Computational Sociology

Scraping the web

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Plan

- 1. Ethics and computational research
- 2. Introduction to webscraping
- 3. When to use it

New ethical questions

- Salganik discusses some examples of recent studies that raise new ethical questions
 - Emotional contagion experiment on Facebook
 - Observational study of Facebook networks
 - Browser-based study of censorship

Four ethical principles

- Respect for persons
 - Treating people as autonomous and honoring their wishes
- Beneficence
 - Understanding risks and benefits; finding the right balance
- Justice
 - Even distribution of the risks and benefits
- Respect for law and public interest
 - Extends beyond research participants to other stakeholders
 - Compliance and transparency-based accountability

Two ways of thinking about research ethics

- Consequentialism
 - Focus on the consequences of research
 - ► Ends
- Deontology
 - Consideration of ethical duties, irrespective of consequences
 - Means

Four challenges in digital research

- Informed consent
 - When is it practical to get consent to participate?
 - When is it acceptable to proceed without consent?
- Managing informational risk
 - Risks of disclosure of personal information
 - Anonymization is often imperfect
- Privacy
 - What information is public or private?
 - Context-relative informational norms
- ► Ethical decisions and uncertainty
 - Minimal risk standard
 - Power analysis

What is web-scraping?

Terminology

- ▶ Web-scraping is a method to collect data from websites
 - We use the code underlying a webpage to collect data (scraping)
 - ► The process is then repeated for other pages on the same website in an automated fashion (**crawling**)

What is web-scraping?

Challenges

- Different websites have different structures, so a script used to scrape one website will likely have to be changed to scrape another
- Websites can be internally inconsistent, making them difficult to scrape
- Some websites are easier to crawl than others
- Some websites limit or prohibit scraping

Commercial use cases

- Search engines
 - Google scrapes websites to create a searchable index of the internet
- Price comparison
 - Kayak scrape airlines to compare flight prices, other websites do the same for hotels and rental cars
- Recruitment
 - ▶ Recruitment companies scrape LinkedIn to get data on workers

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Social scientific use cases

- Web-scraping is a useful tool to collect data from websites without APIs
 - Large social media platforms and other sites have APIs but smaller websites do not
 - Local newspapers, forums, small businesses, educational institutions, etc.
- ▶ Often we want to collect data from a single website
 - e.g. All posts written on a forum
- ▶ Sometimes we might want to collect data from many websites
 - e.g. All schools in a school district

Ethical and legal considerations

No Robots, Spiders, or Scrapers: Legal and Ethical Regulation of Data Collection Methods in Social Media Terms of Service

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Abstract

Researchers from many different disciplines rely on social media data as a resource. Whereas some platforms explicitly allow data collection, even facilitating it through an API, others explicitly forbid automated or manual collection processes. A current topic of debate within the social computing research community involves the ethical for even legal implications of collecting data in ways that violate Terms of Service (TOS). Using a sample of TOS from over one hundred social media sites from around the world, we analyze TOS language and content in order to better understand the landscape of prohibilitions on this raretice. For infinines show that

opportunities for digital social research, with new ways of collecting, analyzing, and visualizing data; it also allows for ordered collection, so that messy online data can become usable, well-ordered data sets (Marres and Weltevrede 2013).

However, even when data collection is possible technically, sometimes it is prohibited by terms of service (TOS), which restrict certain behaviors and uses of a site. Whether it is permissible, or ethical, for researchers to violate TOS in the course of collecting data is currently an open question within the social computing research community (Vaccaro et al. 2015; Vials, Shilton and Akhtorab 2016).

