

Introduction to Software Testing :-

14.05.25

Manual Testing modules -

1. Software Testing Concepts (What?)

2. Software Testing Life Cycle (STLC) (How?)

3. Software Testing Project & Templates

4. Agile Testing & Jira Tool

5. Usage of AI tools in Manual Testing

Module 1 Software Testing Concepts :-

A Software is a collection of computer programs that helps us to perform a task.

Types of Software :-

i) System Software, ex:- Device Drivers, Operating Systems etc

ii) Programming Software, ex:- Compilers, Debuggers, Interpreters

iii) Application Software, ex:- Web Applications, Mobile apps.

Most of the time testing is done on Application Softwares.

What is Software Testing?

→ Software Testing is a part of Software Development process.

It is done to detect and identify the defects in the Software, the Objective of testing is to release quality product to the client.

Quality Software -

Bug free (100% bug free is not possible)

Delivered on time

Within budget

Meets client's requirements

Maintainable / user friendly

Why Software Testing

- To ensure software is bug free.
- Ensure that software meets customer requirements.
- Ensure that system meets end user expectations.
- Fixing the bugs identified after release is more expensive.

Project vs product

Project - Application or software developed for specific customer requirements.

Product - Application or software developed for multiple customers based on market requirements.

Error, Bug & Failure

Error - Human mistake that produces incorrect result.

It can occur at Developer level.

Bug / Defect - Deviation from the expected to the actual result. Something which is not working according to customer's requirement in a software. It occurs at Tester level.

Failure - It occurs at customer level. The deviation or changes identified by the end users.

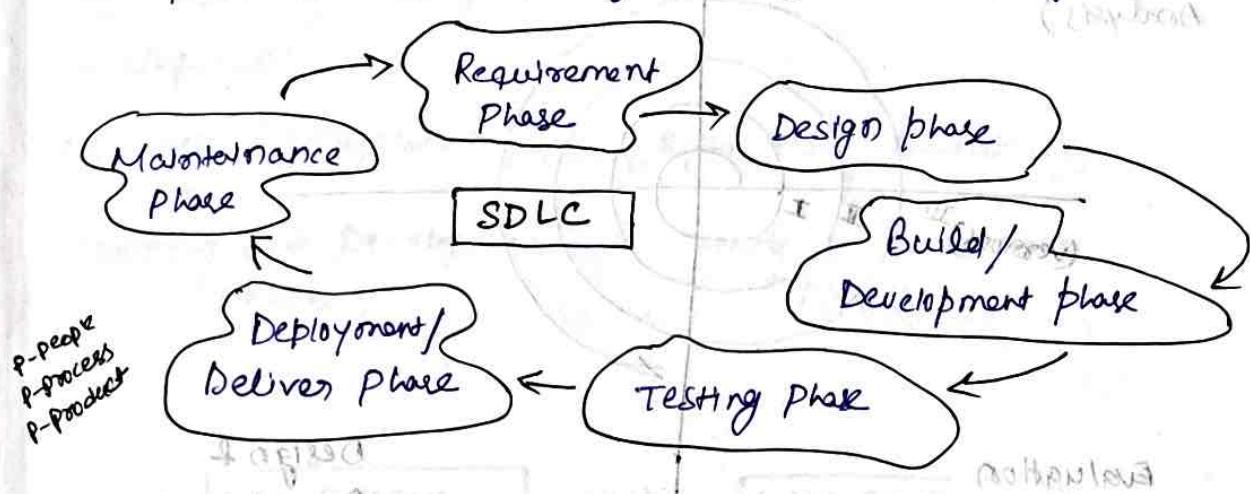
It occurs after releasing the software to the end users.

Why software has Bugs?

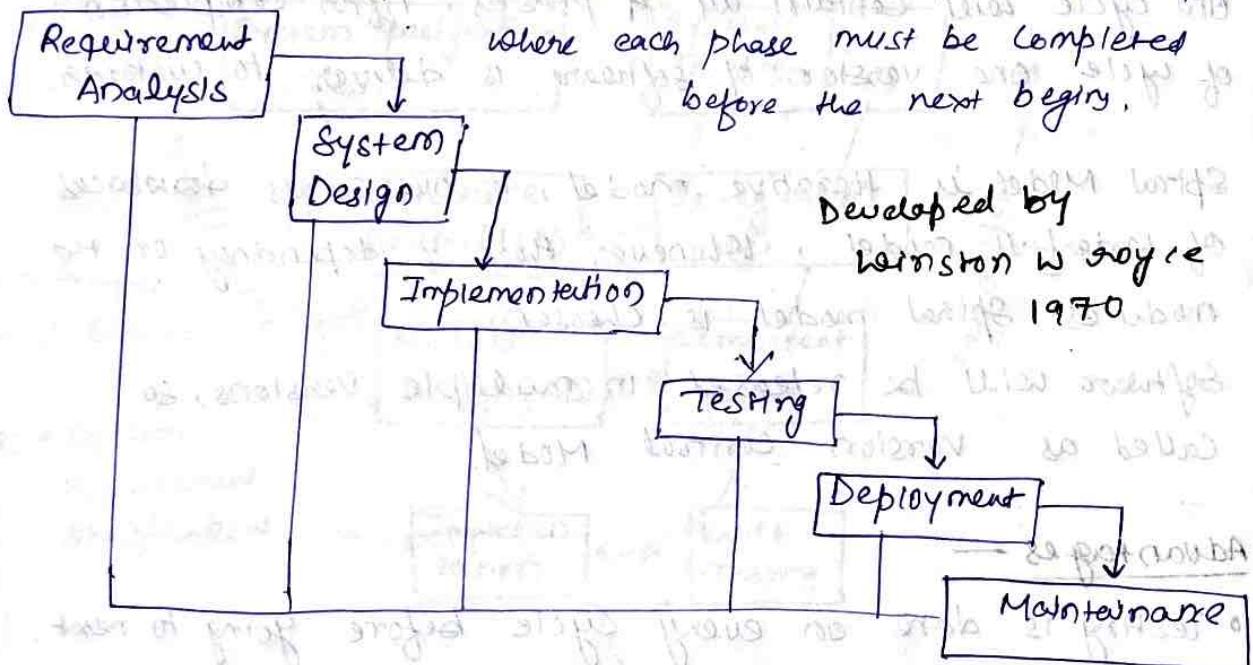
- Miscommunication b/w developers and testers.
- Software Complexity
- Programming errors
- Changing Requirements
- Lack of skilled testers

SDLC (Software Development Life Cycle) Process -

It is the process used by Software Industry to Design, Develop and Test the Software before deploying.



Waterfall Model — Every phase is dependent on the other phase. It is a linear or sequential model where each phase must be completed before the next begins.



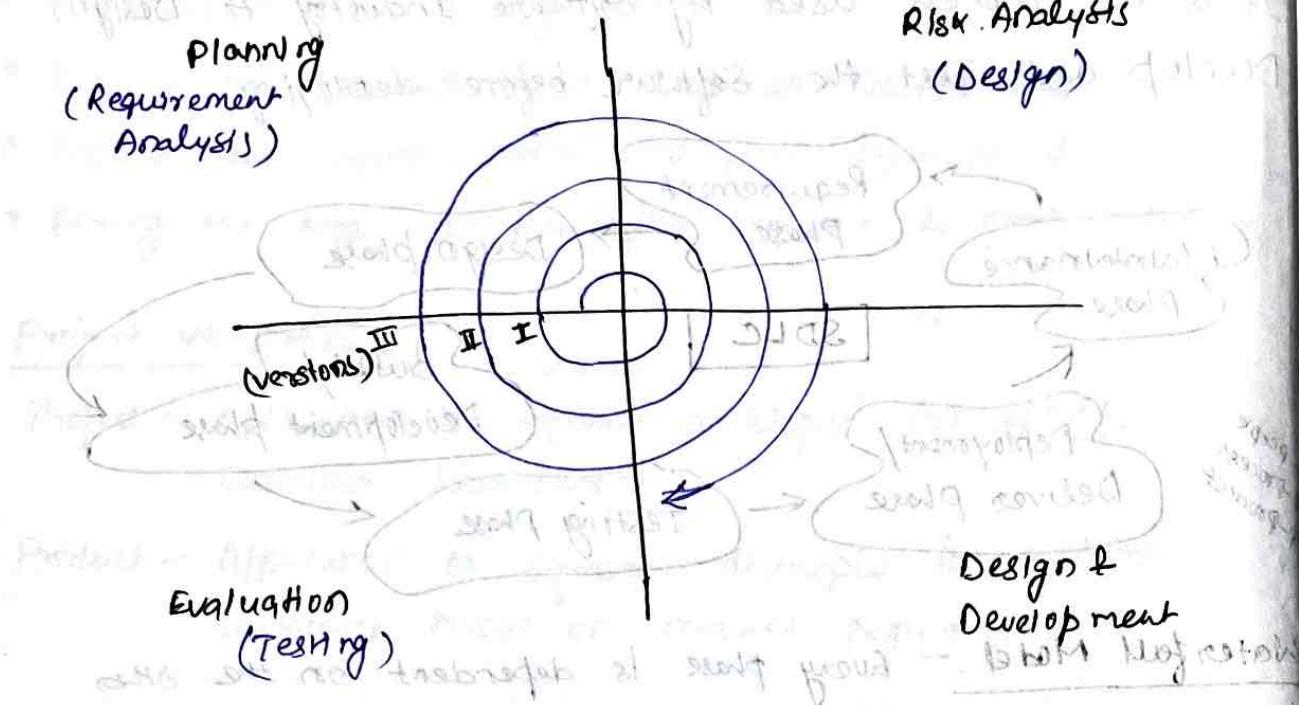
Advantages —

- Quality of the product will be good.
- Since requirement changes are not allowed, chances of finding bugs will be less.
- Preferred for small projects where requirements are freezed.

Disadvantages —

- Requirement changes not allowed.
- Defect in requirement continues in later phases.
- Testing will start only after coding.

Spiral Model / Iterative Model



One cycle will contain all 4 phases. After completion of cycle one version of software is delivered to customer.

Spiral Model is Iterative model, it overcomes drawbacks of waterfall model. Whenever there is dependency on the modules, Spiral model is chosen.

Software will be released in multiple versions, so called as Version Control Model.

