



## TERMS AND CONDITIONS

These Terms and Conditions (hereinafter “Terms”) govern the relationship between DEEPS BETTING GROUNDS (PTY) LTD trading as SCOREBET and its customers. These Terms include, amongst others, important provisions concerning the conditions under which a customer may establish and operate a betting account with SCOREBET, as well as restrictions and conditions which will apply to the relationship between the parties and the various betting transactions and products which SCOREBET offers. **It is therefore essential that you read these Terms fully and ensure that you have understood and agree to them before establishing a betting account with SCOREBET.**

SCOREBET reserves the right to update these Terms from time to time in order to address legal and regulatory changes, to incorporate changes in our business or the Services offered, or to improve the clarity and helpfulness of these Terms. When the Terms are updated, we will post them on our site and it shall be the responsibility of the Customer to check the Site from time to time to review any updated Terms when they are posted. The updated Terms shall govern and control the relationship between SCOREBET and the Customer once they have been posted to our site. It is the responsibility of the Customer to retain copies of transaction records and service policies and rules.

You accept that the use of the Services is for your own personal entertainment and non-professional use and that, in making use of the Services, you are acting on your own behalf. You acknowledge that any activities in violation of these Terms are strictly prohibited.

By accepting these Terms, you acknowledge that you are fully aware that there is a risk of losing money when gambling and that you are fully responsible for any such loss. You agree that your use of our Services is at your sole option, discretion and risk. In relation to your losses, you shall have no claims whatsoever against us or any of our partners, or respective directors, officers or employees.

By opening an account or using the Services, you represent, warrant and agree that you will comply with all prevailing statutes, regulations and rules, as amended or replaced from time to time (“the applicable laws”), in relation to your use of our Services. We are not responsible for any illegal or unauthorized use of the Services. By accepting these Terms, you agree to cooperate with us in ensuring ongoing compliance with the applicable laws.

## **1. ELIGIBILITY TO BET**

1.1. No person may apply for an account or place a bet with SCOREBET or enforce any debt arising out of a bet unless such person -

- (i) is a natural person (companies, close corporations and other corporate entities are disqualified from betting);
- (ii) is at least 18 years of age;
- (iii) has completed account application form accurately and in full and has been accepted as an account holder by SCOREBET;
- (iv) is not listed on the register of excluded persons referred to in section 14 of the National Gambling Act, No. 7 of 2004, and
- (v) is not in breach of these Terms and Conditions.

1.2. Any person who completes the betting account application form warrants thereby that he/she has read, understood and accepted these Terms and all Rules relating to betting on sporting events or horseracing or any other lawful contingency published on this Site from time to time; and will be deemed thereby to have made an application requesting SCOREBET to –

- (i) conclude an agreement in accordance with these Terms for the provision of a betting service on horseracing, sporting events and any other lawful contingency (“the Services”) to such person (hereinafter “the Customer”);
- (ii) for the purposes of paragraph (i), to open a betting account in the name of the Customer,

which application shall be deemed to have been granted, and the which betting account shall be deemed to have been opened, if SCOREBET informs the Customer thereof or accepts a bet or bets subsequent to receipt of the completed account application form.

## **2. ACCOUNT OPENING PROCESS AND RELATED INFORMATION**

2.1. The Customer warrants that all information provided in the account application form completed by him/her is and shall remain true and correct. The Customer undertakes forthwith, and in writing, to advise SCOREBET of any and all matters or changes in details that might have bearing on an approved application or the Customer's' creditworthiness, legal capacity or continued eligibility as a customer.

2.2. SCOREBET –

- (i) reserves the right to –
  - a. accept an application for a new betting account;
  - b. decline an application for a new betting account for any reason whatsoever
  - c. cease accepting bets from a Customer in its sole discretion for any reason whatsoever, which reason SCOREBET shall not be obliged to furnish or disclose to the Customer or any other person, and
- (ii) shall decline an application for a new account if –
  - a. the betting account application form has not been completed in full, and/or
  - b. the information contained in the betting account application form is found to be incorrect or subject to a material omission, and/or
  - c. any information required to be submitted in conjunction with the application form, or requested by SCOREBET prior or subsequent to the submission of the application form is not provided by the applicant in the manner or format and/or within such timeframes as SCOREBET may specify.

2.3. The Customer shall be solely responsible for the safekeeping and proper use of all his/her betting account details and other information that will enable him/her to place a bet. The Customer undertakes that he/she shall –

- (i) not apply for or hold more than one betting account with SCOREBET;
- (ii) not apply for an account in the name of or on behalf of any other person, and
- (iii) not permit or enable any other person to place a bet, directly or indirectly, by making use of such betting account reference number, username or personal identification number as is or may be furnished to the Customer by SCOREBET from time to time,

and SCOREBET shall accordingly not be liable to honour any transaction pertaining to any account so held or applied for or to pay out any winnings in respect of any bet so placed. The Customer indemnifies SCOREBET against any claims, losses or damages arising from such bets.

- 2.4. The Customer undertakes to notify SCOREBET immediately in the event that the Customer's account information is lost, stolen, misappropriated, or utilized by someone other than the Customer or the Customer has reason to believe that any of these circumstances has occurred. The Customer shall be liable for all bets placed with SCOREBET and any payments made by/to SCOREBET in respect of any purchase and/or transaction concluded on the Customer's account prior to notification in accordance with this clause.
- 2.5. Once a business relationship has been established with a Customer, a betting account will be created in the name of the Customer and the Customer will be required to log in to his/her SCOREBET betting account for the purpose of entering into betting transactions with SCOREBET, using his/her personalised login details, including a dedicated username and password.
- 2.6. If there is any difference between the information entered by a Customer at the time of logging in to his/her betting account, and the information supplied to SCOREBET by the Customer at the time of establishing the business relationship, the Customer will not gain access to his/her account and will be required to contact SCOREBET for assistance.

### **3. FICA**

- 3.1. SCOREBET is bound by the provisions of the Financial Intelligence Centre Act, Act 38 of 2001, as amended ("FICA"), which sets out the requirements in relation to identity establishment and verification procedures, customer due diligence, the recording and ongoing monitoring of transactions, the retention of records and related matters. All of these requirements have been put in place in order to ensure that the betting services provided by licensed bookmakers such as SCOREBET are not unlawfully used as vehicles for money laundering and/or the financing of terrorism or other criminal activities.
- 3.2. Where FICA or its associated regulations and instruments specify such procedures and/or restrictions then SCOREBET will operate in accordance with such procedures and/or restrictions. Where FICA does not specify such procedures and/or restrictions, then SCOREBET shall implement its own procedures and/or restrictions (subject always to any applicable legislation), so

as to promote good corporate governance and socially responsible betting practices. For further information on FICA please log on to [www.fic.gov.za](http://www.fic.gov.za).

