

# Vikram Sreedhar

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[www.vikramsreedhar.com](http://www.vikramsreedhar.com)

## Education

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2014 - 2018

### Stanford University

Palo Alto, CA

- Class of 2018, B.S. Candidate, Computer Science
- Relevant Coursework:  
CS106A: Programming Methodology in Java   CS145: Introduction to Databases  
CS107: Computer Organization and Systems   CS142: Web Applications  
CS221: Intro to Artificial Intelligence   CS229: Machine Learning

## Experience

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Feb 2020 - present

### MTS Full Stack Software Engineer

San Francisco, CA

#### Salesforce

- Developed NLP case categorization and guided text assistance on the help portal, customer support personalization features, and GDPR compliancy between multiple sites.
- Managed an engineering team on an internal application, which helps measure impact from employee resource groups.
- Established a technical strategy and project roadmap for AI web features.

Aug 2018 - Jan 2020

### AMTS Full Stack Software Engineer

San Francisco, CA

#### Salesforce

- Worked on frontend and backend development of [help.salesforce.com](https://help.salesforce.com) with 1.4M+ monthly users.
- Developed security compliance frameworks, responsive and accessible web pages, and ML-backed chatbot deflection options.

## Projects

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January 2020

### M.A.D. Together

South San Francisco, CA

#### Co-Founder

- Started a 501(c)(3) corporation to empower high school students to deliver projects for nonprofit organizations. ([getmadtogether.com](http://getmadtogether.com))

May 2018

### Stanford Senior Project

Stanford, CA

#### Project Lead

- Launched a location-based website for underground artists to upload their music and see how "hot" their song is doing locally and globally. ([soundfyre.herokuapp.com](https://soundfyre.herokuapp.com)).

## Skills

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- Proficient in Angular, Apex, Typescript, Lightning Web Components, Node.js, Python, SOQL, JavaScript, HTML, CSS