

# RONI DOMI

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[LinkedIn](#) | [Github](#) | [Portfolio](#)

## EDUCATION

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UNIVERSITY OF MASSACHUSETTS BOSTON 3.8 GPA BOSTON, MA  
College of Science and Mathematics | Computer Science BS 2023 – Present

### Courses:

Data Structures and Algorithms, Operating Systems, Automata Theory, Embedded systems, Cryptography, Physics.

### Activities:

The National Society of Leadership and Success initiate.

EPOKA UNIVERSITY 3.1 GPA TIRANA, ALBANIA  
FACULTY OF ARCHITECTURE AND ENGINEERING | Software Engineering BS 2022 – 2023

### Courses:

Calculus, Linear Algebra, Discrete Mathematics, Physics, C Programming, Introduction to Algorithms, Introduction to Software Engineering.

### Activities:

Member of the Google Developer Student Club.

## WORK EXPERIENCE

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CVS Health Reading, MA  
February 2024 – February 2025

### Role Description:

Operated in a high-reliability environment requiring accuracy, attention to detail, and strict procedural compliance. Managed point-of-sale systems, inventory tracking software, and digital transaction processing with zero data errors. Prioritized and executed multiple tasks under time pressure while maintaining system accuracy and customer safety. Identified and resolved front-store workflow inefficiencies to improve transaction speed and reduce congestion. Worked independently with minimal supervision, demonstrating operational discipline and accountability.

One Albania Tirana, Albania  
June 2021 – June 2023

### Role Description:

Delivered technical customer support for mobile service plans, device issues, and software-related service questions. Maintained accurate records of customer transactions within internal enterprise IT systems. Explained complex service configurations in a clear, structured manner, strengthening technical communication skills. Collaborated with team members to troubleshoot service issues and optimize customer workflow. Handled sensitive customer data with strict adherence to privacy and security guidelines.

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**Skills** C, C++, Python, Java, TypeScript, JavaScript, React, Vite, Node.js, Linux/Unix, Arduino, MongoDB, Git, Systems Programming, Full-Stack Development, Cryptography

**Languages** Native Albanian, English, French, German