3.3. Where a customer in the retail environment –

- (i) places an amount of R5,000 or more on a single bet, or
- (ii) claims winnings in the amount of R5,000 or more,

SCOREBET will be required under FICA to establish and verify the identity of that client before the transaction can be processed.

3.4. In the online environment, SCOREBET is required by FICA first to establish and verify the identity of all Customers before it may lawfully create a betting account for any such Customer. In such cases, as part of the account registration process, prospective account holders will be required to disclose the following personal and related particulars:

- (i) Full names;
- (ii) SA Identity Number or Passport Number;
- (iii) Residential Address;
- (iv) E-mail Address;
- (v) Mobile and/or landline telephone number(s), and
- (vi) the source of the funds to be used for the purposes of the betting account.

3.5. No betting account will be created unless the identity of the Customer who applied for same has been conclusively established and verified by SCOREBET.

3.6. The following procedures will be followed by SCOREBET in relation to a Customer in respect of whom proof of identification and residential address is required:

- (i) Where a Customer presents his or her identification document (ID or passport) in person, SCOREBET shall make a photocopy of such document on the licensed premises, and verify that same is a true copy of the original, which shall be filed and retained for record purposes.
- (ii) Where an identification document is transmitted to SCOREBET via facsimile transmission or by normal or electronic mail, such documents will be required to be current (unexpired in the case of passports) and, if required by SCOREBET, to be certified as true copies of the original.
- (iii) A driver's licence may, at the sole discretion of SCOREBET, be accepted as proof of identification, provided that:

- (a) The Customer is unable to produce an Identity Document for reasons which are acceptable to SCOREBET in the circumstances;
  - (b) The driver's licence is valid/current (has not expired), and
  - (c) The driver's licence reflects, on the face thereof –
    - A photograph of the bearer;
    - The full names or initials and surname of the bearer;
    - The date of birth of the bearer, and
    - The Identity Number of the bearer.
  - (iv) Utility bills and similar documents submitted as proof of residential address shall be dated no earlier than three (3) months prior to the date of submission to SCOREBET thereof.
- 3.7. By completing SCOREBET's online betting account Registration Form, the Customer confirms and irrevocably consents that SCOREBET shall be entitled to conduct such identification, credit and other verification and/or screening or security checks (including, but not limited to, verifying the Customer's source of funds) that SCOREBET may choose to perform and/or is required to perform by applicable legislation, any regulatory authority having jurisdiction and/or the Regulator.
- 3.8. The Customer further consents that as part of the registration process, and at any time during the period for which the Customer may be the holder of a betting account with SCOREBET, SCOREBET may supply the identifying details and any related particulars provided by the Customer to third-party service providers, including, without limitation, identity verification and/or screening agencies, cellular network providers, financial institutions, credit bureaux and/or any other national and/or provincial governmental agencies or statutory bodies.
- 3.7. As part of the fulfilment of SCOREBET's obligations under FICA, the Customer may be required, at the time of the registration process, or at any stage during the period for which he/she holds a betting account with SCOREBET, to furnish SCOREBET with a copy of his/her identity documents (i.e. a copy of a valid identity document/card and/or passport which must be legible and valid), proof of physical address in the nature of a statement/invoice of account (rendered by a City Council or Municipality or a bank in the case of mortgaged property) and proof of banking account details (which statements shall not be older than three (3) months). SCOREBET shall advise the Customer which documents it may require for this purpose. Failure on the part of the Customer to provide any such document within the timeframe specified by SCOREBET for this purpose –

- (i) if required as part of the registration process, will result in the suspension of the registration process, with no betting account being created for the Customer until such time as the information is provided to the satisfaction of SCOREBET, or
  - (ii) if required at any stage during the period for which the Customer is the holder of a betting account, will result in the suspension (deactivation) of the betting account until such time as the information is provided to the satisfaction of SCOREBET, or the permanent termination of the betting account, in the event that the Customer neglects or refuses to provide the relevant information.
- 3.8. SCOREBET is required to report single cash transactions above R24,999.99 to the Financial Intelligence Centre (“FIC”).
- 3.8. SCOREBET is further obliged to make reports to the FIC in the event of –
  - (i) Suspicious or unusual transactions, and
  - (ii) Transactions entered into by persons suspected of intending to commit or of having committed any offence contemplated in the Protection of Constitutional Democracy against Terrorist and Related Activities Act, 2004.
- 3.9. SCOREBET reserves the right to suspend any account that has not met FICA requirements.
- 3.10. SCOREBET may at any time request a Customer to produce a hard or soft copy of his/her Identity document or smart card, passport and/or proof of residential address.

#### **4. BETTING MARKETS**

- 4.1. SCOREBET shall, in its sole discretion, determine the markets, events or contingencies on which betting shall be offered by it; provided that –
  - (i) Multiple bets are not accepted where the outcome of one part of the bet contributes towards the outcome of another. If the customer inadvertently or deliberately backs a related contingency in a multiple bet, the bet will be voided and the stake returned;
  - (ii) Any multiple stake made up of more than one selection from the same event will be deemed to be a related contingency, e.g. Stormers to win the semi-final onto Stormers to win the Tournament, and

- (iii) Any multiples involving the same team or its players or the same selection will be deemed to be a related contingency e.g. Faf de Klerk to be Man of the Match and South Africa to win the match.
- 4.2. SCOREBET may from time to time determine a minimum or maximum amount that may be staked as a bet in respect of any market, whether in general or in any given case. It shall be the responsibility of the Customer to determine before placing a bet on a market whether such maximum or minimum is applicable to that market and, if so, the extent thereof.
- 4.3. SCOREBET may determine minimum or maximum amounts that a Customer may win or lose in respect of a bet (“stop wins” and “stop losses”), whether in general or in any given case. It shall be the responsibility of the Customer to enquire before placing a bet on a market as to whether such maximum or minimum is applicable to that market and, if so, the extent thereof.
- 4.4. SCOREBET may, in its sole discretion, from time to time offer the opportunity to Customers to place bets during the course of a certain event (“bets in-running”), provided that –
  - (i) SCOREBET may not accept bets in-running in respect of an event that forms part of a series of events over a period of time, and
  - (ii) if the relevant event is not televised, no bets in-running shall be offered, except at the election of SCOREBET.
- 4.5. The nature and extent of any spreads which may be offered by SCOREBET from time to time shall be determined at the sole discretion of SCOREBET and it shall be the responsibility of the Customer to determine, before placing a bet, what the ruling spread is.

