

Matt Hartman

IT Support Specialist

Vancouver, WA - Email me on Indeed: [indeed.com/r/Matt-Hartman/dd7655efd41a6623](https://www.indeed.com/r/Matt-Hartman/dd7655efd41a6623)

Hi, my Name is Matt Hartman. I am a personal, people and results oriented IT Professional. My passion for the IT industry started when I was very young, and it was a clear choice for tertiary study and a career. Since then I've developed very thorough knowledge of computer systems, encompassing hardware and software. My current goal is to utilize my experience to help solve technical problems for business.

Authorized to work in the US for any employer

WORK EXPERIENCE

IT Support Specialist

Providence Health & Services - Portland, OR -

December 2015 to December 2017

At Providence I was tasked with many large projects, spanning multiple locations. These would involve computer deployments, Help Desk support, maintenance and upgrading all workstations, at all of our locations from Windows XP to Windows 7

IT Services Intern

Providence Health & Services - Astoria, OR -

November 2014 to January 2015

While attending Tongue Point I was given this internship opportunity at Providence to work in their help desk department. I excelled at this role, and was offered a position in Portland, OR.

Computer Support

Vivageek Computer Repair - Vancouver, WA -

January 2013 to April 2014

Worked as a computer support technician for VivaGeek; answered work requests for computer repair, performing troubleshooting in a timely manner at customer's location, performed computer diagnostics, hardware repair and replacement, software troubleshooting, doing so with exemplary customer service

EDUCATION

N/A in Computer Support Technician Course - Advanced

Tongue Point Job Corps Center. - Astoria, OR

May 2014 to November 2015

SKILLS

Microsoft Windows (Vista, 7, 8 - 8.1, 10), Microsoft Office (2008, 2013, 2016), Technical Support, Help Desk, Customer Services, (2 years)

CERTIFICATIONS/LICENSES

IC3 Digital Literacy Certification

October 2015 to Present

The IC3 certification is comprehensive and diverse. It's assessment tools are designed to ensure that employees are prepared to success in a technology-based world.