Ethical and legal considerations

- ► Fiesler, Beard, and Keegan (2020)s review the legal cases related to web-scraping and analyze website terms of service
 - In short, it is an unsettled question as to whether it is explicitly illegal (or even a criminal act) to violate TOS."
 - No academic or journalist has ever been prosecuted for violating a website terms of service to collect data for research
- They analyze terms of service of over 100 social media websites
 - Terms of service are ambiguous, inconsistent, and lack context

Ethical and legal considerations

- Recent legal cases have considered webscraping and ruled in favor of legality
 - hiQ Labs, Inc. v. LinkedIn Corp. (https://en.wikipedia.org/wiki/HiQ_Labs_v._LinkedIn)
 - Court ruled in favor of company sued for scraping LinkedIn
- Advocacy for public interest webscraping
 - https://themarkup.org/news/2020/12/03/why-web-scrapingis-vital-to-democracy

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Best-practices

- Only scrape publicly available data
 - ▶ i.e. You can access the page on the web without logging in
- Do not scrape copyright protected data
- Try not to violate website terms of service
- Do not burden the website
 - Limit the number of calls you make (similar to rate-limiting in APIs)
- Avoid using the data in a way that may interfere with business
 - i.e. Don't copy valuable data from a small business and share it on Github

Start by looking up "robots.txt"

```
← ) → C' 心
                             https://en.wikipedia.org/robots.txt
# robots.txt for http://www.wikipedia.org/ and friends
# Please note: There are a lot of pages on this site, and there are
# some misbehaved spiders out there that go _way_ too fast. If you're
# irresponsible, your access to the site may be blocked.
# Observed spamming large amounts of https://en.wikipedia.org/?curid=NNNNNN
# and ignoring 429 ratelimit responses, claims to respect robots:
# http://mj12bot.com/
User-agent: MJ12bot
Disallow: /
# advertising-related bots:
User-agent: Mediapartners-Google*
Disallow: /
# Wikipedia work bots:
User-agent: IsraBot
Disallow:
User-agent: Orthogaffe
Disallows
# Crawlers that are kind enough to obey, but which we'd rather not have
# unless they're feeding search engines.
User-agent: UbiCrawler
Disallow: /
User-agent: DOC
Disallow: /
User-agent: Zao
Disallow: /
# Some bots are known to be trouble, particularly those designed to copy
# entire sites. Please obey robots.txt.
User-agent: sitecheck.internetseer.com
Disallow: /
User-agent: Zealbot
Disallow: /
Hann amont. MCTECharles
```

Decoding robots.txt

- User-agent = the name of the scraper
 - * = All scrapers
- ► Allow: /path/ = OK to scrape
- Disallow: /path/ = Not OK to scrape
 - ▶ Disallow: / = Not OK to scrape any pages
- ► Crawl-Delay: N = Wait N miliseconds between each call to the website

Exercise

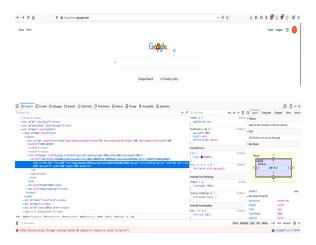
- Find a website of interest
- Locate the robots.txt file
 - Does the website allow webscraping?
 - Are there any restrictions on which pages can be accessed?

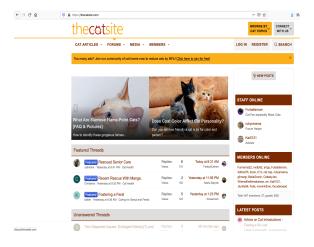
Terminology

- A web-page is loaded using a URL (Uniform Resource Locator)
- ► The underlying code we are interested in is usually HTML (Hypertext Markup Language)
- Many websites use CSS (Cascading Style Sheets) to structure HTMI
 - ► This will help us to find what we are interested in
 - See https://flukeout.github.io/ for an interactive tutorial on using CSS selectors
 - Chrome Plugin to help find CSS elements: https://selectorgadget.com/

Inspecting HTML

- Open up a website and right click on any text or image on the screen
 - You should see an option Inspect Element
 - ► This will allow you to see the code used to generate the page







Using rvest to scrape HTML

```
library(rvest)
library(tidyverse)
library(stringr)
```

Using rvest to scrape HTML

```
url <- "https://thecatsite.com/threads/advice-on-cat-introductions-feel
thread <- rvest::read_html(url)</pre>
```

