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Parker Martin

IMPORTANT LINKS

LinkedIn:https://www.linkedin.com/in/parker-martin-a5361147/
GitHub:https://github.com/pmarti9
Profile:https://pmarti9.github.io/react_portfolio/

SUMMARY

Full stack web developer with a background in business and finance, as well as QA. Known as a problem solver who will go out of their way to test a feature to ensure it works correctly and ensure a good user experience.

SKILLS

Proficient in these coding languages/skills:
HTML, CSS, JavaScript, ES6, AJAX, Axios, JQuery, node.js, express.js, react.js, MySQL, Sequelize ORM, Handlebars, babel.js MongoDB, Mongoose, Jest, Webpack, JSX, Git, GitHub, Vue.js, Angular.js, PHP,Manual QA Testing, HP ALM, Jira, Customer Service, Microsoft Office, Slack, Test Case Writing/Uploading, Data Ingestion/Integration, CX, Financial Background (Credit Cards and Student Loans)

PROJECTS

1. NBA Stats | https://github.com/SWHorne/Project_G.O.A.T | https://swhorne.github.io/Project_G.O.A.T/
   - -User experience will allow you to select a team and find information about that tem as well as all time NBA stats.
   - -My main responsibilities: Worked on getting the API connections, selection of teams to display data.
   - -Tools/Languages used: -html, css, javascript, jquery, 2 different APIs, materialize css, bootstrap
2. QuaranSale | https://github.com/MartinMartinez83/Project2 | https://parkersproject.herokuapp.com/
   - -User experience will allow you to log in and search a sale as well as post a sale on the application.
   - -My main responsibilities:: API routes, sequelize, MySQL connection as well as helping get the app running on Heroku.
   - -Tools/Languages used: node.js, handlebars, express.js, passport and bcryptjs, html, css, es6, jquery, bootstrap, mySQL, Sequelize, ESLint, npm
3. FeastFinder | https://github.com/pmarti9/feastfinder/ | https://feastfinder.herokuapp.com/
   - -User experience will let you log in, search for recipes as well as post a recipe. Will allow the user to take text from an image and parse it out.
   - -My main responsibilities: Responsible for database, backend responsibilities as well as passport/bcrypt, assisted with react on the front end. Ensured app was deployed to heroku and had working routes.
   - -Tools/Languages used: React.js, React bootstrap, react router, node.js, express.js, mongo, mongoose, tesseract.js, if-env, spoonacular API, npm, filepond

EXPERIENCE

InMoment — *Application Specialist/Technical Success Manager*
SEPTEMBER 2017 – PRESENT
- Build customer experience surveys and customized reporting solutions using the proprietary application, as well as Implement and QA the solution for clients as well as advising clients on technical challenges as they arise. This will help provide a successful CX program
- Import client/customer data via API/FTP into the InMoment platform for survey invites or data imports. Ensures correct data for the client and enhances their program.
- Apply HTML/CSS and JavaScript to validate or update different survey/application functionality. Allows a good user experience taking a survey.

Discover Financial Services — *(December 2007 – August 2017)*
Analyst, Quality Assurance (UAT Tester)
APRIL 2016 – AUGUST 2017
- Validate functionality of new updates to the current system before production
- Write and execute all test cases (including end to end / regression testing) via Microsoft Excel based on Business Requirement documents (BRD) and high level design documents (HLD)
- Upload test cases via Excel using the HP ALM add-on/plugin
- Validate test cases and test results against the test plan and applicable wireframes
- Write bugs/defects as they occur within HP ALM during testing and work with dev to ensure they are tracked, deployed and fixed accordingly
- All of these bullet points ensure a successful product deploy and they allow a good user experience.

Student Loans Back Office Specialist
MARCH 2015 – MARCH 2016
- Verified loan documents during the application process. Allows applications to proceed with the process.
- Processed cosigner release applications. This helps the customers with their loan documents

Student Loans Servicing Representative
MAY 2014 – FEBRUARY 2015
- Took applications for potential and current borrowers/cosigners and educated customers on repayment benefits. This directly helped customers get loans.
- Serviced loans after the funds have been disbursed up until they are paid in full. Educated Customers on benefits of repayment.

Senior Collections Specialist
DECEMBER 2007 – APRIL 2014
- Collected on past due balances
- Educated customers on keeping accounts current
- Handled high delinquency and high risk accounts nearing charge off status. All of these points educated the customer on making on-time payments.

EDUCATION

University of Utah — *Certificate of Completion – Coding Bootcamp*
Utah State University — *Bachelors of Science in Business Management/Administration*
Salt Lake Community College — *Associates Degree in Business Management/Administration*