Advantages —

- Testing is done on every cycle before going to next.
- Customer will get to use software for every module.
- Requirement changes are allowed after every cycle before going to next.

Disadvantages

- Requirement changes not allowed in between.
- Every cycle of spiral model looks like waterfall model.
- There is no testing in requirement and design phase.

V-Model of SDLC :- Known as verification & Validation Model.

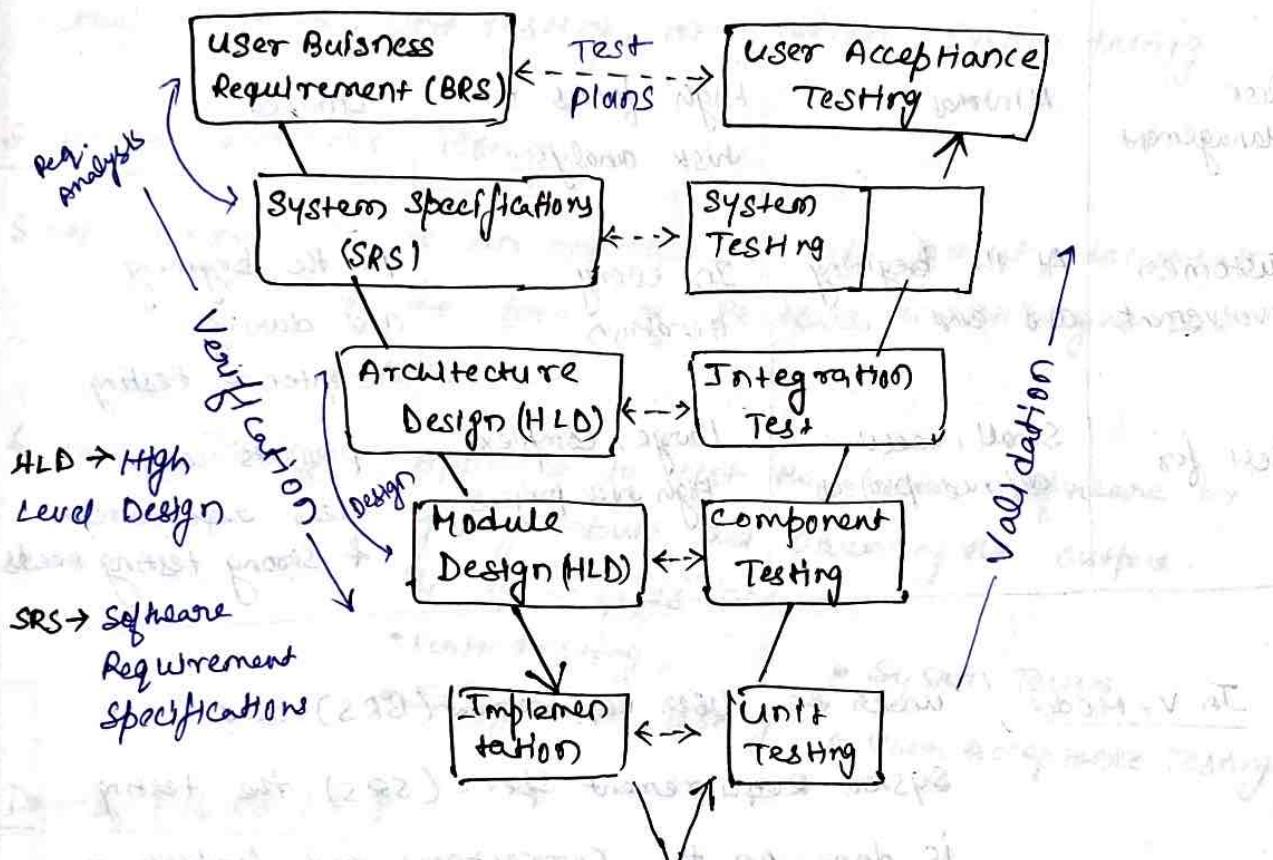
It extends the features of traditional waterfall model by allowing testing & validation for each phase of development stage.

Left side (Verification)

Right side (Validation)

Planning and Development phases

Testing & validation phases



Advantages

- Testing is involved in each & every phase.
- Defects are found early.
- Emphasizes early test planning.

Disadvantages

- Not suitable for complex or iterative projects.
- Documentation & Initial investment is more
- Not flexible to changes.

Difference Between Waterfall, Spiral and V-model

Feature	Waterfall Model	Spiral Model	V-Model (Verification & Validation)
Approach	Linear and Sequential	Iterative and risk driven	Sequential with corresponding testing phase
Flexibility	Rigid, difficult to go back	Flexible, allows changes in each iteration.	Rigid, but testing is integrated early
Risk Management	Minimum effort	High focus on limited risk analysis	Extending team
Customer Involvement	At the beginning and end	In every iteration	At the beginning and during acceptance testing
Best for	Small, well-defined projects	Large, complex, high risk projects	Projects with clear requirements & strong testing need

In V-Model, under the User Requirement (URS) and System Requirement Spec (SRS) the testing is done on the correctness and completeness of the documents, called as static testing. All the testing are done on the documents as softwares are not ready, during Requirement, Design phase.

- The Correctness and Completeness of the documents are done under - Review, Walkthrough, Inspection and these are static testing techniques.

Verification vs Validation

Verification checks whether we are building the right product. It focuses on documentation. It involves

- Reviews
 - Walkthroughs
 - Inspections
- * verification comes under Static Testing
* validation is under Dynamic Testing

Validation checks whether we are building the product right or not. It takes place after verification, it involves actual testing, unit testing, integration, system testing.

Static vs Dynamic Testing

Static Testing :- It is an approach to test project documents in the form of Reviews, walkthroughs and Inspections.

Dynamic Testing :- Approach to test the actual software by giving inputs and observing the output.

- The techniques are :-
- Unit Testing,
 - Integration Testing
 - System Testing
 - User Acceptance Testing

Day-3 (16.05.25)

QA vs QC (QA focus on process, QC focus on product)

Quality Assurance (QA) :- Happens before product is made, it makes sure the process used to make the product is good so that the final product is good to.

e.g. Making a checklist of how software to be tested

Quality Control (QC) :- It happens after product is made, it checks the final product to find and fix any defect or mistake. e.g. Testing software to find bugs.

SDET → Software Development Engineering In Testing

Testing Methods

1. White Box Testing

"White Box Testing"

conducts on internal

logic of the programs.

2. Black Box Testing

3. Grey Box Testing

Testers can look inside

the system and test

its internal structure,
logic or code"

e.g. Testing a car engine,
open hood → look engine parts

To do the White Box

testing we should have
the programming knowledge.

→ test each part

White Box Testing →

unit testing, Integration Testing

"Black Box Testing is conducted on the functionality of
the software or application not the code and
check whether it is working according to customers
needs or not."

Ex → System Testing & User Acceptance Testing

Testing functionality of a calculator is Black Box Test.

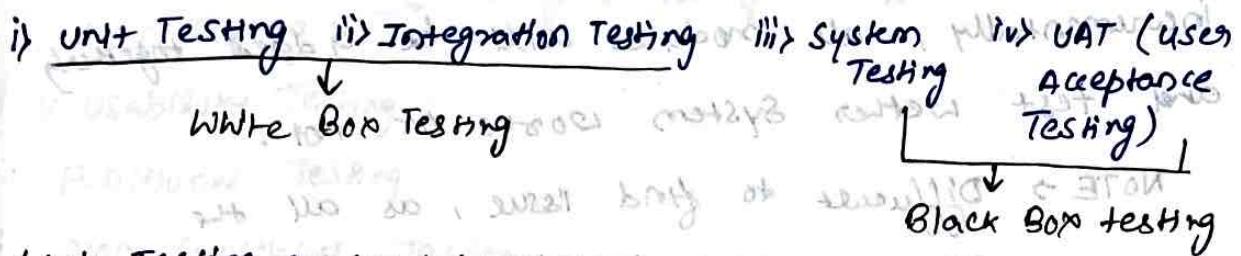
"Grey Box Testing is the combination of both White
Box as well as Black Box Testing."

Ex → Database Testing i.e. having knowledge of the
internal structure (like database schema, tables etc)
and testing from outside (like entering data through UI
and check whether correct)

$$\boxed{\text{Black Box}} + \boxed{\text{White Box}} = \boxed{\text{Grey Box}}$$

(unknown Internal Code Structure) + (known Internal code structure) = (Internal code structure partially known)

Levels of Testing in V-Model



Unit Testing or Module Testing or Component Testing

Testing is testing of individual component of same application.

for ex:- In a Banking Service, testing the features like Add balance, Withdraw etc are unit testing.

i) Integration Testing :- Testing different modules after combining and checking the results after combining. Or integrating. (B/w two or more modules)

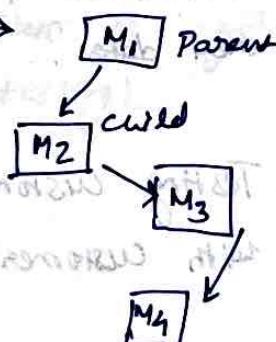
ii) System Testing :- Testing the entire system or functionality after software is made.

iii) Acceptance Testing :- It is the testing done by end user to test the final system meets the user requirement.

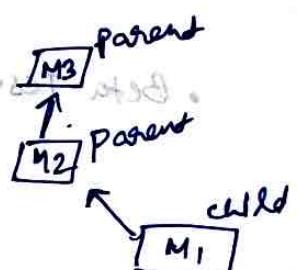
Integration Testing two types -

i) Incremental Integration Testing :- Incrementally adding the modules and testing the data b/w the modules. There are three approaches -

- Top Down
- Bottom up
- Hybrid



Bottom up



Hybrid = Top Down + Bottom Up

ii) Non-Incremental Integration:- Not to add modules incrementally, all modules will be added together and test whether system works or not.

NOTE → Difficult to find issue, as all the modules will be together, hence we prefer Incremental Integration Testing.

System Testing (Details one)

Testing over all functionality of System with respect to client requirements.

It's a black box technique, and conducted by testing team.

System testing focuses on -

- User Interface Testing (GUI)
- Functional Testing
- Non Functional Testing
- Usability Testing

UAT Testing (User Acceptance Testing)

After completion of system testing, UAT team conducts acceptance testing in two levels.

