TROUBLESHOOTING 1

No images are projected

Problem	Inspection / Solution
Loose Micro USB Cable or no Connection (LED Indicator 1: OFF)	Check whether the cable is connected correctly to the power adaptor (DC 5V/ 1.5A or greater output).
Internal Protected Mode is activated due to unknown factors (LED Indicator 1: blink rapidly)	Unplug and plug the cable to restart the device. If same case happened, please replace other power adapter (DC 5V/ 1.5A or greater output), then connect it again.
Standby and Power Saving Mode (LED Indicator 1: OFF) (LED Indicator 2: flashes every 3 seconds)	The projector enters standby status at the specified time, when no signal output from the video source device. Please awake the projector by resuming signal or press the jog lever.

TROUBLESHOOTING 2

The image is not projected properly (NO SIGNAL sign shown only)

Problem	Inspection / Solution
Loose HDMI Cable (AV I/O) (LED Indicator 1: remains on LED Indicator 2: OFF)	Check whether the HDMI cable is connected correctly or loose in both input / output terminal.
No Signal output from the video sources (LED Indicator 1: remains on LED Indicator 2: OFF)	Check whether the video source (Output) is sending the content to the projected device (Input) correctly.

TROUBLESHOOTING 3

Image Display Error

Problem	Inspection / Solution
The color does not look appropriate (e.g. color bias too red, yellow or green etc.)	1. Check whether the native projected image is output abnormal. 2. Unplug and plug again the cable from the device to restart.
Image jitter (MEMS work abnormal due to unknown factors)	1. Unplug and plug again the cable from the device to restart. 2. Replace other power adapter (DC 5V/ 1.5A or greater output), and reconnect the device to restart. 3. Remove any metal or magnetic material from the device, then unplug and plug it again to restart 4. Check whether there's any source of vibration (e.g. speaker, vibration will cause abnormal function of MEMS).
The image is flickering or blurred	Hold down the jog lever for 3 seconds to enter the OSD mode. Select [Sharpness] to adjust.
Unexpected frame color (green, red or blue etc.) shown in the Margin of left/right side of the display or word	Hold down the jog lever for 3 seconds to enter the OSD mode. Select [Green/ Blue Alignment] to adjust.
Partial area blurred or color fringing appeared in the display	Make sure the lens is clean with no dust and check again.
Image distortion appeared and could not project correctly	AnyBeam suggests 720p resolution input. Some other resolution may not be projected.
Other abnormal Status of projected image	Unplug and plug again the cable from the device to restart, and check whether the problem is solved.

TROUBLESHOOTING 4

Built-in Speaker / Audio Problems

Problem	Inspection/ Solution
There is no Sound	Check video source to make sure the volume is turned up and the audio content is not mute.
Silent Mode is selected	Slide the jog lever to ← or → to check the volume level of the projector.
Other abnormal Status of Sound	Unplug and plug again the cable from the device to restart, and check the problem is solved.

SUPPORT

User Manual
Product Instructions and Troubleshooting are included

Technical Support
If there is any question, please refer to the user's manual first. If the issue still exits after conducting default settings, please inquire and contact the service center for help from below link.

Official Website: www.nebra.com/anybeam
Email: sales@nebra.com

Warrranty
Limited Warranty Period: 1 year
Nebra warrants its Product(s) under normal use during the warranty period (Self-assembly/disassembly/missuses are not covered)
For return your item, if the device is damaged, worn, scratched, stained or so due to mistaken usage of assembly / disassembly, you will be responsible for paying for your own shipping costs and maintenance charges for returning your item.