Using rvest to scrape HTML

```
class(thread)
print(thread)
```

Collecting messages

First, we parse the HTML to obtain the text of each message on the page. Here we use the CSS selector .message-body, which selects all elements with class message-body. The html_nodes function in rvest allows us to retrieve these nodes.

```
message.data <- thread %>% html_nodes(".message-body")
print(message.data[2])
```

Collecting messages

Next we use html text() to extract the text from the HTML.

```
messages <- thread %>% html_nodes(".message-body") %>%
  html_text() %>% str_trim()
print(messages[1])
```

Collecting messages

As expected, there are twenty messages.

```
print(length(messages))
print(substr(messages[20], 1, 250)) # print a substring
```

Getting user names

Next we collect the name of each user using the same logic. User information is found by parsing the .message-userDetails node.

```
users <- thread %>% html_nodes(".message-userDetails") %>%
  html_text() %>% str_trim()
print(length(users))
class(users)
print(users[1])
```

Getting user names

Let's add some more elements to the pipe to extract the user name from this string. Note how the elements in the string returned in the previous chunk are separated by the newline symbol (n).

```
users <- thread %>% html_nodes(".message-userDetails") %>%
  html_text() %>% str_trim() %>% str_split('\n')
class(users)
print(users[1])
```

Getting user names

The final step is to get the name from each list. This can be done by using the map command.

```
users <- thread %>% html_nodes(".message-userDetails") %>%
  html_text() %>% str_trim() %>% str_split('\n') %>% map(1)
class(users)
print(users[1:2])
```

Collecting timestamps

Finally, we also want to get the time-stamp of each message. While the forum only displays dates, we can actually get the full timestamp. What's the problem here?

```
dates <- thread %>% html_nodes("time.u-dt")
print(dates[1])
length(dates)
```

Collecting timestamps

I went back to the HTML and found this CSS selector .u-concealed .u-dt is selected instead. It returns the datetime for each post in the thread, along with the date time at the top indicating when the thread was created.

```
dates <- thread %>% html_nodes(".u-concealed .u-dt")
length(dates)
dates[1]
class(dates[1])
```

Collecting timestamps

Each HTML node contains several different attributes related to the time. In this case we can select the datetime attribute using the html_attr function.

```
dates <- thread %>% html_nodes(".u-concealed .u-dt") %>% html_attr("dat
print(dates[1])
class(dates[1])
```

Collecting timestamps

Finally, its often useful to clean up timestamps. We can do this using the lubridate package. In this case we extract the year, month, day, hour, minutes, and seconds, converted to EST. The result is a special type of object used to represent dates and times.

```
library(lubridate)
dates <- dates %>% ymd_hms(tz = "EST")
print(dates[1])
class(dates)
```

Putting it all together

```
length(users)
class(users)
length(messages)
class(messages)
length(dates)
class(dates)
```

Putting it all together

```
data <- as_tibble(cbind(messages, unlist(users), dates[-1]))
colnames(data) <- c("message", "user", "timestamp")
head(data)</pre>
```

Creating a function to collect and store data

```
get.posts <- function(thread) {
  messages <- thread %>% html_nodes(".message-body") %>%
    html_text() %>% str_trim()
  users <- thread %>% html_nodes(".message-userDetails") %>%
    html_text() %>% str_trim() %>% str_split('\n') %>% map(1)
  timestamps <- thread %>% html_nodes(".u-concealed .u-dt") %>%
    html_attr("datetime") %>% ymd_hms(tz="EST")
  timestamps <- timestamps[-1] # remove first timestamp
  data <- as_tibble(cbind(messages, unlist(users), timestamps))
  colnames(data) <- c("message", "user", "timestamp")
  return(data)
}</pre>
```

Using the function

We can now easily run all the code to extract information using a single function call:

```
results <- get.posts(thread)
head(results)</pre>
```

Pagination

The next step is to figure out how we can navigate the different pages of the thread. Inspect the HTML to find the appropriate element to go to the next page.

```
thread %>% html_nodes("")
```

