Ze Chui

New York, NY - Email me on Indeed: indeed.com/r/Ze-Chui/8ee4a1ee00f1d953

I am a very responsible, hardworking, and motivated individual who can learn quickly and work well with other coworkers. I already have over a year of work experience doing IT/Desktop Support work and I am also CompTIA IT Fundamentals certified, after receiving a year of technical IT training.

Authorized to work in the US for any employer

WORK EXPERIENCE

IT/Desktop Support

Village Care of New York - New York, NY -

June 2017 to September 2017

IT and Desktop Support work at a health care provider. Including analysis and troubleshooting, changing and installing computer hardware, and remote technical support.

IT Internship

Per Scholas - New York, NY -

September 2014 to September 2016

One year of technical training to receive CompTIA IT Fundamentals Certification followed by a paid internship at the company.

EDUCATION

Computer Engineering

City College of New York - New York, NY

2020

SKILLS

Is CompTIA IT Fundamentals certified, able to change and install computer hardware, able to analyze technological problems and troubleshoot/fix most of them, experienced in helping customers with problems through phone and remote desktop connection, has experience doing technical support, proficient with Microsoft Office applications

CERTIFICATIONS/LICENSES

CompTIA IT Fundamentals Certification

ADDITIONAL INFORMATION

Fluent in English, Chinese mandarin, and Cantonese