- Alpha Testing - Testing application in the development environment, in own company with real data.

- Beta Testing - Testing customer's application with customer data.

System Testing Types

- i) GUI Testing → Testing the UI of the application
- ii) Usability Testing
- iii) Functional Testing
- iv) Non-functional Testing

GUI Testing :- Makes sure all buttons, icons and screens in the software look and work as they should.
e.g → Checking the layout is correct or not by clicking buttons.

Usability Testing :- Tests for if the software is easy for people to use and understand.
e.g → Checking if the menus are clear and tasks are straightforward.

Functional Testing :- Verifies that each part of the software performs its jobs correctly.
e.g → Testing if login, search and other functions work as intended.

Non-functional Testing :- Looks at aspects beyond specific functions like performance, security and how easy it is to recover from errors.
e.g → Checking how many users the system can handle at once (performance testing), or testing how secure the system is against unauthorised access (security testing).

Functional Testing

It is done to ensure whether the software is working according to the customer's needs or not.

Types -

i) Object Properties Testing :-

Checks the properties of object present on the application.

e.g - enable, disable, visible, focus ...

ii) Database Testing :- (Grey Box Testing)

It ensures that the application interacts correctly with its database. It checks if data is stored, retrieved and manipulated accurately within the database.

e.g - Confirming that user details entered through a registration form are correctly saved and can be retrieved when logging in.

iii) Error Handling Testing :-

Tester verify the error message while performing incorrect actions on the application. Error messages should be clear and easy to understand.

e.g - Testing the system's response when a user tries to submit a form with a missing information, ensuring it displays a helpful error message.

iv) Calculations & Manipulation Testing

It ensures that calculations give correct results, and the calculation is working or not.

e.g - Calculating total price of cars in e-commerce platform.

v) Links Testing

Internal Link → Target content will navigate to same webpage

External Link → Will navigate to different webpage

Broken Link → 404 Not found, Forbidden

Target pages are not present in server

It verifies that the hyperlinks attached within the application work as expected, and user is directed to the correct page.

e.g. clicking on menu links of website and accessing different menus

vi) Cookies & Session Testing :-

It evaluates how well the application manages user-specific information. It checks if session related functionalities such as login persistence works as usual and expected.

e.g. Logging into an account, closing the browser and reopening it, and confirming that the user remains logged in due to correct handling of cookies or session data.

Cookies are the temporary files created by the Browser.

Sessions are the time slots created by the server. Sessions will expire after some time if you are idle for some time.

Non-functional Testing

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1. Performance Testing

- Load Testing
- Stress Testing
- Endurance Testing
- Spike Testing
- Volume Testing

"Non functional Testing focuses on the non-functional aspects of a system i.e. how well the system performs under certain conditions rather than specific behaviours or functionality". It assures that

2. Security Testing

3. Recovery Testing

4. Compatibility Testing

5. Configuration Testing

6. Installation Testing

7. Sanitation / Garbage Testing

Software meets criteria

such as performance, usability, reliability, security.

Performance Testing :- Measures the system responsiveness and stability under load.

Load Testing :- It evaluates the performance of the system under the expected workload.

Load test includes determining the response time, throughput, error rate etc.

e.g. for a newly developed application with an expected load of around 1000 concurrent users. We create load test script with 1000 virtual users and determine how the application behaves.

Tools are → Load Runner, jmeter

Stress Testing :- Test the performance of the system with unexpected or beyond the expected load. It is done to determine the break point of the application.

e.g. for an application with expected load of 1000 users we run the stress testing with 1200 users and check whether the application is robust to not crash.

Endurance Testing / Soak Testing

Endurance Testing is also known as Soak Testing. It is done to check for how much time duration the system can handle the expected load.

It checks whether the system can sustain the expected load for a long duration.

Focus on stability of the application for long time with expected load.

e.g. An application is used for a long duration continuously by different users, the testing is done for 24 hrs to 2 days to monitor the memory utilization and stability.

Spike Testing :- In analysis the behaviour of the system after sudden and rapid increase of the number of users. It checks whether the application is able to recover after the sudden burst of users beyond expected load.

e.g. In e-commerce website, a sale is in limited duration, in that time the no. of customers can increase suddenly, hence Spike testing is done to analyse the scenario.

Volume Testing :- Testing the application how much volumes of data is able to handle.

The application is tested by feeding or inserting large amount of data in the database or by providing a large file to the application.

e.g. In a newly developed e-commerce website we can perform volume testing by inserting millions of rows in the database and carry out or check performance.

2. Security Testing :- It checks if the software is secure and protect sensitive information.

It finds and fix the vulnerabilities that could be exploited by hackers.

It focuses on - user Authentication, Authorization, access control, Data Encryption, Network security, Client side application security and server side application security.

Ex:- Testing an online banking application to make sure user account information is safe and protected from unauthorized access.

3. Recovery Testing :- It checks how well a system can recover after failure or crash, and checks whether it works or resume operation without losing data.

Involves - power supply failure, External Server unreachable, wireless network signal loss, Database server down, API's response failed etc.

4. Compatibility Testing :- It ensures that software works well on different devices, browsers and operating systems, and on different environment.

e.g. Testing a mobile app on different Smartphone and ensuring it functions correctly on different screen sizes.

5. Configuration Testing :- It checks if the software works correctly with different configuration or settings, and adapts accordingly.

e.g. Testing video game on different computers with various hardware configurations to ensure smooth gameplay.

6. Installation Testing :- It is the testing associated with the installing and uninstalling of softwares and ensures whether it is smooth or not without causing issues.

e.g. → Installing a new application and checking that it is not conflicting with existing installations.

7. Sanitation / Garbage Testing :- It tests for the unnecessary and leftover data in the system and ensures software cleans up itself and doesn't leave unused or garbage data behind.

e.g. → Testing a messaging app that deleted messages are permanently removed and not present in the background.

Functional Testing vs Non-functional Testing

Functional Testing Non-functional Testing

It ensures that the software functions as expected.

It evaluates how well the software performs under certain conditions.

It checks specific features, functions, actions and behaviour.

It checks performance, security, durability, and endurance.

It checks WHAT the software does, by ensuring that individual features works as intended.

It checks HOW WELL the software performs by checking aspects like speed, security and overall user experience.

Testing Terminology

Regression Testing :- Regression Testing is the process of testing a software application to ensure that new changes (like updates, bug fixes or new features) do not negatively impact the existing functionality of the software.

e.g. Imagine a mobile app that allows users to login, view their profiles, send messages. If the developer adds new feature, like uploading profile picture, regression testing ensures that after this change, users can still log in, view their profiles and send messages.

Unit Regression Testing :- Only testing the specific changes or updates made by the developer.

Regional Regression Testing :- Testing is done on the specific changes along with the connected parts. Meeting is conducted b/w developer and testing team to figure out which parts will be affected by the changes.

Full Regression Testing :- Testing is done on the main part that was changed and also the rest of the software.

e.g. If developer made changes in many areas instead of checking each one separately we test everything together in one full round.

Re-testing :- Retesting is the testing of a bug found fixed by developer again and again.

Tester close the bug if it is fixed otherwise again send the bug to the developer.

Ex:- Build 1.0 was released. Test team found some defects (Defect ID 1.0.1, 1.0.2) and posted.

Build 1.1 was released, now testing the defects 1.0.1 and 1.0.2 in this build is retesting.

It is done to ensure that the defects which were found and posted in the earlier build were fixed or not in the current build.

SMOKE TESTING :- Also called BVT (Build Verification Test)

Focus on the Stability of the build and we check whether it is ready for further testing or not.

The term 'Smoke' comes from the idea that if there's a major issue, it would generate enough smoke to stop further testing.

During smoke test we check build installation, appearance of basic screens and navigation.

Ex:- Application is able to install or not once installed, all the screens are working properly or not.

Smoke testing checks whether an application is ready for further testing or not as it checks the stability.

It is conducted in the initial cycle, after the build is stable than further testing process is carried out.

Sanity Testing :- After Smoke Testing Sanity testing is done, it is also called Basic functional Testing.

During Sanity testing we check basic functionalities like login, user registration and logout etc.

e.g. Sign up option is available on login page

clicking Sign up redirects to proper Signup form

Sign up submission is successful without crash

User signed up is able to login.

Smoke testing is done on the initial level of builds, after the build is stable then we do Sanity testing.

Exploratory testing vs Adhoc Testing vs Monkey Testing

Exploratory Testing :- It is done by understanding and exploring the application completely, identify all possible scenarios, document it then use it for testing.

It is done when application is ready but there is no requirement.

Adhoc Testing :- Testing application randomly without any test cases or any business requirement document.

It is an informal testing type with an aim to break the system. Tester should have ^{prior or previous} knowledge of application even though he doesn't have requirements/test cases.

No Documentation, No Test Design, No Test Case.

Monkey Testing :-

Testing application randomly without having any test cases or any business requirement in an intention to break the system. Typically used for gaming applications.

Positive Testing :- Testing application by providing valid inputs. It is done to confirm the software works correctly under normal or expected conditions.

ex - Login test (entering valid details for login)

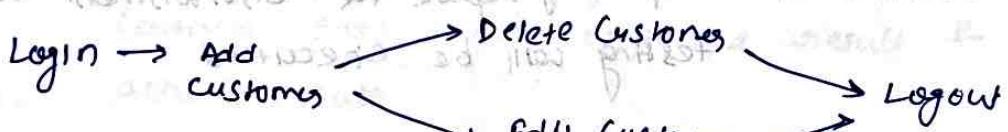
Adding two numbers in Calculator

Negative Testing :- Testing application whether it is failing or not after providing invalid data.

e.g. Uploading other extension files than requirement.

End to End Testing :- Testing entire application from start to finish.

It involves testing the various components and systems to ensure they work seamlessly and correctly together.



e.g. Making purchase on e-commerce platform.

Testing is done on each and every process the user goes through, from login, to adding items to Cart to processing to checkout and then payment and then payment confirmation.

Globalization Testing :- It checks an application can function seamlessly across different regions, cultures, accommodate various languages, date formats, currencies.

Localization Testing :- It ensures an application is good fit for specific culture & linguistic need of a particular region. It checks whether application can adapt specific local or target audience by verifying language, cultural preference and regional requirements.

