

# **Request for Tender: Cloud Infrastructure Services**

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Tender Reference: RFT-2025-001

Issue Date: January 5, 2025

## **1. INTRODUCTION**

The Department of Innovation invites qualified organizations to submit proposals for the provision of cloud infrastructure services to support government digital initiatives.

## **2. SCOPE OF WORK**

The successful tenderer will be required to provide:

- Scalable cloud computing infrastructure (IaaS)
- Data storage and backup solutions
- Network security and monitoring services
- 24/7 technical support and incident management
- Compliance with government security standards (IRAP, ISO 27001)

## **3. TENDER REQUIREMENTS**

Respondents must demonstrate:

- Minimum 5 years experience in cloud infrastructure provision
- Australian-based data centers with government-certified security
- Proven track record of delivering to government agencies
- Financial capacity to deliver services over a 3-year contract period

## **4. EVALUATION CRITERIA**

Tenders will be evaluated based on:

- Technical capability and solution design (40%)
- Price and value for money (30%)
- Experience and track record (20%)
- Implementation plan and timeline (10%)

## **5. SUBMISSION DETAILS**

Deadline: February 28, 2025, 5:00 PM AEST

Submit to: [tenders@innovation.gov.au](mailto:tenders@innovation.gov.au)

Format: PDF documents not exceeding 50MB

## **6. KEY THEMES**

Successful proposals should emphasize:

- Innovation in cloud technology
- Environmental sustainability
- Data sovereignty and security
- Scalability and future-proofing

For questions, contact the tender coordinator at the email above.