

CRM

1.

CRM

(Users)

2.

(Service Centers).

3.

1
2

3

4.

(Customers)

1
2
3
4

5.

1
2
3

6.

7.

1
2
3

()

8.

(Calls)

1
2
3

9.

(Call History)

1
2

10.

1
2
3
4

11.