Felix Berinde

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OBJECTIVE:

To obtain a full-time position or internship where I can polish my existing skills, gain more experience, continue to learn new technologies, and advance my career as a software developer.

SUMMARY OF QUALIFICATIONS:

Excellent communication skills, detail oriented, a quick learner and a great problem solver. I currently have experience in HTML, CSS, SQL(MySQL and PostgresSQL), JavaScript, Python, PHP, C++, and C# from professional work experience and self-driven projects. I am currently holding CompTIA A+, Project+, and ITIL V4 Foundation certifications. My projects and examples of my work are available to be viewed on my GitHub.

PROJECTS:

Inventory Management System – C# WinForms | Appointment Scheduler - C# and MySQL | New Paths Inc. Alert Button – C# .Net and MySQL | www.newpaths.org – HTML/CSS/JS/PHP | Class Roster CLI – C++

EMPLOYMENT:

February 2022 – Present
IT Technician at New Paths Inc.
- Developed/designed a custom software application in C# using WinForms and MySQL that would listen for a combination of key presses. The same application would send Windows toast notifications containing an alert message with the user's location in the building based on their hostname. It also creates an alert sound to any users who have the application running, it does not stop or go away until acknowledged. Keypresses were simulated with an Adafruit NeoKey Trinkey programmed in CircuitPython.
- Developed an activity logging application used company-wide in Google App Scripts with the Google Sheets API and JavaScript/HTML/CSS as the front end hosted on an IIS server locally reducing the paper consumption of the company by 25%.
- Maintain, design, and develop the company's static website using HTML/CSS/JS/PHP languages on a Nginx webserver hosted on Godaddy.com.
- Created a script that automates operating system installations/configurations for workstations.
- Gather feedback from users regarding equipment issues and software trouble.
- Communicate with IT Manager and stakeholders to understand business requirements.
- Manage workstations, servers, electronic equipment, and answer troubleshooting questions/tickets.
- Manage and route CAT5e/CAT6 cabling throughout the building creating new network drops to expand the network.

November 2015 – January 2021
Police Officer / Dispatcher at City of Dearborn Heights, Dearborn Heights
- Provided excellent customer service to citizens face-to-face and over the phone (while working as a dispatcher) by addressing all questions, concerns, and maintaining a safe and secure environment for society.
- Worked well under pressure with a diverse population in a variety of settings.
- Maintained meticulous work logs and partnered up with leadership on progress and setbacks.
- Served as a facilitator for problem-solving and peaceful resolutions.
- Worked well independently and in a team environment with others to solve concerns and problems.
- Remained calm and composed in high-stress and dangerous situations.

EDUCATION
- 2023 | Western Governors University - Bachelor of Science in Software Development
- 2015 | Henry Ford College - Associate of Liberal Arts in Criminal Justice