

# Andrew Gleason

*Software Engineer*

## Experience

- 2022–Present **Software Engineer**, ROBUST INTELLIGENCE, New York, NY / San Francisco, CA.  
Sequoia-backed AI startup for AI/ML Security, acquired by Cisco in October 2024
- Promoted June 2024 to Staff and September 2025 to Senior Staff
  - Tech Lead on Validation & Registries teams
  - Acted as technical bridge between ML researchers and platform engineers, ensuring smooth integration of turning research into production code
  - Redesigned and built AI Validation, an automated red teaming system for LLMs & LLM-based applications
  - Reduced yearly infrastructure costs by 60 to 90% for AI Validation
  - Implemented custom mTLS support in Go, a feature not natively available, securing a contract with a Fortune 5 tech company and boosting ARR by ~20%
  - Owned Artifact Registries & Data Loading for Tabular ML tests, & APIs/SDKs in legacy product
  - Created pipeline to autogenerate APIs & Python SDK from Protobuf definitions
  - Implemented 2-way communication between the control and data planes
  - Led engineering org meetings
- 2022 **Software Engineer**, CANAL, San Francisco, CA.  
a16z backed e-commerce startup for brand partnerships
- Tech Lead for "Shipping," enabling a single checkout for multiple suppliers on a 4-engineer team
  - Implemented team processes to reduce production downtime, increasing uptime from 92% → 98%
- 2019–2022 **Software Engineer**, SALESFORCE, San Francisco, CA.  
Global SaaS leader
- Promoted in 2021 to Senior
  - Built API endpoints to allow Slack to be controlled through Salesforce
  - Streamlined CI/CD processes, reducing release time from 4 months to 2 weeks ("Trolleybus")
  - Designed functionality & created new data entities for new messaging features, collaborating across orgs (work.com)
  - Helped build frontend framework for the new Salesforce SMB application (salesforce essentials)
  - Started Lightning Web Components style guide & best practices to help consistency and code quality
- 2016–2019 **Software Engineer**, R/GA @ GOOGLE, San Francisco Bay Area.  
Embedded in the Google Mountain View offices, working on a variety of full-stack projects
- Promoted in 2017
  - Built external dashboards for Google products & internal tools/libraries
- 2014–2016 **Developer**, MIGHTY CITIZEN, Austin, TX.  
Working with non-profits and Texas government agencies, led JavaScript development
- Promoted in 2015

## Education

**Bachelor of Science, Computer Science**, *Trinity University*, San Antonio.

**Master of Science, Computer Science**, *The University of Texas*, Austin, Dropped Out.

## Computer skills

- Advanced GO, PYTHON, JAVASCRIPT/TYPESCRIPT
- Intermediate JAVA, MongoDB, SQL, Protobufs, gRPC, AWS, k8s, Terraform, Helm, CP/DP architecture
- Basic C/C++, RUST, CUDA, Machine Learning, L<sup>A</sup>T<sub>E</sub>X, Excel/Sheets

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