

Job Posting:174875 - Position: W26 Co-op Software Engineer, Backend (Kitchener) 174875B

Co-op Work Term Posted:	2026 - Winter
App Deadline	11/04/2025 09:00 AM
Application Method:	Through Employer Website
Posting Goes Live:	10/28/2025 03:20 PM
Job Posting Status:	Approved

ORGANIZATION INFORMATION

Organization	Dialpad
Address Line 1	505 Burrard St #710
City	Vancouver
Postal Code / Zip Code	V7X 1M3
Province / State	BC
Country	Canada

JOB POSTING INFORMATION

Placement Term	2026 - Winter
 Job Title 	W26 Co-op Software Engineer, Backend (Kitchener) 174875B
Position Type	Co-op Position
Job Location	Kitchener, ON
Country	Canada
Duration	8 months
Salary Currency	CAD
Salary	Salary Not Available, 40 Major List
Job Description	

About Dialpad

Dialpad is the leading Ai-powered customer communications platform, transforming how businesses communicate with their customers. More than 50,000 companies around the globe - including Netflix, RE/MAX, Uber, Randstad, and Tractor Supply - rely on Dialpad to build stronger customer connections using real-time, Ai-driven insights. Visit dialpad.com to learn more.

Being a Dialer

At Dialpad, you'll be part of a collaborative team working toward our shared mission of making our customers and their employees wildly successful. We believe that every conversation matters, and we're elevating each one with a platform that drives real-time insights and automation for our customers.

We thrive on continuous evolution, where every employee leverages industry-leading Ai to constantly refine our platform and our own skills. We seek individuals who not only meet our high standards but go beyond them. Our ambition is significant, and achieving it requires a team that operates at the highest level. We look for individuals who are not just ambitious but who also possess the traits that are fundamental to our success: **Scrappy, Curious, Optimistic, Persistent, and Empathetic.**

Co-op Program

Are you a motivated student eager to gain real-world experience in software engineering? Join our Co-op Software Engineer Program in Canada, where you'll have the opportunity to work alongside seasoned professionals on impactful projects. This program is designed to provide hands-on experience, mentorship, and the chance to contribute to cutting-edge solutions. This is

your opportunity if you're passionate about technology, collaborative problem-solving, and expanding your skills.

Every engineer on our global Engineering team is given the opportunity to take ownership of a large portion of the product, where they're able to see immediate results. Combining natural language processing and artificial intelligence with world-class cloud computing, the things you'll create at Dialpad will shape the future of work-enabling companies to work from anywhere and making business communication more human.

The start date for the Program is January 2026, and it is a full-time, hybrid position.

This position is based in our Vancouver or Kitchener, Canada office. You will work with a local mentor who will help you learn Dialpad's technologies and processes and support you in achieving your internship goals.

What you'll do

- Build customer-impacting functionality into Dialpad's backend services.
- Design and implement robust, reusable, and scalable backends through collaboration with a close-knit team.
- Your impactful work will help improve: Dialpad's customer experience, infrastructure scalability, security, and costs.

We believe in investing in our people. Dialpad offers competitive benefits and perks, alongside a robust training program that helps you reach your full potential. We have designed our offices to be inclusive, offering a vibrant environment to cultivate collaboration and connection. Our exceptional culture, recognized repeatedly as a certified Great Place to Work, ensures every employee feels valued and empowered to contribute to our collective success.

Don't meet every single requirement? If you're excited about this role and you possess the fundamental traits, the drive, and strong ambition we seek, but your experience doesn't satisfy every qualification, we encourage you to apply.

Dialpad is an equal-opportunity employer. We are dedicated to creating a community of inclusion and an environment free from discrimination or harassment.

Job Requirements

About you

- Currently enrolled in a university program (3rd year+) or recently graduated in Computer Science, Computer Engineering, or a related field of study.
- Minimum of 8 months of hands-on experience in software development.
- Available to work full-time (40 hours per week), Monday to Friday, 9 AM to 5 PM.
- Familiarity/experience with Python, Java, C++, or similar programming languages.
- Familiarity with SQL or NoSQL databases, including how to query and interact with databases.
- A solid understanding of data structures, algorithms, and software design.
- Skilled in writing clean, reusable code using object-oriented design principles.
- Ability to debug code and write unit tests.
- Basic knowledge of version control systems to collaborate on projects and track changes. Experience with Git is a plus.
- Launch new code weekly with our fast release cycles.
- Experience working with containerization and orchestration in the cloud is a plus.

Our Tech Stack:

Python backend on Google Cloud Platform (AppEngine, Datastore, BigQuery, Dataflow, Spanner, Memcache, Cloud Tasks, Pub/Sub), Redis, Elastic Search, Pinot.

Monitoring: Datadog, Grafana, Vue.js/Vuex frontend running natively in Electron.

Citizenship Requirement N/A

APPLICATION INFORMATION

Application Procedure Through Employer Website

Special Application Instructions

Please click the "I intend to apply to this position" button on SCOPE and also submit your application via the employer's website.

Application Link:

https://job-boards.greenhouse.io/dialpad/jobs/8229464002?gh_src=7e75743e2us

Applications are accepted on a rolling basis and the posting may be expired at any time by the employer as submissions are received.

Students should submit their applications as soon as they are ready.

