"I'm more excited about ChatOps than any other idea in the last 10 years" — Guido P.

change a · gent / CHānj'ājənt/

noun

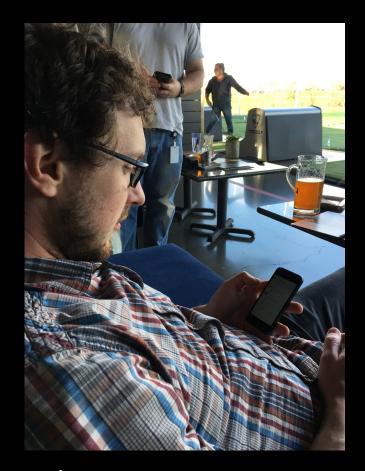
A person who helps an organization transform itself by focusing on such matters as organizational effectiveness, improvement, and development..

chat ops/

noun

A collaboration model that connects people, tools, process, and automation into a transparent workflow.

chat · ops



@scottnasello | @DevOpsDaysRox

on • board • ing / än 'bôrdiNG/

noun

the action or process of integrating a new employee into an organization or familiarizing a new customer or client with one's products or services.

@scottnasello @DevOpsDaysRox

6

... New hire day 1

... Immediate gratification

... Autobuild Coffee Scripts

9

... git, CI pipeline, Hubot

fric • tion /frikSH(ə)n/

noun

conflict or animosity caused by a clash of wills, temperaments, or opinions.

... permissions

... dependencies

... training & experience

... context

... timezone & language

... organization structure

... tribal knowledge

... transparency

... guardrails

... CALMS