

## **Job Posting:168706 - Position: S25 Application Support Intern 168706 E1**

|                                |                          |
|--------------------------------|--------------------------|
| <b>Co-op Work Term Posted:</b> | 2025 - Summer            |
| <b>App Deadline</b>            | 05/28/2025 09:00 AM      |
| <b>Application Method:</b>     | Through Employer Website |
| <b>Posting Goes Live:</b>      | 05/07/2025 10:24 AM      |
| <b>Job Posting Status:</b>     | Approved                 |

## **ORGANIZATION INFORMATION**

|                               |                                   |
|-------------------------------|-----------------------------------|
| <b>Organization</b>           | Citco                             |
| <b>Address Line 1</b>         | 5151 George Street, Suite 700     |
| <b>Address Line 2</b>         | Citco REIF Services (Canada) Ltd. |
| <b>City</b>                   | Halifax                           |
| <b>Postal Code / Zip Code</b> | B3J 1M5                           |
| <b>Province / State</b>       | NS                                |
| <b>Country</b>                | Canada                            |

## **JOB POSTING INFORMATION**

|                                       |  |
|---------------------------------------|--|
| <b>Placement Term</b>                 | 2025 - Summer                            |
| <b>&lt;b&gt; Job Title &lt;/b&gt;</b> | S25 Application Support Intern 168706 E1 |
| <b>Position Type</b>                  | Co-op Position                           |
| <b>Job Location</b>                   | Toronto, ON                              |
| <b>Country</b>                        | Canada                                   |
| <b>Duration</b>                       | 4 months                                 |
| <b>Salary Currency</b>                | CAD                                      |
| <b>Salary</b>                         | Salary Not Available, 0 Major List       |
| <b>Job Description</b>                |  |

**Job Title: Application Support Intern**

**Job ID:** 7302

**Job Description**

**About Citco**

Citco is a global leader in fund services, corporate governance and related asset services with staff across 50 office locations worldwide. With more than \$1.8 trillion in assets under administration, we deliver end-to-end solutions and exceptional service to meet our clients' needs.

For more information about Citco, please visit [www.citco.com](http://www.citco.com)

**About the Team & Business Line**

Proprietary software solutions and innovation are at the core of what differentiates Citco in the alternative investment space. Through our network of global development centers, Citco invests heavily in technology development, security, and infrastructure to ensure our clients continue to receive award-winning products that underpin our commitment to service excellence.

As a core member of our Application Support IT team, you will work with dedicated professionals to ensure our clients maintain access to their critical information assets while keeping Citco ahead of industry trends.

**Responsibilities**

**Your Role**

You will work within the Application Support department;

- Participate and collaborate across multi-functional groups in the operational support model

- Participate in the Operational Excellence strategy, including strategic monitoring improvements & Application Readiness projects
- Review, update and maintain the Application Support Knowledge Base
- Analyze and Provide support for functional/performance issues on a range of applications
- Implement data update requests using SQL and associated tools

#### **Our Benefits**

Your well-being is of paramount importance to us, and central to our success. We provide a range of benefits, training and education support, and flexible working arrangements to help you achieve success in your career while balancing personal needs. Ask us about specific benefits in your location.

We recognize diversity as a source of organizational pride and strength. We have made it a priority to reflect our nation's evolving diversity in the people we hire, and the culture we create in our organization.

Citco welcomes and encourages applications from people with disabilities. Accommodations are available upon request for candidates taking part in all aspects of the selection.

#### **Job Requirements**

##### **Qualifications**

##### **About You:**

- Currently enrolled in an IT related field such as Computer Science, Software Development, or Information Systems.
- An understanding/basic knowledge of SQL for querying databases
- Some knowledge of AWS, Unix, relational databases (e.g., Oracle/Postgres)
- Strong listening, questioning, problem-solving and analytic skills
- Good oral & written communication skills
- Ability to quickly learn and apply new technologies

**Citizenship Requirement**                    N/A

#### **APPLICATION INFORMATION**

**Application Procedure**                    Through Employer Website

**Cover Letter Required?**                    Optional

#### **Special Application Instructions**

##### **Application Link:**

[https://fa-euxc-saasfaprod1.fa.ocs.oraclecloud.com/hcmUI/CandidateExperience/en/sites/CX\\_1/job/7302](https://fa-euxc-saasfaprod1.fa.ocs.oraclecloud.com/hcmUI/CandidateExperience/en/sites/CX_1/job/7302)

**Please click the "I intend to apply to this position" button on SCOPE and also submit your application via the employer's website.** Applications are accepted on a rolling basis and the posting may be expired at any time by the employer as submissions are received. Students should submit their applications as soon as they are ready.