Mohammad Taaha

IT Site Coordinator - Erickson Living

Malden, MA - Email me on Indeed: indeed.com/r/Mohammad-Taaha/6cb3abe1e578435b

Willing to relocate: Anywhere
Authorized to work in the US for any employer

WORK EXPERIENCE

IT Site Coordinator

Erickson Living   -   Peabody, MA -

February 2017 to Present

• Responsible to maintain over 400 employee desktop and laptops while also assisting elderly residents with any computer problem they may have.
• Networking: Responsible for managing active directory and managing devices on the network such as Cisco phones, POS systems, printers, desktops, laptops, Kronos time clocks, WAP
• Responsible to audit company devices and manage assets owned by the company.
• Maintained a positive attitude and provide exceptional customer service to staff and residents.

IT Consultant

Miles Technology   -   Boston, MA -

July 2016 to Present

Boston, MA 7/16- Current
IT Consulting
• Diagnosed and fixed software issues for both desktops and servers
• Responsible to troubleshoot Win2003/2008 Server, Active Directory, Exchange, DNS
• Responsible to troubleshoot network related issues such as switches and routers
• Configured and troubleshoot TCP/IP settings on the network

EDUCATION

Bachelor of Science in Computer Science in Computing

University of Massachusetts Lowell   -   Lowell, MA

December 2018

SKILLS

C+ (3 years), Java (3 years), Linux (3 years), Mac (3 years), Mac OS (3 years), Information Technology (5 years), Customer Service (6 years), IT Management (2 years)

CERTIFICATIONS/LICENSES

A+ Certified

ADDITIONAL INFORMATION

Skills
Technical
• Languages - C, C++, Java, Racket

• Operating systems: Windows XP, Vista, 7, 8,10, Windows Server 2008; Mac OS X; Linux including Ubuntu and Fedora