STLC - Software Testing Life cycle

STLC is a systematic process followed during software testing to ensure the quality and effectiveness of the software product.

The different phases of STLC are:-

- ① Requirement Analysis :- The goal is to understand what needs to be tested.
- ② Test planning :- It defines the strategy and scope of testing. By defining test objectives and identifying tools and training needs.
- ③ Test Case Development :- Creates Test Case and test data, detailed test cases are written and reviewed.
- ④ Test Environment Setup :- Prepare the environment where testing will be executed
- ⑤ Test Execution :- To execute test cases and log defects
- ⑥ Test Cycle Closure :- Evaluating the testing process & outcomes.

Test Plan Content

- Overview
- Test Deliverables
- Scope of testing
- Entry and Exit Criteria
- Features to be tested
- Suspension and Resumption Criteria
- Features not to be tested
- Tools
- Test Environment
- Risks and Mitigation
- Test Strategy
- Approvals
- Defect Reporting procedure
- Roles & Responsibility
- Test Schedule

Use Case, Test Scenario & Test Case

Use Case :- It describes the requirement, contains three key elements:-

Actor :- Represents the users, either an individual or a group interacting with a process.

Action :- Specifies the steps or activities taken to achieve the desired outcome.

Goal :- Defines the successful result of the user's interaction with the system.

Test Scenario :- Possible area to be tested.

Test Case :- Step by step actions to be performed to validate functionality of how to test. It contains test steps, expected result & actual result.

e.g

Use Case :- Buy a product

Actor :- Customer

Goal :- purchase a specific product on the website

Steps :- Browse the product catalog

Select the product and add to Cart

proceed to checkout

Enter shipping and payment information

Place the Order

Receive Confirmation and Order tracking info

Test scenario :- successful purchase with valid credit card

This scenario covers a happy path where the customer completes the purchase without any issues.

Test case : TC01 - purchase with valid Credit Card

Pre-conditions:- Customer must have valid account and product is added to the cart.

Steps - Enter valid shipping address

Enter valid credit card details

Click "Place Order"

Expected Result :- Order Confirmation message

Credit Card is charged

Order status reflects "processing"

TC02 :- purchase with invalid credit card

TC03 :- purchase with insufficient funds

TC04 :- Purchase with missing address

Test Case Contents :-

Test Case ID, Title, Description, Pre-condition, priority (P0, P1, P2, P3)-orders , Requirement ID,

Steps, Action, expected Result, Actual Result

P0 → smoke Session	P1 - Regression Test Case	P2 → Functional Test Case	P3 → UI Test Case
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Test cases have only priority but defects have priority and severity

Requirement Traceability Matrix (RTM)

It contains a document that establishes a mapping between the requirements and test cases. It is to ensure that all the test cases are covered or not.

Key components of RTM are -

- Requirement ID → Unique identifier assigned to each requirement, making it easy to track.
- Req description → A detailed description of each requirement, outlining what functionality is expected.
- Test case ID's :- A list of test cases associated with each requirement.

e.g.

Requirement ID	Requirement Description	Test Case ID's
REQ 001	User should be able to login.	TC001, TC002
REQ 002	System should display products.	TC003, TC004
REQ 003	Users can add items to cart.	TC005, TC006

Test Environment :- It is a platform specially built for test case execution on the software.

Another name is Test Bed.

Defect Reporting and Tracking

Any mismatch functionality found in an application is called Defect / bug / issue.

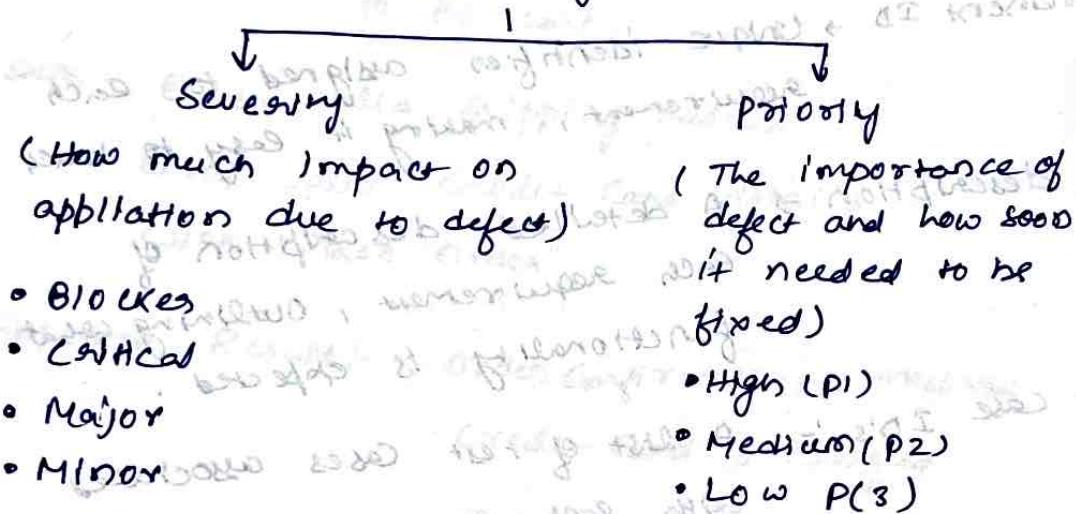
During Test execution Test Engineers

report mismatches as defects to developers.

Defect Reporting tools are -

Jira, Quality Center, Bugzilla etc

Defect Category



Tester decides the severity, it decides the seriousness of defect and how much impact on business workflow.

Blocker → This indicates nothing can proceed further.

Ex → Application crashed.

Critical → The main functionality is not working.

Customer business workflow is broken

& → fund transfer not working

Major → It cause some undesirable behavior, but the feature is still functional.

Ex → After mail no confirm message

Minor → It won't cause any major break down of the system.
Ex → Spellings, assignments.

Defect Priority :- Priority means importance of the defect how soon it should be fixed.

Tester decides the priority and Developers or product managers can change the priority later if needed.

Defects will be fixed by developers on priority.

P1(High) :- Must be resolved immediately, as system cannot be used until fixed.

P2(Medium) :- It can wait until a new version is created.

P3(Low) :- Developers can fix it in later releases.

Difference between Severity and Priority

Severity

Defined by the impact of a specific problem on an application.

Category decides by testers.

Deals with the technical aspects of the software application.

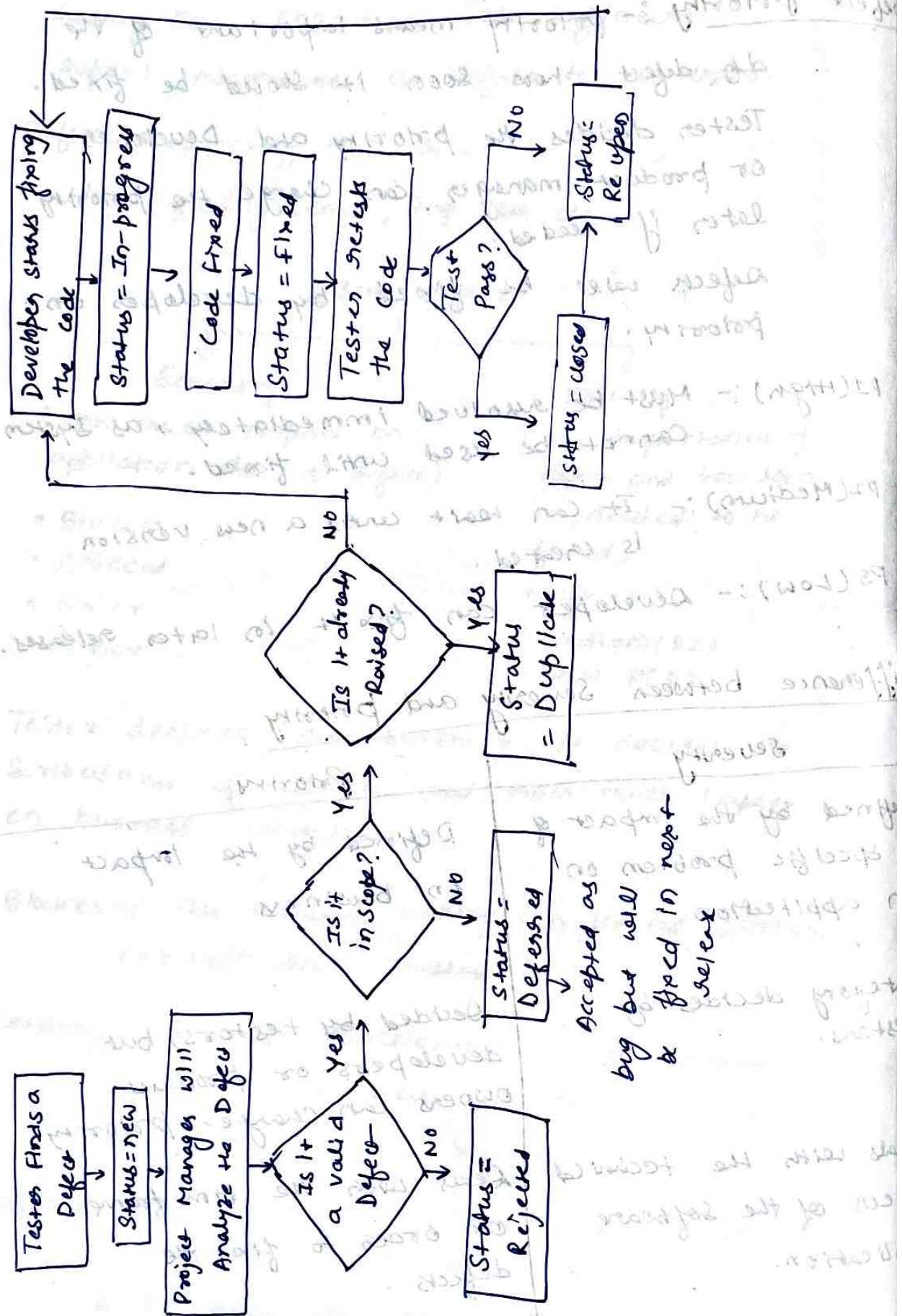
Priority

Defined by the impact on business.

Decided by testers, but developers or product owners can change priority.

