

Jeffrey DeGraw

Provo, UT

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Education

Brigham Young University – *Bachelor of Science in Computer Engineering*

MAY 2020

Provo, UT

- 3.81 GPA
- Computer Science and Mathematics Minors
- BYU Academic Scholarship
- Polgar Engineering Scholarship

Skills

- C, Verilog, Digital Circuit Design
- C++, Java, GitHub, MatLab, Linux
- Fluent spanish speaker

Employment

BYU Department of Mechanical Engineering – *IT Technician*

JAN. 2017 - PRESENT

Provo, UT

- Developed .bat scripts to work alongside FOG to create automated, seamless PC images for hassle-free deployment
- Troubleshooted, solved, and documented a plethora of hardware and software installation issues
- Employed work ethic and personal productivity to make progress on larger projects while providing support on assistance requests from students and professors

Community Action Services and Food Bank – *Systems Support Specialist*

JULY 2017 - MAR. 2018

Provo, UT

- Utilized basic SQL commands to pull data from inefficient DBA FacsPro database and imported it into newer CAP60 system
- Cleaned and organized users and permissions within the company's local domain and server using group policy and active directory

Volunteer Work

The Church of Jesus Christ of Latter-day Saints – *Representative*

NOV. 2014 - OCT. 2016

Bogotá, Colombia

- Led a group of 20 missionaries, conducted weekly training meetings, followed up on goals, and gathered weekly progress reports to assess efficiency
- Increased missionary effectiveness by providing training in individual communication, problem solving, and working strategy skills
- Led through quantitative goal setting, reviewing past goals, teaching new methods, and refreshing team member morale