## **5. PROCEDURE FOR PLACING BETS**

- 5.1. The Customer shall place his/her bets via the internet, or if using the mobile betting platform, per telephone via the telephone number furnished by SCOREBET from time to time or through such other electronic media as may be made available by SCOREBET.
- 5.2. Irrespective of the origin or physical location of any telephone call or electronic signal pursuant to which bets are struck, any betting transaction between SCOREBET and the Customer shall be valid only once such bet has been



accepted by an employee of SCOREBET situated at any licensed premises operated by SCOREBET, or electronically by a software programme operated from any such premises and/or hosted at any other secure remote location determined by SCOREBET. Any such bet will be deemed to have been placed at such licensed premises.

- 5.3. SCOREBET may in its sole discretion elect whether to accept or to reject a bet requested, or any component thereof.
- 5.4. The Customer authorizes and consents to each telephone conversation or electronic communication relating to any bet placed being recorded by SCOREBET in such manner as SCOREBET deems fit and to retain such records as long as SCOREBET deems necessary. The Customer acknowledges that SCOREBET is required to keep such records by law and that such records may be used by SCOREBET for the investigation and resolution of disputes which may arise between itself and the Customer or for any other lawful purpose.
- 5.5. The Customer shall bear the responsibility of ensuring that the bet is accurately placed and recorded by SCOREBET. SCOREBET shall furnish such confirmation of a bet to the Customer as may be required by law or reasonably requested by the Customer.
- 5.6. SCOREBET shall accept bets during normal South African business hours and at such other times as SCOREBET may deem fit.
- 5.7. The Customer shall be responsible for ensuring that he/she has full knowledge of the rules applicable to the market within which the Customer proposes to place a bet.
- 5.8. The placement of a bet signifies the Customer's acceptance of the Rules published by SCOREBET in respect thereof and of these Terms.
- 5.9. While SCOREBET will endeavour to ensure complete accuracy in relation to the announcement, publication and issue of prices, off-times (starting times of events) and results, it does not accept responsibility for any errors which may arise in this regard and reserves the right to correct any such errors in such manner as it may determine in its sole discretion. The Customer indemnifies and holds SCOREBET harmless in respect of any losses, whether potential or actual and direct or indirect, which may be suffered in consequence of any such error.

5.10. Any bet alleged to have been placed in respect of which the details are not –

- (i) recorded on or reflected by SCOREBET betting terminals or wagering software, or
- (ii) where applicable, confirmed by voice recording devices,

will not be recognized by SCOREBET.

5.11. The time of acceptance of a bet shall be the time at which such bet was recorded on SCOREBET betting terminals and/or wagering software.

5.12. Any bet accepted after the “off” or starting time of the event on which such bet is struck (other than bets in-running) shall be null and void and of no force or effect. Any bets taken on results already known at the time of the placement of such bets will be voided/cancelled by SCOREBET.

5.13. Additional or new markets may be made available by SCOREBET from time to time. It is the responsibility of the Customer to read and to accept the "Market Rules" applicable to such market before placing any bets.

## **6. DEPOSITS/PAYMENTS BY THE CUSTOMER**

6.1. Once a betting account has been established in the name of the Customer, the Customer may deposit funds into the betting account by –

- (i) Logging into to his/her account, using the account number and secure password (created and confirmed by the client as part of the registration process);
- (ii) Selecting the “Deposit” function;
- (iii) Selecting the manner in which the deposit is to be made, whether by way of –
  - a. Credit or Debit Card;
  - b. Electronic Funds Transfer (EFT);
  - c. Payment Vouchers;
  - d. Subject to Clause 6.2 below, by way of Direct Bank Transfer into any of the banking accounts operated by SCOREBET, as detailed on the website, and/or
  - e. Such other/further deposit and/or account replenishment methods as may be made available to the Customer by SCOREBET from time to time,

and in the case of deposits made by the methods referred to in a or b above, by populating the fields with the requested identifying information in relation to the account from which the deposit is to be made.

- 6.2. In the case of deposits made by way of payment vouchers –
- (i) The total amount of the payment voucher must be played through in full, and no winnings can be withdrawn from the betting account until this has occurred, and
  - (ii) No payment voucher may be redeemed, refunded or otherwise exchanged for cash at any time.
- 6.3. If deposits are made into a Customer's account using the methods contemplated in Clause 6.1(iii) a or b above, and it is identified that the names of the account holder or cardholder do not match the names of the Customer, the monies purported to have been deposited will be rerouted to the bank, and SCOREBET will suspend the betting account. In such an event, SCOREBET will request the Customer to provide bank statements and documentary proof of identification, and based on the information obtained from the Customer, will determine whether the betting account may be reactivated. If no bank statements are received from the Customer in response to such a request by SCOREBET, SCOREBET will terminate the betting account.
- 6.4. The Customer acknowledges and agrees that the deposit referred to in Clause 6.1 will be held and applied as security for the discharge by the Customer of any amount which may become owing by the Customer to SCOREBET.
- 6.5. The Customer shall under no circumstances place a bet or attempt to place any bet the amount of which, calculated together with any other bets then outstanding, exceeds the Customer's available credit balance with SCOREBET, being the net amount on deposit with SCOREBET (after all adjustments in respect of taxes, winnings and losses up to the time of placing of the bet). It shall be the Customer's responsibility before placing a bet to determine whether his/her available credit balance will be exceeded by placing a bet.
- 6.6. If, owing to a system malfunction or for any other reason, SCOREBET accepts a bet in the circumstances referred to in Clause 6.5, it shall be entitled at its election either prior to, during or after the outcome of the event or contingency upon which the bet was placed, to honour the bet or to refund the Customer's stake in respect of the bet without regard to any winnings thereon.

Alternatively, SCOREBET may restrict the size of any stake without notification to the Customer, to ensure that the available credit balance is not exceeded.

6.7. Acceptance by SCOREBET of a bet over the available credit balance shall not constitute a waiver of its rights –

- (i) to collect from the Customer all amounts (including losses) arising from any such bet, or
- (ii) to enforce the appropriate limits at any later time.

6.8. SCOREBET shall debit the Customer's betting account in respect of bets accepted by SCOREBET on an ongoing basis.

6.9. Credit card deposits may only be made by the cardholder whose name is displayed on the credit card, which must match the name in which the SCOREBET betting account is held.

6.10. The Customer shall be entitled to replenish any deposit referred to in Clause 6.1 at any time.

6.11. No interest shall accrue in respect of any monies held in a betting account.

6.12. No credit may be offered by SCOREBET to any Customer.

## **7. PAYMENT TO THE CUSTOMER**

7.1. SCOREBET shall credit the Customer's account in respect of winnings and refunds accruing to the Customer in consequence of bets placed on an ongoing basis.

