



# Janice Ng

## User Experience Designer

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### ABOUT.

**Yoho!** I'm Janice Ng, a User Experience Designer who enjoys tinkering with digital mediums and observe the moments of human behaviours. With my design skills, I aim to solve the small pains in life and seek to craft delightful experiences that people can cherish to promote happy people.

### EXPERIENCES.

#### City of Surrey . User Experience Designer 2015 - Present

Started as an intern, I am now a full time contractor working for Surrey City Hall to help envision the future of online service delivery for citizens and to create their digital design standards. My roles include user research, user interface design, and facilitating design workshops for various digital products (MySurrey Portal, the city website, and individual online services).

#### IBM . User Experience Design + Visual Design Intern 2014

I assisted both the User Experience and Samples Team under the Business Analytics division. Here, I designed icons and produced concepts for IBM products, as well as created mockups and implemented them into report templates and dashboards to help business individuals better visualize their metrics.

#### SFU . Special Projects Assistant 2013

As an intern, I helped execute various projects for the SFU Faculty of Applied Sciences Co-op Program. This include creating print (posters, brochures, and profiles) and digital (slides, e-newsletters, and website) materials to promote and inform the benefits of Co-op to students within the faculty.

### INVOLVEMENT.

#### AniRevo . Media Staff 2012 - Present

As a photographer and cinematographer at a local anime convention, I take pictures and film the event during the convention, as well as at events that we promote at. I also help with video and photography post-production to promote the convention through social media and the website.

### SKILLS.

User Research, Sketching, Illustration, Wireframe, Prototype, Mockup, Photography, Branding

### TOOLKIT.

Sketch, Axure, Adobe Master Suite, HTML5, CSS3

### EDUCATION.

**BA in Design with Distinction**  
Simon Fraser University  
Interactive Arts + Technology  
2010 - 2016

**Certification in 2D Design**  
Emily Carr University  
Continuing Studies  
2015 - Present

### UNIQUENESS.

I can speak fluent English, Cantonese and French.

I can play the piano, clarinet and violin.

I have a level A, B, and C CPR certification.

Awarded Surrey's Top 25 Under 25  
2017

Awarded 2nd at SIAT Showcase Competition  
2013

*Here is a one-pager about me. Let's chat over bubble tea if you want to know more :)*