

# HARIHARAN.S

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A Challenging Technical & Administration position with a progressive company that will effectively utilize acquired expertise, experience in helping Technical thrive. Extensive work in IT Related Technical projects, System Supports & System Administration.

## PROFESSIONAL SUMMARY

### CURRENT EMPLOYEMENT:

**ABT Info.Net (Internet Data Centre), Coimbatore.**  
**Server Administrator & Technical Support**  
**From May 2018 to till date**

### TECHNICAL SKILLS:

**Virtual:** VMware NSX, Hyper-V, Microsoft Azure VMs, Citrix, VDI.

- ✓ Hands on experience in VMware NSX Infra
- ✓ Having a well knowledge in Azure cloud computing
- ✓ Managing and providing the Hyper-V and Citrix VDI

**IT-Protection & Security:** Fortigate firewall, Checkpoint Advanced Firewall, Azure Networking, and Endpoint Antivirus.

- ✓ Having the better knowledge about the Firewall and maintain the policy's and security
- ✓ Managing the Azure Networking and VPN gateways.
- ✓ Configuring the firewall with multiple ISP, WAN.

**Cloud Environment:** Microsoft Azure MABS, MARS, Veeam Cloud.

- ✓ Registering and maintain the multiple servers and application backups with Cloud Environment.
- ✓ Configuring the MABS,MARS for the application and creating and deploying the Veeam B&R.

**Monitoring Tools:** Nagios, Zabbix, PRTG, Cacti, FAN, SolarWinds, UptimeRobot, Kiwi Syslog's.

- ✓ Installing and configuring the Monitoring tools and configuring the alert.
- ✓ Monitoring the production server if any alert comes, which is any failure or threshold reaches it will rectify before impacting the production.
- ✓ Managing the syslogs for all the servers and network devices.

**Operating System:** Windows and Linux Platform, MacOS.

- ✓ Having a better knowledge to install, configure and troubleshoot with Windows (2003-2019), Linux (RHEL, CentOS, Suse, Ubuntu) and MacOS platforms.
- ✓ Maintaining the Windows SPLA license.
- ✓ NFS/SAMBA/FTP/SSH configuration and administration.
- ✓ Scheduling jobs using cron in Linux and Task scheduler in Windows.

**Backup Infra:** Veeam Backup and Replication, Actifio, ARCserve Replication, Manual backups and 3rd party backup tools.

- ✓ Having well knowledge about the backup and how to maintain the backup as per audit policy.
- ✓ Configuring the physical server FSRM backup and restoring if any file missing.
- ✓ Having a better knowledge about Actifio and configured the backup On-Premise and Cloud.
- ✓ Creating DR for the application and file server in different location with ARCserve Replication.

**E-Mail Servers:** Zimbra, Office 365, G-Suite, Microsoft Exchange, hMail, MacOS Server, qMail.

- ✓ Having very good knowledge with Zimbra mail servers and Installing and configure.
- ✓ Troubleshooting the L2 tickets with Zimbra calls and maintained the 30+ Zimbra servers with 100+ domains
- ✓ Configuring the Hybrid mail setup with O365-Zimbra, GSuite-Zimbra
- ✓ Having very well knowledge about O365 and G-Suite with handling the license.

**Shared Hosting:** cPanel, Plesk, apache webserver, IIS webserver.

- ✓ Configuring and maintaining Apache, IIS Webserver's with 1000+ Websites.
- ✓ Maintaining the website backup and restoring the website within possible time to avoid the production.

**Physical Servers:** IBM, DELL, HP, Lenovo, Rittal Smart Racks.

- ✓ Having good experience about all manufacturer servers hardware and maintain and monitoring the servers with console.
- ✓ Installing and configuring the HP and Lenovo Chassis Blade servers with Smart Racks.

**ITIL (Information Technology Infrastructure Library):** Having a best experience with ITIL as,

- ✓ IT service management that focuses on aligning IT services with the needs of business.

### **ADDITIONAL SKILLS:**

- ✓ Managing the MySQL and MSSQL DB as a system administrator
- ✓ Conducting the internal and external audit for Our group of companies

### **PREVIOUS EMPLOYMENTS**

**HCL Services Ltd (A Subsidiary of HCL Infosystems Ltd), Coimbatore.**  
**System Administrator & Technical Supporter**  
**From November 2015 to January 2018**

### **KEY PERFORMANCE INDICATOR**

**Technical Activity:** Having a best experience with a IT in all domain platforms as,

- ✓ Manage 1000+ users, computers, and group accounts in an Active Directory-based environment.
- ✓ Asset Management through OCS, Zoho with as an auditor.
- ✓ Ticket management and addressing the tickets closing the L1 and L2 support calls.
- ✓ Installing, Configuring and Managing AD /DNS/ DHCP/AWS Route53 Services
- ✓ Involving in on-call rotation 24\*7 technical support.
- ✓ Monthly reports to Manager on status of support tickets and asset records.

### **PROJECTS HANDLED**

- ❖ Handled over 1 year location team with huge amount of engineers and maintained well relationship with customer at Tiruppur Dt, Tamil Nadu
  - ✓ Team size: 5 (Offshore Team members)
- ❖ On-premises Engineer in C.R.I Pumps Pvt Ltd, Coimbatore, as a Backup and Cloud Support Engineer to maintain the On-Premises and cloud backups and server support.
  - ✓ Veeam Backup and Replication, ARCServe DRA
  - ✓ Microsoft Azure MABS, MARS.
  - ✓ From October 2019 to till date.

### **PROFESSIONAL TRAININGS**

- ❖ Induction Training from HCL Training Centre, Pondicherry.
- ❖ ITIL Webinar conducted by HCL Infosystems.
- ❖ ITIL Workshop conducted by TUV.
- ❖ Actifio workshop conducted by Actifio.

### **ACADAMIC DETAILS**

- ❖ Sri Ranganathar Institute of Polytechnic College, Coimbatore.

Electrical and Electronics Engineering.

**Scored 90% with FIRST CLASS WITH DISTINCTION**

- ❖ Government Boys Higher Secondary School, Chinnathadagam, Coimbatore.

**SSLC State board, Scored 62% with PASS.**

### **PERSONAL DETAILS**

Name : Hariharan.S

Father Name : Selvaraj.P

Date of Birth : 02-08-1997

Gender : Male

Nationality : Indian

Marital Status : Single

Language Known: Tamil, English (R/W/S), Kannada (S)

Date:

Place:

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