Designed for: Designed by:

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Key Partners



- Therapist
- Kementerian Pembangunan Wanita, Keluarga dan Masyarakat (KPWKM)
- Bahagian Sains Kesihatan Bersekutu
- · Institut Kesihatan Negara (NIH)
- Bahagian Pembangunan Kesihatan Keluarga
- Bahagian Perkembangan Kesihatan Awam
- Cradle
- **MRANTI**
- **MDEC**

Key Activities



- App development
- Al implementation
- Data analysis
- Content updates
- Marketing and promotion
- Customer support

Key Resources



- Skilled developers
- Data analyst
- Marketing materials
- Customer support team

Value Propositions

Terapi



- Personalized counseling recommendations for targeted support and empowerment.
- Specialized therapist recommendation based on user test result for appointment
- Transparent online forum connecting clients and therapists for real-time engagement and comprehensive support.
- Implementation of AIpowered virtual assistant chat, delivering personalized help and recommendation.
- Al-powered app offering personalized health guidance, help notifications, and progress tracking for holistic counseling.

Customer Relationships



- Free first therapist for every user
- Point rewards per appointment
- Therapist ranking, suggesting therapist with higher rating.

Channels



- Social media
- Website
- Ads
- Word of mouth

Customer Segments

Client

- Overworked Professionals
- Students Under Pressure
- Mental Health Seekers
- Career Transition Seekers
- **New Parents**
- Relationship Challenges
- Retirees
- Health and Fitness Goals
- Aging Adults
- Addicts

Therapist

- **Established Therapists**
- **New Therapists**
- **Specialized Therapists**
- Telehealth Practitioners
- Multilingual Therapists

Cost Structure



- **Development Costs**
- Maintenance and Updates
- Artificial Intelligence Tokens
- Server and Hosting
- Data Security and Compliance
- Marketing and Promotion
- Content Creation and Licensing

- Partnerships and Verifications
- **Customer Support**
- Administrative and Overhead Costs

Revenue Streams



- Subscription Fees: Offer different subscription tiers with varying features and access levels.
- Therapy Sessions: Offer paid virtual or face to face counseling sessions with verified therapists as an additional service.
- In-App Purchases: Provide additional premium content, resources, or features for purchase within the app.
- Advertising: Generate revenue through display ads, sponsored content, or partnerships with relevant brands or services.