Saurabh Nachane
Software Engineer at IBM Tivoli Software Group

Morrisville, NC - Email me on Indeed: indeed.com/r/Saurabh-Nachane/efaa2621604c1fb0

WORK EXPERIENCE

Software Engineer

IBM Tivoli Software Group   -   Research Triangle Park, NC - February 2007 to Present

• Solved critical situations, system down calls for premium customers. Helped generate
annual revenue of $200 million across Tivoli support organization.
• Deployed and load tested product on different platforms. Identified code defects and reported the results to
development.
• Developed and maintained workload balance tool with Excel Macros to facilitate
workload distribution across the organization. Improved annual productivity by 40%.
• Helped sales and services group by recreating customer issues in-house. Performed
proof-of-concept using assist-on-site tool and reduced headcount cost by $80K
annually.

Business Analyst

IBM Tivoli Software Group - June 2005 to January 2007

• Developed a methodology to evaluate efficiency of the entire organization which led to a cost reduction of
approximately $500K annually.
• Presented critical analysis to management using business Brio (Hyperion) . Aided
deployment of new tools to drive consistency across brands.
• Analyzed and developed process improvements techniques to identify the headcount
distribution across the organization to generate additional revenue of $800K.
• As a Knowledge Manager, trained co-workers and premium support engineers to use
Brio (Hyperion)

Field Service Engineer

New Jersey Institute of Technology   -   Newark, NJ - December 2004 to May 2005

• Maintained database with classified severities for computer and virus problems on campus for faculty, staff
and students. Maintained computing labs at NJIT.
• Solved hardware and software related issues for faculty, staff and students.

EDUCATION

Master of Business Administration in Business

Jenkins School of Business, NC State University   -   Raleigh, NC
August 2008 to December 2010

Master of Science in Electrical Engineering

New Jersey Institute of Technology   -   Newark, NJ
August 2004 to December 2005

Bachelor of Engineering in Instrumentation Engineering

University of Mumbai   -   Mumbai, Maharashtra
June 2004

SKILLS

Business Analysis, Data Analysis and reporting, Windows Administration, Research

ADDITIONAL INFORMATION

TECHNICAL SKILLS
Brio (Hyperion), Alphablox, IBM DB2, Microsoft SQL Server, Microsoft Access, Microsoft
Office Suite, Visual Basics for Applications