Pagination

In this case I want both the links and the descriptions.

```
links <- thread %>% html_nodes("") %>%
  html_attr("href")
desc <- thread %>% html_nodes("") %>%
  html_text()
pagination.info <- data.frame(links, desc) %>%
  filter(str_detect(desc, "Next")) %>% distinct()
head(pagination.info)
```

Pagination

We can then use the base URL to get the link to the next page.

```
base <- "https://thecatsite.com"
next.page <- paste(base, pagination.info$links, sep = '')
print(next.page)</pre>
```

Pagination

Let's verify this works by using the get.posts function.

```
results <- get.posts(read_html(next.page))
results[1:5,]</pre>
```

Pagination function

```
get.next.page <- function(thread){
  links <- thread %>% html_nodes(".pageNav-jump") %>%
    html_attr("href")
  desc <- thread %>% html_nodes(".pageNav-jump") %>%
    html_text()
  pagination.info <- data.frame(links, desc) %>%
    filter(str_detect(desc, "Next")) %>% distinct()
  base <- "https://thecatsite.com"
  next.page <- paste(base, pagination.info$links, sep = '')
  return(next.page)
}
get.next.page(thread)</pre>
```

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Testing the pagination function

We can easily use this function to paginate. In this case we use get.next.page to get the link to page 2, read the HTML for page 2, then use get.next.page to extract the link to page 3.

```
thread.2 <- read_html(get.next.page(thread))
page.3 <- get.next.page(thread.2)
print(page.3)</pre>
```

Testing the pagination function

What happens when we run out of pages? In this case there is no link to the next page. The get.next.page function does not produce an error, but only returns the base URL.

get.next.page(read_html("https://thecatsite.com/threads/advice-on-cat-i

Improving the function

```
get.next.page <- function(thread){</pre>
  links <- thread %>% html_nodes(".pageNav-jump") %>%
    html attr("href")
  desc <- thread %>% html_nodes(".pageNav-jump") %>%
    html text()
  pagination.info <- data.frame(links, desc) %>%
    filter(str detect(desc, "Next")) %>% distinct()
  if (dim(pagination.info)[1] == 1) {
    base <- "https://thecatsite.com"</pre>
    next.page <- paste(base, pagination.info$links, sep = '')</pre>
  return(next.page)
    } else {
    return("Final page")
```

Testing the pagination function

We now get this message when we try to paginate on the final page.

get.next.page(read_html("https://thecatsite.com/threads/advice-on-cat-i

Paginate and scrape

```
paginate.and.scrape <- function(url){</pre>
  thread <- read html(url)
  posts <- get.posts(thread)</pre>
  next.page <- get.next.page(thread)</pre>
  while (!str_detect(next.page, "Final page"))
    print(next.page)
    thread <- read html(next.page)</pre>
    posts <- rbind(posts, get.posts(thread))</pre>
    next.page <- get.next.page(thread)</pre>
    Sys.sleep(0.5) # wait 0.5 seconds
  return(posts)
```

Paginate and scrape

```
full.thread <- paginate.and.scrape(url)
dim(full.thread)
print(head(full.thread))</pre>
```

Crawling a website

- Now we have a function we can use to paginate and scrape the data from threads on the website
- ► The next goal is to write a crawler to traverse the website and retrieve information from all of the threads we are interested in.
- Fortunately, these threads are organized in a similar way to posts
 - ► Each page contains 20 threads and links to the next page

Crawling a website

```
get.threads <- function(url) {
    f <- read_html(url)
    title <- f %>% html_nodes(".structItem-title") %>%
        html_text() %>% str_trim()
    link <- f %>% html_nodes(".structItem-title a") %>%
        html_attr("href") %>% str_trim()
    link <- data.frame(link)
    link <- link %>% filter(str_detect(link, "/threads/"))
    threads <- data.frame(title, link)
    return(threads)
}</pre>
```

Crawling a website

```
forum.url <- "https://thecatsite.com/forums/cat-behavior.5/"
threads <- get.threads(forum.url)</pre>
```

