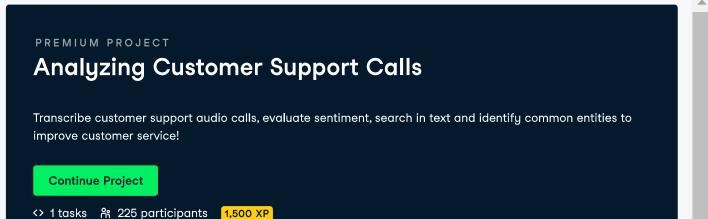


Groups

DataLab 🗹 🔾

Upgrade





Project Description

Prepare to embark on a journey to elevate customer service by analyzing support calls.

Your task is to transcribe customer support audio calls, evaluate customers' sentiment, and uncover common named entities and search most similar context to a query by utilizing open-source packages such as SpeachRecognition and spaCy.

PREREQUISITES

- Spoken Language Processing in Python
- Natural Language
 Processing with spaCy





Azadeh Mobasher

Principal Data Scientist

Azadeh is a principal data and applied scientist with more than 10 years of experience on applications of machine learning, natural language processing, optimization, and simulation in the tech, supply chain, and healthcare industries.

See All

COLLABORATORS



Jasmin Ludolf



