NDB bank

RET - RR - 38

To - Asela.

Form/IT/003

NATIONAL DEVELOPMENT BANK PLC
31 OCT 2014
IT Department

Report Request Form – RR

Product Name	Visa Expired Customer Details					
Business Area	**Network Management**					
Type of Report	Online	X	COB		Month End	
Section A						
Modification of Existing Report						
Report Name Menu Option						
Justification						
Requested Change in detail						
Section B						
New Report Request						

Please proceed.
31/10/14

Justification	It is mandatory to input visa expiry date when creating foreign national customers in T 24 system. However, system does not validate the visa expiry date at the time of processing any transaction in T24 system. As a result, system allows customers to operate any bank account / other bank products even without having a valid Visa (renewed Visa on expiry). As per the CBSL guidelines, such transactions are against the exchange control regulations. Currently, the system does not generate any report to track such customers and business-line is unable to monitor the expiry of visa. Hence, a new report need to be developed to capture all visa expired customers to monitor by the centre.
Detail Format	Requested report should consist the below given fields Visa Expired Customer Details Customer ID | Short Name | Visa Expiry Date | Legal ID | Mailing Add 1 | Mailing Add 2 | Mailing Add 3 | Mailing Add 4 Residence Contact No | Office Contact No | Mobile No | Account Officer Further, below selection fields needs to be available as report search criteria. Account Officer Customer ID **Account Officer :** Should be able to filter the report using the Account Officer Code, which will ease the task of the branch by identifying the relevant accounts of a branch. If the Account Officer field is kept blank, data pertaining to the whole bank need to be visible.

Priority :

High	
Medium	X
Low	

Approvals

Role	Name	Signature
Business Approvals		
Product Owner	Sithambaram SriGanendran Ganga Wanigaratne	20/10/2014 21/10/2014
Business Head - 1		
Line Head (VP)	Delrene Seneviratne	24/10/14
Head Of IT	Sujeewa Dissanayake	
CFO	Faizan Ozman	

Detail Business Requirement (to be filled by the requester)

Note: All information should be provided in detail and accurately to avoid misunderstanding, delays. Please attach all supplementary documents.

Business Justification:

system does not validate the visa expiry date at the time of processing any transactions in T24 system. As a result, system allows customers to operate any bank account / other bank products even without having valid visa. As per the CBSL guide lines, such transactions are against the exchange control guidelines.

Currently, the system does not generate any report to tract such customers and business line is unable to monitor the expiry of visa etc which is critical in long run.

Therefore, a new report need to be developed to capture all visa expired customers to monitor by the center.

Description:

Detail Process Flow:

Interface Requirements:

Report Requirements: (Formats should be provided)

Visa Expired Customer Details

Customer ID	Short Name	Visa Expiry Date	Legal ID	Mailing Add 1	Mailing Add 2	Mailing Add 3	Mailing Add 4

Residence Contact No	Office Contact No	Mobile No	Account Officer

User SMS Requirements:

Any Other:
Test Cases or Scenarios:

Document Information: To be filled by IT Department

BRD Reference	
Date Received	
QA / BIT Confirmation	
Date Allocated	
Project Manger	