Deals with the time frame or orders to fix the defects.

Defect (Bug) life cycle



Defect Resolution :- It is the developer's opinion on the defect which has been reported.

After reviewing defect report from testing team, development team conduct a review meeting to fix defects. Then they send resolution type to the testing team.

Resolution types are :-

Accept, Reject, Duplicate, Enhancement, Fixed etc.

The product manager removes the conflict b/w developer and testing team to address - friend help

Defect Report Contents

Defect ID - Unique identification number for the defect

Defect Description - Detail of the defect and where it is found.

Version - Version of the application where it is found

Steps

Date Raised → Date when defect was raised

Reference → Reference to documents like requirement, design, architecture or screenshot of error.

Detected by → Name / ID of tester who raised the defect

Status → Status of the defect

Fixed by → Name / ID of the developer who fixed it

Date closed

Severity

Impact → Impact of the defect on the application

Priority → Defect fixing urgency.

Test Metrics

$$\rightarrow \% \text{ of Test Cases Executed} = \frac{\text{No. of Test Cases Executed}}{\text{Total No. of test cases}} \times 100$$

$$\rightarrow \% \text{ of Test Cases Not Executed} = \frac{\text{No. of test cases not Executed}}{\text{Total no. of test cases}} \times 100$$

$$\rightarrow \% \text{ Test Cases Passed} = \frac{\text{No. of test Cases passed}}{\text{Total Test Cases Executed}} \times 100$$

Defect Density = Number of defects Identified per requirement

$$\text{Defect Removal Efficiency (DRE)} = \left(\frac{A}{A+B} \right) \times 100$$

A → Fixed Defects

B → Missed Defects

$$\text{Defect Leakage} = \frac{\text{No. of defects found in UAT}}{\text{No. of defects found in testing}} \times 100$$

$$\text{Defect Rejection Ratio} = \frac{\text{No. of defect Rejected}}{\text{Total no. of defects passed}} \times 100$$

Defect Age = fixed date Reported date

Customer Satisfaction = No. of complaints per period of time

Manual Testing Project

- Project Introduction *standardized review workshop ← project plan*
- Understanding and Explore the functionality (FRS) *→ artifacts*
- Test Plan *selected metrics*
- Writing Test Scenarios *← corrective testing*
- Writing Test Cases & reviews
- Environment Setup & Build deployment *internal collaboration rounds*
- Test Execution *test cases*
- Bug reporting & tracking *defect analysis*
- Saving Testing, Re-Testing & Regression Testing *next*
- Test Signs off

Agile Methodology

User Story → Product owner will prepare

Sprint → Short span of time → 7, 15, 21 days

Sprint backlog

Sprint retrospection → -

Scrum Methodology meeting → Standup Meeting

Scrum Master

Product Manager

Team

Scrum meetings → Daily standup meeting → daily scrum

Daily Scrum → Daily standup meeting → daily scrum

Open up - friend does before it

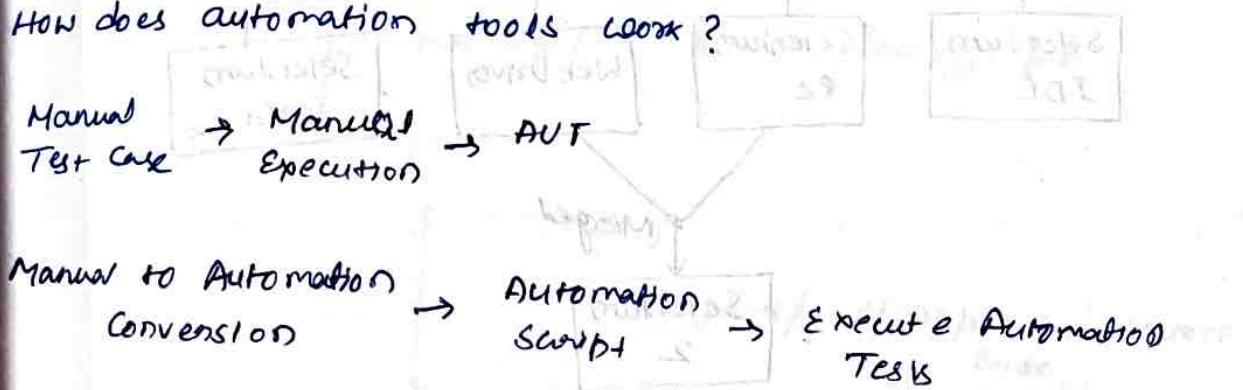
Lessons learned → What did we learn → What did we learn

Selenium

Introduction to Web Drives & Setting up web Drives

Challenges in manual Testing - Time consuming, Tedious, mistakes

How does automation tools look?



Selenium :- Selenium is a free (open source) automated testing suite for web applications.

Selenium is not just a single tool but a suite of software's.

It has 4 components -

- Selenium Integrated Development Environment (IDE)

- Selenium Remote Control

- Web Drives

- Selenium Grid

Advantages of Selenium → Open source tool, It supports

variety of languages that include Java, Perl, Python, C#, Ruby, JavaScript etc.

It supports many operating systems

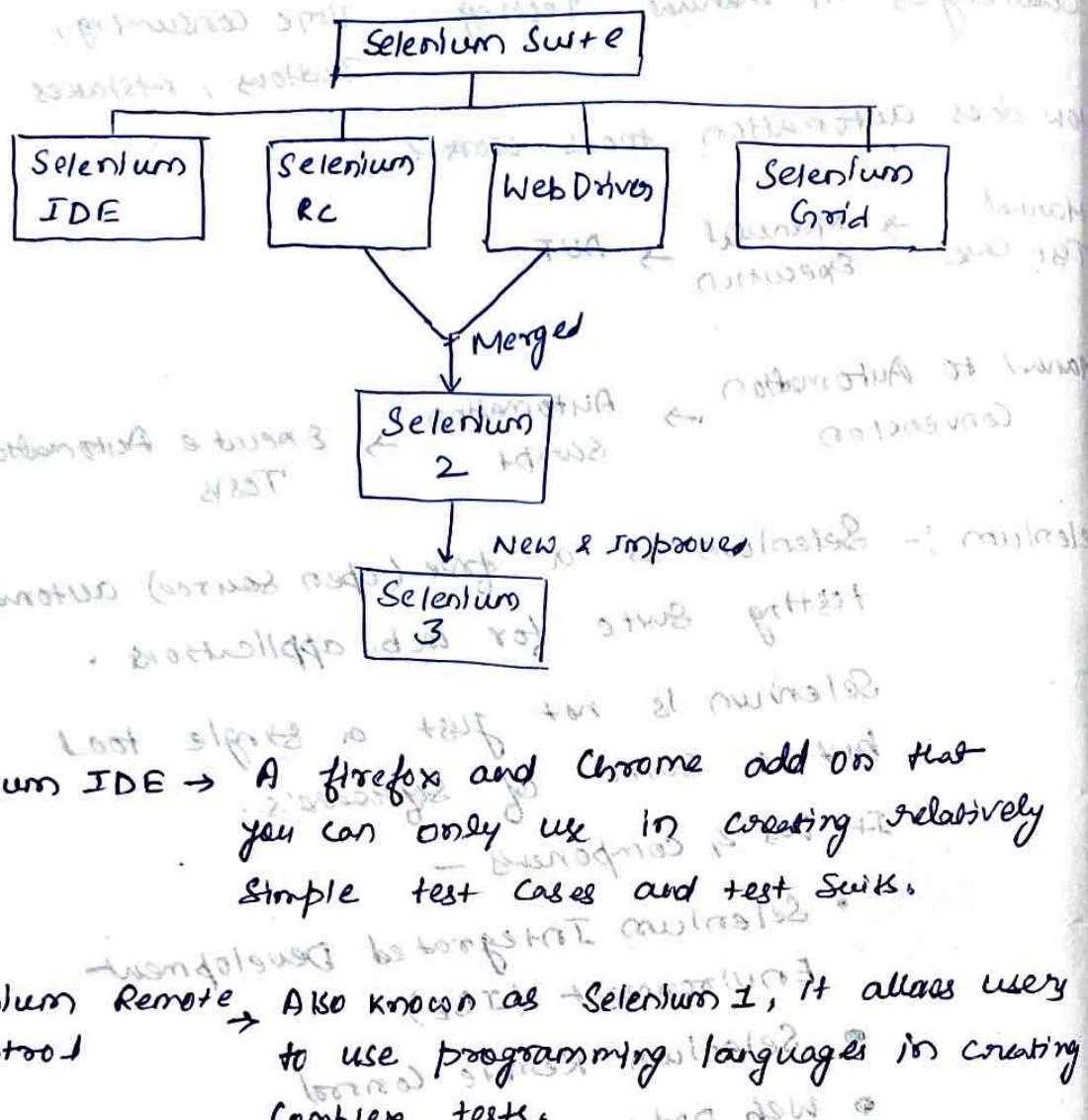
Supports many browsers

Can be integrated with Jenkins for Continuous Integration

Disadvantages → Used to test only web applications, not desktop application.

For image based testing, we need to integrate Sikuli.

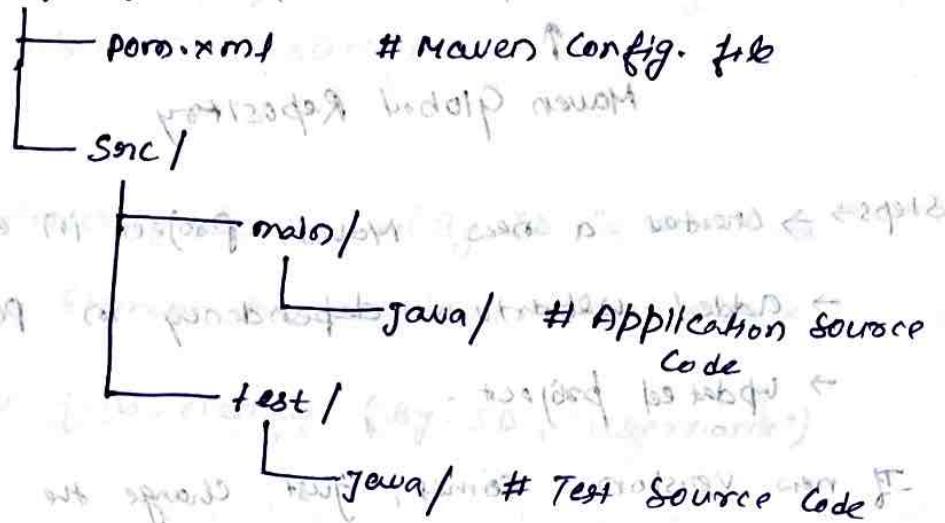
- No native reporting facility, needs to integrate with TestNG.



