

# Kiet Ho

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## WORK EXPERIENCES

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- Amazon** - Software Engineer May 2022 - Present
- Lead development of real-time pallet tracking technology in Amazon terminals using Kotlin and AWS
  - Implement a project to reduce wasted truck movement, saving estimated \$40 million annually
  - Mentored new team members and interns, providing guidance and onboarding support
- ServiceNow** - Software Engineer Jan 2022 – April 2022
- Develop features in React-based framework with Typescript, Java and GraphQL
  - Support Agent Chat team in rewriting web components with modern UI support
  - Design and implement regression and integration testing
- Voy** - Cofounder Jan 2018 - Aug 2019
- Design and develop full-stack AR platform with iOS front-end and AWS back-end
  - Received funding from American Public Media and won multiple mapping prizes
  - Interview customers to generate user stories, acquire 300+ users in 3 months

## PROJECTS

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- LLM Knowledge Base** [Github](#)
- Self-hosted internal document search with LLM using container orchestration
  - Full-stack app with Flutter interface, Flask server, MongoDB and Llama-Index
  - Create virtual file system exposed through sockets and API's for document sync
- Ai Pencil** [Product Hunt](#)
- Drawing app that turns scribble into professional-level art
  - Cross-platform Flutter front-end with custom graphics rendering engine
  - Serverless AWS backend with autoscaling and external API calls
- Sync Metronome** [Blog](#)
- Orchestrated metronome that syncs all instances through web sockets
  - React/Typescript front-end with pitch detection for tuning

## INTERNSHIPS

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- ServiceNow** – Software Engineer Intern May 2021 - Aug 2021
- Veritas Technologies** – Software Engineering Intern June 2020 - Aug 2020
- Medtronic** – Operations Intern June 2018 - Aug 2018

## EDUCATION

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- University of Minnesota** - Dean's List May 2016 - Dec 2021
- BA** - Computer Science
- BS** - Management Information Systems, Supply Chain and Operations
- Technical GPA:** 3.9

## AWARDS

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- U-Spatial Mapping Competition** – Grand prize recipient Technology
- Product Hunt** – #5 Product of the day Technology
- American Public Media Fund** – Grant recipient Technology
- Grappling Industries** – Gold medalist Brazilian-JiuJitsu
- MD Visual Arts** – Gold medalist Art/Design