

Hunter Line

Junior Software Developer | Phone: (260) 440-9376 | Email: hunterline@outlook.com

Education **Ball State University**

Fall 2017 – Expected Spring 2021

Bachelor of Science

Computer Science Major

Computer Technology Minor

GPA: 3.314 – Dean's List: Fall 2019, Fall 2020

Work **Unified Technology Support**

History *HelpDesk Support Consultant*

Ball State University, Muncie, IN

September 2017 - Present

Deliver phone support for Ball State community with variety of technological issues with Office 365, Windows 10, and MacOS. Recording issues using ServiceNow and collaborating with colleagues to find viable solutions to problems from clients.

Additionally, solve complex issues with Ball State University devices. Configure new devices. Created and maintained new tools and websites to optimize workflow and become more efficient with the repetitive tasks.

Skills **Programming:** Python, Xamarin, Xamarin.Forms, .NET, C#, HTML, CSS, PHP, JavaScript, React, SQL, JAVA

Desktop Support: Windows, MacOS, Office Suite, Cisco Applications

Past **Personal Website – Line98.dev**

Projects Website programmed with React, hosted on Netlify.

Goal is to learn new technologies and how to efficiently code, manage, and host static sites. The goal of the current iteration is to design a mobile first layout that does not scroll. This was good to optimize space while making simple to use.

Zoom Producer

Zoom Producer is a Xamarin application for Windows (UWP), MacOS, Android, and iOS which allows sports officials to organize, clip, and upload playlists of sporting events for the purposes of training to their [Zoom App](#) account. This greatly reduced server costs as trimming videos is now local as well as quality of life improvements for the officials.

Hey Ya! – Heyya.app

Hey Ya! is my first project that I was a part of that was to think of and create a new application. It is an instant messaging application to send messages to your friends in real time. It was created with React and is hosted on Google Firebase.