Job Posting: 177072 - Position: S26 Digital Technology Intern (May - August 2026) 177072B

Co-op Work Term Posted:	2026 - Summer
App Deadline	01/20/2026 09:00 AM
Application Method:	Through Employer Website
Posting Goes Live:	01/13/2026 03:03 PM
Job Posting Status:	Approved

ORGANIZATION INFORMATION

Organization	Arup
Country	Canada

JOB POSTING INFORMATION

Placement Term	2026 - Summer
<b> Job Title <b>	S26 Digital Technology Intern (May - August 2026) 177072B
Position Type	Co-op Position
Job Location	Toronto, ON
Country	Canada
Duration	4 months
Work Mode	Hybrid
Salary Currency	CAD
Salary	0.0 per hour for 0 Major List
Salary Range $	$21 to $30
Job Description	

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You see the world through a unique lens and that's exactly what we need. We embrace how you see things differently - it's essential for creating a sustainable future.

Arup is a global consultancy with advisory and technical expertise across more than 150 disciplines. We guide, plan and design the future of the built environment. Globally, each year we recruit hundreds of interns to help us see things differently and solve the most complex challenges facing our clients, climate and communities.

The Opportunity

• Acting as client liaison for all Digital Technology-related requests from staff, being first line of engagement to understand and address issues and needs around desktop (Windows, O365 etc.) and infrastructure (compute, storage, network, cloud services, enterprise systems, cybersecurity, etc.), engaging and escalating to other Digital Technology teams as needed.

•Providing valuable services to the business, working together with the leadership team to drive technology and help transform business activities.

•Configuring, deploying, maintaining, solve and supporting workstations, laptops, printers, mobile devices, phones and other computer and telecoms equipment.

•Solving complex problems associated with hardware (PCs, Macs, mobile, etc.), software, and services (video conferencing, remote access, etc.) determining the source of problems and classifying their level, priority, and nature. When appropriate, advancing or routing them to the appropriate team.

•Helping with a range of office-based technology needs - installations, moves, changes, etc. that involve staff requirements and infrastructure needs, working collaboratively with other DT service teams.

• Responding to, documenting, and resolving service tickets in a timely manner according to an agreed service level.
• Documenting procedures, standards, configurations, settings, installation sequences and back-out instructions.
• Following ITIL/Service Management policies and procedures.
• Helping the software asset management team to maintain applications (license management and version control).
• Helping with communications and training around technical change.
• Playing an active part in our team: helping to build an inclusive environment, sharing your knowledge, and promoting best technology practices with colleagues.

Some of the technology you could expect to support includes:???
• Personal computing (HP, Mac, etc.).
• Mobile computing (iPhone, iPad, Samsung etc. depending on office or regional policy).
• Microsoft Windows Operating System, Mac OSx (limited).
• Microsoft 365 and associated services (i.e., OneDrive for Business, MS Teams, etc.).
• Cloud based solutions (Azure, AWS, etc.).
• Video conferencing hardware/software based on global standards.
• Office printers and copiers (these vary depending on office or regional policy).

Job Requirements

Is this role right for you?
• Currently pursuing a bachelor's degree in IT, computer science or a related field.
• Deep technical capability and a desire to learn, you should have a proven track record of developing your technical knowledge and applying new skills in a high paced environment.
• Good analytical skills, with ability to solve complex problems and openness in sharing your knowledge and thinking with others.
• Experience of ServiceNow or similar IT Service Management systems.
• Some experience working in a professional service organization.
• Candidate must be eligible to work in Canada without the need for employer sponsored work authorization now or in the future.

Preferred:
• Familiarity with MS Teams and O365
• Familiarity with software solutions from Adobe, Bluebeam, Cisco, Symantec, etc.
• Personal Qualities
• Collaborative, consultative and effective in a consensus-based decision-making culture.
• High energy, motivated, open-minded, and willing to embrace innovation and new technology.
• Excellent written and verbal communication skills; communicating to all levels within an organization.
• Self-starter who takes initiative to work and develop holistic solutions.
• Continually exercises critical thought and judgment to determine the most appropriate action.
• Good interpersonal skills and the ability to develop and maintain relationships with representatives from various organizational offices and levels.
• Good attention to detail.

We're looking for:
• Changemakers: A passion for sustainable development and creating a better world is key.
• Innovative minds: We're looking for critical thinkers who embrace new ideas and challenge the status quo.
• Growth seekers: You have a growth mindset, always eager to learn and explore new ways of working.
• Adaptable adventurers: You're ready to take on any challenge that comes your way.

Citizenship Requirement   N/A

APPLICATION INFORMATION

Application Procedure   Through Employer Website

Special Application Instructions

Application Link: Digital Technology Intern (May - August 2026) - Arup Careers

Applications are accepted on a rolling basis and the posting may be expired at any time by the employer as submissions are received.

Students should submit their applications as soon as they are ready.