7.2. No interest shall accrue on any deposits held by SCOREBET.

7.3. In the event that funds are incorrectly credited to a Customer's account, it shall be incumbent on the customer to notify SCOREBET of the aforesaid error without delay. Unless otherwise notified by SCOREBET, any betting transactions concluded by the Customer subsequent to the error shall be void.

## **8. RECOVERY OF AMOUNTS DUE TO SCOREBET**

8.1. In the event of a debit balance in the Customer's account owing to the acceptance of a bet in excess of the credit or deposit limit, the Customer shall,

within three (3) business days of a written demand by SCOREBET for payment of same, pay to SCOREBET such amount either –

- (i) by depositing the relevant amount directly into the banking account of SCOREBET, in which event –
  - a. the Customer's account number with SCOREBET must be entered onto the base of the deposit slip; and
  - b. a copy of the deposit slip must be forwarded to SCOREBET by the Customer, or
- (ii) by furnishing SCOREBET with written authorisation, in such format as SCOREBET shall require, for the recovery by SCOREBET of the relevant amount from the Customer's credit card company.

8.2. SCOREBET shall not –

- (i) under any circumstances whatsoever be liable to the Customer if the Customer's credit card company refuses to honour any claim lodged by SCOREBET against the Customer's credit card. No dispute of whatever nature between a Customer and the credit card company shall exempt the Customer from his liability to SCOREBET in respect of payment and the Customer shall not be entitled to instruct SCOREBET to reverse a payment instruction that has already been made to the Customer's credit card company;
- (ii) be responsible for –
  - a. any failure, malfunction or delay of any electronic funds transfer unit or other credit card processing machine or its supporting or sharing network, resulting from circumstances beyond the control of SCOREBET, or
  - b. any damages, loss or expense which the Customer may suffer as a result thereof, and
- (iii) be liable for any loss or damage suffered by the Customer as a result of the unauthorized access to any data or as a result of incorrect information supplied through an electronic funds transfer unit or other credit card processing machine or its supporting or sharing network.

- 8.3. SCOREBET shall be entitled to recover amounts from the Customers in any of the following circumstances, (but without limitation to same):
- (i) if there is a debit balance in the Customer's Account owing to the erroneous acceptance of a bet in excess of limit reflected in the Customer's Account;
  - (ii) if SCOREBET has in error credited a Customer's Account through incorrect bet settlement and the Customer has spent all or part of the incorrectly credited amount;
  - (iii) if SCOREBET has incorrectly allocated funds to a Customer's Account and the Customer has spent all or part of the incorrectly allocated amount; or
  - (iv) if the Customer has placed a bet in contravention of these Terms, and such bet is subsequently adjusted so that the Customer has spent all or part of the adjusted balance, resulting in a negative Account balance.
- 8.4. SCOREBET may at its own discretion from time to time determine the manner in which payments by the Customer to SCOREBET shall be appropriated in respect of amounts owing by the Customer to SCOREBET.
- 8.5. Should any bets be placed with monies mistakenly credited to a Customer's account, SCOREBET reserves the right to void such bets and cannot be held liable for any losses sustained by the Customer in consequence thereof.
- 8.6. Notwithstanding anything to the contrary herein contained, SCOREBET shall be entitled to set-off any amount(s) due to SCOREBET by the Customer against any funds standing to the credit of the Customer's betting account or to realize any security held by SCOREBET and to use the proceeds towards payment of any amount due and payable by the Customer to SCOREBET.

## **9. WITHDRAWAL**

- 9.1. The Customer shall be entitled to request the withdrawal of funds standing to the credit of his/her SCOREBET betting account; provided that the minimum amount which can be withdrawn at any time shall be R50 (Fifty Rands) or such higher amount as SCOREBET may determine from time to time, and the transfer thereof into a chequing, savings or credit card account nominated by him/her for this purpose, by completing a withdrawal request, available on the website of SCOREBET and submitting same to SCOREBET in such manner and format as SCOREBET may determine and shall publish on its website from time to time.

- 9.2. No withdrawal requests will be processed where the Customer has requested payment to be made into a banking account in the name of any person other than that of the Customer.
- 9.3. The Customer shall be solely responsible for ensuring the accuracy of the information supplied in any Request for Electronic Transfer of Funds Form and, by his/her signature of such Form, shall warrant the accuracy thereof. SCOREBET shall accept no liability for the payment of any amount requested into any banking account based in whole or in part on incorrect information provided by the Customer.
- 9.4. On receipt of a withdrawal request, SCOREBET shall –
- (i) perform such investigation as may be required to confirm that the amount requested by the Customer, after effecting all deductions or adjustments which may be required, is available to be transferred from the Customer's SCOREBET betting account to the banking account nominated by the Customer for this purpose;
  - (ii) if the requested amount is not available in the Customer's SCOREBET betting account, inform the Customer in such manner as SCOREBET may deem fit, that the request has been declined;
  - (iii) in the event that the requested amount is available in the Customer's SCOREBET betting account, effect, within 24 hours of confirming the availability of the amount, the electronic transfer of the requested amount from the SCOREBET account of the Customer to the account nominated by the Customer; provided that, for the purposes of this Clause, SCOREBET shall be deemed to have fully complied with its obligation to effect such transfer at the time of giving the instruction to its bankers to effect such transfer and the 24-hour period contemplated in this Clause shall not include such further period as may elapse before the requested amount is deposited into the banking account nominated by the Customer for this purpose, and
  - (iv) immediately reduce the balance standing to the credit of the SCOREBET betting account of the Customer by the amount requested to be so transferred.
- 9.5. Amounts withdrawn shall be paid in ZAR only into a South African-based banking account in the name of the Customer.

- 9.6. Any withdrawal requested by a Customer may be withheld by SCOREBET pending payment by the Customer to SCOREBET of all monies owing to it by the Customer.
- 9.7. SCOREBET will process withdrawal requests on the business day following the date of the withdrawal request, i.e. all requests made before midnight on a Monday will be processed on Tuesday of the same week, and any withdrawal requests made between Friday and midnight on the Sunday of the same week will be processed on the next succeeding Monday.
- 9.8. Prior to releasing any funds out of the Customer's betting account, SCOREBET may, in its discretion –
- (i) require the Customer to upload proof of his/her banking account details, issued by the relevant bank. Where required, SCOREBET may perform an online proof-of-banking verification, in order to confirm that the account to which withdrawals from the betting account will be transferred is an account in the name of the Customer, and/or
  - (ii) request the Customer to upload a valid form of identification, e.g. a copy of a valid ID document/card and/or passport, driver's licence or any other valid documentary form of identification. As a result of these checks, there may be a short delay in the processing of the withdrawal. SCOREBET reserves the right, in its sole discretion, to determine which forms of identification shall be accepted. If a Customer has deposited funds via credit card or Instant EFT or has requested a withdrawal to be paid into a credit card or cheque account, SCOREBET may request copies of both the front and back side of the relevant card.
- 9.9. Any amount transferred into the Customer's banking account by SCOREBET pursuant to this Clause may be subject to a clearance period before becoming available to the Customer.

