

Job Posting:174976 - Position: W26 Co-op User Experience (UX) Research - Winter 2026 174976

Co-op Work Term Posted:	2026 - Winter
App Deadline	11/07/2025 11:59 PM
Application Method:	Through Employer Website
Posting Goes Live:	10/31/2025 03:09 PM
Job Posting Status:	Approved

ORGANIZATION INFORMATION

Organization	Global Relay Communications Inc.
Country	Canada

JOB POSTING INFORMATION

Placement Term	2026 - Winter
 Job Title 	W26 Co-op User Experience (UX) Research - Winter 2026 174976
Position Type	Co-op Position
Job Location	Vancouver, BC
Country	Canada
Duration	4 months
Work Mode	To be confirmed
Salary Currency	CAD
Salary	0.0 per hour for 0 Major List
Salary Range \$	\$42,000 - \$56,400 CAD
Job Description	

Who we are:

For over 20 years, Global Relay has set the standard in enterprise information archiving with industry-leading cloud archiving, surveillance, eDiscovery, and analytics solutions. We securely capture and preserve the communications data of the world's most highly regulated firms, giving them greater visibility and control over their information and ensuring compliance with stringent regulations.

Though we offer competitive compensation and benefits and all the other perks one would expect from an established company, we are not your typical technology company. Global Relay is a career-building company. A place for big ideas. New challenges. Groundbreaking innovation. It's a place where you can genuinely make an impact - and be recognized for it.

We believe great businesses thrive on diversity, inclusion, and the contributions of all employees. To that end, we recruit candidates from different backgrounds and foster a work environment that encourages employees to collaborate and learn from each other, completely free of barriers.

Your role:

As User Experience (UX) Research Co-op you will be working with our research team to learn about the needs, wants and behaviour of customers. You will work closely with a researcher and help them conduct qualitative and quantitative research to understand our customers' problems. As part of the research team, you will work with the business to understand their needs and collaborate with designers and developers to inform products based on data-driven insights.

This role provides an excellent opportunity to help solve tough problems and create great experiences that have a significant impact on our customers. You will be working with a team that values critical thinking, creativity and professional growth. If you are curious about people and enjoy using data to understand behavior, this is a great opportunity to grow your skills.

Your responsibilities:

- Participate in research activities such as meetings, project planning, materials development, etc.
- Support a primary researcher in conducting studies from planning to analysis and reporting
- Take responsibility for running a research project to address a product development need

Job Requirements**About you:**

- Working towards (or recently graduated from) a human behaviour-related degree such as HCI, Psychology, Human Factors, Social Science, Statistics etc.
- Excellent interpersonal and communication skills
- Course work or work experience with research methods
- Course work or work experience with any of the following is considered an asset but not essential:
 - Data analysis and statistics
 - Data management and analysis using software such as R, SPSS, Excel, etc.

You will develop skills in:

- Data management including gathering, cleaning and organizing
- Data analysis and statistics
- Identifying and refining research questions
- Selecting appropriate research methods
- Developing research materials such as research plans, discussion guides, surveys, etc.

To apply:

Think you're a great fit for this job? Apply on our Global Relay Careers page with your cover letter, resume, and university transcripts in one PDF document. No emails or phone calls please; candidates must be legally authorized to work in Canada.

Citizenship Requirement N/A

APPLICATION INFORMATION

Application Procedure Through Employer Website

Special Application Instructions

Please click the "I intend to apply to this position" button on SCOPE and also submit your application via the employer's website.

Application Link: Jobs-Careers - Global Relay

Applications are accepted on a rolling basis and the posting may be expired at any time by the employer as submissions are received.

Students should submit their applications as soon as they are ready.