Order Manager Desktop Client
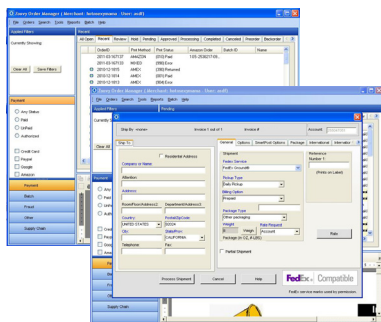
Process orders more efficiently and reduce cost

Dramatically improve employee efficiency by giving them the right tools

Key Benefits

▶ *Faster than a Web Browser*

▶ *Provides Batch Order Processing*

▶ *Error Free Shipping Labels*

▶ *Advanced Filtering / Search*

▶ *Improves Employee Efficiency & Accuracy*

▶ *Robust Quickbooks Synchronization*

▶ *Business Intelligence / Decision Support System*

Zoovy's unique order management system manages the order from the second it's placed to the moment it's shipped. Once an order is created, or imported a copy is automatically downloaded into the Order Manager so the fulfillment workflow can begin. Any changes, edits, or tracking that are added to the order are automatically uploaded to the website and the customer is notified via an email with no employee interaction. Best of all Order Manager is included FREE with most accounts.

Faster than a Web Browser

Zoovy understands employee time is money. You'll never wait with a customer on hold for a page to load with Order Manager. It uses a local database that keeps all employees working on the same page, even if the Internet is slow or down, your operations and warehouse won't be. This makes it ideal for phone orders or customer service counter point of sale. The system automatically synchronizes all orders, inventory, products, customers and more, eliminating the need to manually move data around.

Batch Order Processing

The ability to easily assign orders into batches for employee processing is a technique that is considered to be the most efficient and scalable deployment of resources in an organization. When combined with the advanced filtering feature it's easy to understand how much efficiency this technique can bring to both customer service / warehouse operations.

Advanced Filtering

Zoovy's advanced filtering makes it easy to identify and process batches of orders. For example a common filter used during the holidays – could identify new orders, that are paid, with no fraud hold, with one item, where the customer requested expedited shipping. Being able to quickly identify orders, place those orders into batches to be picked and shipped and then monitor the progress of the orders as they proceed through the workflow is just one reason people love the Order Manager.

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Site Specific Custom Packing Slips/Invoices

Zoovy Order Manager can print out invoices or packing slips that are different from each order. This makes it easy to operate multiple businesses (domains) through a single warehouse and customer service organization. For B2B companies it's incredibly easy to offer retailers the option of having either blind or branded drop-shipping with the retailers logo, address, and phone number.

Reduce Cost Through Automation

Zoovy Order Manager saves merchants time and money by automating the numerous time consuming tasks involved in processing orders. Order Manager replaces the need for a number of employee roles. Maintain employee accountability and productivity by tracking each shipment to the staff member that handles the package. All actions are recorded in an order event log. Control employee access using our role based access control. Employee training mode is available for those employees that make frequent errors. Ensure high valued products are shipped correctly using an optional verification step to ensure there are no errors.

Shipping Made Easy

Shipping with UPS, FedEx, and USPS (via Endica) is fully integrated into the Zoovy Order Manager. Print packing slips, invoices or blind drop-ship slips (with customer logos) in batches or individually. With just one click, print shipping labels. Tracking numbers are then automatically saved in Order Manager, and orders are tagged as "Complete" once shipped. If necessary those tracking numbers are electronically transferred to marketplaces such as eBay and Amazon without any employee interaction.

The Zoovy Desktop Advantage

Zoovy has always gone the extra mile for our clients to deliver a far superior user experience and level of functionality. Ask any computer expert and they'll tell you that a web-browser cannot match the functionality or usability of a native desktop application when working with large data-sets without sacrificing page load time. When dealing with data-sets such as order processing, searching, and printing the Desktop Order Manager lets employees get more done in less time, with dramatically lower error rates which contribute directly to reduced overhead.

For Further Information about Order Manager Desktop Client visit: **http://webdoc.zoovy.com/doc/50498**

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