## **10. ADJUSTMENTS**

- 10.1. SCOREBET may at any time adjust or cancel the Customer's credit limit.
- 10.2. Notwithstanding anything to the contrary herein contained, SCOREBET shall be entitled to set-off any amount(s) due by the Customer against any funds standing to the credit of any of the customer's accounts with SCOREBET or to realize any security held by SCOREBET and to use the proceeds towards payment of any amount due by the Customer to SCOREBET.



## **11. PROOF OF INDEBTEDNESS**

- 11.1. For all purposes of these Terms, a certificate signed by any director, manager, assistant manager, trader or accountant of SCOREBET (whose appointment need not be proved) stating the amount of the Customer's indebtedness to SCOREBET, shall be *prima facie* proof of such indebtedness.

## **12. TAXES AND LEVIES**

- 12.1. All winning bets in respect of horse racing only are subject to taxes and levies imposed by the provincial government (currently collectively 6%). Taxes and Levies shall be retained by SCOREBET and paid over on behalf of the player.

## **13. TERMINATION**

- 13.1. SCOREBET shall have the right prior to accepting any bet, temporarily to suspend or permanently to terminate, the furnishing of betting services to a Customer without providing any reason. Upon such suspension or termination

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- (i) SCOREBET shall upon the demand of the Customer, refund to the Customer the balance of any monies held by SCOREBET on deposit for the Customer, after adjusting for losses, winnings and taxes and once such funds have been cleared into SCOREBET's banking account;
- (ii) any amounts owing by the Customer to SCOREBET shall become payable immediately.

- 13.2. The Customer shall upon written notice to SCOREBET be entitled to terminate its contractual relationship with SCOREBET at any time after final conclusion of any betting transaction placed by the Customer and after payment by the Customer of all amounts owing by the Customer to SCOREBET. SCOREBET shall within a reasonable time after such termination, refund to the Customer the balance of any monies held by SCOREBET on deposit for the Customer, after adjusting for losses, winnings and taxes.

- 13.3. SCOREBET shall accept no further bets from a Customer in respect whom the provision of services pursuant to these Terms has been terminated, unless and until a fresh account application form has been submitted by the Customer and accepted by SCOREBET.

## **14. BREACH**

14.1. Should the Customer breach any of these Terms and fail to remedy such breach within 48 hours after receipt of written notice by SCOREBET requiring the Customer to do so, SCOREBET shall be entitled, without prejudice to any other rights it may have at law, forthwith to terminate its contractual relationship with the Customer and to terminate or suspend any bet placed by any such Customer, whether accepted or not, and/or to claim damages from the Customer. In such event –

- (i) all amounts owing by the Customer to SCOREBET shall become payable immediately; and
- (ii) SCOREBET shall have a lien and right of retention over all monies of the Customer on deposit with SCOREBET, pending settlement of such damages as may have been suffered by SCOREBET.

14.2. Notwithstanding the generality of the foregoing, the Customer shall be deemed to be in default if –

- (i) the Customer commits any act of insolvency;
- (iii) the estate of the Customer is sequestrated;
- (iii) the Customer endeavours to compromise generally with his/her creditors;
- (iv) the Customer's name is entered into the register of excluded persons contemplated in section 14 of the National Gambling Act, 2004.

14.3. The Customer shall be liable for any legal expenses (including legal expenses on a client-attorney scale, collection charges and tracing fees) as well as any amount governmental tax including but not limited to value-added tax, which SCOREBET may incur in recovering any amounts owing in respect of the Customer's account or a result of the Customer's breach of any of the Terms or the enforcement by SCOREBET of any of its rights against the Customer.

## **15. RESTRICTIONS ON BETTING**

15.1. No directors, employees, partners or affiliates of SCOREBET are permitted to place any bets or hold a betting account with SCOREBET.

15.2. No person who in any manner participates in an event on which betting is offered by SCOREBET may place a bet on any such event with SCOREBET.

15.3. Any bets placed and/or erroneously accepted in contravention of Clauses 15.1 or 15.2 shall be declared void and cancelled.

15.4. "Syndicate Betting" is strictly prohibited by SCOREBET. Syndicate Betting refers to a situation in which a group of persons acts together for the purposes of placing a bet or series of bets on the same event or market. SCOREBET reserves the right to void all bets in relation to such Syndicate Betting and to withhold payment of winnings, pending the outcome of temporarily or permanently, pending the conduct of (and contingent upon the outcome of) an investigation.

## **16. VOID BETS**

16.1. SCOREBET reserves the right to declare any bet wholly or partially void, if any such bet-

- (i) has been offered, placed or accepted as the result of an error;
- (ii) has been accepted in circumstances in which such bet would not ordinarily have been accepted, e.g. owing to technical problems occurring in relation to the operation of SCOREBET's website;
- (iii) has been placed in consequence of Syndicate Betting;
- (iv) has been struck in relation to an event of which the result was unlawfully determined or influenced by unlawful conduct;
- (v) has been struck in relation to an event in respect of which a subsequent announcement has been made which significantly alters the prevailing odds in respect of such bet;
- (vii) has been struck in any circumstances in which these Terms provide that a bet may be voided at the election of SCOREBET, or
- (viii) any other state of affairs beyond the control of SCOREBET has arisen subsequent to the placement and acceptance of such bet, which materially affects the conduct of the event on which it was struck or the prevailing odds available in respect thereof, including acts of God, a national, provincial or global state of emergency, an epidemic or pandemic, or any other similar phenomenon.

16.2. SCOREBET may on good cause void a bet at any stage, irrespective of whether the event in respect of which such bet was struck has been settled or not, or whether it has been communicated to the Customer that the bet in question was a winning bet.

16.3. SCOREBET may declare a bet wholly or partially void in the event of any malfunction occurring or found to have occurred in relation to such bet.

