Global Services Procurement 3039 Cornwallis Road Bldg 002, Room C213 Research Triangle Park, NC 27709

Oct 07, 2009

Ms. Angela Hurt, Veracity Consulting, Inc.

Dear Ms. Angela Hurt:

Thank you for your interest in providing services and/or products to IBM. We are interested in reviewing information about your company's capabilities for possible consideration for future IBM projects. In addition to the business information, we have enclosed an IBM Agreement. These are terms that will apply to any future IBM projects we may award to you. The signature of a person authorized to sign Agreements on behalf of your company, will constitute understanding and concurrence to the terms of the Agreement and any applicable attachment(s), which also must be signed.

Please return all requested hardcopy items to the Buyer (John Giarnetta) at the following address:

Address: IBM Corporation 30 Breezy Heights, Marlboro NY 12542 USA

The requested items to be returned should include -

- 1. The letter marked with an "X" and signing the "Agreement Change Verification" section below.
- 2. The completed Supplier Questionnaire.

Per the requirements of the "Insurance Section" of the Agreement, please provide us a Certificate of Insurance Liability naming IBM as an additional insured with the below address.

IBM Corporation
1 North Castle Dr
Armonk NY 10504-1785

Also, in reference to the "Payments and Acceptance Section" of the Agreement, IBM's payment terms will be net 60 days after receipt of valid invoice as is reflected on IBM's purchase order.

A softcopy of all requested items should be faxed to 1-845-559-6417or you can PDF the same.

Additionally, performing financial due diligence is an obligation and responsibility every company has to its shareholders. At IBM, we take the financial health of our company very seriously as well as the financial health of our supply chain. To maintain current financial assessments we will ask you to complete the attached questionnaire as well as going out to our Supplier On Ramp website to purchase (for \$120) your company's Dun & Bradstreet Supplier Qualifier Report. The Supplier On Ramp is a secured Dun & Bradstreet website. By executing this request you will generate an SQR for IBM and a copy for your organization so you can verify that your financial information on record is complete and accurate.

Please access the Supplier On Ramp at our procurement portal on: http://www-1.ibm.com/procurement/esi/vor/vorwelcome.html

If you have any questions on the enclosed material, please do not hesitate to contact me.

WSETCL

Reference No. R101467

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International Business Machines Corporation

Global Services Procurement 3039 Cornwallis Road Bidg 002, Room C213 Research Triangle Park, NC 27709

Sincerely,

Mehak Parvez
Mehak.parvez@in.ibm.com
Services Procurement – IBM Corporation

Agreement Change Verification (if applicable)

It is our expectation that any agreements included in the package be returned to us unchanged. Should you have any questions or concerns regarding the content of the agreements, please contact me directly at 303-262-5553 or mehak.parvez@in.ibm.com.

Please Confirm:

✓ I am returning the agreement(s) unmodified.

The undersigned certifies that all statements contained herein are accurate and complete to the best of my knowledge.

Representative of Firm (please type or print)

(EO

10-15-09

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