

Samantha M Schaevitz

CONTACT

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PROFESSIONAL EXPERIENCE

Google

Staff Software Engineer – Site Reliability Engineer on Google Apps **2013-04 – Present**

- Actively ensure the 99.9% availability of Gmail and Calendar (more than 1B active users) through oncall participation, including production debugging and incident management across teams and timezones
- Drive adoption of best practices for software and systems engineering across Apps (Gmail, Calendar, Drive, Docs, Hangouts)
- Proactively design and build software to manage web services across Google
- Instill engineering best practices in, host, and mentor interns & peers

Internal Technology Resident in Corporate Operations Engineering **2012-08 – 2014-02**

- Resolved at first contact all IT problems encountered by Googlers
- Built software to make Support at Google run more efficiently and effectively, including a Python server run on App Engine to generate acceptable schedules for the global support organization
- Facilitated an elective class for those with more IT backgrounds than programming backgrounds to learn Python

Residential Computing, UC Berkeley, California

Unit Supervisor **2011-03 – 2012-05**

- Supervised a team of four Residential Computing Consultants (RCCs) responsible for technical support services
- Interviewed, hired and trained 20+ RCCs;
- Prepared and presented internal career development workshops;
- Managed projects including the internationalization of then student-facing Residential Computing website.

Residential Computing Consultant **2009-08 – 2011-03**

- Enacted networking, security, and peripheral troubleshooting and configuration tactics to resolve software and hardware problems for 1000+ students living in residence halls;
- Designed content for and led workshops for students on software useful to their academic career

EDUCATION

University of California, Berkeley

Bachelor of Arts in Computer Science, French Language Minor **2008-08 – 2012-05**

COMMUNITY OUTREACH AND VOLUNTEERING

NetHope, Slovenia

Network Operations Engineer, Electrician **2015-12**

- Surveyed 3 refugee accommodations for optimal network device placement to serve combined capacity of 5000 refugees
- Deployed 10+ wireless networks and 20+ DIY charging stations

Girls Who Code, Mountain View, California

Speaker, Mentor, Volunteer **2013-07 – Present**

- Gave talks both at Google and at the GWC summer program to high school girls interested in Computer Science
- Hosted students at Google in Mountain View
- Helped read and evaluate applications for the GWC summer program

Center for Latin American Studies, Berkeley, California

Marketing and Publications Volunteer **2010-05 – 2011-05**

- Deployed marketing campaigns for various campus events and speakers (including the current President of Chile, Michelle Bachelet);
- Researched and laid out the Center's quarterly journal, the *Berkeley Review of Latin American Studies*.

FOREIGN LANGUAGES

English, French, Spanish and Brazilian Portuguese (in descending order of fluency)

ACTIVITIES

Delta Phi Epsilon (A Professional Co-Ed Foreign Service Fraternity), The University Wind Ensemble (Flute Section), Traveling (30 countries and counting), Amateur Photography