16.4. For the purposes of Clause 16.3, the word “malfunction” shall mean any technical, operational, communication, electronic or programming error, defect, flaw or failure, whether immediately detectable to SCOREBET and/or the Customer or not, occurring on the Website or in any –

- (i) device, hardware or equipment;
- (ii) betting system or software, programme, data file or any other content derived therefrom, or
- (ii) game software, programme, data file or any other content derived therefrom,

owned or utilised by the Customer for the purposes of betting (for the purposes of (i) above) or operated and/or made available by SCOREBET and downloaded and/or accessed and/or utilised by the Customer for the purposes of betting, which –

- a. causes any game or product on which betting is offered to operate otherwise than in accordance with the rules published on the Website in respect of such game or product;
- b. corrupts, suspends or interrupts the normal and/or intended manner of operation of any game or product on which betting is offered, or
- c. results in an outcome which is manifestly out of alignment with the normal and/or intended manner of operation of any game or product on which betting is offered.

16.5. If a bet is voided, the amount staked shall be returned to the Customer.

16.6. In the case of a scratched selection in a single bet, the bet shall be void, except where the bet was an ante-post bet.

16.7. In the case of an invalid selection and subsequent scratching in a multiple or combination bet, the selection shall be ignored, and the stake shall run onto the other selection in the bet at the price indicated on the ticket issued. These calculations are to be done at “Full Accumulative Multiple” odds.

16.8. SCOREBET reserves the right to withhold payment and/or to declare bets void on an event (or series of events), if there is sufficient evidence that –

- (i) The integrity of the event has been called into question;
- (ii) The price(s) or pool have been manipulated, or

- (iii) Match-rigging or fixing has taken place, or the event is under investigation as the result of an allegation to that effect.

## 17. BETTING AND PAYOUT LIMITS:

17.1. SCOREBET reserves the right to limit the net payout on any bet or combination of bets by one Customer. This limit may vary depending on the specific sport, league and type of bet offer.

17.2. **The maximum total payout limit per Customer per day is R1,5 million** (One million five hundred thousand Rands), subject to the remaining limits stipulated in these Terms. For avoidance of doubt, this means that no Customer may be paid out more than a total of R1,5 million (One million five hundred thousand Rands), in respect of any number or combination of winning betting tickets –

- (i) purchased by that Customer on a single day, and/or
- (ii) taken in respect of the same event or contingency, and/or
- (ii) bearing the same date of issue, and

**the same principle applies in respect of any other individual limit set in the remainder of this Clause 17.**

17.3. The following payout limits per Customer apply to horse racing:

Fixed odds	
Bet Type	Payout Limit
First Timer - Single	R10,000
First Timer Included - Double	R20,000
First Timer Included - Treble	R50,000
First Timer Included Quad or more	R100,000
Single	R20,000
Double	R50,000
Treble	R100,000
Quad or more	R150,000

17.4. SCOREBET may limit the maximum amount which may be staked in respect of any contingency. The following are the maximum amounts which may be staked on Lotto outcomes:

LOTTO LIMITS
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POWERBALL & PLUS		FRANCE LOTTO	
NUMBER	MAXIMUM STAKE	NUMBER	MAXIMUM STAKE
1	R750	1	R750
2	R175	2	R200
3	R100	3	R80
4	R15	4	R5
1+BONUS	R150	1+BONUS	R200
2+BONUS	R50	2+BONUS	R50
3+BONUS	R10	3+BONUS	R12
BONUS	R750	BONUS	R200

SA MAIN LOTTO AND PLUS		UK LUNCH AND TEA	
NUMBER	MAXIMUM STAKE	NUMBER	MAXIMUM STAKE
1	R1 000	1	R1 000
2	R275	2	R350
3	R100	3	R100
4	R30	4	R30
1+BONUS	R200	1+BONUS	R175
2+BONUS	R50	2+BONUS	R50
3+BONUS	R3	3+BONUS	R5
BONUS	R300	BONUS	R300

GREECE POWERBALL		USA MEGA MILLIONS	
NUMBER	MAXIMUM STAKE	NUMBER	MAXIMUM STAKE
1	R1 000	1	R1 500
2	R200	2	R175
3	R25	3	R15
4	R10	4	R3
1+BONUS	R200	1+BONUS	R150
2+BONUS	R50	2+BONUS	R30
3+BONUS	R5	3+BONUS	R5
BONUS	R400	BONUS	R1 500

Russia Goslotto		RSA Daily	
NUMBER	MAXIMUM STAKE	NUMBER	MAXIMUM STAKE
1	R1 000	1	R1 000
2	R250	2	R250

3	R50
4	R30

3	R50
4	R20

All other Draws	
NUMBER	MAXIMUM STAKE
1	R750
2	R200
3	R80
4	R5
1+BONUS	R200
2+BONUS	R50
3+BONUS	R12
BONUS	R200

17.5. In relation to open bets on horseracing, a total daily limit of R30,000 shall apply, regardless of the amount staked. In the case of a winning open bet, SCOREBET shall pay the dividend declared by SAFTote in respect of the relevant pool, subject to the daily limit of R30,000; provided that –

- (i) where no dividend is declared by SAFTote (because there were no winning tickets on the tote in the relevant pool), then SCOREBET's liability shall be limited to a maximum of R30,000 or the net tote pool, whichever is the lesser. Such amount shall be divided equally between the holders of all winning tickets issued by SCOREBET in relation to the pool in question, and
- (ii) where a dividend is declared by SAFTote, but there are multiple ticket holders with winning tickets issued by SCOREBET, which together add up to more than the net tote pool in value. In such a case, the winnings payable to each holder of a winning ticket shall be calculated by dividing the net tote pool by the number of winning tickets issued by SCOREBET, subject to the daily limit of R30,000.

17.6. For avoidance of doubt, in relation to winning bets on horseracing, no payout shall be greater than the dividend declared by SAFTote, and each such payout shall be subject to the prevailing SCOREBET limit where the dividend declared by SAFTote exceeds the SCOREBET limit.

17.7. SCOREBET offers the following stretch bonuses in respect of pre-match sport multiples:

Stretch bonus	
Legs	Bonus
2	2,0%
3	3,0%
4	5,0%
5-10	10,0%
11-15	15,0%
16-24	20,0%
25+	35,0%

17.8. The Customer understands and agree that the SCOREBET limits include all stretch bonuses and similar promotional offerings.

