

# John L. Radford

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## Education

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**University of Pittsburgh - Greensburg Campus (Graduated: 2017)**

Bachelor of Arts: Humanities Gen., Philosophy/Art History/Classical Literature

Minor: Political Science

## Work Experience

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### IT Helpdesk Assistant – University of Pittsburgh Greensburg

**Timeframe: Spring & Fall Semester 2017**

As a workstudy, I was responsible for assisting students and faculty with computing issues, both in person and over the phone. Learned to work with networking, printing, and AV equipment. Learned to resolve issues on Mac, Windows, and mobile platforms.

### Security / Support Technician Lvl 2 – Pair Networks, Inc.

**Timeframe: 2018 - Present**

As an overnight support technician for a web hosting company I wear many hats;

Teams: Support: Responding to customer phone calls and Email tickets. Upgrades & Moves: Moving accounts, websites, mailboxes, databases, DNS zone files, between various generation FreeBSD and Linux servers. Urgent: Live server monitoring, responding to service outages and alerts as they occur (Ex. load spikes, high email queues, drive / hardware failures, and emergency reboots) Security: Malware detection, analysis, removal, hands on intrusion point detection, site cleanup, updating, and hardening.

## Sample Projects

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**SSH Key Network Mapper** – <https://github.com/BlueSquare23/ssh-map>

Created a simple Python utility to help enumerate & map ssh key networks. Uses the *paramiko* SSHClient to brute force logins. Distributed JSON can then be collected into a central *SQLite* database then finally visualized with 3rd party tools.

**Reverse Shell Payload Generator** – <https://rshell.sh>

Made a website / API using Python *Flask* to facilitate the delivery of reverse shell payloads from the cloud to your terminal or application. Setup *Pytest* unit testing and implemented homemade CD/CI pipeline for production deployment.

**Write & Run Any Language** – <https://github.com/BlueSquare23/WriteAndRun>

Implemented arbitrary code detection and execution textbox. Used *Flask* to wrap two powerful APIs; the first, Algorithmia ML API, detect's the language and the second, EngineerMans RCE Piston API, executes the arbitrarily submitted code.

## Servers, Languages, and Tools

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FreeBSD, Linux, C, Bash, Perl, PHP, Python, SQL, Vim, Git, HTML, Markdown, L<sup>A</sup>T<sub>E</sub>X, Mediawiki Mark-down, Flask, CGI, Bootstrap, WordPress, MediaWiki, Apache, Nginx, Postfix, Dovecot, MySQL, Docker, QEMU/KVM, VirtualBox

## Accolades

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- Eagle Scout, Boy Scouts of America - Troop 66
- Ex Pluribus Caputibus Supra of the UPG Campus Alliance for Free Thought
- President of University of Pittsburgh's delegation to the model European Union (2016)