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document Samantha M. Schaevitz resume

Contact

2438 Haste Street

mobile: 916 212 6527 0mm

Objective Software engineering position requiring vision and attention to product development.

Education

University of California, Berkeley, California 1mm

Professional

Residential Computing, UC Berkeley, California 1mm

Residential Computing Consultant

August 2009 – March 2011 list2

- Front line technical troubleshooting and support for more than 1000 students living in residence halls;
- Implementation of networking, security, and peripheral troubleshooting and configuration tactics to resolve software and hardware problems;
- Provide the customer-service interface between the residents and the programming, systems administrator, and information security teams;
- Production of technical training workshops to educate residents on topics including Photoshop and various Web 2.0 applications.