Crawling a website

print(threads\$title)

Crawling a website

print(threads\$link)

Crawling a website

Iterating over the first 5 pages of threads and collecting all threads in each set.

```
pagination.max <- 5
url <- forum.url
results <- tibble()
for (p in 1:pagination.max) {
  print(p)
  threads <- get.threads(url)
  for (t in 1:dim(threads)[1]) {
    page.url <- paste(base, threads$link[t], sep = '')</pre>
    new.results <- paginate.and.scrape(page.url)</pre>
    new.results$threads <- threads$title[t]</pre>
    results <- bind_rows(results, new.results)
  url <- get.next.page(read_html(url))</pre>
```

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Storing the results

The results should consist of a few thousand messages and associated metadata. Save the results of this crawl to as a CSV file.

```
write_csv(results, "../data/cat_crawl.csv")
```

Data storage

- ▶ If you try to collect all the data you need before saving it, you run the risk of data loss if you script crashes
 - This risk increases as you collect more data
 - More memory on your computer is being used
 - Increased likelihood of encountering anomalies that cause errors
- Reasonable solutions
 - Continuously save results to disk (e.g. concatenate each thread to a CSV)
 - Store results in chunks (e.g. each thread in a new CSV)

Data storage

- A more robust solution
 - ► Write output to a relational database
 - ► This helps to organize the data and makes it easier to query and manage, particularly with large datasets
 - I recommend PostgreSQL, a free open-source, SQL-compatible relational database

Data storage

- ▶ If collecting a lot of data, I recommend use a server to run the code and to store scraped data
- Requirements
 - Access to a server
 - But most universities have free computing clusters
 - Command line knowledge
 - Database knowledge

Logging

- Log the progress of your webscraper
 - Simple option:
 - ▶ Print statements in code
 - Better option:
 - ▶ Use a log file
 - ► To keep yourself updated:
 - Use a Slack App to send yourself messages

Javascript and browser automation

- Many websites use Javascript, which cause problems for web-scrapers as it cannot directly be parsed to HTML
- ▶ We can get around this by doing the following
 - ► Automatically to open a browser (e.g. Google Chrome)
 - Load a website in the browser
 - Read the HTML from the browser into R

Selenium

- Selenium WebDriver and the package RSelenium (https://github.com/ropensci/RSelenium) is the most popular approach
- ▶ However, RSelenium requires a complicated set up using a Docker container
- ▶ It will be easier to use selenium in Python then read the data into R
 - https://python-bloggers.com/2020/07/rvspython-3-setting-up-selenium-limitations-with-the-rselenium-package-getting-past-them/

Running Selenium using Python

This Python code uses selenium to open up a Chrome browser, visit a website, and collect the HTML. It then closes the browser.

```
from selenium import webdriver
from time import sleep
driver = webdriver.Chrome()
driver.get('https://www.sociology.rutgers.edu')
html = driver.page_source
sleep(15)
driver.close()
```

This will only work if the Chrome driver has been downloaded and is in your PATH. See https://chromedriver.chromium.org/getting-started

Using reticulate to obtain results using R

We can use reticulate to pass objects from Python to R. Note the Python objects are shown in the Environment tab.

```
library(reticulate)
html.text <- read_html(py$html) %>% html_text()
```

Inspecting the results in R

Reticulate allowed us to run a Python script then pass the results to R. We can then use the same commands as above to process it.

```
print(substr(html.text, 1, 35))
```

Browser automation

- Using browser automation you can perform other tasks that simulate a human user
 - Clicking buttons
 - Filing forms
 - Logging in
 - Saving images

Concluding remarks

- Webscraping can be used to collect data from websites when APIs are not available
- Read terms of service and inspect robots.txt before starting
- Use HTML structure and CSS elements to navigate website
- ► Start small and test, test, test
- Log results and store data incrementally (ideally in a database)
- Some websites require more complex strategies using browser automation

Next week

- Online surveys and experiments
 - ▶ No coding, more discussion
- ► Homework 2 released