Job Posting:173256 - Position: W26 IT Service Desk Co-op 173256

Co-op Work Term Posted:	2026 - Winter
App Deadline	10/02/2025 09:00 AM
Application Method:	Through Employer Website
Posting Goes Live:	09/15/2025 10:39 AM
Job Posting Status:	Approved

ORGANIZATION INFORMATION

Organization	Svante
Address Line 1	8528 Glenlyon Pkwy Unit 143
City	Burnaby
Postal Code / Zip Code	V5J 0B6
Province / State	British Columbia
Country	Canada

JOB POSTING INFORMATION

Placement Term	2026 - Winter
<b> Job Title <b>	W26 IT Service Desk Co-op 173256
Position Type	Co-op Position
Job Location	Burnaby, BC
Country	Canada
Duration	8 months
Salary Currency	CAD
Salary	3100.0 per month for 0 Major List
Salary Range $	$3,100-$4,000 per month
Job Description	

Job Title: IT Service Desk Co-op
Location: 8800 Glenlyon Pkwy, Burnaby, British Columbia
Career Level: Technical Level 0
Co-op Term: January 2026 - August 2026
Who are we?
Svante is a rapidly growing clean energy technology company making commercial-scale carbon capture and removal a reality and enabling global industries to play offense in the fight against climate change that will accelerate the global transition to a lower-carbon economy.
The growing success of our company is owed to our commitment to our people, our emphasis on our values, and our innovative technology. Passion is put into what we do every day.
Purpose of the Role:
As the IT Service Desk Co-op, you will gain hands-on experience in IT support while contributing to broader digital business initiatives that require cross-functional collaboration and user engagement. You will bring strong communication and interpersonal skills, a customer-focused mindset, and solid technical capabilities to support end users and IT infrastructure.
What Success looks like in this role:
• You will provide front-line technical support to end users across the organization.
• You'll assist with server and Active Directory administration.
• You will support network infrastructure including WAN, LAN, firewalls, switches, and access points.

•You will contribute to the implementation and maintenance of backup systems and disaster recovery solutions.

•You will promote and uphold IT security best practices during support and troubleshooting activities.

•You'll collaborate with cross-functional teams to support digital business initiatives.

•You'll create and maintain user-friendly technical documentation and how-to guides.

•You will participate in team meetings and present updates or findings on support trends and improvement opportunities.

•You'll assist in onboarding/offboarding processes, ensuring smooth transitions and clear communication with stakeholders

Equal Employment Opportunity Statement

Svante is an Equal Employment Opportunity employer. Employment decisions are based on merit and business needs. All employment decisions are made without regard to race, color, national origin, ancestry, sex, gender, gender identity or expression, sexual orientation, age, genetic information, religion, disability, medical condition, pregnancy, marital status, family status, veteran status, or any other characteristic protected by law. This Equal Employment Opportunity policy applies to all practices relating to recruitment and hiring, compensation, benefits, discipline, transfer, termination and all other terms and conditions of employment. All Svante employees share in the responsibility for assuring that, by our personal actions, the policies are effective. Accommodations will be provided as requested by candidates taking part in all aspects of the selection process.

Pay Equity Statement

Svante believes in pay equity, fairness and transparency, and so we include a salary range within the job posting. Our salary ranges are determined by role, level, and location.

The actual salary offered to the final candidate is based on the salary range shown, and will vary depending on the candidate's relative experience, qualifications, and anticipated level of performance. We assess all candidates individually and strive to offer competitive and equitable compensation packages.

Job Requirements

Required Skills and Qualifications:

•You are pursuing a degree in a related field.

•You have strong verbal and written communication skills with a collaborative, customer-service mindset.

•You have an ability to present technical information in a clear, engaging manner to diverse audiences.

•You have an understanding of Windows OS, Office 365, SharePoint, Azure services, and basic networking concepts (VLANs, routing, switching).

•You are comfortable engaging with users across departments and translating technical concepts into accessible language.

Citizenship Requirement　　　　N/A

APPLICATION INFORMATION

Application Procedure　　　　Through Employer Website

Cover Letter Required?　　　　Optional

Special Application Instructions

Application Link:

https://svante.bamboohr.com/careers/426

Please click the "I intend to apply to this position" button on SCOPE and also submit your application via the employer's website. Applications are accepted on a rolling basis and the posting may be expired at any time by the employer as submissions are received. Students should submit their applications as soon as they are ready.