Student fails to abide by School's policies

Applicable refunds will be processed within 45 days of Drop date. Please see Section 6.06 for additional refund information.

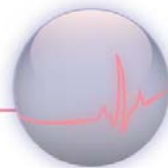
**8.06**

**Graduation**

Students are designated as a "Graduate" when all of the following events occur:

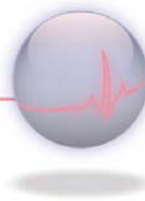
Executed Enrollment Agreement  
Executed Financial Agreement  
Successful completion of all academic modules for their program  
Successful completion of their externship  
Financial obligations to the School have been met

Certificates of Course Completion are generally mailed within two weeks of fulfilling the academic and financial requirements.



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**Directors,  
Coordinators  
& Faculty**

Sonya Alford, CPT-1

- Phlebotomy Instructor, Fast Response School of Health Care Education
- 6 years experience - Phlebotomist

Chris Barney, EMT-P

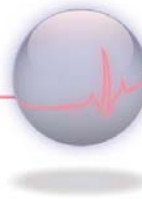
- EMT Lead Lecture Instructor, Fast Response School of Health Care Education
- 7 years experience – Pre-hospital Care
- 7 years experience – San Francisco Fire Reserves
- Instructor Certifications:
  - a) AHA BLS, ACLS, and PALS
- Other Certifications:
  - a) PHTL

Lisa Dubnoff, MICP, RN, Paramedic

- Paramedic Program Director, Fast Response School of Health Care Education
- EMT Program Director, Fast Response School of Health Care Education
- B.S. - Psychology
- 13 years experience - Fire Captain
- 28 years experience - Firefighter/Paramedic
- 8 years experience - Director of Advance Life Support Programs, Fast Response School of Health Care Education
- Regional Faculty:
  - a) AHA ACLS and PALS
- Instructor Certifications:
  - a) AHA BLS, ACLS, and PALS
  - b) EMPACT
- Other Certifications:
  - a) AGS GEMS

John E. Greene, Paramedic, NCPT, NECT

- Continuing Education Program Coordinator, Fast Response School of Health Care Education
- 11 years experience - in Pre-hospital Care
- 8 years experience - Paramedic
- 5 years experience - Lieutenant and Region Commander, Lexington County EMS
- 12 years experience - teaching
- Member – National Association of Emergency Medical Technicians
- AHA BLS Training Center Faculty, Fast Response School of Health Care Education
- Instructor Certifications:
  - a) AHA BLS, ACLS, and PALS
  - b) American Health and Safety Institute BLS, ACLS, and PALS
  - c) ITLS
  - d) NAEMT AMLS
- Other Certifications:
  - a) ECT Technician



Elisha Hamilton, Paramedic

- EMT Skills Instructor, Fast Response School of Health Care Education
- 4 years experience – Pre-hospital Care
- Instructor Certifications:
  - a) AHA ACLS and PALS
- Other Certifications:
  - a) ITLS

Julie Jones, RN

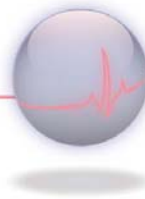
- Phlebotomy Program Director, Fast Response School of Health Care Education
- AAS - Nursing
- 13 years experience - Nurse educator
- Instructor Certifications:
  - a) AHA ACLS and PALS

Monique McGovern, CPT-1, CMA

- EMT Program Administrator, Fast Response School of Health Care Education
- Paramedic Coordinator, Fast Response School of Health Care Education
- 5 years experience – Hospital Care
- 3 years experience – Military Pre-hospital Care
- 1 year experience – teaching
- Instructor Certifications:
  - a) AHA BLS

Anthony Montano, CCMA-C, EMT

- Clinical Medical Assistant Program Coordinator, Fast Response School of Health Care Education
- 4 years of Flight Medic / Medical Competency Evaluator
- 2 years as a Medical Assistant / Medical Records Clerk
- 8 years experience–Emergency Medical Technician
- Instructor Certifications:
  - a) AHA BLS
- Other Certifications:
  - a) AHA ACLS
  - B) AHA PALS



Marcia E. Pauley, CPT-1

- Phlebotomy Program Coordinator and Primary Phlebotomy Instructor, Fast Response School of Health Care Education
- B.S. - Biology, Minor - Chemistry
- 8 years experience-outpatient/inpatient/pediatric/ geriatric/adult psychiatric phlebotomy
- 11 years experience-teaching classroom / laboratory
- Instructor Certifications:
  - a) AHA BLS

Anthony Reyes, EMT-P

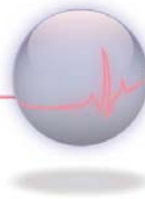
- EMT Clinical Coordinator, Fast Response School of Health Care Education
- 3 years experience – Pre-hospital Care
- 5 years experience – Alameda County Reserve Firefighter
- Instructor Certifications:
  - a) NAEMSE
- Other Certifications:
  - a) AHA BLS, ACLS, and PALS
  - b) ITLS

Roaul “Deke” Smith, ST, DC

- Sterile Processing Technician Program Coordinator, Fast Response School of Health Care Education
- Surgical Technician Certificate
- 30 years experience-surgical technician
- 8 years experience-US Navy
- Licensed Chiropractor
- Instructor Certifications:
  - a) Washington State Registered Surgical Technologist

Lucas Williams, EMT, CPT-1

- EMT Lead Skills Instructor, Fast Response School of Health Care Education
- 2 years experience – Pre-hospital care
- 3 years experience – teaching
- Other Certifications:
  - a) AHA BLS



4.10  
**Programmatic  
Leadership**

**Clinical Medical Assistant Certificate Program (MAC)**

Coordinator: Anthony Montano

**Emergency Medical Technician Certificate Program (EMT)**

Director: Lisa Dubnoff, RN, MICP

Administrator: Monique McGovern

Clinical Coordinator: Anthony Reyes

**Paramedic Certificate Program (PAR)**

Director: Lisa Dubnoff

Administrator: Monique McGovern

**Phlebotomy Technician Certificate Program (PHL)**

Director: Julie Jones, RN

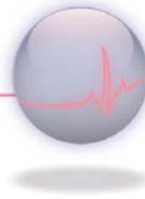
Coordinator: Marcia Pauley

**Sterile Processing Technician Certificate Program (SPT)**

Coordinator: Roaul "Deke" Smith

**Continuing Education**

Coordinator: John Greene



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