- Selenium IDE → A Firefox and Chrome add-on that you can only use in creating relatively simple test cases and test suits.
- Selenium Remote Control → Also known as Selenium 1, it allows users to use programming languages in creating complex tests.
- Web Drivers → The newest breakthrough that allows your test scripts to communicate directly to the browser. It is a software component that allows to programmatically control a web browser.
 - It opens a browser
 - Navigate to web pages
 - Click buttons, files, fill forms, scroll pages
 - Extract data from web page
- Selenium Grid → It is a tool that allows to execute parallel tests across different browsers and operating systems remotely.

Maven → It is a build automation and project management tool primarily used for Java projects.

Structure → my-project/



Steps to Create Maven Project -

- Create a Maven project
- Create a Simple project → Next
- Group ID (Project Name)
- Artifact ID (Project Name)
- Finish

seleniumwebdriver

→ src/main/java

→ src/main/resources

→ src/test/java

→ src/test/resources

] used for development

] used for testing

JRE System Library

src

target

pom.xml → Jar files are included automatically

Pom.xml → Dependencies (Something we need to add in existing project)
to avoid this problem

Go to maven repository

<https://mavenrepository.com/>

Maven Global Repository

Steps → Created a new Maven project in eclipse

→ Added webDriver dependency in pom.xml

→ Updated project.

If new version comes, just change the version and update project, all dependencies get automatically updated

First Automation program

```
import org.openqa.selenium.WebDriver;
```

```
import org.openqa.selenium.chrome.ChromeDriver;
```

```
public class MWD
```

```
public static void main(String[] args)
```

```
{
```

```
    WebDriver driver = new ChromeDriver();
```

To open URL

```
driver.get("url");
```

To get title

```
String actual_title = driver.getTitle();
```

```
System.out.println(actual_title);
```

Selenium Locators - ID, Name, LinkText, PartialLinkText

TagName

Selenium Locators are used to find and interact with web elements on a webpage when automating browser actions using Selenium WebDrivers.

1. ID Locator :-

Syntax:- `driver.find_element(By.ID, "element_id")`

use when :- Element has a unique Id attribute.

ex:- `driver.find_element(By.ID, "username")`

2. Name Locator

Syntax:- `driver.find_element(By.NAME, "element_name")`

use when :- The element has name attribute.

ex:- `driver.find_element(By.NAME, "email")`

3. Class Name Locator

Syntax:- `driver.find_element(By.CLASS_NAME, "class-name")`

use when :- The element has class attribute.

ex:- `driver.find_element(By.CLASS_NAME, "btn-primary")`

4. Tag Name Locator

Syntax:- `driver.find_element(By.TAG_NAME, "tag-name")`

use when :- you want to find element by HTML Tag.

ex:- `driver.find_element(By.TAG_NAME, "input")`

5. Link Text Locator

Syntax:- `driver.find_element(By.LINK_TEXT, "linktext")`

use when :- you want to find a hyper link by it's exact visible text.

eg:- `driver.find_element(By.LINK_TEXT, "Forgot password")`

6. Partial Link Text Locator

Syntax: `driver.find_element(By.PARTIAL_LINK_TEXT, "Forgot")`

use when - you want to match part of the link text

7. CSS Selector → customize locator

Syntax: `driver.find_element(By.CSS_SELECTOR, "input [type='text'])`

use when: - you want to use CSS style selector

8. X Path → customize locator

Syntax: `driver.find_element(By.XPATH, "xpath_expression")`

use when → you need a powerful and flexible way to locate element

e.g → `driver.find_element(By.XPATH, "//input[@id='username']");`

input → tag name

type, name, value, placeholders → Attributes

`findElement(By.name("search"))` → WebElement

WebElement search Box = `driver.findElement(By.name("search"));`

[`Ctrl + Shift + O` → To add import after hovering to WebElement]

To maximize of full screen window



`driver.manage().window().maximize();`

```
driver.get("https://demo.nopcommerce.com/");  
driver.manage().window().maximize();
```

```
driver.findElement(By.className(" ")).sendKeys("Macbook").  
203t39132 223
```

isDisplayed() → method to
return an object is present
use to set a value

if you want to perform more operations onto an element
then use should(" ") → it will return true or false
store it into variables, and perform
the operations.

If there are multiple links with same link text
then don't prefer LinkText or PartialLinkText,

prefer xpath

TagName and className is used whenever we want
to locate a group of web element or multiple web elements
i.e., , <a>

To locate multiple elements we use
driver.findElements()

The multiple web element will be stored in
variable of return type LIST.

List<WebElement>

List<WebElement> links = driver.findElements(By.tagName("a")):

System.out.println(links.size());

→ prints total link present in webpage in number

findElement() vs findElements()

will show error
will return zero if element
not present

css selectors

tag id tag #id

tag class tag .classname

tag attribute tag [attribute="value"]

tag class attribute tag.classname [attribute="value"]

tag id → driver.findElement(By.cssSelector("input#searchbar"))
sendKeys("Clothes")

tag class → driver.findElement(By.cssSelector("input.searchbar"))
sendKeys("iPhone")

tag attribute → driver.findElement(By.cssSelector("input[placeholder='Search store']"))
sendKeys("mobiles")

tag class attribute

driver.findElement(By.cssSelector("input.search-box[name='q']"))
sendKeys("Hii")

if present after transformation of element
then it will be present for selection

:(("a")>input.b) returns true if exists = each element has at least one child

(((>div).child) returns true - if true

presence of required element will be checked &

X-path :- It is the address of the element, use `getElementsByXPath()` method to capture the X-path from the DOM.

Two types of X-path :- (absolute path) full path (i)

i) Absolute X-path (full X-path) (Root node) following :-

ii) Relative X-path (partial X-path) among all siblings

Absolute → /html/body/head/div/div[1]/div/input

[`div[1]` = student 01]

Relative → //*[@id="search"]/input

which X-path should be preferred?

→ Relative X-path, as Absolute X-path contains the whole hierarchy and any changes in any part of the hierarchy will impact the X-path

But Relative X-path focuses on the attribute of the element i.e.) `//*[@name="search"]`

Hence, changes to the webpage will not impact

Differences Between Absolute and Relative X-paths :-

Absolute

→ Starts with single /

→ Absolute X-path do not use attributes

→ Absolute X-path traverse through each node till it finds element.

Relative

→ Starts with double //

→ Relative X-path uses attributes

→ Relative X-path directly jump and find the element by using attribute.

short of steps

between nodes

Relative xpath / partial xpath jo variables mit el st. n. d. d. d.
can generate -

i) Automatically (using Devtools, Selectors)

ii) Manually (own x-path)

Syntax:- //tagname [@attribute = 'value']

OR
tagname [attribute = value] ← selected

// * [@attribute = 'value']

↓ ← outside

for putting double quotes we need to use
regular expression like

// * [@title = "MacBook"]

If we use multiple attributes in x-path
then all the attributes should be correct,
even one attribute is not correct element
will not be located & it will show exception.

e.g. By.xpath("//input[@name='search'][@placeholder='search-bar'])

x-path with 'and' 'OR' operators

//input[@name='search' and @placeholder = 'search-bar']

| algebra rules 2+0=2

↓
both

algebra rules 2+0=2

Both must be correct

//input[@name='search' or @placeholder = 'search-bar']

↓
any one is true

algebra rules 2+0=2

One element can be located

X-path with inner text() method way 2 ← along x browser

//a[text()='Desktops']

driver.findElement(By.xpath("//a[text()='MacBook']")).click();

How to capture a label just a text →

//h3[text()='Featured']

String value = driver.findElement(By.xpath("//h3[text()='Featured']")).getText();

System.out.println(value);

we can use . instead of text // [contains(., ' ')]

X-path with Contains

//input[contains(@placeholder, 'Sea')]

attribute

Partial Value

X-path with starts-with

(' //input[starts-with(@placeholder, 'Sea'))])

Contains and starts-with are used to handle dynamic attributes.

→ if id keeps changing as start & stop

xpath = //*[@id='start' or @id='stop']
(@id='stop' or @id='start')

//*[contains(@id, 'st')]

/*[starts-with(@id, 'st')]

Chained x-paths → if you don't have attributes or
inner text of the element
 $[text + @id = 'logo'] = ([text] & [attr]) \wedge [all]$

$[(id = 'logo') \wedge (@id = 'logo')] / a / img$

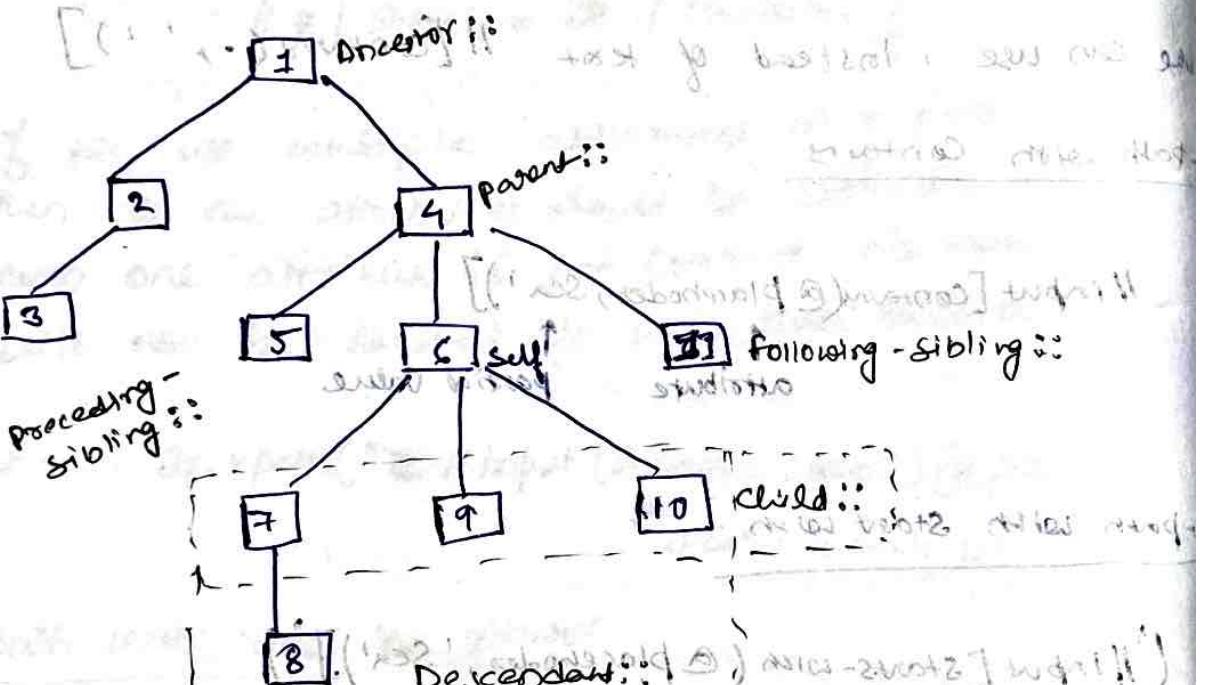
Write x-path for parent then navigate to child

It is the combination of Relative and Absolute
x-paths.

