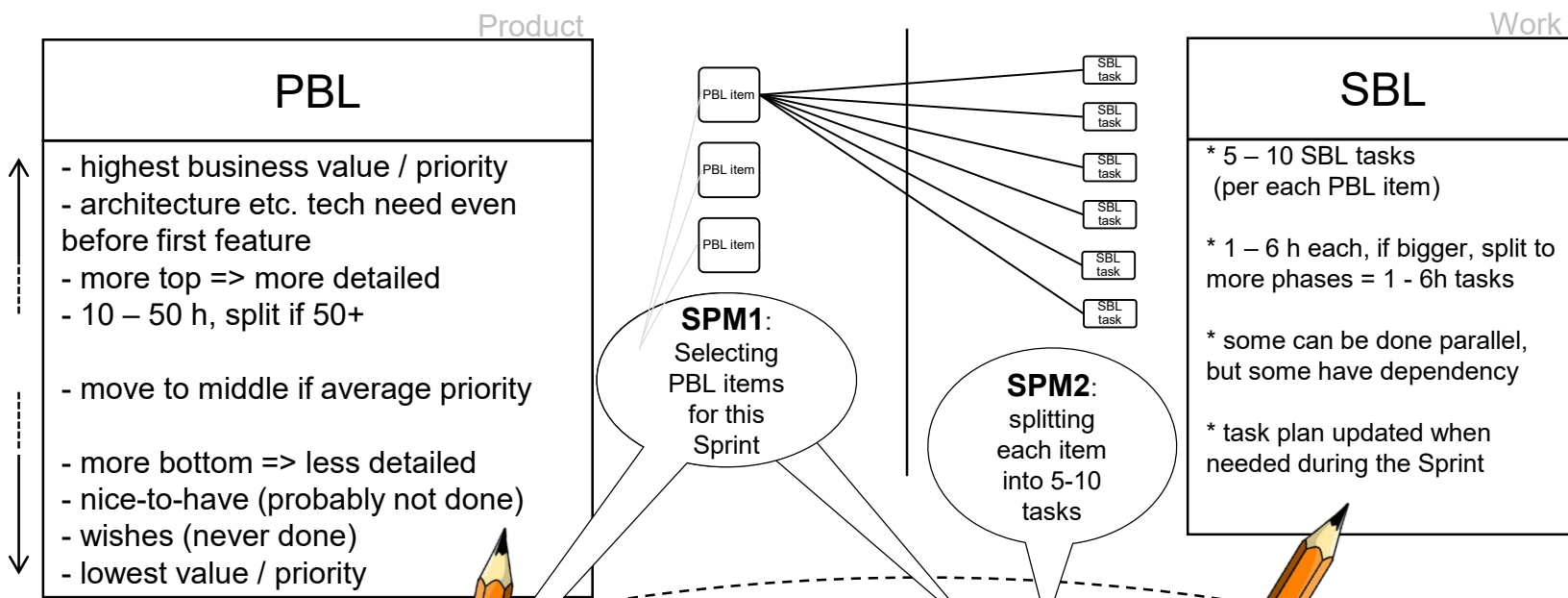


## PBL items can be e.g.

- features (e.g. with user stories)
- other kind (non-functional) requirements that need work done all over the product
- pre-work, post-work
- usability test, acceptance test



  
**Customer**  
 (and/or end-users)

frequent communication



**PO**

- communicates with customer
- creates the product vision
- updates vision in form of PBL items
- accepts PBL items done/not in Review
- explains the PBL items

  
**e.PO**

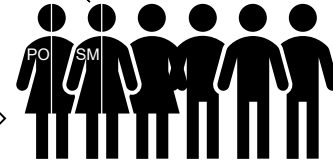
could be also an external = customer PO.  
 But external PO still part of The Scrum team



**Other stakeholders**

(management, finance, legal, government, ...)

daily communication



**The Development team**

- \* 3-9 members
- \* cross-functional, self-organizing, manages work
- \* some could double as developer and part-time PO/SM



**SM**

- teaches Scrum
- enforces Scrum
- removes obstacles
- facilitates (meeting rooms, tools etc.)
- shields the Team from unhelpful outside inference

*"servant coach"*

**The Scrum team**

((In some tools, e.g. Trello, we might have the SBL tasks as a task list inside the PBL item))