

Vikram Sreedhar

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www.vikramsreedhar.com

Education

2014 - 2018

Stanford University

Palo Alto, CA

- Class of 2018, B.S. Candidate, Computer Science
- Relevant Coursework:
 - CS142: Web Applications
 - CS145: Introduction to Databases
 - CS221: Intro to Artificial Intelligence
 - CS229: Machine Learning

Experience

Feb 2020 - present

MTS Full Stack Software Engineer Salesforce

San Francisco, CA

- Developed NLP case categorization and guided text assistance on the help portal, customer support personalization features, and GDPR compliancy between multiple sites.
- Managed an engineering team on an internal application, which helps measure impact from employee resource groups.
- Established a technical strategy and project roadmap for AI web features.

Aug 2018 - Jan 2020

AMTS Full Stack Software Engineer Salesforce

San Francisco, CA

- Worked on frontend and backend development of help.salesforce.com with 1.4M+ monthly users.
- Developed security compliance frameworks, responsive and accessible web pages, and ML-backed chatbot deflection options.

Projects

January 2020

M.A.D. Together Co-Founder

South San Francisco, CA

- Started and managed a 501(c)(3) corporation to empower high school students to deliver projects for nonprofit organizations.
(getmadtogether.com)

May 2018

Stanford Startup Project Project Lead

Stanford, CA

- Launched a location-based website for underground artists to upload their music and see how "hot" their song is doing locally and globally.
(soundfyre.herokuapp.com).

Certifications and Skills

- Project Management Professional (**PMP**) – Issued Dec 2020
- Salesforce Certified Administrator (**SCA**) – Issued Apr 2019
- Proficient in Angular, Apex, Typescript, LWC, Node.js, Python, SOQL, JavaScript, HTML, CSS