$[descendants] = ([text] \wedge [all]) \wedge [all]$

$[text + @id = ([text] \wedge [attr]) \wedge [all]] / a / img$

x-path Axes → More efficient way of writing locators
of complicated elements (and V). two ways -



Locating a parent element

e.g. → <form id = "formLogo" method = "post" action = "">
<input name = "txtUsername" id = "txtUsername" type = "text" />

ex → //input[@id = 'txtUsername'] / parent :: form

\downarrow
x-path of self Element tag name of parent element

Locating a child element from parent

```

<div id="divUsername" class="textInputContainer"> from top {
    <input name="txtUsername" id="txtUsername" type="text" /> to bottom position
}</div> bottom position
bottom most
x-path → //div[@id='divUsername']/child::input

```

Locating Grand Children

```

<form id="formLogin" method="post" action="/index.php"> from top
    <div id="divUsername" class="textInputContainer"> grand child
        <input name="txtUsername" id="txtUsername" type="text" /> from top
    </div> bottom position
x-path → //form/*/*/input

```

Locating Ancestors (parent of parent)

```
//input[@id='txtUsername']/ancestor::form parent

```

Locating Descendant (child of child)

```
//form[@id='formLogin']/descendants::input child

```

bottom position

How to handle web elements

i) get methods

ii) Conditional methods

iii) Browser Methods

iv) Navigational Methods

v) Wait Methods

wait(); ['windowHandle' = 0] until it finds

vi) get methods → we can access these methods through
web driver instance

get(url) → opens the url on the browser

getTitle() → returns title of the page

getCurrentUrl() → Returns url of the page

getPageSource() → Returns the source code of page

getWindowHandle() → return ID of the single browser window

getWindowHandles() → return IDs of the multiple
browsers running

vii) Conditional Methods → we can access through the
(web element not web driver)

Returns Boolean values [true/false @] until

isDisplayed() → for images and for all elements

isEnabled() → for input boxes

isSelected() → used for Radio buttons/checkboxes

viii) Browser Methods

close() → close single browser

quit() → close multiple browser

Web Driver Methods - Wait Method

Synchronization:- During running automation script the elements and webpage are not available at the same time hence exception occurs.

cause Execution of automation script is faster than application response. It is slow due to synchronization. If page takes more time to load, then we can use `Thread.sleep("5000");`

It is a Java Method

Selenium provides two wait commands :-

- i) Implicit wait
- ii) Explicit wait / fluent wait

NoSuchElementException:- Element is not present on webpage, due to synchronization

ElementNotFoundException:- Locator is incorrect

Disadvantages of `Thread.sleep()`

- i) If the time is not sufficient then also exception occurs.
- ii) If the webpage is loaded before the maximum timeout it will reduce the performance
- iii) We need to write multiple times.

Implicit wait

Should be put as a one single statement at the beginning after the driver. instargents created.

`driver.manage().timeouts().implicitlyWait(Duration.ofSeconds(5))`

Disadvantage of Implicit wait → If an element is

taking more than the defined time than it will give exception.

Standard time is 10 sec (max)

Explicit / Fluent wait (Based on condition)

Two steps → i) Declaration

ii) Usage

Add special class →

```
WebDriverWait mywait = new WebDriverWait(driver, Duration.ofSeconds(10));
```

(driver, Duration.ofSeconds(10));
Takes two parameters

driver.wait

(driver, Duration.ofSeconds(10));

To apply to the web driver for wait set for 10 sec

```
mywait.until(ExpectedConditions.visibilityOfElementLocated(locator));
```

ExpectedCondition visibilityOfElementLocated(locator);

visibilityOfElementLocated(locator);

visibilityOfElementLocated(locator);

Navigational Commands

view best selected website as output

navigate().to(url) → same as get(url) command

navigate().back() → To go back to previous page

navigate().forward() → To go to forward

navigate().refresh() → (will print) = reload

In navigate().to() method we can pass URL as string as well as an object.

i.e., URL myurl = new URL("https://demo...");

driver.navigate().to(myurl);

Object of URL class or address

But driver.get() → Accepts URL in string format.

Only

((String) url) or ((URL) url)

These commands are used so that we don't need to give the full URL each time to go and back.

use of getWindowHandle() & getWindowHandles()

↓ ↓
Return id of single browser window Return ids of multiple browser windows

Switch Command

How to capture id's of different windows/tabs

driver.get("https://opensource-demo--");

driver.findElement(By.xpath("//a[@id='btn-1']")).click();

Parent Window Child Window

drivers & window handles kaise lete hain? →

window (window) ID se aage → (true) 03. () step function

Set<string> windowIDS = drivers.getWindowHandles();
vector<string> v1 = (true) 03. () step function

//Approach 1 Using List
It contains get() method

only used for less no. of tabs

List<string> windowList = new ArrayList<WindowIDs>;

; (" - ome-03-03-03") IAU wap = kejriwal IAU
String parentID = windowList.get(0);

String childID = windowList.get(1);

//Switch to Child window

drivers.switchTo().window(childID);

Sys0(drivers.getTitle());

//Switch to parent window

drivers.switchTo().window(parentID);

Sys0(drivers.getTitle());

In order to switch to other windows we need
to capture their ID's.

Command →

drivers.switchTo().window(WindowID);

; (" - ome-03-03-03-03") step review

; (" [E-C-03-03-03-03] 03") step review

wanted window

target window

Handle Check Boxes & Radio Buttons

(1) `List<WebElement> CheckBoxes = driver.findElements(By.xpath("//input[@type='checkbox']"));`

Method will return list of checkboxes
`for(webElement ckb : CheckBoxes)`

`ckb.click();` - click on checkbox exists

}

using normal for loop →

`for(int i=0 ; i<CheckBoxes.size() ; i++)`

{

`checkboxes.get(i).click();` + press shift + left arrow key

>

Alerts / Popups

There are 3 alerts in selenium

Normal JS Alert

Confirm Alert

JS Prompt alert

Alerts or popups are not

web elements we can't inspect

it

i) Handling normal Alert with OK Button

To handle alert and popups we need do switch our driver from webpage to the alert window by,

`driver.switchTo().alert().accept();`

To perform operation in the alert window store in a variable.

`Alert myalert=driver.switchTo().alert();`

`System.out.println(myalert.getText());`

`myalert.accept();`

ii) Handling Confirmation Alert (OK & confirmation)

`driver.switchTo().alert().accept();`

closing the alert using OK button
`(driver.switchTo().alert().accept();)`

`driver.switchTo().alert().dismiss();`

↓
closes the alert using Cancel button
`(driver.switchTo().alert().dismiss();)`

iii) Handling prompt Alerts

passing text to the prompt

~~driver~~.Alert myalert=driver.switchTo().alert();

myalert.sendKeys("Welcome");

or
myalert.dismiss();

myalert.accept();

`driver.switchTo().alert().sendKeys(text).accept();`

there is one more method to click at the alert box

which is `Alert accept();` or `Alert dismiss();`

`((Alert) driver.switchTo().alert()).accept();`

there is another way to handle confirmation alert
`((Alert) driver.switchTo().alert()).accept();`

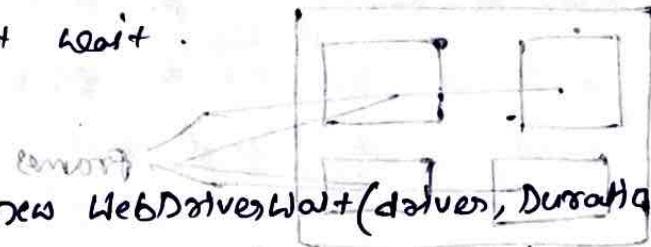
`((Alert) driver.switchTo().alert()).dismiss();`

`((Alert) driver.switchTo().alert()).accept();`

`((Alert) driver.switchTo().alert());`

Handle Alerts using Explicit Wait

Without using `switchTo().alert()` we can handle alerts by explicit wait.



`WebDriversWait myWait = new WebDriversWait(driver, Duration.ofSeconds(10));`

```
driver.get("https://..."); new WebDriverWait(driver, Duration.ofSeconds(10))
    .ignoresException(true);
driver.findElement(By.xpath("//input[@id='alertexample']")).click();
// Both ways
1. bi ↴
2. bi ↴
    (i) snort.() of driver → programmed
```

Checking on Alert

Thread.sleep(3000);

Alert myAlert = myWait.until(ExpectedConditions.alertIsPresent());
(i) snort.

myAlert.getText(); (i) snort.

myAlert.accept(); (i) snort.

next code will see

Authenticated Alerts (popup asking for username, password)

See will bypass the username & password along with the URL called, as injection processing of best set.

