GRISELIZ RAMOS

Software Engineer

Objective: OFFER AN EXCELLENT, CORDIAL, AND FRIENDLY SERVICE TO PURSUE COMMUNICATION WITH CAPACITY AND COMMITMENT.

Soft Skills

Excellent teamwork and solitary
Agile / Great communication
Multifaced
Problem-Solving
Bilingual

Technical Skills

LANGUAGES			TOOLS	
Bash	MySQL	CSS	Vim	NPM
C	JavaScript	Hugo	Vagrant	
Python	HTML		Linux	CI/CD
			Node.JS	

Work Experience

Front Desk / Zen Spa Puerto Rico, San Juan
2021 - Present

Greet customers by phone and walk-ins. Schedule and reschedule appointments. Assist customers in filling out forms. Record profiles and handle booking arrangements. Provide guidance around the amenities and menu of services. Recommend and demonstrate a product.

Telemarketer / Commsense, Aguadilla
2020-2021

Telephone sales representative. Promote and explain the company's services and products. Submit data in the system. Schedule service installation dates, and renew and extend contracts and subscriptions. Transfer calls to the indicated department or to a supervisor. Make manual or automatic payments in the system. Check customer credit to request products. Classify calls.

Education

Full Stack Software Engineer
Holberton School Puerto Rico   2022- 2023

Bachelor's Degree English with Multimedia Technology
University of Puerto Rico in Aguadilla   2014 - 2019

Projects

AIRBNB Clone
October 2022-PRESENT

The body was created with Python to build the website. The front-end contains CSS, HTML, and Javascript. Back-end manages the SQL database with JSON files to store all information. Lastly, Restful API to maintain a command interfaces between the whole website.

Simple SHELL
July 2022

It was constructed with a C language program that can print the environment to get the string of the Path that searches the comands in the files directory. The shell works by executing commands that can work both interactive and non interactive.

References

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