



VRS Terms and Conditions

1. Acceptance of Terms:

- By accessing or using the services provided by VRS, you agree to comply with and be bound by the following terms and conditions.
- If you do not agree with any part of these terms, please refrain from using our website and services.

2. Reservation and Payment:

- All reservations are subject to vehicle availability.
- Prices are quoted in rupees and may be subject to taxes and additional fees.
- Full payment is required at the time of booking.
- Additional charges may apply for extra services, mileage, fuel, and late returns.¹¹

3. Cancellation and Refund:

- Cancellations made 1 day prior to the scheduled pickup time are eligible for a full refund.
- No refunds will be issued for cancellations made 12 hours of the scheduled pickup time.

4. Vehicle Pickup and Return:

- Vehicles must be picked up and returned at the agreed location and time.
- Late returns may incur additional fees.
- The renter is responsible for the vehicle until it is properly returned and inspected.

5. Prohibited Use:

- The rented vehicle must not be used for:
- Commercial purposes without prior approval.
- Transporting illegal substances.
- Participating in races or contests.

6. Maintenance and Repairing:

- The renter must promptly report any issues with the vehicle.
- VRS will cover the costs of regular maintenance.
- The renter is responsible for repair costs resulting from misuse or negligence.

7. Fuel and Cleaning:

- The vehicle will be provided with a full tank of fuel.
- The Renter is responsible for returning the vehicle with the same fuel level.
- Cleaning fees may apply if the vehicle is returned excessively dirty.

8. Security Deposits:

- A security deposit is required at the time of vehicle pickup.
- The deposit amount will be pre-authorized on your credit card and will be released upon the satisfactory return of the vehicle.
- Any deductions from the deposit will be clearly communicated to you, and a detailed receipt will be provided.

9. Pre-existing Damage:

- Before accepting the vehicle, thoroughly inspect it for any pre-existing damage.
- Failure to report pre-existing damage may result in the assumption of responsibility for the damage.

10. Reservation Changes:

- You can make changes to your reservation up to 24 hours before the scheduled pickup time without incurring additional charges.
- Changes made within 24 hours may be subject to fees. You are allowed a maximum of two reservation modifications.
- For specific details on fees, please refer to our fee schedule on our website.

11. Late Returns and Penalties:

- If a customer doesn't return a rented car on time or follows the rental rules, the car rental company might take serious actions.
- They could temporarily stop the customer from renting any more cars from them or any related companies.
- It's a way for the rental company to ensure that customers follow the rules and take responsibility for their rentals.