Todd Broussard
Technology Management

Maple Valley, WA - Email me on Indeed: <u>indeed.com/r/Todd-Broussard/ea17c6cf9f5b8d10</u>

Proven IT executive, infrastructure architect and leader with experience delivering cost effective, high-performance IT solutions to address and resolve complex business problems. Able to deliver strategic and tactical results individually and with a team. Proven ability to lead, manage and develop highly technical and focused teams. Experience leading IT operations and initiatives within a variety of business organizations.

Authorized to work in the US for any employer

WORK EXPERIENCE

Manager, Applications Engineering

Aronson Security Group -

2017 to Present

• Supervise Technical Engineers with software installation and product support for our client

2017 to current

IT Operations Architect

Vital Source IT -

2016 to 2016

- Contracted to Trueblue
• Worked directly with Sys Admins and Network team to smoothly manage Datacenter moves and application migrations across business sites establishing primary and backup data centers

Technical Project Manager

Volt, Inc -

2014 to 2016

Contracted to Weyerhaeuser
Work performed with Network Operations and Telecom teams
• Managed Enterprise rollout of new Checkpoint firewalls and internet circuits lowering communications costs
• Managed Active Directory Redesign and deployment to all business lines to better absorb M&A activity
• Managed Data Center VPN head-end transfer to new location for disaster recovery
• Managed VOIP conversion from MGCP to H.323 protocol at VOIP sites lowering telephony costs
Work performed with Support Services
• PM for Enterprise Windows 10 rollout for Lumber LOB to improve support

IT Manager

Parametrix, Inc -

2012 to 2014

• Managed and supervised regional organization of seven branch offices in the Northwest as well as New Mexico
• Responsible for Infrastructure, Budget Management, Project Management and IT Personnel Management
• Technical and project resource for financial system upgrade in 2013 to add new features and functionality
• $200K saved in first year by renegotiating maintenance and telecommunications contracts
• Migrated company data to centralized location establishing backup and offsite replication
• Developed private and hybrid cloud architectures for application optimization and performance

Director, IT Infrastructure/IT Operations Manager

Convergent Outsourcing, Inc -

2008 to 2012

• Managed and supervised national organization of thirteen call centers in regionally dispersed branches
• Responsible for all IT infrastructure including networking, system administration, help desk and telecommunications departments
• Successfully led the technology implementation and delivery of systems vital to complete PCI, ISO and SAE-16 audits allowing client base growth and increased revenue
• Consolidated four operating companies' infrastructures, reducing costs by centralizing storage and servers into Virtual environments
• Implemented WAN accelerators at each site to increase performance and productivity within the MPLS network
• Managed project to transition primary business application upgrade from HP/UX platform to Red Hat resulting in savings of $500k annually in hardware and software licensing costs

Associate Director, Global IT Operations

Cell Therapeutics, Inc -

2002 to 2008

• Architected and implemented international network sites in London, Milan and Seattle
• Managed all infrastructure including network and server administration as well as Telecom and Support Desk
• Reduced communications costs by over 300% by implementing VOIP telecom infrastructure and removing traditional TDM trunks and connections
• Created and facilitated IT Customer Service Council for increased communication and training to generate increased employee productivity
• Transitioned Remote dial-in infrastructure to VPN connections to leverage high speed cable and sales staff connectivity improvement
• Centralized storage and server environments on Blade and SAN infrastructure to reduce storage and hardware costs and reduce time spent upgrading individual systems
• Successfully implemented IT processes and policies to meet both FDA and SOX audit standards

Other IT Management Experience 1986-2008
Food Services of America, Client Server Group Manager
• Managed Desktop and Server Systems Group
Bloodworks NW, IT Supervisor
• Managed IT Operations Systems and Support Group
Saipan Computer Services, Vice President and Beneficial Owner

• Successful Retail and Consulting Services business - grew to 1M gross sales in 3 years
Federated States of Micronesia - National Government, Technical Advisor to the President
• Government Consultant for all Technology in Micronesia

IT Supervisor

Bloodworks Northwest   -   Seattle, WA -

February 1993 to September 1998

IT Operations in an FDA/HIPPA regulated facility

EDUCATION

Business

University of Washington   -   Seattle, WA

SKILLS

IAAS (2 years), IT Infrastructure (10+ years), Procurement (10+ years), SAAS (2 years), SOFTWARE AS A SERVICE (Less than 1 year)

ADDITIONAL INFORMATION

CORE COMPETENCIES
✓ Converged IT Infrastructure ✓ Windows Desktop/Server Platform ✓ Virtualization
✓ WAN/WAWN ✓ IAAS/SAAS ✓ Procurement/Contract Mgt.
✓ Cloud/Hybrid-Cloud Environments ✓ Vendor/Outsource Management ✓ DR Planning/Implementation