

# TIFFANY CHIAO

(510) 565-8742

[Personal Website](#) | [GitHub](#) | [LinkedIn](#)

[tiffanya.chiao@gmail.com](mailto:tiffanya.chiao@gmail.com)

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## EXPERIENCE

**Deliv**, Menlo Park, CA

*Software Engineer*

May 2015 – present

- Designed and implemented a system for our operations team to schedule additional hours for our fleet of drivers. Wrote a RESTful API and site for them to view, create, and update driver invites by sending mobile notifications to the drivers. Wrote iOS functionality to display and store these notifications. An additional 123.5 hours per week were scheduled through this system.
- Wrote the sign-up and new delivery flows for our self-service delivery platform. Over a thousand deliveries were created and completed from this site within six months. Also contributed a tool to display delivery price based on zip codes.
- Replaced our slow, browser-based schedule viewer in our iOS app for drivers with a fast, native UI. Implemented validation of schedule requests.
- Designed and rewrote the UI for the operations team to track deliveries. The redesign improved load time and included additional features like filtering by category.

**Meet.fm**, Redwood City, CA

*Marketing and Training Specialist*

Aug 2012 – April 2014

- Managed new feature releases and bug triaging, coordinated product cycles with engineers, and conducted final reviews before changes were pushed to production
- Hired, trained, and managed our customer service representative
- Created branded sites for clients and designed icons, banners, flyers, and other assets

## EDUCATION

**University of California, Berkeley**

Bachelor of Arts in English

Aug 2008 – May 2012

**Bloc.io, Programming Bootcamp**

Full stack web development

Sept 2014 – Jan 2015

## TECHNICAL SKILLS

**Languages:** Ruby on Rails, Javascript, Objective-C, Java, Python, CSS

**Frameworks/Tools:** Xcode, Android Studio, Git, Sidekiq, Photoshop

## SAMPLE WEB APPS

<https://tree-line.herokuapp.com> – A web app that allows you to easily create a timeline from articles you read online.

<https://tickitoff.herokuapp.com> – A self-destructing to-do list.