

Job Posting: 177722 - Position: S26 Research and Insights Intern 177722

| | |
|--------------------------------|--------------------------|
| Co-op Work Term Posted: | 2026 - Summer |
| App Deadline | 02/18/2026 09:00 AM |
| Application Method: | Through Employer Website |
| Posting Goes Live: | 01/27/2026 11:23 AM |
| Job Posting Status: | Approved |

ORGANIZATION INFORMATION

| | |
|-------------------------------|-------------------------|
| Organization | Dropbox |
| Address Line 1 | 185 Berry St. Suite 400 |
| City | San Francisco |
| Postal Code / Zip Code | 94107 |
| Province / State | CA |

JOB POSTING INFORMATION

| | |
|---------------------------------------|---|
| Placement Term | 2026 - Summer |
| Job Title | S26 Research and Insights Intern 177722 |
| Position Type | Co-op Position |
| Job Location | Multiple Locations |
| Country | Canada |
| Duration | 4 months |
| Salary Currency | CAD |
| Salary | 5500.0 per month for 40 Major List |
| Salary Range \$ | \$5,500-\$6,000 CAD |
| Job Description | |

Job Title: Research and Insights Intern (Summer 2026)

Dropbox is a Virtual First company. For this role, we are currently only authorized to hire candidates from the following provinces: Alberta, British Columbia, Ontario, and Saskatchewan.

Role Description

As a Research & Insights Intern at Dropbox, you'll help teams better understand how users interact with AI-powered workflows. Embedded within the Research (UXR) organization, you'll contribute to research that informs product direction, user experience, and engagement for AI features.

You'll either own a scoped qualitative research project or support ongoing research initiatives, depending on business needs, with guidance from experienced researchers. Your work may focus on a specific user workflow and will contribute to clear insights and actionable recommendations for product partners.

This is a full-time, 12-week summer internship (40 hours/week). You'll work closely with the research team, receive one-on-one mentorship and regular feedback, and have opportunities to present your work and insights to cross-functional stakeholders. In our Virtual First work culture, you'll connect with Dropboxers virtually and in-person to build the foundation of a strong professional network. As a Summer intern, you will also have the opportunity to attend our Emerging Talent Summit, where participants from our intern and early-career programs come together in person to build lasting relationships, explore learning and development opportunities, and prepare for their career journey ahead.

For Summer 2026, we offer two start dates culminating in a 12-week internship:

- May 26 - August 14, 2026
- June 30 - Sep 18, 2026

Responsibilities

- Partner with researchers and product teams to identify and refine research questions related to AI-powered user workflows.
- Own a scoped qualitative research project or support an ongoing one, depending on business needs, with mentorship and guidance throughout the research process.
- Review existing research, competitive insights, and product materials to form hypotheses and areas for exploration.
- Assist with the planning, execution, and synthesis of user research using qualitative methods and selected quantitative approaches (e.g., surveys).
- Develop clear insights and product recommendations based on research findings.
- Contribute to research readouts, decks, and presentations, and help communicate findings to product and research stakeholders.

Compensation

Canada Pay Range

\$5,500-\$6,000 CAD

The rate listed above is the expected monthly rate for this role, subject to change.

Company Description

Dropbox isn't just a workplace-it's a living lab for more enlightened ways of working. We're a global community of bold visionaries and resourceful doers who are shaping the future of Dropbox-and with it the future of work. Our Virtual First model combines the autonomy of a distributed workplace with the power of human connection, making space for both meaningful work and meaningful relationships. With our start-up mindset and enterprise-level opportunities, you can be who you are and grow into who you're meant to be. Here, you can own your impact to make work more intuitive, joyful, and human-for you as a Dropboxer and for hundreds of millions of people worldwide. If you're ready to push boundaries-and yourself- Dropbox is ready for you.

Team Description

The Dropbox Emerging Talent program shapes the future of work by empowering the next generation of innovators. We transform potential into impact by connecting exceptional early-career professionals with meaningful challenges that can touch hundreds of millions of lives. Our program allows interns and apprentices to work alongside industry experts, bringing fresh perspectives while solving interesting problems. We foster growth through hands-on learning, dedicated mentorship, and a vibrant community that supports your journey from day one. If you're ready to launch your career in an environment that combines real-world impact with genuine connection, join our Emerging Talent program. We will be hiring for these departments in 2025: Engineering, Customer Experience, Sales, Legal, Office of the CEO

Benefits

Dropbox is committed to investing in the holistic health and wellbeing of all Dropboxers and their families.

Our benefits and perks programs include:

- Medical, Dental, and Vision coverage
- Flexible PTO/Paid Time Off, paid holidays, Volunteer Time Off, and more, allowing you time to unplug, unwind, and refresh
- Perks Allowance to be used on what matters most to you, whether that's wellness, learning and development, food and groceries, and much more
- Mental health and wellness benefits
- Monthly Internet Allowance
- Intern Social Stipend
- Annual Emerging Talent Summit, travel and hotel accommodations provided

Additional benefits details are available upon request.

Dropbox supports responsible use of AI for preparation, but misrepresentation of skills or experience is not permitted. See our AI philosophy.

Dropbox is an equal opportunity employer. We are a welcoming place for everyone, and we do our best to make sure all people feel supported and connected at work. A big part of that effort is our support for members and allies of internal groups like Asians at Dropbox, BlackDropboxers, enABLE, TODOS (Latinx), Pridebox (LGBTQ), Vets at Dropbox, and Women at Dropbox.

Job Requirements

Requirements

- Currently pursuing an undergraduate or graduate degree in a relevant field (e.g., Psychology, Human-Computer Interaction, Anthropology, Sociology, Design, Information Science, or related), or equivalent practical experience working with Product, Design, or Research teams graduating in 2027 or 2028.
- Strong written and verbal communication skills, with comfort explaining ideas, insights, and opinions clearly.
- Demonstrated ability to collaborate effectively with cross-functional partners.
- Product curiosity and user empathy, with the ability to articulate why certain experiences work well (or don't).

- Interest in user research and insights, and motivation to grow in a Research-focused career path.

Preferred Qualifications

- Experience conducting qualitative and/or quantitative research through coursework, internships, or personal projects.
- Background or coursework in Psychology, HCI, UX Research, or a related field.
- Comfort working in presentation decks and written documents to communicate ideas and findings.
- Curiosity about AI-powered tools and experimentation, including hands-on use of tools such as ChatGPT, Copilot, Claude, or similar.
- Ability to share one work sample that demonstrates research thinking or approach (e.g., class project, report, or personal study).

Citizenship Requirement N/A

APPLICATION INFORMATION

Application Procedure Through Employer Website

Cover Letter Required? Yes

Address Cover Letter to Hiring Manager

Special Application Instructions

Application Link:

<https://jobs.dropbox.com/listing/7558572>

Please click the "I intend to apply to this position" button on SCOPE and also submit your application via the employer's website. Applications are accepted on a rolling basis and the posting may be expired at any time by the employer as submissions are received. Students should submit their applications as soon as they are ready.