

KUDOS KORNER WEEKLY AWARD

This certificate is awarded to

Nick Bair

Stats:

Time Signed On: 46:55:45

Percent Available: 84.51%

Calls Taken: 85

in recognition of achieving the highest phone statistics average for the week of September 8, 2008.

Technical Support Group



a Wolters Kluwer business

[Signature]
Signature

10/13/08
Date

[Signature]
Signature

10/13/08
Date