



**Michael F. Cronin**

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2410 W. Cascade Wy. Spokane, WA

- **Skills**

*I am a diligent worker and a rapid learner, with strong collaboration skills. I have excellent time management and extensive experience in customer service. Thriving in high-pressure and fast-paced work environments is one of my strengths.*

- **Experience**

**Echo Boutique** / Retail clothes salesman

NOV 2022 - CURRENT, SPOKANE, WA

While employed here I mainly worked the sales floor focusing on customer interaction as well as creating graphics and marketing materials. This required me to be able to communicate ideas to several demographics.

**Spokane County Fire District 4** / Firefighter

FEB 2022 - NOV 2022, SPOKANE COUNTY, WA

My position as a volunteer firefighter with Spokane county district 4. This requires me to possess a variety of skills including knowledge of tools and apparatus, physical fitness, basic medical skills and knowledge, along with the character and work ethic required to uphold my oath as a firefighter and the mission of my department.

**Steam Plant Restaurant and Brewpub** / Host and Bar back

OCT 2021 - MAR 2022, SPOKANE, WA

While working for Steam Plant I held two positions. Firstly, I was a host/server where my responsibilities included making reservations, table setting, stockroom organization, large party planning, seating, and serving tables. Secondly, as a barback I had all the same responsibilities as well as making drinks, serving alcohol, taking orders, and refilling back stock behind the bar.

**FedEx** / Delivery driver

APR 2021 - JUL 2021, COEUR D'ALENE, ID

My duties while working for FedEx included truck loading, package delivery, and truck driving and operation.



## - Experience

### **Ramble Raven Gear Trader** / Floor salesman

*JAN 2021 - MAR 2021, SPOKANE, WA*

While employed here I mainly worked the sales floor focusing on customer interaction as well as some technical gear repair and maintenance. This required knowledge of the equipment as well as the use of hand and power tools.

### **Target** / General merchandise expert

*NOV 2020 - JAN 2021, SPOKANE VALLEY, WA*

Working at Target I gained experience in customer service. I also was tasked with unloading semi-trucks full of products as well as organizing them in the rear stockroom and the shelves on the sales floor.

### **Crater Lake Zipline** / Zipline guide

*APR 2020 - SEP 2020, KLAMATH FALLS, OR*

As a zipline tour guide, I was required to have extensive knowledge of the tools and equipment used as well as a good foundation of customer care and interaction.

## - Education

### **Fire Academy** / Graduate

*FEB 2022 - MAY 2022, SPOKANE COUNTY, WA*

Following my attendance at the INHS EMT school, I attended the Rattlesnake Ridge Fire academy for Spokane County Fire District 4. This was the most rigorous education I have experienced so far and was well worth it.

### **EMT School** / Graduate

*JUN 2021 - AUG 2021, SPOKANE, WA*

After attending college, at the Oregon Institute of Technology, majoring in mechanical engineering for 3 years, I changed focus and decided I wanted to become a first responder. I attended the local INHS (Providence) EMT school and graduated in the fall of 2021.



## - Education

### **North Idaho College Graphic & Web Design / Student**

*AUG 2023 - JUN 2025, COEUR D'ALENE, ID*

Most Recently I have begun the Graphic Design Program at NIC. I have become fluent in many programs of the ADOBE design suite and have conquered the basics of HTML and CSS. I am on track to graduate in the Spring of 2025.