

Marshall Wright

Massachusetts - Email me on Indeed: [indeed.com/r/Marshall-Wright/bef077c12cb2f7b3](https://www.indeed.com/r/Marshall-Wright/bef077c12cb2f7b3)

Authorized to work in the US for any employer

WORK EXPERIENCE

IT Technician

Citizen Security - Ludlow, MA -

September 2015 to Present

- Install video surveillance cameras and video management systems.
- Manage cellular app accounts for customer camera and alarm systems.
- Maintain customer documentation.
- Provide troubleshooting by remote methods including telephone, email, and TeamViewer.
- Maintain central operating station workstations.
- Deploy software and hardware upgrades to company workstations.
- Troubleshoot day to day workstation operations.
- Maintain central station battery backups.
- Maintain video surveillance and workstation equipment inventory.

EDUCATION

High school or equivalent

SKILLS

Windows Xp (2 years), Windows 7 (2 years), Microsoft outlook (2 years), Microsoft office (2 years), IOS (2 years), TeamViewer (2 years), Windows 10 (2 years)