17.9. The following deduction table applies in respect of withdrawn/scratched horses:

Odds of Withdrawn Horse	Deduction	Reserve Price														
		17+	13-16.99	8-12.99	5.5-7.99	3.5-5.49	2.5-3.49	2-2.49	1.5-1.99	1.2-1.49	1-1.19	0.8-0.99	0.6-0.79	0.4-0.59	0.4-0.49	< 0.4
17.0 +	0%	0%														
13-16.99	5%	5%	0%				All options are 0%									
8-12.99	10%	10%	5%	0%												
5.5-7.99	15%	15%	10%	5%	0%											
3.5-5.49	20%	20%	15%	10%	5%	0%										
2.5-3.49	25%	25%	20%	15%	10%	5%	0%									
2-2.49	30%	30%	25%	20%	15%	10%	5%	0%								
1.5-1.99	35%	35%	30%	25%	20%	15%	10%	5%	0%							
1.2-1.49	40%	40%	35%	30%	25%	20%	15%	10%	5%	0%						
1-1.19	45%	45%	40%	35%	30%	25%	20%	15%	10%	5%	0%					
0.8-0.99	50%	50%	45%	40%	35%	30%	25%	20%	15%	10%	5%	0%				
0.6-0.79	55%	55%	50%	45%	40%	35%	30%	25%	20%	15%	10%	5%	0%			
0.5-0.59	60%	60%	55%	50%	45%	40%	35%	30%	25%	20%	15%	10%	5%	0%		
0.4-0.49	65%	65%	60%	55%	50%	45%	40%	35%	30%	25%	20%	15%	10%	5%	0%	
Under 0.4	70%	70%	65%	60%	55%	50%	45%	40%	35%	30%	25%	20%	15%	10%	5%	0%

17.10. The following limits apply in respect of fixed odds multiple bets:



Pre-match Payout Limits	
Legs	Amount
1	R20,000
2	R50,000
3	R100,000
4	R125,000
5	R150,000
6	R200,000
7	R250,000
8	R350,000
9	R400,000
10	R500,000
11	R600,000
12	R700,000
13	R800,000
14	R900,000
15-30	R1,000,000
31-50	R1,500,000

17.11.

## **18. ERROR**

- 18.1. SCOREBET reserves the right, in its sole discretion, to adjust, limit, cancel and/or reject any bet found to have been accepted in error.
- 18.2. If an official correction is made in respect of any price on any event that had previously been incorrectly transmitted, all bets struck at that original price shall be settled at the corrected price.
- 18.3. Should any odds in respect of a bet or event have been misstated –
  - (i) as a result of a system or computer malfunction, or
  - (ii) in consequence of any other error, in circumstances where it is clear that the odds so stated have been skewed, when compared with the odds prevailing in the greater market,

the bet or event will be deemed to have taken place on the correct price/s which were available in the general market at the time the bet was struck.

## **19. LIMITATION OF LIABILITY**

- 19.1. The liability of SCOREBET to the Customer for any damages sustained by the Customer from any cause whatsoever including any damages arising out of the negligence of SCOREBET or that of its servants, agents or sub-contractors, shall in any event and under all circumstances be limited –
- (i) in the event of damages relating to a bet, to the amount staked by the Customer in respect of such bet; or
  - (ii) in respect of the account of the Customer with SCOREBET, to the credit balance of such account at the time during which the damages are alleged to have occurred, after full adjustment for winnings, losses and taxes.
- 19.2. To the fullest extent provided by law and notwithstanding any other provisions in these Terms, SCOREBET shall under no circumstances whatsoever be liable for any loss of profits, winnings or potential profits or winnings or any indirect or consequential damages sustained by the Customer, whether or not caused by the negligence of SCOREBET, its agents or employees.
- 19.3. Insofar as any of the obligations of SCOREBET under these Terms are carried out by any its servants, agents, sub-contractors, associates or subsidiaries, the provisions of Clauses 19.1 and 19.2 shall apply *mutatis mutandis* and each of them shall be exempted accordingly.
- 19.4. SCOREBET shall not be liable if the Customer is unable to place a bet due to congestion or interference on the telephone lines, telephone system, telephone exchange, or any other electronic communication media used for the purposes of betting.
- 19.5. Any acts of God, war, strike, lock-out or other labour dispute, fire, flood, explosion, the enactment, amendment or repeal of legislation, failure of electricity or any other supplies, failure of telecommunications, failure, theft or default of any computer hardware or software or any other equipment or any other similar or different cause beyond the reasonable control of SCOREBET leading to the cessation and/or restriction of the operations of SCOREBET, shall entitle SCOREBET to postpone its obligations to the Customer in whole or in part, and in such event SCOREBET shall not be responsible for any damages of any nature suffered by the Customer, whether directly or indirectly, as a result thereof and the Customer shall not be entitled to

terminate its contractual relationship with SCOREBET as a result of any such occurrence.

- 19.6. You agree that you make use of SCOREBET services at your own risk and assume all responsibility for your use of the services. Except where expressly provided otherwise, the website, all content provided on or through the SCOREBET website, and SCOREBET services are provided “as is”.
- 19.7. SCOREBET makes no guarantees as to the availability of its website, markets or prices.
- 19.8. SCOREBET will not entertain any claims, and to the greatest extent possible under any applicable law, accepts no liability for any losses sustained by a customer’s inability to access SCOREBET’s website or any of the underlying markets and/or bets therein, due to malfunction, cancellation of the Customer’s account, inability to provide bets, suspension of services or otherwise, regardless of the cause.
- 19.9. SCOREBET shall not be responsible for –
- (i) Any failure, malfunction or delay of any electronic funds transfer unit or other credit card processing machine or its supporting or sharing network, resulting from circumstances beyond the control of SCOREBET;
  - (ii) Any damages, loss or expense which the Customer may suffer as a result thereof, and
  - (iii) any loss or damage suffered by the Customer as a result of the unauthorized access to any data or as a result of incorrect information supplied through an electronic funds transfer unit or other credit card processing machine or its supporting or sharing network.
- 19.10. The Customer specifically indemnifies SCOREBET, its employees, officers, directors and any and all associated or affiliated persons or organisations against any and all costs, expenses, liabilities and damages arising from any legal or other action either taken arising from any and all interactions with SCOREBET and/or its employees, officers, directors and any and all associated or affiliated persons or organisations. Such legal or other action shall include (but not be limited to) any legal or similar action that arises or may be taken in relation to the alleged unlawfulness of interactive and/or online gambling or gaming within any jurisdiction in which the Customer is located.

