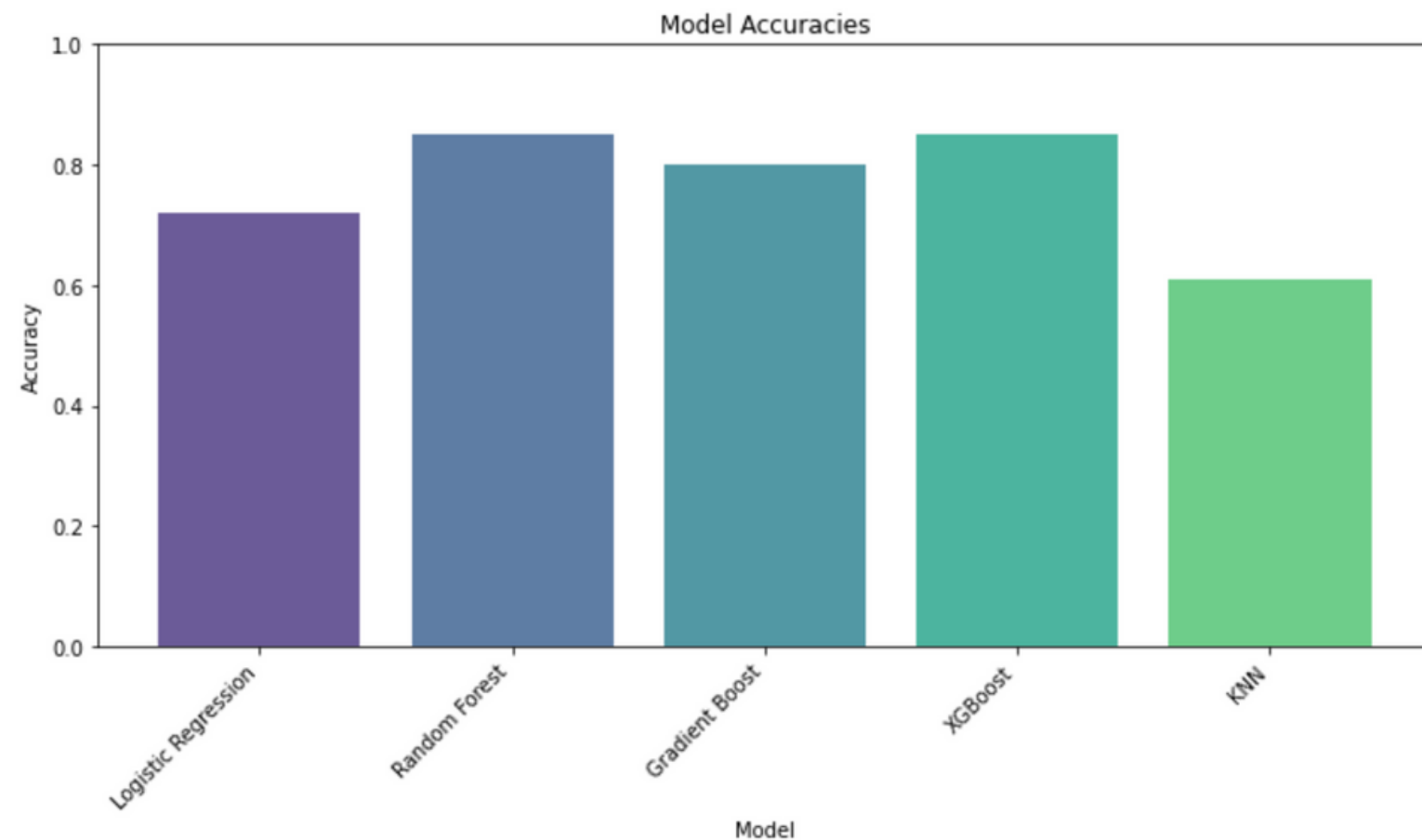


For purposes of Forage Virtual Work Experience program

BRITISH AIRWAYS



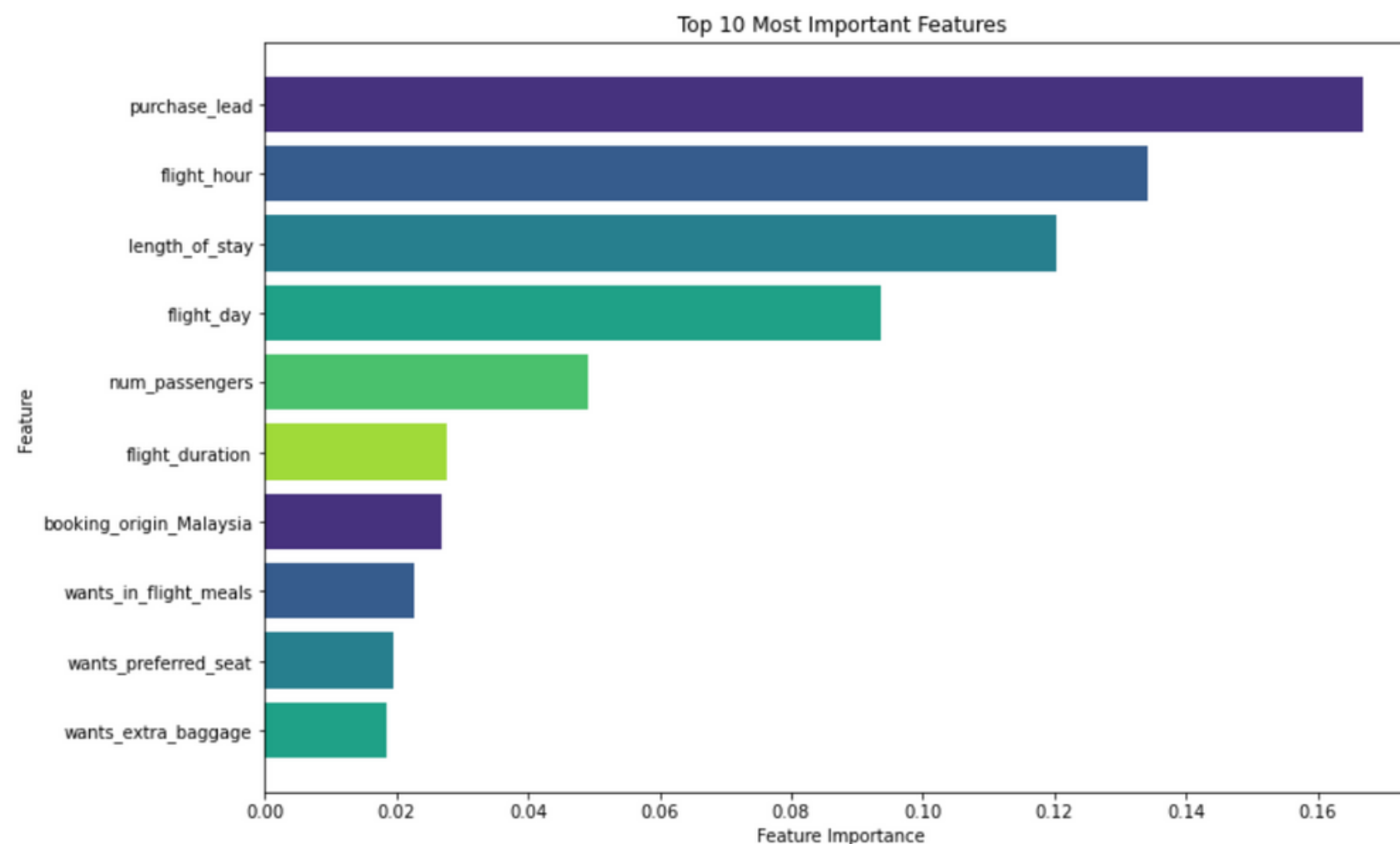
Forage - Task 2: Web scraping to gain insights from customer reviews



Model Choice:
RF Classifier
has the highest
accuracy on our
data from these
5 models.

Feature Importance Analysis:

purchase_lead
was the most
important feature
in the model
(number of days
between travel
date and booking
date)



RANDOM FOREST CLASSIFIER

85.1%

Mean cross validation accuracy;
CV scores were fairly consistent
across different folds.

Class 0

Precision: 0.86
Recall: 0.97
F1 Score: 0.91

Class 1

Precision: 0.5
Recall: 0.13
F1 Score: 0.21

These results indicate that the model performs well for
class 0 but struggles to predict for class 1. Thus, potential
improvements may involve the employment of other class
balancing techniques.