

CRM

1.

CRM

(Users)

2.

(Service Centers).

3.

1  
2

3

4.

(Customers)

1  
2  
3  
4

5.

1  
2  
3

6.

7.

1  
2  
3

( ).

8.

(Calls)

1  
2  
3

9. (Call History)

1  
2

10.

1  
2  
3  
4

11.