

Nora McKinnell

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EDUCATION	Wellesley College <ul style="list-style-type: none">• Expected graduation date May 2014• Computer Science and Chinese Language and Literature major• 3.38 GPA as of Spring 2013	<i>2010 to present</i>
SKILLS	<i>Languages:</i> Ruby, Python, PHP, Java, MySQL, Javascript, jQuery, CSS, HTML <i>Development Tools:</i> vim, git, SVN, LessCSS <i>Platforms:</i> OSX, Linux, Windows, Ruby on Rails, Bootstrap, Google App Engine <i>World Languages:</i> Advanced Intermediate Mandarin Chinese, Conversational Spanish	
EXPERIENCE	Engineering Intern Cogo Labs, cogolabs.com <ul style="list-style-type: none">• Created and designed website using Ruby on Rails for lead acquisition• Coded dynamic content generation module using Markov chains and scraped data• Managed email infrastructure and logic for custom campaigns• Devised email template strategy to increase user interactions	<i>Summer 2013</i>
	Intern Help Scout, helpscout.net <ul style="list-style-type: none">• Laid the foundation for custom PHP and Java API libraries• Engaged with customers to rapidly resolve software defects• Took the initiative to manually test new features and critical code changes ahead of launch• Handled and resolved the majority of customer support inquiries	<i>Summer 2012</i>
	Tanner Technology Intern Wellesley College Computer Science Department/Center for Work and Service <ul style="list-style-type: none">• Created a smart-calendar system to enable conference attendees to allow timing conflicts• Devised and launched a way for users to share and compare their schedule with others• Designed and implemented a more accessible and secure login system	<i>Summer 2011</i>
	Library Technology Support Student Manager Wellesley College Computing Help Desk <ul style="list-style-type: none">• Delivered technical consultation to students, faculty and staff• Diagnosed and resolved computer and network issues	<i>August 2011 to present</i>
	CS117: Inventing Mobile Apps Teaching Assistant Wellesley College Computer Science Department <ul style="list-style-type: none">• Assisted teaching during lab sessions• Led help room sessions for students to assist with term projects	<i>Fall 2011</i>