


E-Ticket

MakeMyTrip Booking ID - NF2203140279610
Booking Date - Fri, 04 Apr 2014



Itinerary and Reservation Details

 Air India AI-773	Departure Kolkata (CCU) Wed, 16 Jul 2014, 19:40 hrs	Arrival Mumbai (BOM) Terminal 1A (Santa Cruz) Wed, 16 Jul 2014, 22:25 hrs	Non-Stop Flight Duration: 2h 45m Refundable Fare Cabin:Economy
Passenger Name	Type	Airline PNR	E-Ticket Number
Prateek Chandan	Adult	J8Z43	098-4817111945
Praveen Agrawal	Adult	J8Z43	098-4817111946
Nishant Kumar Singh	Adult	J8Z43	098-4817111947

Important Information

- » Delhi and Mumbai airports have multiple terminals catering to domestic flights. Please check the departure/arrival terminal of your flight with the airlines (contact number given below) before the start of your trip. Indicative information available [here](#)
- » A printed copy of this e-ticket must be presented at the time of check in
- » Check-in starts 2 hours before scheduled departure, and closes 45 minutes prior to the departure time. We recommend you report at the check-in counter at least 2 hours prior to departure time.
- » It is mandatory to carry Government recognised photo identification (ID) along with your E-Ticket. This can include: Driving License, Passport, PAN Card, Voter ID Card or any other ID issued by the Government of India. For infant passengers, it is mandatory to carry the Date of Birth certificate.

Cancellation & Date Change Rules

Q. How can I cancel my booking?

A. You can cancel your booking by logging on the [Customer Support](#) section of our website. If you are cancelling or rescheduling your flight within 3 hours of its departure time, kindly contact the airline directly. Please note that the booking can only be cancelled till 2 hours before the departure of the flight. Customers who (have not cancelled their bookings) and fail to report in time shall be deemed as No Show by the airline.

* Please submit your request under special claims for Non-Operational Flights, Flights delayed beyond a specified time, Unutilized (NOSHOW) tickets, and tickets directly cancelled with the airline, by logging on the [Customer Support](#) section of our website.

Q. How do I make date change in my Itinerary?

If you want to make any amendments to your itinerary, please call our customer care team for assistance on the phone numbers given below. Please note that the airline rescheduling/cancellation fee, fare difference (if any) and a MakeMyTrip Service Fee is applicable for making changes to the itinerary.

Q. What are the charges to cancel my E-Ticket?

Airline	Type	Sector	Cancellation Fee Airline + MakeMyTrip	Date Change Fee Airline + MakeMyTrip
Air India	Adult	Kolkata- Mumbai	Rs. 1579 + Rs. 0	Not Permitted

The above cancellation and date change fees are applicable before departure and are per sector, per passenger. If making an amendment to your booking, then along with the airline and MakeMyTrip.com fees, you will also be required to pay a difference in fare, if applicable. Please note that multiple flight sectors booked on one PNR can only be cancelled together.

Q. When will I get my refund after cancelling my E-Ticket?

A. The refund will be initiated within 3 working days for online cancellations and 5 working days for cancellations done on the phone. It may take an additional 7-14 working days to reflect in your account, depending on your bank. You can track the status of your refund by logging on the [Customer Support](#) section of our website

Q. Can I change the name of the passenger travelling?

A. An E-Ticket is a non transferable document and the name of a passenger cannot be changed. If you would like to change the name of a passenger, you will need to cancel the original E-Ticket and make a new booking for the desired passenger.

Baggage Allowance

Check-in Baggage

Airline	Business	Economy Adult	Economy Child
Air India	35 kgs	15 kgs	15 kgs

Cabin Baggage

A. The Government of India regulations currently permit only one piece of cabin baggage per adult/child passenger on board.

The weight of the cabin baggage should not exceed 7 kgs.

B. Passengers are permitted to carry one laptop over and above one piece of hand luggage as cabin baggage.

The above data is indicative and may change without notification. Kindly contact the airline directly for the latest information on baggage rules and allowances.

MakeMyTrip Support

Web: <https://support.makemytrip.com>

FAQ's: <http://makemytrip.custhelp.com/>

Email: service@makemytrip.com

Telephone: 1-800-102-8747 (Tollfree)
0124-4628747 (Fixed Line)

Airline Contact Information

Air India: 1800 180 1407

Please reference the Airline PNR Number when communicating with the airline regarding this booking.

Note: Please do not reply to this mail. It has been sent from an email account that is not monitored.

To ensure that you receive communication related to your booking from MakemyTrip.com, please add noreply@makemytrip.com to your contact list and address book.