

## Business Requirement Document – BRD

Product Name : Online Banking

Business Department : IT Strategy & Business Development

Product Owner : K.V Kuganathan

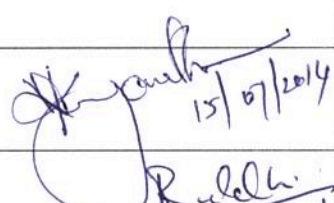
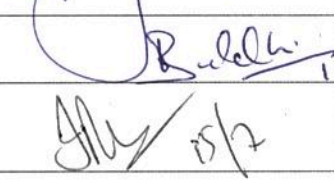
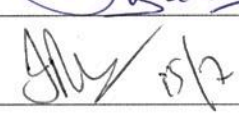
Date : 15-July-2014



Priority :

High	✓
Medium	
Low	

### Approvals

Role	Name	Signature
Business Approvals		
Business Head - 1 Product Owner	K.V Kuganathan	 15/07/2014
Business Head - 1 Product owner	Chalani Kulathunga	 15/07/14
Line Head (COO)	Indrajit Wickramasinghe	 15/7
Head Of IT		
CFO		

## Detail Business Requirement (to be filled by the requester)

Note: All information should be provided in detail and accurately to avoid misunderstanding, delays. Please attach all supplementary documents.

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**Business Justification:**

**Description:**

Priority	Description	*Target Date
01. Password & Activation	<ul style="list-style-type: none"> <li>Minimum password characters (Alphanumeric) to be reduced to 08 digits &amp; Password expiry date countdown to be implemented.</li> <li>Username &amp; Password should be posted to the customer mail address &amp; activation will be done through the call center. Customers are required to change the password after the 1<sup>st</sup> logging.</li> </ul> <p><b>Note:</b> Call center activate the user name &amp; password with maker checker process&amp; authorization process should be completed within 1 hour. Minimum 05 credentials such as Full name, NIC number, Account number, Permanent/communication address, last account balance, email address &amp; occupation etc.to be checked with the customer prior to activate the online banking account.</p>	

\*IT should complete the target completion date in the last column.

**Detail Process Flow:**

N/A

**Interface Requirements:**

N/A

**Report Requirements: (Formats should be provided)**

N/A

**User SMS Requirements:**

N/A

**Any Other:**

N/A

**Test Cases or Scenarios:**

N/A

Document Information: To be filled by IT Department

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BRD Reference	
Date Received	
Date Allocated	
Project Manger	