

Job Posting: 178251 - Position: S26 AI Project Implementation Intern 178251B

Co-op Work Term Posted:	2026 - Summer
App Deadline	02/22/2026 11:59 PM
Application Method:	Through Employer Website
Posting Goes Live:	02/10/2026 04:17 PM
Job Posting Status:	Approved

ORGANIZATION INFORMATION

Organization	Mikata Health
City	Calgary
Province / State	AB
Country	Canada

JOB POSTING INFORMATION

Placement Term	2026 - Summer
 Job Title 	S26 AI Project Implementation Intern 178251B
Position Type	Co-op Position
Job Location	Calgary, AB
Country	Canada
Duration	4 or 8 months
Work Mode	In-Person
Salary Currency	CAD
Salary	0.0 per hour for 0 Major List
Job Description	

About Mikata

Mikata is a leader in healthcare technology, dedicated to enhancing patient outcomes and empowering healthcare professionals to deliver the highest standard of care. By integrating with EMRs, Mikata improves patient communication, offering automated reminders, follow-ups, and booking possibilities. Our flagship product, "Mika", is a best-in-class AI Scribe software that reduces physician burnout by minimizing time spent on charting.

Mikata is an equal opportunity employer and values diversity in the workplace.

Position Overview:

As an **AI Project Implementation Intern**, you won't just be supporting day-to-day tasks-you'll play an active role in improving company-wide efficiency through AI-driven initiatives. You'll work closely with operations, product, customer success, and engineering teams to help implement tools that streamline internal workflows and enhance the customer experience. This is an in-person role based out of our Calgary office, with an internship duration of 4-12 months.

What You'll Do:

- **Improve Operational Efficiency:** Assist other members of the team in implementing internal process improvements using AI-powered tools and automation
- **Enable Training at Scale:** Help design and implement AI-supported training tools for both customers and internal teams
- **Enhance Customer Support:** Support the development and rollout of tools such as chatbots or self-serve resources to help answer customer questions more efficiently

•**Collaborate Cross-Functionally:** Work with team members to translate business needs into practical solutions

Key Responsibilities:

- Contribute as an active member of cross-functional teams focused on operations, customer experience, and product enablement
- Assist in implementing AI-driven tools to improve internal workflows and operational efficiency
- Help build and maintain training materials and systems for customers and internal staff
- Support the design, testing, and deployment of customer-facing tools such as chatbots or automated help resources
- Gather feedback from internal teams and customers to improve tools and processes
- Document workflows, processes, and tool usage clearly for internal and external audiences
- Track basic metrics to evaluate the effectiveness of new tools and process improvements
- Support change management by helping teams adopt new systems and workflows
- Follow data privacy, security, and confidentiality standards

What We Offer:

We offer a paid internship where your work directly impacts real patients and doctors. You'll be mentored by senior leaders in the field and get a front-row seat to the scaling of a world-class AI product.

How To Apply:

Interested candidates are asked to apply directly on our website through our job board. Additionally they are encouraged to submit their resume and a cover letter detailing their relevant experience and why they are the ideal fit for this role.

Application Deadline:

February 23, 2026

Job Requirements

Qualifications:

- Currently enrolled in or a recent graduate of a degree in Business, Operations, Information Systems, Computer Science, Engineering, or a related field
- Strong interest in operations, process improvement, and using technology to drive efficiency
- Familiarity with AI tools, automation platforms, or chatbots is an asset
- Strong written and verbal communication skills
- Passion for healthcare innovation and improving customer and employee experiences

Why this role is a great fit for you

- **Problem Solver:** You enjoy breaking down messy processes and making them simpler and more efficient
- **Tech-Curious:** You're excited about AI and eager to apply new tools in real-world business settings
- **Self-Starter:** You take initiative, ask thoughtful questions, and move projects forward
- **Organized & Adaptable:** You can manage multiple projects and adjust quickly in a fast-paced environment
- **Clear Communicator:** You can explain tools and processes to both technical and non-technical teammates

Citizenship Requirement N/A

APPLICATION INFORMATION

Application Procedure Through Employer Website

Cover Letter Required? Yes

Address Cover Letter to Hiring Manager

Special Application Instructions

Application Link: AI Project Implementation Intern

Please click the "I intend to apply to this position" button on SCOPE and also submit your application via the employer's website.

Applications are accepted on a rolling basis and the posting may be expired at any time by the employer as submissions are received.

Students should submit their applications as soon as they are ready.