

# Vikram Sreedhar

119 Sonja Road, South San Francisco, CA, 94080 (650) 228-3495

[vsreed@alumni.stanford.edu](mailto:vsreed@alumni.stanford.edu)

[www.vikramsreedhar.com](http://www.vikramsreedhar.com)

## Education

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2014 - 2018

### Stanford University

Palo Alto, CA

- Class of 2018, B.S. Candidate, Computer Science
- Relevant Coursework:  
CS106A: Programming Methodology in Java   CS145: Introduction to Databases  
CS107: Computer Organization and Systems   CS142: Web Applications  
CS221: Intro to Artificial Intelligence   CS229: Machine Learning

## Experience

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Feb 2020 - present

### MTS Software Engineer

San Francisco, CA

#### Salesforce

- Architected customer support personalization features, an error logging framework for multiple teams, and NLP case categorization.
- Product Owner for a volunteering team on an internal application, which helps measure impact from employee resource groups.
- Scrum Master for the help.salesforce.com team.

Aug 2018 - Jan 2020

### AMTS Software Engineer

San Francisco, CA

#### Salesforce

- Managed and maintained [help.salesforce.com](https://help.salesforce.com) with 1.4M+ monthly users.
- Developed GDPR compliance features and ML-backed chatbot deflection options.
- Recognized by the Chief Equality Officer at Salesforce for outstanding leadership as the Global Growth Chair for the ERG, Asiapacforce.

## Projects

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January 2020

### M.A.D. Together

South San Francisco, CA

#### Co-Founder

- Started a 501(c)(3) corporation to partner students with nonprofits on Pro Bono projects to give the students exposure to social impact and allow these students the opportunity to make their community better and gain new skills.

May 2018

### Stanford Senior Project

Stanford, CA

#### Project Lead

- Launched a location-based website for underground artists to upload their music and see how "hot" their song is doing locally and globally.  
([soundfyre.herokuapp.com](https://soundfyre.herokuapp.com)).

## Skills

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- Proficient in Angular, Apex, Typescript, LWC, Node.js, Python, SOQL, JavaScript, HTML, CSS