

# Daniel Knoll

## IT Systems Expert

Spokane, WA - Email me on Indeed: [indeed.com/r/Daniel-Knoll/710550295639f3fd](https://www.indeed.com/r/Daniel-Knoll/710550295639f3fd)

Willing to relocate to: Cheney, WA - Airway Heights, WA  
Authorized to work in the US for any employer

### WORK EXPERIENCE

#### IT Systems Expert

CSR Technology Group, Apex Systems, Dell Inc -

June 2010 to September 2015

Spokane Association of Realtors, Sole Proprietor

- Fix problems with computers and/or their users operation thereof
- Web design and other various solutions involving scripting
- Tasks such as talk on a phone about a problem in order to fix
- Replace computer hardwares and peripheral devices

Other kinds of work, such as Retail

### EDUCATION

#### High School Diploma in Music

Spokane Falls Community College

September 2006 to January 2007

Mount Spokane High School

September 2002 to September 2006

### SKILLS

COMPTIA (Less than 1 year), CSS (Less than 1 year), CUSTOMER SERVICE (Less than 1 year), DCSE (Less than 1 year), DOD (Less than 1 year)

### ADDITIONAL INFORMATION

#### Skills & Certifications

- Java, C, HTML/CSS, PHP/MySQL
- Linux and Microsoft Operating system administration
- Hardware and software troubleshooting
- Customer Service
- Fast learner and open mind
- Creative problem solver
- MCP Enterprise Desktop Technician, CompTIA® Security+, ITIL® v3

Foundations, DCSE, DoD Secret Clearance