Kieron Eager

Analytically driven Business Solutions & Power Platform Specialist with 5+ years of experience across IT Engineering, Security, and Business Automation. Skilled in designing and deploying Power Apps, Power Automate flows, and Power BI dashboards to improve efficiency and deliver business value.

⊙ Liverpool, UK
✆ N/A
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EXPERIENCE

Betfred, Birchwood — *Power Platform Developer*

2024 - PRESENT

I design and deliver Power Platform solutions to automate and streamline business processes, building Canvas and Model-Driven Power Apps and Power Automate flows integrated with Dataverse, SharePoint and Microsoft 365 services. I work closely with stakeholders to gather requirements, translate business needs into scalable solutions, and ensure secure data access through role-based permissions and environmental governance. I contribute to Power Platform best practices, manage solution deployments and continuously improve reliability, performance and maintainability across delivered applications.

Betfred, Manchester — *IT Engineer*

2023 - 2024

I supported and delivered IT solutions in collaboration with stakeholders, contributing to automation and process improvement through scripting and API integrations, and acting as an escalation point for complex production issues.

LAD Bible Group, Manchester — *Information Security Analyst*

2021 - 2023

I led information security and technology operations, acting as the sole security owner for the organisation and overseeing identity, access, and governance across a Microsoft-centric cloud environment. I implemented and enhanced identity management using SCIM and SAML-based SSO, secured network and endpoint estates, and established security monitoring and incident response processes. I partnered with stakeholders to deliver critical roadmap initiatives, introduced organisation-wide cybersecurity, IT, and GDPR training, and worked closely with external auditors to achieve compliance requirements in support of a successful LSE stock exchange listing.

SKILLS

Power Platform
Power Apps (Canvas & Model-driven), Power Automate Flows (Including API Integrations), Dataverse & SharePoint integrations

Data Analysis
Power BI (Reports, Dashboards and DAX fundamentals), Splunk log analysis and Grafana/Instana monitoring

M365 & Cloud
Azure, Intune, SharePoint and Identity Management (IAM) in Azure AD (Entra ID) and SAML, SCIM, SSO and 3rd Party Integrations

Automation & Development
Automation Tools: UiPath, Power Automate
Scripting: PowerShell, Python, SQL, SPL
Web Development: HTML, CSS and JS fundamentals
DevOps: Release Support, JIRA Workflows, Agile and CICD

Compliance
Security: PCI, GDPR, CE+ and ISO27001 compliance standards

ICC Solutions, Warrington— *Certification Engineer*

2020 - 2021

I worked on EMV Level 3 certification for card payment terminals, analysing transaction flows and validating compliance with EMV and PCI standards to support secure payment processing. I collaborated with acquirer banks, card schemes including VISA and MasterCard, and internal engineering teams to resolve certification issues and meet delivery SLAs. I documented findings and supported formal reporting processes, contributing to the maintenance of stringent security and compliance requirements in a regulated payments environment.

EDUCATION

Sheffield Hallam University, Sheffield— *BA Forensic Accounting*

2016 - 2019

Specialized in fraud prevention and business analysis, including a consultancy project for a fintech start-up and a professional mentorship with PwC.

Carmel College, Liverpool — *4 A-Level Passes (A* - C)*

2014 - 2016

Achieved A-Level results (A*-C) in Mathematics, Business, Statistics and Media.

NOTEABLE

Leader — Scouting

Selected to represent the UK at the 2015 Jamboree, earning the Chief Scout's Gold Award and demonstrating sustained leadership and commitment over 10+ years.

Fundraiser — Kidney Research UK

Competed in the Great North Run for Kidney Research UK; preparing for the London Marathon to continue fundraising efforts.

Fire Marshall — British Red Cross

Responsible for staff safety and coordination during building evacuations at the Manchester and Warrington offices.

Business Engagement
Business Analysis:
Requirements gathering and process refinement
Project Management: Delivery and Stakeholder Interaction (Demos, Workshops and Technology Adoption Meetings)

CERTIFICATIONS

Microsoft
Microsoft Office Specialist

IBM
IBM Data Analytics Certificate

QA
ITIL v4
Agile Certified

REFERENCES

Jamie Livingston
Head Of Business Automations

Chris Froes
Head Of IT
LAD Bible Group

Paula Turner
Chief Technology Officer
ICC Solutions

Dave Hopley
Head Of Scouting (Cheshire)
Scouting UK