

Job Posting: 177135 - Position: S26 SIU Triage Analyst - Summer 2026 Co-op/Intern 177135B

Co-op Work Term Posted:	2026 - Summer
App Deadline	01/21/2026 09:00 AM
Application Method:	Through Employer Website
Posting Goes Live:	01/14/2026 12:22 PM
Job Posting Status:	Approved

ORGANIZATION INFORMATION

Organization	Definity Financial Corporation
Address Line 1	111 Westmount Road South
City	Waterloo
Postal Code / Zip Code	N2J 4S4
Province / State	ON
Country	Canada

JOB POSTING INFORMATION

Placement Term	2026 - Summer
 Job Title 	S26 SIU Triage Analyst - Summer 2026 Co-op/Intern 177135B
Position Type	Co-op Position
Job Location	Toronto, ON
Country	Canada
Duration	4 months
Work Mode	Hybrid
Salary Currency	CAD
Salary	0.0 per hour for 0 Major List
Salary Range \$	\$22.50 per hour
Job Description	

Definity is the parent company to some of Canada's most long-standing and innovative insurance brands, including Economical Insurance, Sonnet Insurance, Family Insurance Solutions, and Petline Insurance. Our ambition is to be one of Canada's leading and most innovative property and casualty insurers. We can't do that without our people, so we embrace and encourage a culture that's collaborative, ambitious, rewarding, and empowering.

We offer a flexible, hybrid work experience where employees work from the office and virtually depending on the type of work they are doing and who they are working with. Bring your true self and be a part of our journey. It's better here.

YOUR NEXT CO-OP PLACEMENT

Work term: Summer 2026

Work term length: 4-month

From classroom to co-op to career, every step of your journey has an impact on your future. That's why it makes sense to choose a co-op placement with a company that offers truly rewarding work and real-life experience. At Definity®, your contributions, creativity, and energy will be put to good use, and you'll get to be involved with initiatives that support our strategic goals and use your skills in a supportive team environment.

If you're looking for a company that takes care of its people - full time, part time, and co-ops alike - and has a track record of doing big things, get ready to love it here.

What can you expect in this role?

Reporting to an Actuarial Manager, you will play a key role in contributing to projects in personal or commercial pricing, reserving, financial planning and economic capital modelling using state of the art models and innovative approaches. You will develop deep knowledge of actuarial operations and the insurance business, including predictive modelling, underwriting, claims handling, product development, reserving, estimation of policy liabilities, planning and/or forecasting

What you'll be doing

- Assign and log all of the SIU referrals appropriately and within the required timelines.
- Monitors and responds to all SIU email requests sent to the Triage team.
- Assist with the development of SIU training modules and presentations when required.
- Actively collaborate with members of the Triage team, SIU Investigators, Claims Line of Business, Advanced Analytics to develop best practices, establish guidelines, policies around fraud detection and claim scenarios.
- Work closely with the Advanced Analytics team to create improvements to develop better claim referrals from the Fraud Analytics tool.
- Assist SIU Team Lead and SIU Management on all ad hoc requests and reports.
- Other duties as assigned by management or as needed.

Did you know?

1. *We care about our co-ops:* Definity's co-op students are considered the best pipeline of talent for our full-time, permanent positions.?
2. *We care about students:* Definity distributes \$85,000 in scholarships to students across Canada each year.?
3. *We care about our community:* Definity donates more than \$1 million every year to causes that drive true change in the neighbourhoods in which we live and work.?

What can Definity offer you?

- Meaningful work forwarding our purpose of building a better world by helping our clients and communities adapt and thrive in their hardest times of need.
- Culture of accountability, empowerment, and collaboration.
- Opportunities to support personal and professional growth through real-life experience and unique learning opportunities. Our Leadership Essentials program builds knowledge and skills to Team Leaders to Directors
- Opportunity to join our employee groups - focused on women's empowerment, LGBTQ+, anti-racism and cultural equity, and environmental activism
- Determined to create positive change for our environment, our people, and our communities, now and in the future. Check our [ESG work!](#)

This position is being posted to fill an existing vacancy.

The hourly compensation for the role starts at \$22.50 per hour and will increase based on factors including but not limited to, skills, education, experience, and the recommended rates as set by the respective educational institution.

Job Requirements

What you bring

- Currently pursuing a University or College Degree in Mathematics, Statistics, Economics Psychology, Legal Studies or other related fields
- Interest handling claims or working in an organization that investigates incidents involving fraud and/or other related activities preferred but not required
- We also take potential into consideration. If you don't have this exact experience, but you know you have what it takes, be sure to give us more insight through your application and cover letter.
- A willingness to obtain their CIP designation.
- The ability to work with a suite of Microsoft products (ie. excel).
- A working knowledge of business or fraud analytics software or fraud detection programs is an asset.
- Able to perform well in a busy operation and remain calm under pressure?
- Problem solving skills - with the ability to consider how things work from multiple perspectives??
- Strong written and verbal communication skills?
- Collaborative team player with strong communication skills??

- Great time management, ability to multi-task and strong attention to details???

We also take potential into consideration. If you don't have this exact experience, but you know you have what it takes, be sure to give us more insight through your application and cover letter.

Our inclusive work environment welcomes diversity and supports accessibility. If you require accommodation at any time during the recruitment process, please let us know by contacting accessibility@economical.com.

Background checks

This role requires successful clearance of a background check (including criminal checks and leadership references).

Citizenship Requirement N/A

APPLICATION INFORMATION

Application Procedure Through Employer Website

Special Application Instructions

APPLICATION LINK: <https://hdks.fa.ca2.oraclecloud.com/hcmUI/CandidateExperience/en/sites/Careers-Definity/job/8820>

Please click the "I intend to apply to this position" button on SCOPE and also submit your application via the employer's website.

Applications are accepted on a rolling basis and the posting may be expired at any time by the employer as submissions are received.

Students should submit their applications as soon as they are ready.