Don't pass direct URL, pass the username and password along with URL using `get(url + "username:password")`

Syntax → `driver.get("http://username:password@the-internet.herokuapp.com")`

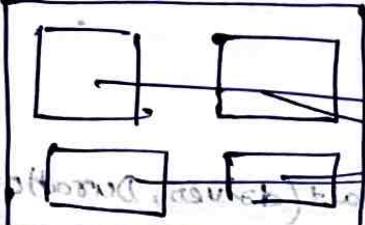
`driver.get("http://admin:admin@the-internet.herokuapp.com")`

or `String url = "http://admin:admin@the-internet.herokuapp.com"; driver.get(url);`

or best set `username or password` `String url = "http://the-internet.herokuapp.com"; driver.get(url);`

Frames

Frame is a subset of webpage which contains elements.



• (optional) parent frame locator - helps you move between frames

Iframe → Using i-frame we can embed one webpage into another webpage

Command → switchTo().frame();

↳ id, name

locator (xpath, css)

(driver.switchTo().frame(name)) name = frame's name

• frame(id)

• frame(webElement) + after, before

• frame(index) ↓ (index = 0)

use only when there

(browser window) present is only one iframe as index = 0

we need to first switch to the frame then only the locators can be used

//Frame 1 methods are here, like click, sendKeys etc

WebElement frame1 = driver.findElement(By.xpath("//frame[1]"))

(//frame[1])[0].switchTo().frame(); = "frame1.html")
driver.switchTo.frame(frame1);

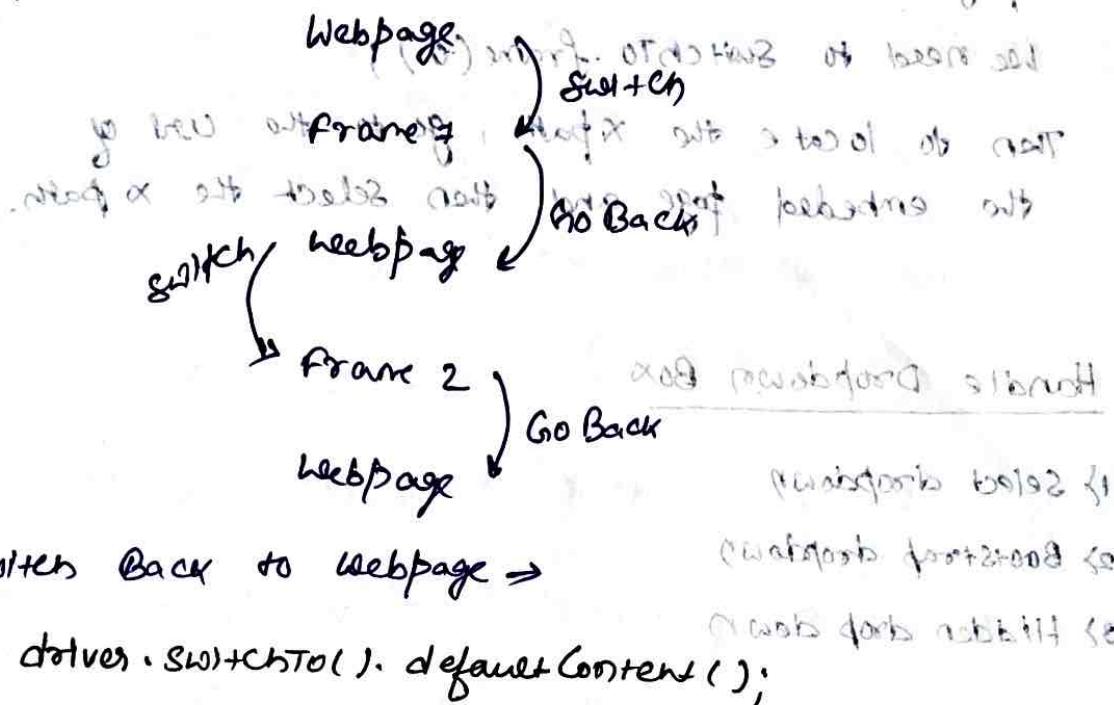
driver.findElement(By.xpath("//input[@name='mytext1']")).sendKeys("Welcome");

//frame 2

WebElement frame2 = driver.findElement(By.xpath("//frame[2]"))

Before switching to another frame we need to come out to the page then switch to another frame

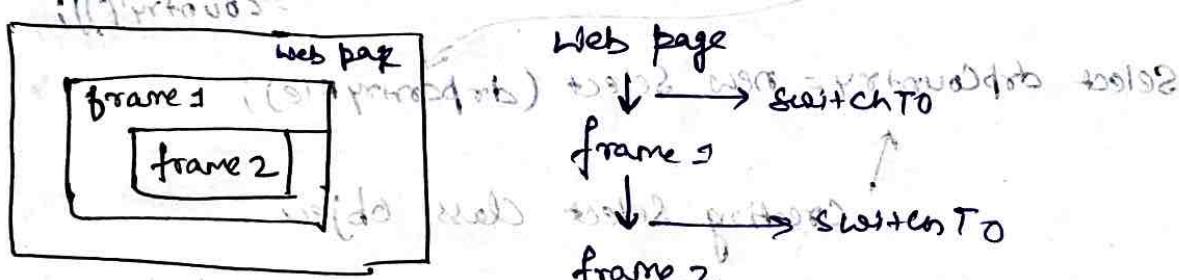
We can't switch from one frame to another frame directly.



Inner Frames :- When frame contains another frame

or nested frames

~~(driver.switchTo().frame("frame2"))~~ ~~frame2 = driver.findElements(By.tagName("frame"))~~



In this case no need to go back to the **Webpage**

Because **frame2** is part of **frame1**

Here, Reverse option is not available

$(frame2 \rightarrow frame1)$ is not possible

So, `driver.switchTo().defaultContent()` will get back to main page

Inner frame to Outer frame is not possible

To interact with elements of frame or embeded web page.

We need to switchTo.frame(0);

Then to locate the x path, go to the URL of the embeded page and then select the x path.

Handle Dropdown Box

- 1) Select dropdown
 - 2) Bootstrap dropdown
 - 3) Hidden drop down

1) Select Dropdown

```
WebElement dropdownEle = driver.findElement(By.xpath("//select[@id='country']"));
```

```
Select dropdown = new Select (dropdownEle);
```

↑ *Carrot*

o Twilio Creating Select Class Objects

By using the Select class object we can perform operations in the dropdown.

If to select options from dropdown it is more safe

↳ Select By Visible Text () or $\text{ctrl} + \text{shift} + \text{G}$ Keyboard

`MySqlSelectByValue()` 2) (`Lemma` \leftrightarrow `Lemma`)

iii) Selected By Index ()

```
drpCountry.SelectByVisibleText("France");
```

OR set value of `value` to "China"; OR set innerText content from respecting or

```
dropCountry.SelectByIndex(8);
```

~~dropdown~~ dropdown

dropdown.getOptions();

↑

This will return the ~~list~~ of options

List<WebElement> options = dropdown.getOptions();

System.out.println(options.size()); // prints 2

Pointing the options → instant from ← DOM A PULL FROM

for (int i=0; i < options.size(); i++)

System.out.println(options.get(i).getText());

Now we have the list → (2 objects) instant from DOM, pull

for (WebElement op : options)

System.out.println(op.getText());

→ instant comes from [] (multiple, () block)

multiple → native element native script

2. Bootstrap Down → we have to handle using x-path or by

3. Hidden Dropdown → some dropdowns are not visible

on the HTML skeleton, they get loaded during the runtime

We should use Selector Hub's Debugger → (freeze to freeze and then inspect the web elements)

so we can inspect the element with class and set X

33. Handle static web table

36. Handling Mouse Events

ACTIONS → Mouse hover → right click → double click → drag & drop

ACTIONS → pre-defined class provided for selenium

i) Mouse Hover Action → MoveToElement()

ACTIONS act = new Actions(); → pass driver as parameter

Package → import org.openqa.selenium.interactions.Actions;

act.moveToElement(desktops); → This method is used

for Mouse Hover
(method : action → mouseAction)

act.moveToElement(desktops).moveToElement(mac);

But to reflect on the UI we must add

build().perform() after every action method
create action → performs action

act.moveToElement(desktops).moveToElement(mac).build().perform();

We can also click() but still need to end with

addition to see the result by using build().perform();

build() → Creates an Action

perform() → Completes the action

as well as can build an action

* We can skip the build() as perform() will do the same alone

right click action → Contextclick()

Books and words

```
dotless.get("https://swisnl.github.io/jQuery-contextMenu/demo.html");
```

```
WebElement btn = driver.findElement(By.xpath("//button[@id='submit']"));
```

Actions act = new Actions (drivers);
Bundles represent how system

act . ContextClick(btn). build(). perform();

`ContextClick()` → This method is used for Right click

Double Click Action → doubleClick()

act. doubleClick(button).bwLet(s)perform()

38 - pol

`getTest()` vs `getAttribute()`

↓ gives the inner text ↓ gives the attribute
numbers 0-5 are converted into spaces

```
<input id="xyz"> Welcome </input>
```

1

This is James test

We can used `getText()` method to do it.
it will give welcome

getAttribute("id") \rightarrow it will give xyz

(५)

Attribute can be id, text, value etc

We use getAttribute when innerText is not present
in HTML

drag and drop

(1) understand \leftrightarrow source and target



- moves within the application only is possible
- can't drag & drop from Desktop it is called uploading
- Need to capture source and target elements
- Actions act = new Actions(driver);
- WebElement some = driver.findElement(By.xpath("//"));
- WebElement italy = driver.findElement(By.xpath("//"));
- act.dragAndDrop(some, italy).perform();
- \downarrow \downarrow
Source Target

Day - 36

Handling Slides



In case of horizontal slides

Change the position of x-co-ordinate

(x, y)

\downarrow
will change

In case of vertical slides



the position of

y-co-ordinate will change

(x, y)

\uparrow
this value will change

```
WebElement minSlider = driver.findElement(By.xpath("//span[2]"));
```

```
minSlider.getLocation(); } (59, 251)
```

This method gives the Co-ordinate

```
minSlider.getLocation().getX();
```

```
↓  
This gives the X-coordinate only
```

To drag the coordinate we use

```
Actions act = new Actions(driver);
```

```
act.dragAndDropBy(minSlider, x-axis, y-axis);
```

```
act.dragAndDropBy(minSlider, 100, 251).perform();
```

$$59 + 100 = 159$$