

Job Posting: 176951 - Position: S26 Technical Support Engineer Co-op 176951

Co-op Work Term Posted:	2026 - Summer
App Deadline	01/20/2026 09:00 AM
Application Method:	Through UBC Science Co-op
Posting Goes Live:	01/12/2026 02:31 PM
Job Posting Status:	Approved

ORGANIZATION INFORMATION

Organization	Samsung
Country	Canada

JOB POSTING INFORMATION

Placement Term	2026 - Summer
 Job Title 	S26 Technical Support Engineer Co-op 176951
Position Type	Co-op Position
Job Location	Vancouver, BC
Country	Canada
Duration	8 months
Work Mode	Hybrid
Salary Currency	CAD
Salary	Salary Not Available, 0 Major List
Salary Range \$	\$20-\$27/hr

Technical Support Engineer Co-op

Inspire the World, Create the Future

Do you believe in the power of technology to help shape a brighter future and a stronger global community? Are you inspired by the possibilities? Are innovation, camaraderie, and the pursuit of excellence part of your innate drive? Then you've got what it takes to succeed at Samsung.

Samsung R&D Canada is looking for an enthusiastic co-op student to join the Samsung B2B Technical Support Team. The ideal candidate is passionate about learning new technologies and applying the acquired knowledge to solve customer and partner issues. Skills paramount for this role include effective communication, attention to detail, and a positive "can do" attitude.

What You'll Do:

- Support Samsung's B2B products through the web-based ticketing system.
- Track, replicate, and troubleshoot escalated issues with the collaboration of the support and engineering teams.
- Extract case details from subject matter experts and refine the content into a clear and concise knowledge base article.
- Coordinate new knowledge base article creation and release with global technical support engineers and account managers.
- If time permits, participate in the development of internal web-based productivity tools.

Additional Information:

- \$20-\$27/hr (Co-Op pay will be determined based on a number of factors and may vary depending on job-related knowledge, completed study terms, relevant skills, and experience)
- 8 months (May-December)
- Hybrid (Monday-Thursday in office and WFH on Friday)
- Office is located in Vancouver

- Interviews will be 30-45 minutes with selected candidates

Samsung is an equal opportunity employer. We thank you for your interest in working for Samsung. Only candidates selected for an interview will be contacted.

Job Requirements

Who You Are:

- Pursuing a Bachelor's or Master's degree in Computer Science or Engineering.
- Team player and know how to work well with others.
- Have a passion for learning and delivering results.
- Attention to detail and a commitment to quality.
- Strong interest in mobile technology.
- Excellent verbal and written English skills.

Preferred Skills:

- Skilled at explaining technical issues and their impact to those unfamiliar with the subject domain, or non-technical people.
- Experience with direct customer interaction.
- Knowledge of system administration with enterprise software.
- Knowledge of Java and/or Python.

Citizenship Requirement	N/A
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APPLICATION INFORMATION

Application Procedure	Through UBC Science Co-op
Cover Letter Required?	Yes
Address Cover Letter to	Hiring Manager