

## **Warranty Return Form**

## Instructions for Returning Defective Product for Repair, Exchange or Credit

- 1. Complete the Warranty Return form with product information, your company name, e-mail address, name of person requesting the warranty case and address that returned product should be shipped to in case or repairs, telephone number, purchase information, and a brief description why product is being returned.
- 2. Attach a copy of your purchase receipt and enclose it in the box with your defective product. Return all parts that came with the product, whether they are defective or not.
- 3. Address the returned product to:

PD WATER SYSTEMS, LLC WARRANTY RETURNS DEPT 3000 WEST 16<sup>TH</sup> AVE HIALEAH, FL 33012 (954)474-9090

- 4. We recommend that you ship the product using FedEx Ground, UPS Ground or a carrier that can provide you with tracking information.
- 5. Proper packaging for returned product is recommended. Damaged items in transit due to improper or insufficient packaging material will not be considered for credit or repairs.

PD WATER SYSTEMS, LLC is not responsible for product that is not delivered to the above address.