

Job Posting: 177481 - Position: S26 Data Science Intern 177481

Co-op Work Term Posted:	2026 - Summer
App Deadline	02/04/2026 09:00 AM
Application Method:	Through Employer Website
Posting Goes Live:	01/21/2026 12:10 PM
Job Posting Status:	Approved

ORGANIZATION INFORMATION

Organization	Dropbox
Address Line 1	185 Berry St. Suite 400
City	San Francisco
Postal Code / Zip Code	94107
Province / State	CA

JOB POSTING INFORMATION

Placement Term	2026 - Summer
 Job Title 	S26 Data Science Intern 177481
Position Type	Co-op Position
Job Location	Multiple Locations
Country	USA
Duration	4 months
Salary Currency	US
Salary	7500.0 per month for 40 Major List
Salary Range \$	\$7,500-\$7,500 USD
Job Description	

Job Title: Data Science Intern (Summer 2026)

Role Description

As a Dropbox Data Science intern in the Customer Strategy Organization (CSO) you are part of a top-notch learning experience with data scientists from all backgrounds. You'll have a dedicated Dropboxer by your side, mentoring you every step of the way. Our goal is to create a robust and impactful learning experience. You can expect to learn how to apply modern data science principles across our revenue, marketing and product teams. We're all about feedback, so anticipate continual guidance refining your approach. And while you're forging your path, we're here to ensure you bond with like-minded interns, discover mentors, and lay the bricks for an expansive professional network.

We will work with you to accommodate your school end and start dates culminating in a minimum of a 12-week long internship. In this role, you will analyze a wide range of data sources, including customer surveys, support tickets, call transcripts, and product usage data, to identify trends, insights, and areas of opportunity. You will gain hands-on experience applying statistical methods, natural language processing (NLP) techniques and Large Language Models (LLM) to real-world customer problems. You are a self-starter with a strong affinity for problem-solving and a solid foundation in data analysis and statistical concepts. You bring a curious, analytical mindset and are eager to learn and experiment with new tools and approaches.

Responsibilities

- Apply natural language processing (NLP) techniques to identify trends and patterns in unstructured text data such as surveys, support tickets, and call transcripts.
- Develop and experiment with solutions using large language models (LLMs) to help automate and scale analytical processes.
- Use machine learning and statistical methods to extract actionable insights from large, multi-dimensional customer behavior and

usage datasets.

- Communicate complex analytical concepts to non-technical audiences through clear written and verbal communication, supported by compelling data visualizations.
- Document, gather, and share best practices and insights within the team to help promote a data-driven culture at Dropbox.
- Collaborate proactively with stakeholders across Customer Experience and Success to understand business needs and support accurate and relevant analytical deliverables.

Compensation

US Pay Range

\$7,500-\$7,500 USD

The rate listed above is the expected monthly rate for this role, subject to change.

Dropbox is a Virtual First company and is open to hiring candidates in all authorized locations.

Company Description

Dropbox isn't just a workplace—it's a living lab for more enlightened ways of working. We're a global community of bold visionaries and resourceful doers who are shaping the future of Dropbox—and with it the future of work. Our Virtual First model combines the autonomy of a distributed workplace with the power of human connection, making space for both meaningful work and meaningful relationships. With our start-up mindset and enterprise-level opportunities, you can be who you are and grow into who you're meant to be. Here, you can own your impact to make work more intuitive, joyful, and human—for you as a Dropboxer and for hundreds of millions of people worldwide. If you're ready to push boundaries—and yourself—Dropbox is ready for you.

Team Description

The Dropbox Emerging Talent program shapes the future of work by empowering the next generation of innovators. We transform potential into impact by connecting exceptional early-career professionals with meaningful challenges that can touch hundreds of millions of lives. Our program allows interns and apprentices to work alongside industry experts, bringing fresh perspectives while solving interesting problems. We foster growth through hands-on learning, dedicated mentorship, and a vibrant community that supports your journey from day one. If you're ready to launch your career in an environment that combines real-world impact with genuine connection, join our Emerging Talent program. We will be hiring for these departments in 2025: Engineering, Customer Experience, Sales, Legal, Office of the CEO

Benefits

Dropbox is committed to investing in the holistic health and wellbeing of all Dropboxers and their families.

Our benefits and perks programs include:

- Medical, Dental, and Vision coverage
- Flexible PTO/Paid Time Off, paid holidays, Volunteer Time Off, and more, allowing you time to unplug, unwind, and refresh
- Perks Allowance to be used on what matters most to you, whether that's wellness, learning and development, food and groceries, and much more
- Mental health and wellness benefits
- Monthly Internet Allowance
- Intern Social Stipend
- Annual Emerging Talent Summit, travel and hotel accommodations provided

Additional benefits details are available upon request.

Dropbox supports responsible use of AI for preparation, but misrepresentation of skills or experience is not permitted. See our AI philosophy.

Dropbox is an equal opportunity employer. We are a welcoming place for everyone, and we do our best to make sure all people feel supported and connected at work. A big part of that effort is our support for members and allies of internal groups like Asians at Dropbox, BlackDropboxers, enABLE, TODOS (Latinx), Pridebox (LGBTQ), Vets at Dropbox, and Women at Dropbox.

Job Requirements

Requirements

- Currently enrolled as an undergraduate (sophomore or above) or graduate student, with an expected graduation date of 2027 or later, majoring in Statistics, Applied Mathematics, Economics, Computer Science, Engineering, or a related field.
- Strong written and verbal communication skills, with the ability to explain technical concepts clearly.
- Familiarity with data analysis workflows and foundational machine learning concepts.
- Strong programming skills in Python, with experience using data science libraries such as pandas, NumPy, scikit-learn, or similar.

Preferred Qualifications

- Experience working with SQL and/or querying large datasets.
- Basic familiarity with natural language processing (NLP) techniques and models (e.g., BERT or similar transformer-based

models).

- Familiarity with large language models (LLMs), including prompt design and basic evaluation techniques.

Citizenship Requirement N/A

APPLICATION INFORMATION

Application Procedure Through Employer Website

Cover Letter Required? Yes

Address Cover Letter to Hiring Manager

Special Application Instructions

Application Link:

<https://jobs.dropbox.com/listing/7527921>

Please click the "I intend to apply to this position" button on SCOPE and also submit your application via the employer's website. Applications are accepted on a rolling basis and the posting may be expired at any time by the employer as submissions are received. Students should submit their applications as soon as they are ready.