## **20. DISCLOSURE OF INFORMATION AND PRIVACY**

- 20.1. The Customer consents to checks being made against appropriate third-party databases to verify identity, personal details or credit card information, and any other information supplied by the Customer in respect of which SCOREBET deems it necessary to procure independent verification. The parties with which SCOREBET contracts for the verification of information may keep records of all data requests and data submitted to them by SCOREBET.
- 20.2. The Customer acknowledges that SCOREBET may be legally required to, and in such cases shall, disclose to any governmental bodies or regulatory agencies, information pertaining to the identity and personal particulars of the Customer, betting account of the Customer and the activity on such account.
- 20.3. The Customer is specifically referred to SCOREBET's Privacy Policy, which forms an integral part of these Terms. The Customer will be taken to have read, understood and agreed to be bound by the Privacy Policy if an application is made to open a betting account with SCOREBET. **Therefore, if you do not agree with any of the provisions of our Privacy Policy, you should not make any further use of the Services or the Website, and should not open a betting account with SCOREBET.**

## **21. MONITORING OF BETTING ACCOUNT ACTIVITY**

- 21.1. SCOREBET is both entitled and legally obliged to monitor all customer betting account activity for irregular or unlawful activity and suspicious or unusual betting account management. Any such activity may result in the immediate termination of a Customer's betting account.
- 21.2. SCOREBET may withhold the payment of winnings and/or declare bets on an event void and/or immediately terminate a Customer's betting account if there is evidence of Prohibited Activity, being evidence –
- (i) of the misuse or abuse by the Customer or any person acting in concert with or on behalf of the Customer, of bugs, glitches, or errors of the Services;
  - (ii) of the use by the Customer, or any person acting in concert with or on behalf of the Customer, of bots or any other form of artificial intelligence;
  - (iii) that the Customer or any person acting in concert with or on behalf of the Customer, has hacked, attacked, or abused the Services or any servers, software or other components of the Services;

- (iv) that the Customer or any person acting in concert with or on behalf of the Customer, has used VPNs or other software to circumvent any geographic limitations applicable to the Services;
- (v) that the Customer has participated in, aided or facilitated criminal, fraudulent and/or illegal activity of any kind;
- (vi) that the integrity of the event on which betting has been struck is called into question;
- (vii) that the odds or prices in respect of an event of which betting has been struck have been improperly manipulated;
- (viii) that match-rigging, collusion, match-fixing, cheating or other unethical activity has taken place, and/or
- (ix) that the Customer is prohibited from engaging in betting by any term of his/her employment contract, any law or any rule of a sporting governing body applicable to the Customer.

## **22. GENERAL TERMS & CONDITIONS**

- 22.1. The residential address furnished by the Customer on the account application form shall serve as his/her *domicilium citandi et executandi* for all purposes in respect of these Terms.
- 22.2. The physical address reflected in respect of SCOREBET on its website, as amended from time to time, shall serve as its *domicilium citandi et executandi* for all purposes in respect of these Terms.
- 22.3. The Customer shall have the right to change its domicile by giving one week's prior written notice to SCOREBET of its change of address.
- 22.4. Any notice given in terms of Clause 22.3 which:
  - (i) is delivered by hand to an officer or manager of the SCOREBET during the normal business hours of the addressee at its *domicilium citandi et executandi*, shall be deemed to have been received by SCOREBET at the time of delivery; or
  - (ii) is posted by pre-paid registered post to SCOREBET at its *domicilium citandi et executandi*, shall be deemed to have been received by on the seventh day after the date of posting; or
  - (iii) is transmitted by telefax or e-mail to SCOREBET at its *domicilium citandi et executandi*, shall be deemed to have been received on the date

reflected on the facsimile or e-mail transmission confirmation generated by the addressor's facsimile machine or e-mail server.

- 22.5. SCOREBET may at any time amend, replace or delete any of the Terms contained herein and shall ensure that current Terms are available on its website. It shall be the responsibility of the Customer to ensure that he/she is familiar with the prevailing Terms in force from time to time and the availability thereof on the website of SCOREBET shall constitute sufficient notice thereof to the Customer and shall bind the Customer as if it expressly agreed to be bound thereby.
- 22.6. Any relaxation or concession or extension granted by SCOREBET to the Customer shall not be and shall not be deemed to be a novation or waiver of any of SCOREBET's rights as set forth in these Terms.
- 22.7. SCOREBET is entitled to supply, request or acquire any relevant credit, account-related or other information pertaining to the Customer and his account with SCOREBET to or from –
- (i) a credit bureau;
  - (ii) any bank or regulatory agency, or
  - (i) any other person or entity,
- should SCOREBET deem it necessary to supply, request or acquire said information for verification or other purposes, and the Customer shall have no right of recourse against SCOREBET by reason thereof.
- 22.8. The Terms set forth herein constitute the whole agreement between SCOREBET and the Customer and no agreements, representations or warranties, other than those set out herein, shall be of any force or effect.
- 22.9. No addition to, variation, consensual cancellation or novation of any of the terms set forth herein and no express or implied waiver of any of the rights arising therefrom shall be of any force and effect unless reduced to writing and signed by SCOREBET and the Customer or their duly authorised representatives.
- 22.10. Any promissory note, bill of exchange, or other negotiable instrument received by SCOREBET from the Customer shall not be a novation of the debt in respect which it is given and the Customer waives any remedies provided for by law in respect thereof.
- 22.11. The resulting of any match will be decided with reference to the official match results of the league or tournament in question. Should such results be

changed for any reason, the updated result will be recognised for the purposes of payment.

- 22.12. Should a Customer deposit funds by means of a credit card or cheque card, the Customer shall be required to send SCOREBET a copy of the front of the card against which such deposit has been made. Failure by the Customer to do this will result in failed withdrawal requests.
- 22.13. Any bet placed by the Customer shall be governed by the applicable provisions of the Northern Cape Gambling Act, 2008 and any Regulations and Rules made in terms thereof, as amended from time to time. It shall be the responsibility of the Customer to ensure that he/she is aware of these provisions.
- 22.14. The Customer undertakes to ensure strict adherence to any policy, guideline or directive issued by the Northern Cape Gambling Board relating to the Customer or to betting generally.
- 22.15. These Terms and the contractual relationship between the Customer and SCOREBET shall be governed by the laws of the Republic of South Africa.
- 22.17. If the Customer places a bet from a location falling outside the South African Monetary Area, such bet shall be subject to all appropriate exchange control regulations and the laws of the foreign jurisdiction from which such communication originates and it shall be the responsibility of the Customer to ensure full compliance with the same. SCOREBET makes no warranties and shall not be liable to the Customer if it is not able to remit any monies held by it to any account held by the Customer in a foreign jurisdiction.
- 22.18. Although every effort is made to ensure that the information displayed on our website regarding any event is accurate and complete, such information should be used as a guide only. In the event that any information regarding an event (e.g. score, starting time of event etc.) is incorrect, we assume no liability for this. The official site for the sport in question should be referred to in the event of any dispute in this regard.