# Stuart Weenig

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## HIGHLIGHTS OF QUALIFICATIONS

- Agile Scrum Project Management
- Ansible Network Automation
- Customer Centric Solution Selling
- SharePoint
- Windows 10
- MS Office 365
- Process Analysis
- NetQoS Suite
- Dynamic Problem-Solver
- ITIL Framework
- Data Center Infrastructure
- Process Improvement
- VMWare
- Fortune 100 Experience
- Remedy Enterprise Incident Management
- Technology/Multimedia Production

## LANGUAGE/PROTOCOL/TECHNOLOGY FLUENCY

- Python
- YAML
- Ansible
- HTML5/CSS 3/JavaScript
- Perl
- NetFlow/IPFIX
- TCP/IP
- Class Based QoS
- SNMP
- PHP
- SQL
- Spanish (Read/Write/Speak)

## SIGNIFICANT PROFESSIONAL SUCCESSES

**DEVELOPED** Ansible playbook for upgrading Cisco IOS devices en masse, certified to work against 10 common Cisco models using open source software development methodologies and Git.

**DESIGNED** an enterprise Level 1 Network Operations Center (NOC) including supporting applications, databases, workflows, and processes to ensure seamless transition from outsourced NOC to in-sourced NOC. Resulting in $10M/year decrease in operational expenses for Network Operations.

**ENGINEERED** and **DEPLOYED** an alarm aggregation and event management system using southbound integrations to the enterprise ticketing system resulting in faster ticket generation time with higher quality embedded data.

**RETAINED** more than 50 Fortune 100 companies in through monitoring of networks for availability, performance, and configuration.

**PROVIDED** continuous research, assessment, recommendations, and implementation of new technologies to customers.

**PRODUCED** training curriculum, videos, and other multi-media to lead, mentor and coach peers on operations processes and technology.

**ADOPTED** design, implementation, maintenance, and support recommendations to customers needs.

## EDUCATION

**Bachelor of Science; Electrical Engineering** - Louisiana Tech University, Ruston, LA

## PROFESSIONAL EXPERIENCE

### Chevron, Houston, TX – Senior NMS Analyst                    2014 – 2018

- Chief Architect for network automation including development, testing, and mass deployment of production OS upgrades, Security Controls Compliance, and best practices configuration.
- Designed business decision data repository using software development lifecycle methodologies for automated/zero touch provisioning of production infrastructure through Ansible Tower.
- Principal developer for Ansible Playbook for upgrading Cisco IOS devices en masse, certified for use against the ten most common models of Cisco devices.
- Enterprise Tools Portfolio Management responsibilities including deduplication, renovation, modernization, and rationalization of tools currently in use globally.
- As SharePoint Team Site administrator, identified growth opportunities and filled gaps using out of the box technologies, maximizing utilization and convenience.

- Identified and prepared for long term growth of network operations monitoring pipeline to include server, cloud, storage, database, and application monitoring.
- Proactively identify network infrastructure issues by providing regular, clear, reliable communication to stake holders about service impacting issues.
- Organized and carried out PiWars coding principles education initiative, utilizing low budget robotics and physical computing devices.

### Aspire Technical Professionals – NetQoS Architect/Technical Project Architect    2012 – 2014

- Project management of all direct to customer and third party customer technical consulting projects.
- Conduct strategy identification with key customer stake holders to define statements of work and scopes.
- Architect solutions based on needs extracted from customer conversations and requirement documentation.
- Provide in depth insight into pre-sales and post-sales strategies.
- Consulted NetQoS customers on the installation, configuration, and optimization of network monitoring tools, including CA NetQoS Unified Communications Monitoring.
- Inform customers of strategic direction and needed emphasis with regard to network, server, and application infrastructure to increase performance and reliability.

### Research In Motion – System Engineering Specialist    2010 – 2011

- Implement, configure, troubleshoot, and interpret I.T. resource performance as dictated by enterprise I.T. as well as BlackBerry® I.T.
- Evaluate and document product functionality of Service Assurance tools according to customer business needs.
- Upgrade and maintain staging and production IT monitoring tools in accordance with enterprise change management requirements.
- Create custom data collection, reports, and notifications for 3rd party hardware and software.

### Republic National Distributing Company – Windows/Network Engineer    2009 – 2010

- Design, implement, monitor, and troubleshoot the enterprise network for performance optimization and service availability; align I.T. resources to business needs.
- Monitor enterprise I.T. resources for performance degradation. Recommend and manage changes to improve service availability and performance.
- Maintain monitoring software for automatic alarming. Research and drive projects and changes to shift I.T. systems to support business needs.

### NetQoS, Inc.    2006 – 2009

### Technical Consultant, 2008 - 2009

- Charged with implementing technology to decrease the on-boarding time of new employees.
- Designed and built the next generation training lab in accordance with training department needs.
- Expanded customer potential by authoring best practices and training material. Creation of collegiate-level papers detailing expertise in network performance monitoring. Developed best practices documentation on a regular schedule.
- Created fully automated training lab reset procedures and managed the lab resets.

### Networking Consultant, 2006 - 2008

- In charge of increasing customer capabilities to ensure maintenance renewals and future purchases.
- Conducted week-long training sessions with customers. Engaged to highly customize training based on customer environments and business needs.
- Analyzed customer environments and drew business needs from stakeholders in order to modify and conduct on premise training.

### Product Support Specialist, 2006

- In charge of resolving customer issues to ensure maintenance renewal and future purchases.
- Solved problems with NetQoS products in less than 2 hours. Charged with becoming the subject matter expert for and disseminating troubleshooting methods for newly acquired products.
- Fielded incoming customer requests. Provided customer service for upgrades, installations, and customizations.

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### CA|NetQoS Global User Community – NetQoS Global Community Officer          2010 – 2015

➢ Served as acting president forming the NetQoS Global User Community group consisting of 300 customers across the globe.
➢ Served as Communications Officer moderating the public message boards and implementing social media integration and syndication to Twitter, Facebook, and LinkedIn.
➢ Grew membership to almost 600 members in 18 months.
➢ Coordinated the merger of the NetQoS community with the Spectrum/eHealth community.
➢ Presided at the global user meetings held at CA World in Las Vegas.