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PREMIUM PROJECT

Service Desk Ticket Classification with Deep Learning

Use deep learning to automate the classification of service desk tickets.

Start Project

<> 1 tasks   👥 331 participants   1,500 XP

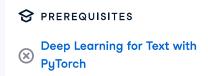## Project Description

Efficient handling of customer service desk tickets is crucial to ensure customer satisfaction. By leveraging deep learning, you are going to develop a robust and accurate classifier that can categorize incoming service desk tickets into predefined categories to streamline service desk operations.

🎓 PREREQUISITES

⊗ **Deep Learning for Text with PyTorch**

INSTRUCTORS

Rohit Kumar Singh

Instructor

Rohit is a software engineer at Intel, working to enable and validate deep learning models on Intel's Gaudi accelerator hardware. Previously he has worked as a Data Scientist in different organizations training deep learning models to solve different NLP and CV problems.

See All

👥 COLLABORATORS

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